A. Each university shall establish procedures to collect outstanding obligations owed by students and former students.

B. Each university shall maintain a system to record all delinquent financial obligations owed to that university by students and former students.

C. A university may take any or all of the following actions for delinquent student accounts:

1. Deny or cancel registration;

2. Withhold cash refunds (to the extent permitted by law) and the provision of services, grade reports, transcripts, diplomas, and graduation;

3. Terminate agreements for student or family housing and/or take other action when financial obligations relate to housing;

4. Use outside collection agencies, report to credit bureaus, and assess related fees;

5. Follow accepted accounting principles and business practices to determine when to write-off delinquent financial obligations; and

6. Other measures as permitted by law.

Policy History

3/12/1983 The Policy Manual was adopted by the Board to be effective 5/1/1983.

9/9/1983 Policy revision approved by the Board on second reading.

6/20/2008 Policy revision approved by the Board on second reading.

6/5/2015 Policy revision approved by the Board on second reading.

11/16/2018 Policy revision, including renumbering, approved by the Board on second reading.
Related Information

See 3/12/1983 meeting minutes.

This policy was originally numbered as 4-103 from its adoption in 1983 until 11/16/2018.