

Vision

A fire service leader setting the highest standards in prevention and emergency response services, positively impacting lives with every encounter.

Mission

We save lives, protect property, and serve our community.

Core Values Statement

Excellence through professionalism, accountability, compassion, and engagement.

Key Focus Areas and Strategic Goals

PRIORITY 1



Service Delivery

- + Deliver the right resources to the right call at the right time
- + Commit to innovative approaches that improve services
- + Invest in infrastructure to enhance and support the delivery of services

PRIORITY 2



Financial Health

- + Responsible stewards of public funds
- + Comprehensive long range financial planning

PRIORITY 3



Organizational Health and Culture

- + Hire, retain, develop, and grow the right people for the long term
- + Expand on culture of caring for employees
- + Remain aware of employee challenges and opportunities

PRIORITY 4



Community Health and Safety

- + Increase emergency preparedness across our communities
- + Improve the prevention of crises

PRIORITY 5



Partnerships

- + Be an active, engaged member of communities and organizations we serve
- + Pursue regional all hazards partnerships to reduce risk
- + Influence collaborative policymaking at the local, state, and national levels

PRIORITY 6



Communication and Engagement

- + Enhance trust
- + Develop strategies to make our communication more targeted and engaging
- + Ensure we create and demonstrate value in our services