Aspire Indiana Health

A Purpose Rooted in Compassion



Our community is a place where every person, regardless of income or identity, has access to compassionate, seamless healthcare that empowers them to thrive.

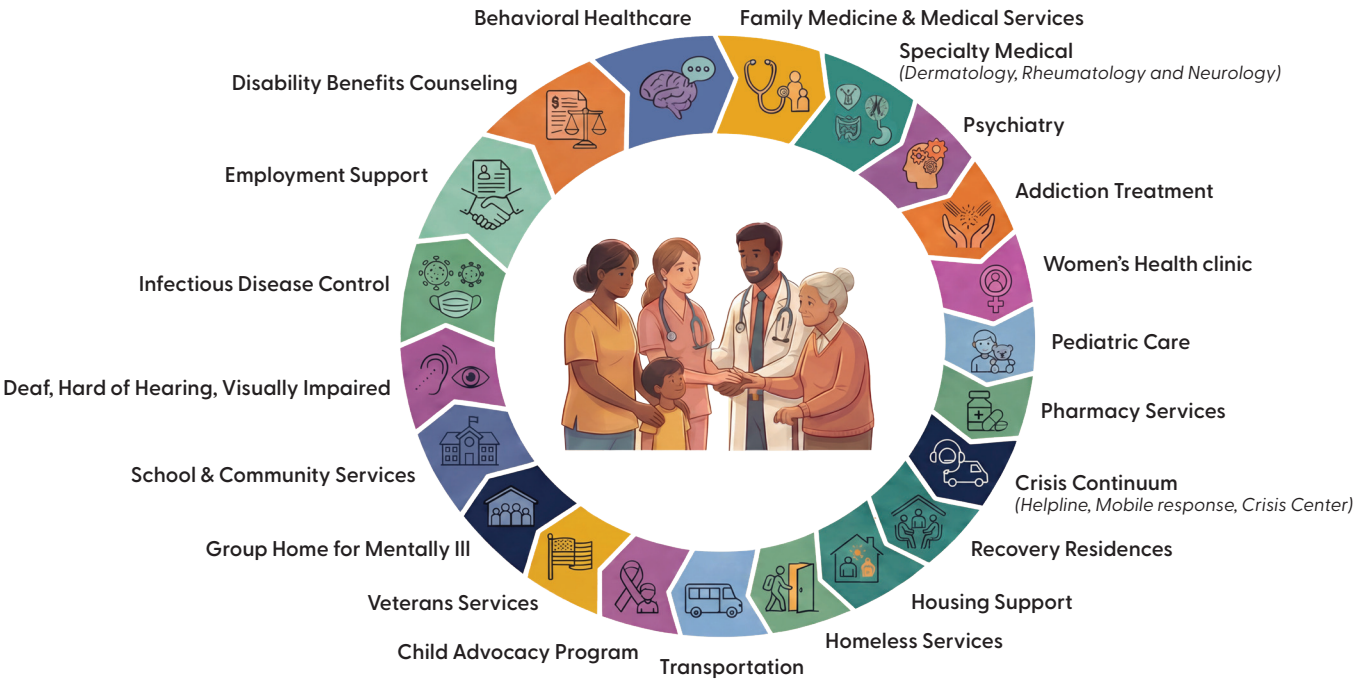
CORPORATE OVERVIEW

Compassion Leads, Innovation Follows

Aspire Indiana Health exists for one, simple reason: to provide compassionate, accessible patient-centered healthcare that improves not just individual lives but strengthens entire communities.

We believe true healthcare goes beyond treating an isolated symptom; it means caring for the entire person. We exist to inspire hope and healing, bringing a powerful array of health services while continuously evolving to meet the complex needs of Hoosiers.

Today our nonprofit care model includes behavioral health therapy, primary medical care, pharmacy and specialized services, addiction treatment and recovery facilities, a 24/7 crisis response continuum, shelter and direct care for the homeless, community and school-based services, and social programs addressing the needs of at-risk populations and people with disability.



Comprehensive Care & Services

When patients walk through our doors, they meet multidisciplinary clinical teams – including medical providers, behavioral health specialists, psychiatrists and care navigators – working together in modern, high-quality care environments designed for comfort and dignity. Our extensive service scope includes a broad range of specialty medical care such as dermatology, rheumatology and neurology, alongside in-house pharmacy services that provide convenient, low-cost medications, home delivery and dedicated financial navigation support.



For those needing immersive or longer-term support, Aspire operates residential and recovery services at scale. Our robust continuum features high-intensity treatment facilities like Mockingbird Hill Recovery Center, long-standing recovery housing at Progress House and transitional houses. Together, these programs combine stable living environments, peer support, and ongoing clinical care to empower individuals on their path toward independence and lasting health.

WHO WE ARE

Our Mission

Providing compassionate, patient-centered care, empowering people to live healthier lives.

Our Vision

A community where every person – regardless of income or identity – has access to seamless, compassionate healthcare that empowers them to thrive.

Our Shared Values

- Compassion – Inspiring hope and healing in all we serve.
- Innovation – Embracing creativity and change.
- Inclusion – Honoring diversity so everyone feels a true sense of belonging.
- Impact – Advancing health outcomes and strengthening community wellbeing – within Aspire and beyond.
- Partnership – Working collaboratively to deliver care.

The ‘No Wrong Door’ Philosophy



Since 1966, Aspire has proudly served some of the most vulnerable Hoosiers. Over those decades, we have learned mental health, physical wellbeing, substance use and social challenges – such as housing and employment – are deeply intertwined.

Because of this, we embrace a “no wrong door” approach to care. Frequently, the people we serve come to Aspire seeking one specific kind of help, only to discover a comprehensive support system for other challenges they may face.

By bridging the gap between different treatment disciplines, we are advancing health outcomes and delivering true impact to the communities we serve.

Measurable Quality & Patient Impact

At Aspire, our commitment to compassionate care is backed by continuous measurement and tangible clinical results. Across our health centers, we maintain an exceptional patient satisfaction Net Promoter Score (NPS) of 75, and since 2025 our health centers have received a 4.9/5 average Google rating from verified patient reviews. Furthermore, our state DMHA patient satisfaction surveys consistently report high marks for accessible and respectful care.



Our multidisciplinary care teams actively track clinical outcomes to ensure high-quality management of key health metrics – including effective monitoring and control of common chronic conditions like diabetes and hypertension, as well as maintaining rapid access to primary care and 24/7 crisis response services. These measurable achievements demonstrate that high-quality, effective healthcare is delivered every day at Aspire, fulfilling our promise that every person – regardless of income, background or identity – receives the comprehensive care they deserve.



SERVING OUR COMMUNITIES

An Essential Pillar of Indiana

We are honored to serve as an integral part of Indiana's safety net system. Aspire walks alongside our neighbors, partnering with and receiving support from many different local, state and federal government agencies, peer organizations and community groups. We know this vital work is only possible through shared commitment.

Aspire has grown tremendously over the last few years – now recognized as the 10th largest nonprofit healthcare provider in Indiana, according to the Indianapolis Business Journal. This growth is not a reflection of business strategy, but a direct response to the very real needs of our neighbors across Madison, Marion, Hamilton, Boone, Hancock and Shelby counties.

EXPANDING CARE:

In 2024, our dedicated team supported 40,685 individuals on their health journeys – a 25% increase from the previous year – providing over 430,000 vital moments of care in nine health centers, group homes and recovery facilities.

STRENGTHENING COMMUNITIES:

Beyond our total economic impact of $130.7 million, we act as a community anchor, supporting nearly 1,300 jobs for local families and generating $6.17 in community return for every dollar invested in Aspire.

EMPOWERING INDEPENDENCE:

Through comprehensive wraparound support, we help individuals find the stability and belonging they need to rediscover their purpose and contribute to their families and neighborhoods.



ASPIRE'S HISTORY

Our Roots

The heart of today's Aspire Indiana Health began with three legacy organizations dedicated to serving Central Indiana. The Center for Mental Health was founded in Anderson in 1966, followed by Tri-County Mental Health (later BehaviorCorp) in Carmel in 1976. These nonprofits grew through collaboration, eventually uniting in 2009 as Aspire Indiana Inc. to better serve our community.

In 2019, Aspire joined hands with Progress House, the state's oldest and largest recovery residence (est. 1961), rebranding as Aspire Indiana Health to reflect a holistic mission as a comprehensive provider of compassionate healthcare.

Aspire is certified as a Federally Qualified Health Center (FQHC), Indiana Community Mental Health Center (CMHC) and by the National Alliance for Recovery Residences (NARR).

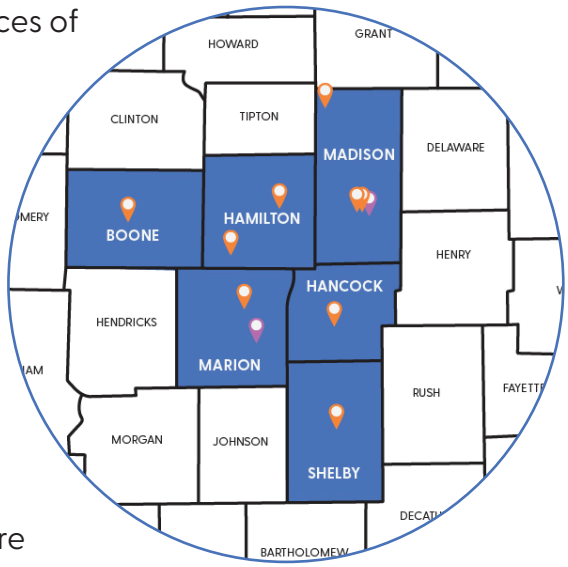






The Path Ahead

The future holds many challenges for Aspire Indiana Health and the communities we serve. Constantly shifting priorities and support models for public health means always being ready to adapt to the needs and available resources of our government partners and generous supporters.



At Aspire, we welcome oversight and scrutiny. Every dollar of public funding brings with it not just a responsibility for the delivery of specific healthcare services, but showing the positive impact created. Healthcare organizations have a responsibility to operate efficiently, demonstrate outcomes, identify avoidable costs and be transparent about where public funding goes.

We are proud to continue to develop new endeavors with the guidance and support of our fellow stakeholders in the great healthcare community. Together, we will help build a future where every Hoosier can enjoy access to high-quality care that lets them live healthy, meaningful lives that contribute to the greater good.

Our Promises

PATIENTS

TO OUR PATIENTS:

We are dedicated to compassionate, patient-centered care, ensuring better access and empowering you to achieve your full potential.

PARTNERS

TO OUR PARTNERS:

Together, we expand access and elevate care – building healthier communities through collaboration, innovation and shared purpose.

PEOPLE

TO OUR PEOPLE (EMPLOYEES):

We invest in you, celebrate your contributions, care for your wellbeing, and foster a culture where everyone belongs, grows and thrives.

How to Connect

www.AspireIndiana.org

Phone: **(877) 574-1254** • 24/7 Crisis: **(800) 560-4038**

Health Centers

LEBANON:

1600 W. Main St.,

Lebanon, IN

NOBLESVILLE:

17840 Cumberland Rd.,
Noblesville, IN

CARMEL:

697 Pro-Med Ln.,

Carmel, IN

DEHAVEN:

2020 Brown St.,
Anderson, IN

HOAK:

2009 Brown Street
Anderson, IN 46016

ELWOOD:

10731 SR 13,
Elwood, IN

INDIANAPOLIS:

2506 Willowbrook Pkwy.,

Indianapolis, IN

SHELBYVILLE:

7 East Hendrick Street

Shelbyville, IN

GREENFIELD

120 W. McKenzie Street, Suite G

Greenfield, IN

Other Locations

RELY CENTER:

17840 Cumberland Road,
Noblesville, IN 46060

PROGRESS HOUSE:

201 Shelby Street
Indianapolis, IN 46202

MOCKINGBIRD HILL:

4038 Ridgeview Drive
Anderson, IN 46013

KIDS TALK:

814 Central Ave.
Anderson, IN 46012

