

Student Services Manual (SSM)

SSM 701–05: On-Campus Transportation for Individuals with Disabilities

Effective: 1/1/1981

Revised: 7/1/2024

Purpose

To provide on-campus cart transportation for individuals, including students, staff, faculty, and visitors, who are physically unable to walk to campus locations

Sources

The Rehabilitation Act of 1973, 29 *United States Code* §§ 701–796

Americans with Disabilities Act of 1990 (ADA) (1990, 2008), 42 *United States Code* § 12101 *et seq.*

Student Accessibility and Inclusive Learning Services

Policy

Student Accessibility and Inclusive Learning Services at the Tempe, Downtown, West Valley, and Polytechnic campus locations provides rides to and from parking, public transit stops, classrooms, residence halls, and other campus buildings for qualified individuals with disabilities. Personal trips (e.g., trips to the bank, store, etc.) are not permitted.

Individuals who are unable to walk to campus locations must register with Student Accessibility and Inclusive Learning Services and provide the required medical documentation to be eligible for on-campus, cart transportation services (Disability Access and Resources Transportation-DART).

Upon registration for DART services, the individual’s attending physician must complete the appropriate Student Accessibility and Inclusive Learning Services form, clearly indicating the length of time DART services are needed. The individual must return the form within three business days from when the first day of service is scheduled to begin. Individuals who fail to return the completed form by the deadline indicated will be subject to cancellation of services. Upon receipt of the completed form, services will be reinstated.

DART is a shared ride, prescheduled transportation service/ride for qualified individuals. Rides are scheduled on a first-come, first-served basis. All rides requested are subject to availability of vehicles and drivers. If an individual will not need a scheduled ride, they must notify DART prior to the scheduled ride. Failure to notify DART twice may result in cancellation of DART services.

DART carts are not equipped to transport wheelchairs. DART carts are only capable of transporting certain ambulatory aids such as crutches, canes, collapsible walkers, and collapsible tri-wheel manual scooters. Individuals using such equipment are responsible for securing the equipment while being transported. The equipment cannot extend beyond the physical exterior of the vehicle at any time. All equipment transport requests are subject to prior approval by DART staff.

The drivers for DART services cannot assist individuals with boarding or exiting the cart; passengers must be able to perform this function independently.

See the [Student Accessibility and Inclusive Learning Services Web sites](#) for additional information.