Atlanta Police Department – Standard Operating Procedure			
	APD.SOP.6142 – Crime Stoppers Greater Atlanta **Effective Date: April 22nd, 2026**		
Chief Darin Schierbaum	**Signature by: DS**	**Date Signed: 4/22/2026**	**Expires:2030**

SIGNIFICANT CHANGES

APD Staff,

The Policy and Standards Section is dedicated to providing the department, and its employees, with accurate, understandable and transparent policies. In order to publish policies that reflect the most up-to-date standards, the Policy and Standard Section regularly reviews all policies to ensure that they are reflective of the current mission and objectives of the Atlanta Police Department.

During the review and renewal of APD.SOP.6142 – Crime Stoppers Greater Atlanta, minor changes were made, most notably:

- Increasing the award amount from $2,000 to up to $5,000.
- Allowing citizens to report crimes safely and anonymously by:
  - Calling 404-577-TIPS (8477)
  - Submitting a tip online through www.CrimeStoppersAtlanta.org
  - Texting “CSGA” to 738477
  - Or via the P3 TIPPS App on Apple or Android

Please read the policy in its entirety to understand how tips are received and how they assist criminal investigations.

Thank you and stay informed!

Policy and Standards Section
Planning, Research, and Accreditation Unit

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1. PURPOSE

To establish a policy for disseminating evidentiary photos and videos to the public for assistance, and the procedure for handling those crime tips, once they are reported to the Department by the public's help.

2. POLICY

The Atlanta Police Department will utilize crime tips received from citizens as a proactive method to reduce crime in the City of Atlanta.

3. RESPONSIBILITIES

3.1 Division and section commanders will implement this procedure in their commands.

3.2 Section and unit commanders will ensure that all personnel under their command are in compliance with this directive.

3.3 Supervisors will ensure that all employees under their command are fully aware of proper procedures for acting on crime tips received from citizens.

3.4 All employees will follow this policy when receiving crime tips from a citizen.

4. ACTION

4.1 CRIME STOPPERS

4.1.1 Crime Stoppers Greater Atlanta is a collaborative program bringing together the community, along with the support of over 360 law enforcement agencies from approximately 70 different counties to solve crime. A program of the Atlanta Police Foundation, Crime Stoppers Greater Atlanta is dedicated to crime reduction, the prompt resolution of crimes, and rewarding individuals who provide information leading to the arrest of offenders.

4.1.2 Employees will encourage citizens to report any criminal activity to the Atlanta Police Department as a proactive method of locating and suppressing crime. Employees, who attend Neighborhood Planning Unit (NPU) and other community meetings, will have Crime Stoppers contact information available.

4.1.3 Investigators requesting to post evidentiary videos and photos to the Crime Stoppers social media pages (videos, suspect images, victim images, etc.) must do so by submitting a completed APD Form 279 and sending it to the Public Affairs Office for approval.

4.1.4 Crime tippers are to remain anonymous and provide useful information assisting law enforcement in solving a crime. If the tip leads to an arrest, the tipster may receive a cash reward of up to $5,000.

4.2 USING CRIME STOPPERS

4.2.1 Crime Stoppers Greater Atlanta (CSGA) is an anonymous tip line that allows citizens to report crimes safely and anonymously by:

- Calling 404-577-TIPS (8477)
- Submitting a tip online through www.CrimeStoppersAtlanta.org
- Texting "CSGA" to 738477
- Or via the P3 TIPPS App on Apple or Android

tip can result in a reward up to $5,000 to the individual who supplied the information needed to solve the crime. Business cards with Crime Stoppers Greater Atlanta contact information are available through the Crime Stoppers Greater Atlanta office, located at the Public Safety Headquarters building, 226 Peachtree Street, Atlanta GA 30303.

4.2.2 All calls received by Crime Stoppers Greater Atlanta (CSGA) will remain anonymous and confidential. If a caller wishes to identify themselves, they will be provided with contact information for the appropriate unit or jurisdiction and encouraged to participate in the judicial process as a witness. **Crime Stoppers does not allow for the identification of tipsters.**

4.2.3 Although Crime Stoppers Greater Atlanta is staffed by Atlanta Police Department employees, criminal activity occurring in other metro jurisdictions will be forwarded to the appropriate law enforcement agency.

4.2.4 Employees will advise the Crime Stoppers Greater Atlanta tip identification number for all tips and forward the information to the appropriate investigative unit.

4.3 CRIME STOPPER TIPS & REWARDS

4.3.1 When a tip is received by a zone or investigative unit, they will provide the individual with Crime Stoppers contact information and encourage the individual to contact Crime Stoppers, explaining that no reward is available unless the tip is submitted through Crime Stoppers directly.

If the individual insists on providing the information, the employee will document all pertinent information, including the individual's contact information, and forward it to the appropriate investigative unit.

4.3.2 Caller and tip records will remain open with Crime Stoppers staff until a disposition notification is returned to Crime Stoppers. Failure to return a disposition notification to Crime Stoppers by 30 days may affect the reward available to the tip giver and may negatively impact on the receipt of criminal information in the future.

4.3.3 Rewards

1. Rewards will not be distributed until an arrest or indictment occurs and the case is reviewed by the Crime Stoppers Greater Atlanta Civilian Advisory Board.

2. The Crime Stoppers Greater Atlanta Civilian Advisory Board may approve the reward amount recommended by P3 Tip Manager, or adjust it at their discretion.

3. The Crime Stoppers Law Enforcement Task Force serves in an advisory capacity to the Atlanta Police Foundation and the Crime Stoppers Greater Atlanta Civilian Advisory Board.

4. Callers that receive a reward will learn of their reward amount when they retrieve their check.

4.3.4 The Atlanta Police Department will remain neutral when Reward Recommendations are voted on by the Crime Stoppers Greater Atlanta Civilian Review Board.

4.3.5 The Atlanta Police Department is not the custodian of any records obtained by The Crime Stoppers Greater Atlanta Program.

5. DEFINITIONS

P3 Tip Manager - online resources for Citizens to report crime anonymously and confidentially.

6. CANCELATIONS

APD.SOP.6142 " Crime Stoppers Greater Atlanta" effective August 2020

7. REFERENCES

N/A