

Student Services Manual (SSM)

SSM 602–01: Mental Health Emergencies

Effective: 9/1/1983

Revised: 12/30/2013

Purpose

To provide assistance to students experiencing mental health emergencies

Source

University policy

Policy

Mental Health Emergencies Occurring during Business Hours (8:00 a.m. to 5:00 p.m., Monday through Friday)

Members of the university community may call ASU Counseling Services and request emergency assistance. See the [ASU Counseling Services Web site](#) for detailed information on services provided.

Mental Health Emergencies Occurring After-Hours (5:00 p.m. to 8:00 a.m., Monday through Friday, or Any Time on Weekends or Holidays)

For life-threatening situations, call 9-1-1.

After-hours emergency mental health assistance is available for all ASU students.

All ASU students, and those concerned about an ASU student, may call the EMPACT ASU-dedicated crisis hotline at 480/921–1006 at any time.

Students residing in University Housing may contact a member of the University Housing staff, who will assist them in accessing ASU Counseling Services' after-hours services.

See the [ASU Counseling Services Web site](#) for detailed information on services provided.

Cross-Reference

For more information about services offered by ASU Counseling Services, see [SSM 602–02](#), "Eligibility for Services."