

CASE STUDY #1

CASE STUDY #1 – Intended Outcome:

- Dual Response Call
- BCFD assumes care.
- **Co-occurring** (*Medical complaint and suicidal*) Going to hospital for lacerations on arm
- Person seeks a voluntary evaluation.

Overview BEFORE Police Response:

A call for service was received for a person walking in and out of traffic. Dispatch indicates that the caller said the person is wandering and yelling in the streets, making threats to random people walking. The caller also said there is blood on the person's clothing. Injury is unknown.

ACTIONS:

BPD is first on scene. BCFD arrives shortly after.

Officers begin looking for person matching the description from dispatch.

Officers locate and approach person.

Officers see blood on person, and call, "*KGA is a medic in route?*" KGA responds yes.

Officer asks person if they are hurt, "*Are you hurt? Where are you cut?*"

Person is walking away from officers, not responding. (*Person is non-compliant, but not actively aggressive.*)

- 1 officer continues to ask the person, "*Are you hurt? What's going on today?*"
- BPD engages in successful de-escalation
- Person acknowledges officer by shouting and waving bloody hand, "*I don't have anything to live for anymore! See...I tried to make it happen!*" Person shows deep laceration on wrist.

Medics approach officers. Officer shares with medic that the person has visible lacerations on arm and has told officers he attempted suicide.

BCFD triages.

Person sitting in ambulance receiving care for deep laceration on arm. Officer talks to person while they are receiving care. Person agrees that they need help and want to go to the hospital.

BCFD articulates that the lacerations are in need of further medical care at the hospital.

BPD conducts a weapons pat down.

BPD will follow medic to hospital for safe transport and ensure person makes it into the hospital safely.

CASE STUDY #2

CASE STUDY #2 – Intended Outcome:

- Dual Response Call
- BPD assumes care.
- MCT is called.
- Person is diverted to community resources and 988 is called while on scene.

Overview BEFORE Police Response:

A call for service was received for a person walking in and out of traffic. Dispatch indicates that the caller said the person is wandering and yelling in the streets, making threats to random people walking. The caller also said there is blood on the person's clothing. Injury is unknown.

ACTIONS:

BCFD is first on scene. BPD arrives shortly after.

BCFD engages with the person upon their arrival. BCFD will make attempts to request person to articulate where they are bleeding.

BPD arrives on scene and sees the medics trying to get person's attention.

BCFD asks person if they are hurt. *"Are you hurt? Where are you cut? We just want to make sure you're not hurt."*

Person is walking away from medics, not responding. *(Person is non-compliant, but not actively aggressive.)*

Despite efforts of medics, the person is screaming, *"Get away from me! Don't touch me!"*

BPD officer requests second unit from KGA.

Medic looks to BPD and says, *"Hey, do you all want to try with this one? He's all over the place and we're not having any luck."*

BPD officers intervene and begin attempts to engage with the person.

- 1 officer continues to ask the person, *"Are you hurt? What's going on today?"*
- Person acknowledges officer by shouting and waving bloody hand.
- Officer asks, *"How did you hurt yourself?"*
- Person shouts, *"It's nothing! I just got off work and cut myself on a machine at work. They sent me home! Now I'm not going to get paid for the day!"*
- Officer continues to make attempts to engage.

Person shouts, *"I don't know how I'm going to keep living like this! I'm over this shit! Maybe it's for real that everyone would be better off without me." (Ideation)*

Officer says, *"Hey, that's pretty heavy. Let me see your arm real fast and make sure you're not hurt."*



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Medic is nearby and person shows arm.

Wounds are superficial. Medic gives a pack of gauze and says, *“This is pretty superficial. Just make sure you clean it well when you get home.”*

Medic asks, *“What’s your car number?”*

Officer says, *“2 Baker 15.”*

Medics clear the scene and leave.

BPD asks, *“So what you said earlier, are you telling me that you want to kill yourself? Do you have a plan for how you would do that?”*

Person responds, *“No! I don’t really want to die just everything about my life sucks right now!”*

BPD continues to engage. *“I understand you’re going through a lot. That’s a lot for anyone. I don’t necessarily think you’re in a place where you need to go to the hospital, but I do think that you do need to talk to someone, professionally, who can help you manage these tough times.”*

Person responds, *“Yea, that’s fine. I could do that.”*

BPD calls BCRI and asks, *“Is a Mobile Crisis Team available to respond to _____? I have a gentleman here who is in crisis, who I think would benefit from speaking to someone in person.”*

BCRI responds, *“Okay, let me see if our Mobile Crisis Team has cleared their last call. In the meantime, could I speak with the individual on the phone to determine what is going on with him and what services he’s best suited for.”*

BCRI says, *“While we wait for Mobile Crisis Team, I’m happy to discuss other resources with you...”*

Officer puts BCRI on speaker and hands phone to individual.