

Asheville Police Department Policy Manual

Chapter: 1 - Organizational Structure

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Associated Directives

[Policy 102 - Command and Control](#)

[Organizational Chart](#)

Introduction

To achieve and maintain high standards of excellence, the department's organizational structure must comply with the basic organizational principles of the unity of command, organization by function, delineation of responsibility, and delegation of authority.

Policy Statement

It is the policy of the Asheville Police Department (APD) to ensure the department is organized to promote the greatest efficiency in operation, management, accountability, and public service.

Rules and Procedures

101.1 Organizational Structure

- A. The chief of police serves as the chief executive officer for the department. The department is organized into two (2) main bureaus, the Administration Bureau and the Operations Bureau. Refer to the [organizational chart](#) for a visual representation of departmental divisions.
- B. The chief of police may assign other duties to each organizational component as required. The listed functions are not intended to be all-inclusive. [11.1.1]

101.2 Administration Bureau

- A. The Administration Bureau provides department management, logistical, employee, and support services.
- B. The Administration Bureau consists of **three (3)** divisions and two (2) sections: the Special Services Division, the Finance and Support Division, **the Technology and Intelligence Division**, the **Technology** Section, and the Data Accountability Section.
- C. The Special Services Division includes
 - 1. The Recruitment & **Hiring** Section, which includes the Recruitment Unit and Hiring Unit.
 - 2. The **Training** & Career Development Section, which includes the department's Training Coordinator and Wellness Coordinator.
 - 3. **The Administrative Services Section, which includes the department's Records Unit.**
 - 4. **The Property & Evidence Section.**
 - 5. **The Planning & Accreditation Section.**
- D. The Data Accountability Section oversees the Crime Analysis Unit.
- E. The Finance and Support Division includes the Support Section and the Financial Services Section.
 - 1. The Support Section includes the department's Logistics Unit.
 - 2. The Financial Services Section includes the Business Services Unit.
- F. **The Technology and Intelligence Division oversees the Intelligence Section, Drone Unit, and Real-Time Intelligence Center.**

101.3 Professional Standards Section

- A. The Professional Standards Section is responsible for internal affairs investigations. The Professional Standards Section reports directly to the chief of police.

101.4 Operations Bureau

- A. The Operations Bureau oversees all direct law enforcement responses, including patrol operations, the investigations division, and specialty teams. This includes

the administration of select support units, such as the Forensics and Victims Services Units.

- B. The Operations Bureau consists of three (3) divisions: the Criminal Investigations Division, the Patrol Operations Division, and the Community Engagement Division.
- C. The Criminal Investigations Division includes **two sections**:
 - 1. The Special Victims and Investigations Section includes the Special Victims Unit, General Investigations, and Victim Services.
 - 2. The Strategic Investigations Section includes the Major Case Unit, Street Crimes Unit, and Forensics Unit.
- D. The Patrol Operations Division includes the department's patrol districts (Adam, Baker, Charlie, and David) and the Traffic Safety Unit.
- E. The Community Engagement Division includes the Community Outreach Section, **which** oversees public housing officers, school resource officers, and community resource officers, as well as the department's special events coordination.

101.5 Organizational Chart

- A. The [organizational chart](#) visually shows the department's overall structure and reflects the formal lines of authority and communication. It is available to all employees and will be reviewed and updated as needed.
- B. The Special Services Division will maintain a current version of the organizational chart. [11.1.2]

By order of:



Jackie Stepp
Interim Chief of Police