# ISO 15189 and ISO 20387 Accreditation Policy on Confidentiality of Laboratory Information

**Policy Statement:**

COLA shall make publicly available the following information related to accredited laboratories and biobank facilities:

- Legal name of the laboratory or facility
- Scope of ISO 15189 or ISO 20387 accreditation
- Locations accredited, including the activities performed at the location that fall within the scope of accreditation
- Unique Identification for the laboratory or facility
- Effective date of accreditation
- Expiration date of accreditation

If accreditation is suspended or withdrawn, the date of the action and the affected scope will be noted.

All information obtained or created as a result of COLA's ISO 15189 or ISO 20387 accreditation activities is considered confidential. COLA shall not release information specific to an individual laboratory or facility unless such release is required by law or authorized by contractual relationships.

When information regarding a specific laboratory, other than the information noted above, is released, the laboratory or facility will be notified, unless prohibited by law.

When COLA receives information about the laboratory or facility from a source other than the laboratory or facility itself (such as a regulator or complainant), COLA will share the information with the laboratory or facility but will not share the source that provided the information.

COLA shall have the right to copyright and publish aggregate data obtained from participating laboratories or facilities. COLA shall have the right to license others to copy and otherwise use such aggregate data.

COLA shall have the right to release to other entities aggregate data and any other data not identifying an individual laboratory or facility. Such other entities include Member organizations, government, and individuals or organizations deemed by COLA to have a legitimate need for the data.

COLA makes ISO 15189 or ISO 20387 accreditation information accessible to a participant laboratory or facility via our website, email and mailed document communications. The laboratory or facility owner determines which individuals are permitted access to the information

**Scope:**

This policy applies to all COLA staff, contractors, consultants, and any personnel of external bodies observing or participating in any aspect of the accreditation process.

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