## **Administrative Procedure**

## Alachua County, Florida

Bargaining Unit employees should review their appropriate Collective Bargaining Agreement (CBA) to determine if this policy applies to them. In case of a conflict between the applicable CBA and these policies, the provision in the CBA controls.

Procedure No.: EP 2-02 Effective: 12/12/2017

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## **Employee Empowerment Five Step Guide**

**SCOPE:** This procedure applies to all persons employed by the Board of County Commissioners.

## **PROVISIONS:**

- 1. Employees of the Board are empowered by management to take actions necessary to be a customer-oriented service provider, based upon the Alachua County Five Step Empowerment Guide.
- 2. When faced with a decision, each employee should determine the answers to the following questions:
  - a. Is the action I am considering legal?
  - b. Is the action I am considering being done in accordance with County or departmental policy?
  - c. Is the action I am considering ethical and in the best interest of the citizens of Alachua County?
  - d. Is the action I am considering based upon the values of our organization?
  - e. Am I personally willing to be held accountable for this action?
- 3. If the answer is "yes" to all five questions, then employees are encouraged to take appropriate action.
- 4. If the answer to one or more of the questions is "unknown" or "no," check with your supervisor prior to acting independently.

County Manager	County Attorney