

Alaska VINE is an automated service that allows you to track an offender's custody status over the phone or Internet. You can register to be notified by phone, text and/or email if an offender is released, transferred, or escapes.

Write down the following information, tear off this panel, and keep in a safe place:

Offender name

Offender/Booking Number

Your four-digit PIN

IMPORTANT!

IF YOUR PHONE NUMBER OR EMAIL CHANGES, IT IS YOUR RESPONSIBILITY to call VINE at 1-800-247-9763 or go to www.vinelink.com and follow the instructions on how to change your phone, text or email registration. Unless you make such changes, VINE will be unable to contact you when necessary.



Download the VINELink mobile app. Search for "VINELink" on your mobile device app store or scan this QR code.



VINE Facts

- VINE is confidential. The offender will not know you are registered with this service.
- Since VINE calls automatically when an offender's custody status changes, you may get a call from VINE in the middle of the night.
- Write down your PIN and keep it in a safe place. For safety reasons, do not share this information with others.
- If you do not answer a notification call, VINE will leave a message and will continue calling back until you enter your PIN or until up to 24 hours have passed.
- Do not register a phone number that rings to a switchboard.
- If you need assistance after hours to stop victim notification calls, contact VINE at 1-800-247-9763.
- You can register multiple phone numbers and email addresses for notifications. No PIN is required for email notifications. You will receive one email when there is a change in custody status.

Notes:



Victim Information & Notification Everyday



Alaska VINE Service

Information & Notification for Offender
Custody Status

A service provided by the
Alaska Department of Corrections
in cooperation with your local
law enforcement agency

**Do not rely solely on AK VINE for your safety.
If you feel you are in danger, call 911.**



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1-800-247-9763

TTY: **1-866-847-1298**

WWW.VINELINK.COM

Information

Call 1-800-247-9763 or visit www.vinelink.com and follow the instructions to receive information about an offender's custody status or the status of a court case.

Registration

You can register to receive notifications related to custody status, probation or parolee status, or court event information.

If registering a phone number or email, you will be asked to create a four-digit personal identification number (PIN) that will be used to confirm that the call was received or to make changes to your registration. Make sure your PIN is easy to remember.

To register your email address, call Alaska VINE at 1-800-247-9763 and press zero to speak with an operator or visit www.vinelink.com.

Notification

Custody Status

You will be notified about the following events:

- Release
- Death
- Electronic Monitoring through the DOC
- Escape
- Furlough
- Advance notice 30 days prior to release

When VINE calls, listen to the message, then enter your PIN followed by the pound (#) key when asked. Entering the PIN lets the service know that you received the message and will stop the current notification call.



Court Hearing Notifications

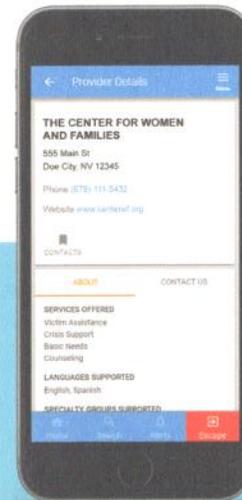
If you are the victim or witness in a court case, you can register to receive VINE notifications on court hearings. Registration can only be completed by contacting the paralegal handling the case.

To register for notification, **YOU MUST CONTACT THE PARALEGAL HANDLING THE CASE.**

Regional District Attorney Offices contact information can be located at <http://law.alaska.gov/department/criminal/da.html>.

The paralegal will personally register the phone number(s) and/or email(s) at which you would like to receive notification.

NOTE: Registering for offender custody status notifications does NOT automatically register a victim or witness for court hearing information. You must contact the paralegal handling the case in order to register for court hearing notification.



Alaska VINE
1-800-247-9763
TTY: 1-866-847-1298
www.vinelink.com

Alaska Department of Corrections
 Victim Service Unit
 Toll Free: 1-877-741-0741

Abused Women in Crisis
 1-907-279-9581
 Crisis Line: 1-907-272-0100

Advocates for Victims of Violence
 1-907-835-2980
 Toll Free: 1-800-835-4044
 Crisis Line: 1-907-835-2999

Aiding Women from Abuse and Rape Emergencies (AWARE)
 1-907-586-6623
 Local: 1-907-586-1090
 Crisis Line: 1-800-478-1090

Alaska Native Justice Center
**Will Accept Collect Calls*
 Main: 1-907-793-3550
 Collect Calls: 1-907-793-3558

Alaska Network on Domestic Violence and Sexual Assault
 1-907-465-3650

Council on Domestic Violence and Sexual Assault
 1-907-465-4356

Downtown Soup Kitchen - Hope Center
 Main: 1-907-277-4302

Fairbanks Center for Nonviolent Living
 Main: 1-907-452-2293
 Toll Free: 1-800-478-7273

Victims for Justice
 Main: 1-907-278-0977

Violent Crimes Compensation Board
 Toll Free: 1-800-764-3040

Alaska Office of Victims Rights
 Toll Free: 1-844-754-3460
 Local: 1-907-754-3460