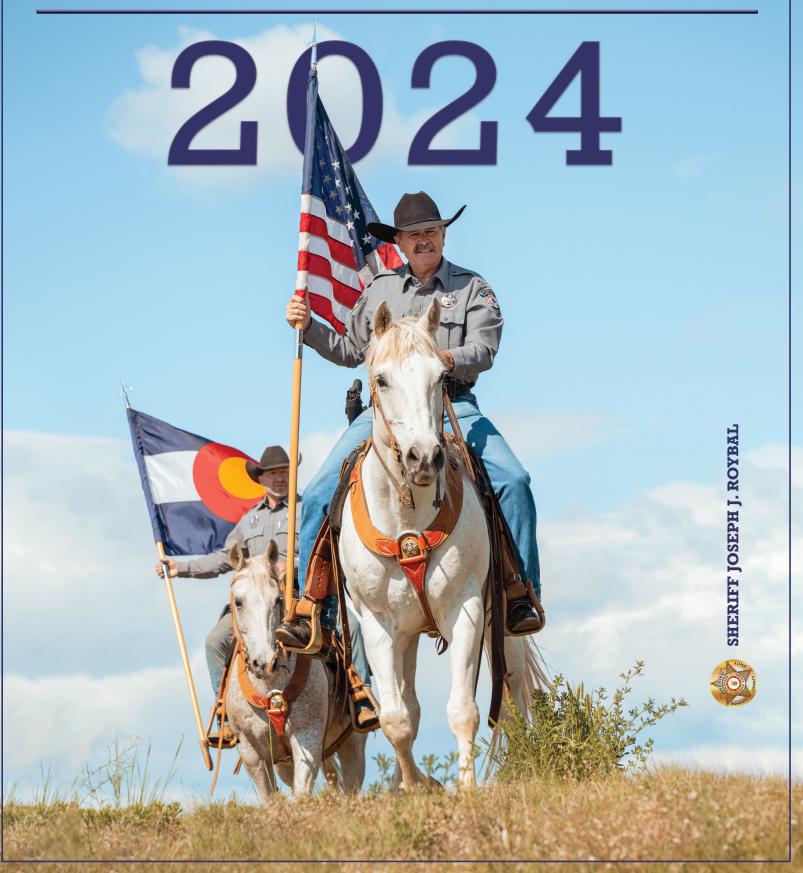
EL PASO COUNTY SHERIFF'S OFFICE

ANNUAL REPORT





 \mathbf{D}_{ear} El Paso County Citizen,

Soon after taking office as the 29th Sheriff of El Paso County, I shared a strategic plan to guide the future of our agency. This plan is anchored on four pillars: Community Trust, Reduce Victims, Quality Service, and Legislation, while also renewing our Office's culture and preserving our unique history and Western heritage.

In 2024, we made significant progress toward these goals. We hosted three Regional Academies to maintain full staffing, invested in new fleet vehicles and equipment upgrades, expanded training at the jail, and partnered with law enforcement and community organizations to improve safety and well-being across the county.

Community Trust

We strengthened partnerships through consistent communication and a visible community presence. Outreach efforts increased by more than 20% through press releases, social media, media engagement, and community events. Nearly 50 residents participated in our Spring and Fall Citizens' Academies. Events such as National Night Out, Traffic Surge safety campaigns, the Latino Community Luncheon, and Shop with a Cop further reinforced trust and transparency between deputies, staff, and members of the community.

Reduce Victims

Our mission remains focused on holding offenders accountable, preventing crime, and protecting residents and visitors. In 2024, we expanded patrol and investigations through cross-deputizing with Teller County, increased mental health services in the jail to reduce recidivism, and enhanced technological capabilities, including drones and advanced equipment, to support intelligence-led policing.

Quality Service

We worked to maintain a skilled and engaged workforce while improving the variety of services we deliver to those we serve.

The Mounted Unit was relocated to the Norris Penrose Event Center for faster deployment. At the jail, we implemented a new medical contractor and launched expanded health and mental health programs. We also finalized plans for a new substation to serve residents and meet the county's current and projected growth, which is expected to reach one million by 2050.

Legislation

Colorado was identified in 2024 as the fourth most dangerous state in the nation. To address this, we engaged in legislative efforts to strengthen public safety. Our Office supported laws increasing penalties for auto theft, opposed anti–Second Amendment legislation, and testified more than a dozen times before Colorado legislators. We continue to advocate for laws safeguarding citizens and oppose measures which compromise and derail public safety.

Looking Ahead

Many law enforcement agencies across Colorado are experiencing significant budget cuts, which limit training, mental health support, staffing, and community outreach. Rest assured, those leading in El Paso County are experts at operating within a Tabor-respectful budget. Because of insightful planning and expert budgeting, El Paso County is not facing the same shortfalls. Careful planning and fiscal vigilance remain my priorities to ensure stability, excellence, and continued service to the citizens of the Pikes Peak region.

It is the greatest honor of my life to serve as your Sheriff. I will never back down from a challenge. I will continue leading the nearly 1,000 sworn deputies and professional staff of the El Paso County Sheriff's Office with pride, experience, vision, and unwavering dedication.

Thank you for your trust and confidence. Together, we will build a stronger, safer, and more resilient El Paso County.



COMMUNITY TRUST

Increase community trust through improved communications and transparency



REDUCE VICTIMS

Reduce the number of crime victims in the community



QUALITY SERVICE

Improve the quality of service provided to the citizens with qualified and engaged workforce dedicated to continuous improvement



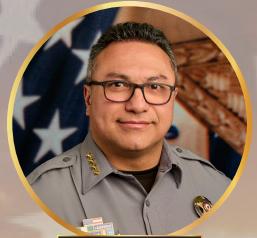
LEGISLATION

Proactively support responsible legislation and work to combat legislation which is bad for public safety and contrary to a healthy and safe community





COMMAND STAFF



Sheriff Joseph J. Roybal



Undersheriff Jeff Kramer



Chief Scott Deno



Commander David Manzanilla



Commander Bud Perry



Chief Andrew Prehm



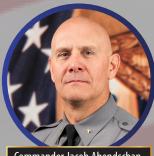
Commander Eric Carnell



Commander Deborah Harris



Chief Andy James



Commander Jacob Abendschan



Commander Cy Gillespie



Commander Mitch Mihalko

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Administrative Services Division

The Administrative Services Division is comprised of several sections and various units to include: Human Resources, Training, Accreditation, Background Investigations, the Volunteer Program, Concealed Handgun Permits, and Extra Duty. Of the 35 positions allocated to staff these areas, 14 are designated for sworn personnel and 21 for professional staff members. In addition, the Administrative Services Division includes the ancillary teams of Recruitment and Peer Support.

ACCREDITATION UNIT

The Accreditation Unit is comprised of two full-time Accreditation Specialists, both of whom started with the unit in 2024. Together, they are responsible for the maintenance of data banks including Office Policies, Standard Operating Procedures, Post Orders and Standards for Accreditation. The unit tracks, maintains, and sets for review 171 Policies, 492 Standard Operating Procedures (SOP), 383 accreditation standards, and 66 Post Orders to ensure not only our procedures but our actions are aligned with best industry practices and standards set forth by the National Commission for Correctional Health Care (NCCHC) and the American Correctional Association (ACA).

In 2024, the Accreditation Unit took part in the coordination and preparation for an audit of our medical services by the NCCHC.

Those collective efforts and the dedication of both teams were instrumental in passing the audit.

During the out brief of the audit, auditors mentioned EPSO was establishing groundbreaking and potentially trend setting protocols in the areas of mental health awareness and treatment.

In December, efforts began to prepare for an upcoming audit by the ACA, scheduled to occur in November 2025. The ACA Accreditation audit conducted in 2022 extended accreditation status from 2022 through 2025. The 2025 audit incorporates 305 SOPs and 66 Policies. This will be our sixth re-accreditation of 383 standards since our original in 2007. Our ability to successfully navigate these audits, by demonstrating compliance with standards designed to reflect adherence to nationally established best practices, helps foster community trust, which is a strategic pillar and continual goal of the EPSO.

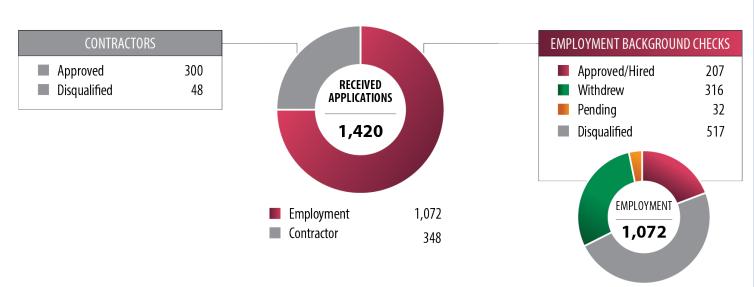
ADMINISTRATIVE SERVICES

Background Investigators

The Background Unit is responsible for processing all sworn, professional staff, and contractor applications ensuring each applicant undergoes a thorough background investigation. Truth verification exams are conducted on all applicants, including volunteers and interns. The Background Unit also conducts a background investigation for all outside agencies attending our POST Regional Academy.

Every member of the Background Unit is involved with the Ancillary Recruiting Team. Our Recruiting Team attends job fairs, career days, and participates in seminars and discussions, giving the community insight into the El Paso County Sheriff's Office and the rewarding careers it offers.





HUMAN RESOURCES STATISTICS

	3/24-12/24
Fingerprinting	257
ID Cards	
New Hire Badges	118
Contractors	151
Outside Agencies	9
Updates	151
	8/24-12/24
Job Postings	
NeoGov	28
Internal Assignments	19
New Hires	
Professional Staff	31
Recruits	31
Transfers	6
Offboarding	<i>57</i>

Human Resources

This year, Sheriff Roybal brought the Human Resources Unit back to the Sheriff's Office greatly reducing our dependency on other El Paso County Departments.

Human Resources currently has two full-time Human Resources Specialists, with a third full-time position slated to be filled in early 2025. The Human Resources Specialists process and handle all Sheriff's Office HR needs. The following are just a few of the duties the HR Specialists are responsible for daily: fingerprinting, issuing ID badges, onboarding and offboarding, all job postings, Americans with Disabilities Act (ADA) placements, Payroll Change Requests, testing coordination/set up and reviewing applications. Bringing back an internal Human Resources Unit made it possible to complete processes in a more timely and efficient manner while providing a more customer service-oriented experience.

To better serve our employees, the Sheriff's Office revamped the Peer Support Program and aligned the unit under the Administrative Services Division. The peer support team grew from four members to 18 and were provided with 40 hours of training. An on-call roster and Peer Support Resource Line were added to ensure employees can access Peer Support 24/7.

Volunteer Program

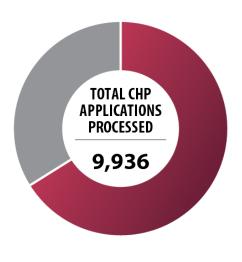
The El Paso County Sheriff's Office Volunteer Program is comprised of community members who are dedicated to preserving the region's high quality of life. These volunteers collaborate closely with deputies and professional staff to ensure public safety and foster community trust.

In 2024, the Law Enforcement Bureau received three Investigations Volunteers, two Reserve Deputies, and one Patrol Chaplain; the Law Enforcement Operations Division, six Search & Rescue Members, and one Wildland Fire Member; the Administrative Management Bureau received five Range/Training Volunteers, and the Detention Bureau received 13 volunteers including six inmate program volunteers and five Detention Chaplains. Additionally, 11 college students participated in over 2000 hours of career related shadowing.



ACTIVE VOLUNTEERS	221	Volunteer Service Worth \$1,321,383.20	
Hours of Volunteer Service	20.574.22	based on national volunteer rate per hour	
urs of volunteer Service	39,574.22	New Volunteers	49





New Applications 4,873

Renewal Applications 5,063

Concealed Handgun Permit

2024 saw the Concealed Handgun Permit (CHP) Unit moved from the Administrative Support Division to the Administrative Services Division. This change was prompted by the desire to streamline management and supervision of the unit. The Sheriff's Office has offered the citizens of El Paso County a Concealed Handgun Permit Program since 1995. As one of the Sheriff's statutory mandates, we take pride in offering an efficient, quality program which excels at customer service.

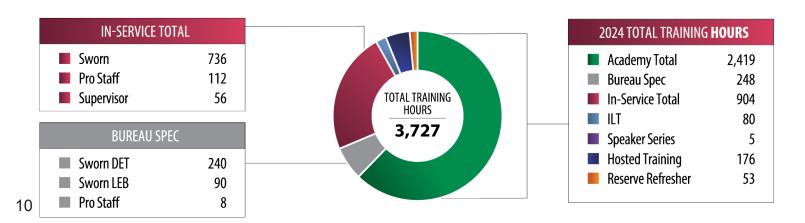
Our CHP program continues to handle the largest number of permits in the state and ended 2024 with 54,559 active permits. The passing of HB24-1174 in June resulted in a surge of interest in our program. This new law, which goes into effect July 1, 2025, tightened the training requirements to obtain and/or renew a Concealed Handgun Permit. As a result, the unit saw an immediate increase in both phone volume and scheduled appointments. The law also required the implementation of a Verified Firearms Instructor program for each county in Colorado. Within 90 days, a program was created and currently has the largest number of verified instructors in the state.



TRAINING SECTION

In alignment with Sheriff Roybal's directive to ensure all newly hired deputies are POST-certified, the Training Section conducted three POST-certified Regional Academies in 2024. Participants included EPSO members as well as attendees from the Department of Corrections (DOC) Colorado Adult Division of Parole, Costilla County Sheriff's Office, Fairplay Police Department, Fountain Police Department, Fremont County Sheriff's Office, Lake County Sheriff's Office, and Teller County Sheriff's Office. Beyond managing these academies, the Training Section is also responsible for Annual In-Service training for all EPSO employees. Required POST topics for sworn staff included Driving, Arrest Control, and Firearms. Training for Professional Staff, County Security, and the 4th Judicial District Attorney's Office included CPR, Driving, Title VII Awareness, Verbal De-Escalation, and Mental Health. Additional courses hosted by EPSO included Initial Leadership Training, FBI LEEDA, Glock Armorer, MOS Instructor, RDS Instructor, and Crisis Intervention Training.

It is the goal of the Training Section to establish the benchmark by which the professional development of personnel is measured. Our commitment to achieving this goal aligns with the Strategic Pillars of Community Trust, Reducing Victims and Quality Service.



El Paso County Sheriff's Office

Administrative Support Division

The Administrative Support Division is comprised of Sworn and Professional Staff members who are an essential support mechanism for our uniformed personnel and provide a high-quality service experience for the members of our community.

COMMUNICATIONS CENTER

The El Paso County Regional Communications Center (the home of the "first" first responders), is responsible for answering emergent (911) and non-emergent telephone calls for unincorporated El Paso County, the United States Air Force Academy, the Town of Green Mountain Falls, Town of Ramah, City of Fountain, Town of Calhan, Town of Palmer Lake and the Town of Monument. The Communications Center provides dispatch services for eight law enforcement agencies, 20 fire agencies and a growing number of special response teams.

Advancements in technology assist the Communications Center in reducing call answer times by streamlining call entry processes. Enhanced Emergency Call Back technology assists in clearing abandoned wireless 911 calls through automated text messaging. This technology cleared 974 abandoned 911 calls without call taker intervention. The Communications Center utilizes an interface to their Computer Aided Dispatch (CAD) software to receive alarm notifications directly from 14 alarm monitoring companies. This technology was used to process over 3,217 alarm notifications, freeing personnel to handle additional duties. The average 911 call answer time was 7.66 seconds resulting in 88.72% of 911 calls being answered in under 15 seconds. In addition, the Communications Center processed nearly 270,000 calls for service (law, fire, and medical combined).

The EPSO Tactical Dispatch Unit (TDU) is an available resource to agencies across El Paso County, and in 2024 was deployed on 30 operations for a total of 81.25 hours. TDU instituted ongoing bimonthly team trainings this year; with topics including Explosive Ordnance Devices, Wildland Fire, K9, Mounted, Riot Control, and Air Resource Familiarization, as well as reality-based training with EPSO Tactical Support Unit and the Fountain Police Department Rapid Response Team.

The Communications Center team continues to participate in working groups and committees to improve the partnerships within the region. Intergovernmental agreements and detailed response plans allow dispatchers to send responders across jurisdictional boundaries to assist in reducing response times to priority incidents. To improve wellness within the agency and across the county, Communications Center personnel joined area partners at regional Crisis Intervention Training and Peer Support Training throughout the year.

The 911 Education and Outreach Team committed more than 245 hours to community events, recognition and training. The team celebrated five young 911 Heroes who contributed to the safety and well-being of others through activation of 911 calls and provided education to local elementary schools discussing the importance of high quality 911 calls.

As a strategic partner with a local education cooperative, the Communications Center continues to provide advice on programs focused on job training in preparation for employment in government and law enforcement. Additionally, members of the Communications Center provided numerous dispatch tours and presentations to community groups and

88.72%
911 Calls Answered in under 15 seconds

COMMUNICATION STATISTICS

Total Calls

Emergency Calls Processed 82,500 Administrative Calls Answered 135,000 Outbound Citizen Assistance Calls 56,500 Text-to-911 Services 398 students interested in public safety careers. The Communications Center was fortunate to coordinate EPSO personnel volunteers to support Boo at the Zoo again this year. Participation in this event allowed a broad spectrum of EPSO personnel from all bureaus to interact with nearly 18,200 members of the community.

Emergency Medical Dispatch Certified Communications Center employees continue to meet or exceed the exacting standards required to maintain Accredited Center of Excellence Accreditation compliance standards through the International Academy of Emergency Dispatch. To honor the work of these first responders, the Communications Center Tree of Life made its debut just outside the Communications Center during National Public Safety Telecommunicators Week in the Spring of 2024. Communications Center employees guided seven callers through childbirth and were celebrated with a stork pin and a butterfly to place on the Tree of Life. Equally impressive, nine Communications Center employees were granted "911 Life Save" pins and hearts for the Tree of Life when medical Pre-Arrival Instructions resulted in a confirmed life save.



EVIDENCE UNIT

The Evidence Unit is a vital part of the El Paso County Sheriff's Office and responsible for maintaining the integrity, storage, preservation, and proper release or disposal of evidence and property taken into the agency's custody.

In 2024, the Evidence Unit received 13,390 items, including 277 impounded vehicles, 1,048 drug items, and 366 firearms. Thanks to the dedicated work of our detectives and deputies, this represents an overall increase of 22% in received items compared to last year. Additionally, the Evidence Unit released and destroyed over 5,582 items. Starting in 2024, EPSO entered into agreements with five local law enforcement agencies to allow the use of our incinerator for narcotics disposal.

In September, PropertyRoom.com was approved as the new auction company, enabling the Evidence Unit to dispose of items in good condition and unclaimed by their rightful owners. Finally, in November, the long-awaited fencing project at the East Evidence Lot began. This project involved coordinating the relocation of almost 100 vehicles, installing temporary fencing, removing the old chain-link fence, and putting up taller metal fencing to address ongoing trespassing issues.

EVIDENCE STATISTICS

Drug Items Received Firearms Received

43% 26%



RECORDS AND DOCUMENTS SECTION

The Records Section is instrumental in the daily operations of the El Paso County Sheriff's Office. The team handles a range of tasks, from merging and preparing cases for filing, sealing records per court orders, processing traffic citation payments, to managing records for release to law enforcement partners and the public. In the past year, the Records Release team processed 5,685 CORA and CCJRA requests, including Body Worn Camera (BWC) video, case reports, calls for service, and jail records. In 2024, Records Technicians saw a 27% increase in traffic citations processed.

In May, the Records team implemented a three-month rotation of bi-weekly shift briefings with the Law Enforcement Bureau Patrol Division, and the Detention Bureau Security Division. This initiative allowed Records Technicians to engage directly with deputies on division-specific topics and fostered personal connections. Topics covered included CBI, arrest reports, vehicle entry in Mobile Field Reporting (MFR), and Records Release which was highly beneficial to all.

From March to June, Records team members conducted an MFR overview class as part of Detention In-Service Training. This class, designed for Detention personnel, provided additional training on navigating the MFR system.

A change in court processes led to a decrease in sealing orders this year; however, the increased records requests and ticket processing helped balance the workload. Release Technicians diligently review case reports, Body-Worn Camera video, jail video, and jail calls to redact protected information, ensuring victim privacy is safeguarded.

Customer Service Representatives (CSRs) at the Sheriff's Office front desk answered 12,125 phone calls and assisted 20,904 visitors, most of whom sought services such as Concealed Handgun Permits, Sex Offender Registration, Background Checks, and Civil matters. The Records team also welcomed three new technicians and one new CSR to the section.

TECHNOLOGY SERVICES SECTION

In 2024, the Technology Services (TS) Section balanced daily operations such as software updates, server upgrades, and hardware refreshes while also completing several major initiatives. These efforts improved efficiency, security, and accessibility, while strengthening community trust through reliable technology support.

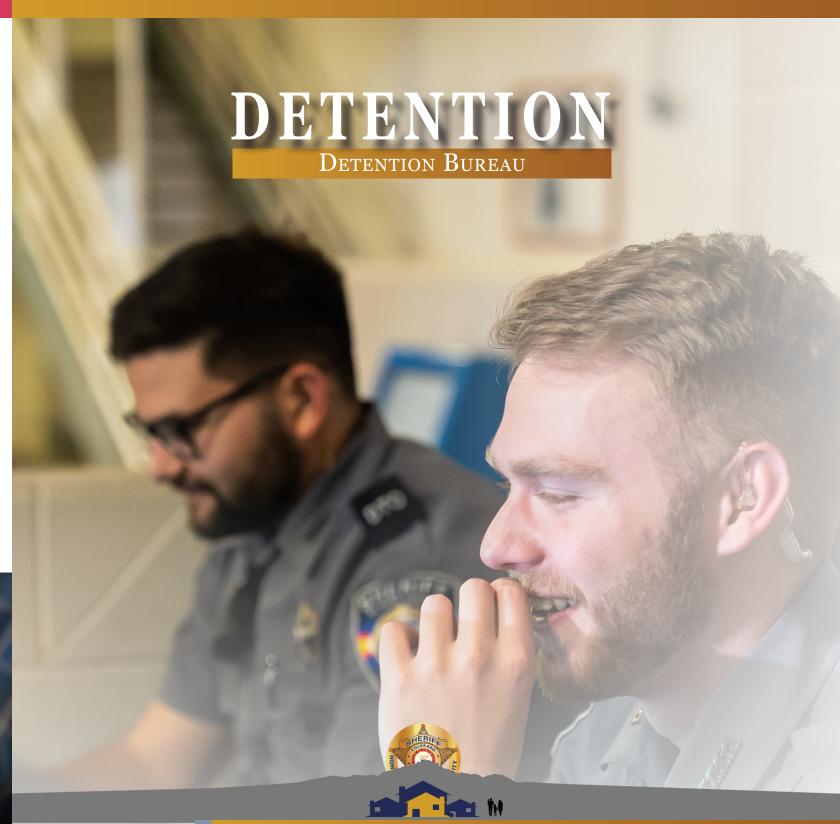
One of the most significant accomplishments was the replacement of aging systems in the Investigations Division with Dell laptops featuring i9 processors and 12GB video cards. This upgrade reduced processing times from hours to minutes, allowing investigators to complete case work more efficiently. The Community Room on the third floor of the Office of the Sheriff was also modernized with a new laser projector, a 150-inch projection screen, repositioned monitors, enhanced remote connection capabilities, and a digital announcement board to highlight Office and community events.

The TS Section also began the rollout of Windows 11, initiating the transition of more than 1,000 Office computers to meet CJIS and Network Security mandates by the October 2025 deadline. By the end of 2024, 24 percent of Office hardware had been upgraded. Additionally, the Section participated in statewide workgroups to support compliance with House Bill 21-110, which requires government technology to meet accessibility standards. These efforts enhanced usability for both employees and the public.

In terms of operational workload, TS closed 10,197 work orders during the year. The Help Desk accounted for 4,717 of these requests, handling desktop imaging, equipment replacements, and data queries. Access Control represented 4,146 tickets, including password resets, account logins, and software access. The Body-Worn Camera program remained steady as well, with continued support following the launch of the new Motorola system.

Through these initiatives and ongoing support, the Technology Services Section ensured the Sheriff's Office remains equipped with secure, modern, and accessible technology systems that meet operational needs and serve the community effectively.





DETENTION OPERATIONS DIVISION

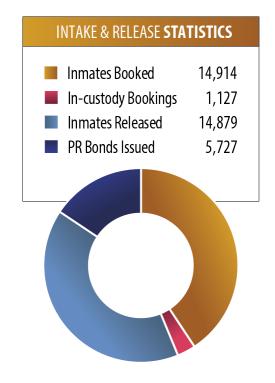
The Detention Operations Division handles several operational components within the jail. From Intake & Release inprocessing incarcerated citizens, to Jail Based Behavioral Services and Court & Transport supporting their time through the criminal justice process and the Special Response Team ensuring safety, we focus on providing safety to our citizens, while in custody.



COURT SERVICES

The El Paso County Sheriff's Office Court Services Section is responsible for managing all court proceedings for both adults and juveniles across 46 courtrooms in the El Paso County Courthouse. Beyond maintaining order and security in the courtrooms, Court Services deputies handle remands and warrant arrests throughout the courthouse, oversee all in-state extraditions, facilitate transports to the Colorado Mental Health Institute, execute court-ordered Writ of Habeas Corpus transports, and coordinate all outside medical appointments for inmates.

This year included a high-profile trial which the Chief Judge of Boulder County oversaw after the entire 4th Judicial District bench recused itself from the case. Despite numerous security threats and concerns regarding this trial, the Court Services Section maintained the safety of all those involved.



INTAKE AND RELEASE

T he Intake and Release Section had a notably busy and productive year, with 14,914 individuals booked into the El Paso County Jail and 14,879 released.

In 2024, a new medical refusal form was introduced and provided to agency partners. The form serves as a vital tool to ensure all incarcerated citizens are thoroughly medically screened before admission to the jail. This assists in safeguarding the population of incarcerated citizens.

The staff assigned to Intake and Release demonstrated a commitment to efficiency and proactivity in adapting to new laws, including ensuring a six-hour window for release once a bond is secured.

JAIL-BASED BEHAVIORAL SERVICES

The Jail-Based Behavioral Services (JBBS) program continues to thrive and expand within the jail environment. Its mission is to support incarcerated individuals by coordinating and assisting with release plans, providing education and counseling on substance use and behavioral health, intervening in collaboration with security for individuals exhibiting escalated behavioral health issues through the TRUST (Therapeutic Response Unit and Stabilization Team) program, and working alongside VitalCore to launch a safe Medication-Assisted Treatment (MAT) program that aligns with legislative requirements.

In 2024, major focuses included developing a unified mental health program between VitalCore and JBBS, enhancing the MAT program and further developing the TRUST program. VitalCore's mental health team relocated to the JBBS office area, enabling both teams to work cohesively to serve the incarcerated population. This collaboration has resulted in more individuals accessing mental health services while minimizing overlapping services between JBBS and VitalCore.

Strengthening the MAT program was prioritized this year due to a notable number of individuals misusing medication, highlighting the urgent need for continuous care upon release to prevent overdose incidents. To improve this program, JBBS secured funding to provide injectable buprenorphine, which mitigates the potential for misuse and ensures individuals are released with the medication in their system, minimizing overdose risk during the critical 72 hours post-release. Lastly, the TRUST program has shown efficacy in supporting security staff in de-escalating negative



behaviors within the jail. The program expanded its staffing to aid during evening hours and broadened preventive services to engage inmates who may be at risk of emotional crises due to court issues or other stressors.



SPECIAL RESPONSE TEAM

The El Paso County Sheriff's Office Special Response Team (SRT) underwent changes in 2024, with a new chain of command comprising of new sergeants and a lieutenant, establishing fresh leadership and an updated strategic vision for operations.

The team engaged in over 150 hours of rigorous training sessions which covered various skills including restraint techniques, range, use of force, leadership development and riot control. SRT was also tasked with instructing the Emergency Restraint Chair (ERC) for POST Academies and Riot Control to the Academies as well as the Office. Throughout the year, SRT participated in 16 significant operations, including providing security support for the vice presidential detail during the Air Force Academy Graduation, executing high-risk transports, and managing high-profile courtroom security operations and extraditions. The team was deployed over 70 times for extradition trips and instructed extradition training courses for the Office.

The team actively participated in seven community events through various initiatives such as the Special Olympics Tip-a-Cop event, the Torch Run, DHS's Adopt-a-Family, and team member Deputy Jillian Erlemeier served as the Sheriff's Office Special Olympics coordinator.

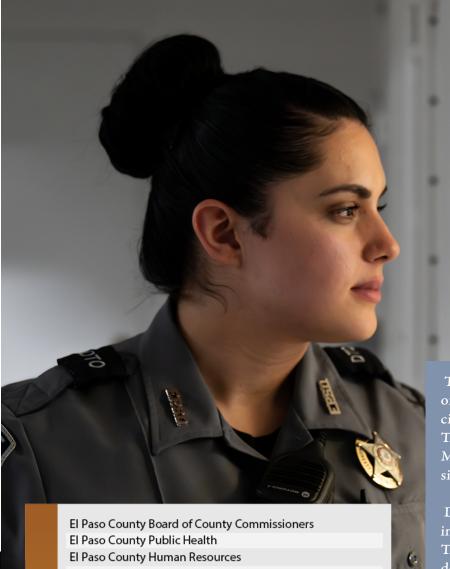
In summary, the 2024 SRT showcased exemplary performance characterized by growth, excellence in training, notable operations, and community contributions.

SRT STATISTICS

Cell Extractions	5
Community Events	7
Cross-bureau Assistance	4
Fugitive Extractions	70
High-risk Court Appearances	6
Pepperball Requests/Use	5
Riots/Protests Preperation	3
Tactical Shakedowns	3



DETENTION SECURITY DIVISION



The Detention Security Division has the responsibility of ensuring the safety and security of incarcerated citizens during their stay at the El Paso County Jail. The jail is comprised of 23 housing units and a robust Medical Section. The jail also maintains an industrial-sized kitchen and laundry room.

During 2024, the jail averaged nearly 1,250 incarcerated citizens in custody at any given time. These incarcerated citizens consisted of pre-trial detainees, those serving sentences in the El Paso County Jail, Parolees, those extradited from other states by the 4th Judicial District, and those who have cases pending with other counties or federal agencies. The exemplary service of over 350 combined professional staff members, sworn members, and volunteers ensured another successful year.

El Paso County Victim's Assistance

El Paso County Pre Trial Services

El Paso County Justice Services

The Independence Center

Colorado Springs Council member David Leinwebser

University of Colorado Colorado Springs

Colorado School for the Deaf and Blind

Leadership Pikes Peak

Peterson Security Forces

Colorado 4th Judicial District

irst Bank

Colorado Springs Municipal Probation Department

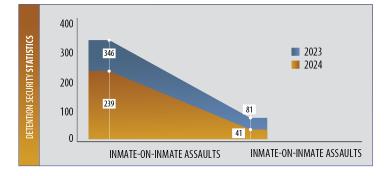
Colorado Springs Fire Department

Local High Schools

Trail Life

Crimestoppers Board

Pikes Peak State College



FACILITY INSPECTOR

Our Facility Inspector demonstrates unwavering dedication to maintaining high standards during inspections of the jail complex. In 2024, he earned a new Health and Safety Certification from the National Environmental Health Association, officially becoming a Registered Environmental Health Specialist/Registered Sanitarian. This certification has significantly enhanced his expertise and ability to conduct thorough health and safety inspections, ensuring a safer and cleaner environment for staff and the incarcerated population of El Paso County.



HEARING BOARD OFFICER

HEARING BOARD STATISTICS

Administrative Case Violations	2,040
Cases Per Month	170
Cases Per Day	9
Total Guilty Findings	1,492
Days of Sanctions	16,850

The Hearing Board Officer is responsible for processing and documenting all administrative disciplinary hearings that occur within the Detention Bureau. Incarcerated citizens are encouraged to cooperate with staff members and be on their best behavior during their incarceration. They are held accountable to maintain a clean, quiet, and safe environment. They are challenged to consistently follow the rules established in the Inmate Handbook. When these rules are violated and expectations are not met, they are required to enter a formal disciplinary process.

The Hearing Board Officer collaborates with the incarcerated citizen to ensure the integrity of the overall process.

INMATE CLASSIFICATION

The Inmate Classification Section was instrumental in the transition of VitalCore, our new medical vendor in 2024. They maintained communication with medical staff members and their corporate leaders to help ensure quality medical, mental health, and dental services were afforded to all incarcerated citizens. The Inmate Classification team developed a PowerPoint training presentation for the new medical staff members. They also offered individual "on-the-job training" (OJT) sessions regarding the jail management system, Americans with Disabilities Act (ADA) program, Volunteer/Trusty program, and special management program. The Inmate Classification Section continues to support the Medication Assisted Treatment (MAT) program and the Jail-Based Behavioral Health Services Program (JBBS).

The Inmate Classification Section continued to strategically navigate through the rigorous demands of HB21-1211. Team members have been successful in ensuring minimal operational impact on the jail.

INMATE PROGRAMS

T he Inmate Programs Section helps build community trust by fostering strong partnerships with outside businesses and organizations who donate to volunteers and programs offered in the jail (library books, bibles, religious items, laptops, and program supplies). These collaborations provide incarcerated citizens with valuable resources and educational opportunities that aid in their rehabilitation and future success.

The Programs Section remains focused on creating a safe, clean, and supportive environment for incarcerated citizens. An example of this was the adoption of key initiatives which, included securing a volunteer Rabbi to provide Jewish faith spiritual support and mentorship to our incarcerated citizens. This assisted in fostering inclusivity, which in turn reduces victimization by addressing emotional and spiritual needs. The team also introduced the Celebrate Recovery Program, which helps individuals overcome addiction and trauma, reducing conflict, and promoting healing.

The Section also manages the Incentive Program. This program is designed to reward positive behavior, encourage group decision-making, and demand personal accountability. This approach has proven to foster a safer and more supportive atmosphere within the jail. With help from our program volunteers, we have successfully maintained quiet, safe, and clean housing units while empowering incarcerated citizens to make positive changes.

The implementation of Colorado SB 24-072 challenged the Inmate Programs Section to organize a plan that would allow eligible incarcerated citizens to participate in "in-person" voting. In collaboration with the El Paso County Clerk and Recorder, they accomplished this task. Within the jail, secure areas had to be identified and rendered safe. Equipment had to be introduced into the confines of the jail. Operationally, the jail had to adjust existing procedures to accommodate the new voting process, such as ensuring incarcerated citizens have access to absentee ballots, reminding them of their right to vote, and providing confidentiality while voting. Staff members successfully safeguarded the integrity of the election process while simultaneously maintaining the safety and security of the jail. Despite the challenges and strain on available resources, the collaboration between the El Paso County Clerk and Recorder's Office and the Detention Security Division ensured this mandate was accomplished, resulting in the participation of 381 incarcerated citizens in the most recent election.



VOCATIONAL PROGRAMS

The newly established Vocational Program equips incarcerated citizens with valuable skills that can translate into meaningful employment opportunities upon their release. This program began janitorial training in proper cleaning techniques, the safe and effective use of equipment, the correct handling of cleaning chemicals, and the navigation of Material Safety Data Sheets (MSDS).



Investigations Division

The El Paso County Sheriff's Office Investigations Division consists of six investigative and five administrative units or sections. The Investigative Units include sworn and professional staff members assigned to the Major Crimes Unit (MCU), Cold Case Unit, Special Victims Unit (SVU), Financial Crimes Unit (FCU), Criminal Intelligence Unit (CIU), and the Digital Forensics Unit (DFU). The administrative units include professional staff assigned to the Sex Offender Registration Unit (SOR), the Victim Assistance Unit (VAU), the Crime Analysis Unit (CAU), the Metro Crime Laboratory, and the Crime Prevention Office. Together, all members assigned to the Division continually support a team environment and collaborate with all units to achieve the mission of the Office.

In addition, sworn members of the Division work with regional task forces, including the Drug Enforcement Administration (DEA), Internet Crimes Against Children (ICAC), and the Metro Vice Narcotics and Intelligence Unit (MVNI).

CRIME ANALYSIS UNIT

We have two crime analysts in the division. One works in an office in the Investigations Division and the other is located at the El Paso County Jail. Crime analysts play a vital role in law enforcement by providing accurate and timely information to help prevent crime. They do this by gathering and analyzing data and studying crime patterns to determine factors that indicate likely future crimes. They work directly with law enforcement to solve open cases and identify suspects.

The crime analysts assist with investigations regarding automobile thefts, cryptocurrency, construction site thefts, mail thefts, and crimes occurring in the jail. These are just a few of the crime trends the crime analysts track.

As an example, in 2024, 180 firearms were reported stolen in El Paso County. The crime analysts looked at all these cases and determined that 27% of these firearms were stolen from vehicles. This type of information enables the Sheriff's Office to provide public service announcements, and the Crime Prevention Coordinator can speak to neighborhood watch groups about the importance of properly securing firearms.



CRIME PREVENTION UNIT

The El Paso County Sheriff's Office Neighborhood Watch (NHW) program currently has 32 active groups cooperating with the Sheriff's Office to prevent crimes in their area. Seven of the eight Sheriff's Office patrol districts have at least one active Neighborhood Watch group.

From April to December 2024, the Crime Prevention Coordinator (CPC) attended 30 Neighborhood Watch meetings with deputies and professional staff members from the Investigations Division, Patrol Division, Wildland Fire Unit, and Community Affairs and Research Section. Crime prevention activities included organizing the National Night Out (NNO) from August 3 to August 9, 2024. Professional staff and deputies attended ten events hosted by NHW groups in unincorporated El Paso County. The aim was to promote Sheriff's Office community partnerships and camaraderie to make our neighborhoods safer and better places to live.

In 2024, working with the El Paso County Department of Public Works, the Sheriff's Office assisted NHW groups in upgrading all their Neighborhood Watch signs. The replacement of old signs and the posting of new ones throughout the locations of the active NHW groups are excellent examples of local government departments cooperating effectively with communities to implement crime prevention measures.

CRIMINAL INTELLIGENCE UNIT

The Criminal Intelligence Unit consists of three detectives, one civilian criminal investigator, and one sergeant. Its mission is to apply intelligence-led policing concepts with a focus on the apprehension of prolific criminal offenders in El Paso County. The investigations it conducts routinely involve large pattern crimes spanning multiple jurisdictions. The CIU is also the lead investigating unit for armed robberies.

In 2024, the CIU investigated the following notable pattern crimes:

- A series of over 100 cases related to car break-ins, garage burglaries, identity thefts, and motor vehicle thefts resulting in property loss of over \$250,000.
- A pattern of burglaries and motor vehicle thefts was identified, and the investigation resulted in the apprehension of two suspects who lived in Pueblo, CO.
- An investigation into multiple residential and commercial burglaries in El Paso County resulted in the execution of several search warrants, resulting in the recovery of over \$10,000 in stolen property.

 A series of burglaries at homes under construction were identified, and stolen items valued at approximately \$100,000 were recovered during this investigation.

The CIU participates in the regional Beat Auto Theft Through Law Enforcement (BATTLE) task force. This task force focuses on proactive, intelligence-led deployments to locate and recover stolen motor vehicles and apprehend the suspects in those incidents. They also investigate the introduction of contraband into the El Paso County Jail, with a zero-tolerance approach to the introduction of illegal narcotics into the facility.

In addition to its investigations, the CIU developed and taught a class on criminal filing procedures at all Detention Bureau in-service classes and a supervisor-specific class on the same topic. The value of this training cannot be understated. It provided a benefit across the office in terms of knowledge and skill set, increasing the number of criminal filings for crimes occurring in the jail.

DIGITAL FORENSICS UNIT

The Digital Forensics Unit consists of two detectives who play a critical role in modern investigations and victim reduction by providing specialized expertise in recovering, analyzing, and preserving digital evidence. This unit enables law enforcement to uncover crucial information from electronic devices, social media, and online platforms, which is often pivotal in solving crimes, identifying perpetrators, and preventing further harm. By leveraging advanced technology and forensic techniques, the unit supports the swift resolution of cases, enhances prosecutorial success, and helps protect victims by ensuring their safety and

reducing the likelihood of repeat offenses.

In 2024, the DFU processed over 450 devices. The team saw a sharp increase in devices processed with the addition of Detective Christopher Beyrle. Several financial crimes, prolific offenders, cases involving special victims, and homicide cases were enhanced by the work done by the DFU detectives.

The DFU Lab is partnered with the United States Secret Service (USSS) Mountain West Cyber Fraud Task Force (MWCFTF) in Denver, Colorado. The MWCFTF consists of 200+ members of federal, state, and local law enforcement, network security, private business, and



academia partners. This partnership allows for additional support with examining devices and provides needed hardware/software support, as well as providing training and resources to the DFU detectives.

FINANCIAL CRIMES UNIT

The two detectives, one civilian criminal investigator, and one sergeant assigned to the Financial Crimes Unit worked diligently to bring justice to financial crime victims in El Paso County in 2024.

The FCU saw a sharp uptick in financial crime cases involving cryptocurrency, with a 109% increase in cases since 2023 and \$1.5 million in losses. With the use of invaluable tracing software, detectives were able to better identify where the victims' stolen assets traveled through the blockchain. In 2024 the FCU obtained 27 arrest warrants, served 238 search warrants, and authored 694 supplemental reports.

Detective Tamara Tadlock successfully completed a fellowship with the Cryptocurrency Coalition and TRM Labs Inc. and became the main investigator of cases involving theft or fraud involving cryptocurrency in 2024. Detective Tadlock has successfully traced over \$1 million of lost assets converted into cryptocurrency. While several of these cases ended with a foreign actor identified as the suspect, Detective Tadlock secured arrest warrants for these individuals, meaning they can be held accountable whenever they enter the United States.



Detective Tadlock created the Seniors Against Financial Exploitation (S.A.F.E.) program in 2024. This program is designed to educate and empower senior citizens with the tools they need to avoid becoming victims of financial exploitation. S.A.F.E. has been presented to the El Paso County Board of County Commissioners and multiple community organizations. Since its inception, the FCU has received positive feedback and referrals to other groups. Additionally, the FCU has participated in several news media interviews and administered numerous social media bulletins with advice on avoiding financial exploitation for all community members.

FCU Detective Marissa Williams was awarded the International Association of Chiefs of Police (IACP) 40 Under 40 Award in 2024. This award recognizes top law enforcement officers worldwide who are under 40 years old. It highlights leaders in policing who are making a meaningful impact on their agencies, communities, and the broader law enforcement profession. "Detective Marissa Williams embodies the high standards of dedication, leadership, and professionalism expected of the El Paso County Sheriff's Office," said Sheriff Joseph Roybal. "I am honored to have her as part of my Office, representing the best in law enforcement."

CRIMES		
8	Arrest Warrants	27
¥	Search Warrants	238
N N	Supplemental Reports	694
FINANCIAL		

MVNI

The Metro Vice, Narcotics, & Intelligence Unit (MVNI) consists of detectives and civilian investigators from the El Paso County Sheriff's Office, Colorado Springs Police Department, Fountain Police Department, and Monument Police Department.

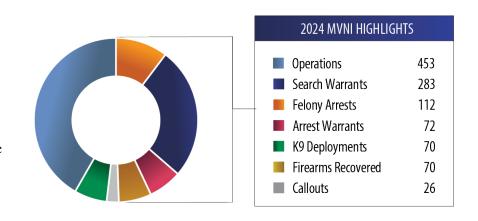
The Narcotics Section's mission is to reduce the impact of illicit substances through drug enforcement tactics aimed at the identification and interruption of the transportation and distribution of illicit substances.

The fentanyl epidemic has had a profound impact on our community. To have the greatest impact on our community, MVNI's focus in 2024 was improving responses to drug overdoses and poisoning.

In November of 2024, a tip out of Albuquerque, New Mexico, led to the arrest of a man in Colorado Springs suspected of transporting approximately 340,000 fentanyl pills. The tip also led to the seizure of approximately 330,000 fentanyl pills at an Albuquerque transportation hub. The 670,000 fake fentanyl pills seized represented approximately 25% of the total pill seizures in Colorado in all of 2023.

INTERNET CRIMES AGAINST CHILDREN

The Internet Crimes Against Children Task Force or ICAC is a task force comprised of Colorado Springs Police and El Paso County Sheriff's Office detectives working alongside multiple federal agencies. In 2024, the local ICAC task force processed and reviewed over 5000 cybertips from the National Center for Missing and Exploited Children (NCMEC) as the lead agency for the State of Colorado. Cybertips are triggered by citizens who observe inappropriate material online as well as service providers who report sex and/or abuse-related material involving children. All these cybertips were viewed and researched by a member of ICAC prior to being passed on to the appropriate jurisdictions. The ICAC task force made 31 felony arrests on local cases in 2024.



METRO CRIME LAB

The Metro Crime Lab was opened in 1993 as a collaborative effort between the El Paso County Sheriff's Office and the Colorado Springs Police Department. The lab consists of forensic chemists, firearms examiners, crime scene investigators, latent fingerprint analysts, and DNA analysts. The three professional staff EPSO has assigned to the Metro Crime Lab are crime scene investigators and a firearms examiner. However, lab personnel in the different disciplines process all types of evidence for both agencies. Lab personnel are often called to testify in court as expert witnesses and are critical to the successful prosecution of defendants. The Metro Crime Lab is outfitted with some of the newest and most technically advanced equipment available.

Crime scene investigators responded to 174 crime scenes, including 49 homicides between the two jurisdictions. The lab also processed over 1500 DNA samples and approximately 1000 samples for chemistry analysis, with many being related to fentanyl cases involving overdoses and deaths.

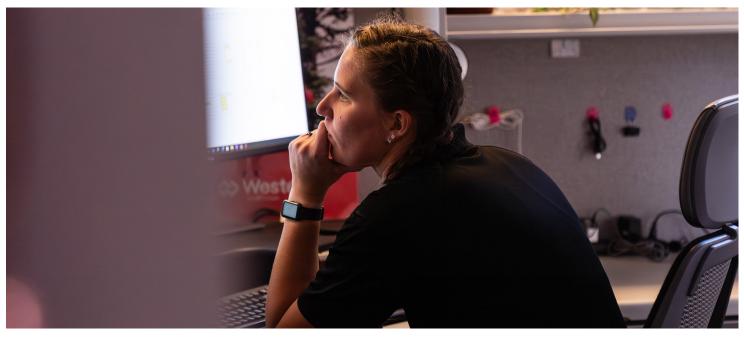
The firearms examiners processed over 2000 firearms and cartridge cases, resulting in the development of 693 case associations utilizing the National Integrated Ballistic Information Network (NIBIN). In 2024, the lab conducted 906 latent fingerprint exams, resulting in 189 identifications in Colorado and 18 related to federal crimes. Along with this heavy workload, lab personnel develop training videos for the public, present to community groups, and conduct training at law enforcement academies.

SPECIAL VICTIMS UNIT

The Special Victims Unit consists of four detectives, one civilian criminal investigator, and one sergeant. This unit focuses on cases involving crimes against at-risk adults, felony sexual assault, incest, and various crimes against children, as well as allegations of sexual misconduct in the jail under the Prison Rape Elimination Act (PREA). Our SVU team works alongside several other agencies and partners in a multi-disciplinary approach to these investigations. Our partners include the El Paso County Department of Human Services, forensic nurses, Safe Passage, the 4th Judicial District Attorney's Office, the U.S. Army's Criminal Investigation Division (CID), the U.S. Air Force's Office of Special Investigations (OSI), the Federal Bureau of Investigation (FBI), Homeland Security Investigations (HSI), and the Department of Homeland Security (DHS).

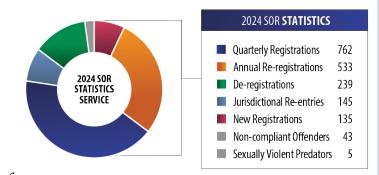
These partners work together, producing strong, prosecutable cases against sex offenders, getting them off our streets, and protecting our community. In 2024, the SVU investigated 278 new cases. Out of those cases, the majority were crimes against children, which included both sexual offenses and child abuse cases. The SVU detectives also executed numerous search warrants and completed over 200 interviews.

The civilian criminal investigator (CCI) assigned to SVU is tasked with collecting and processing Sex Assault Nurse Examiner (SANE) kits from area hospitals. In 2024, the CCI processed over 45 SANE kits, including submitting them to the Colorado Bureau of Investigations (CBI) for processing. The CCI also interviews victims and assists in investigating most SVU cases.



Sex Offender Registration

The Sex Offender Registration Unit is staffed by one full-time registration coordinator and one part-time assistant coordinator. Falling under the Special Victims Unit, they work directly with detectives and patrol members to ensure that offenders who are required to register are contacted in accordance with guidelines and the law. Those required to register usually report to the SOR office at the Office of the Sheriff, but frequently, deputies and detectives make home visits to ensure compliance. The timely and accurate tracking of



registered sex offenders is vital in protecting our community. When an offender fails to register or is not compliant with their restrictions, SOR staff works with detectives to write an arrest warrant for the violator.

VICTIM ASSISTANCE UNIT

Our Victim Assistance Unit (VAU) consists of one professional staff supervisor, three full-time professional staff advocates, and two volunteers. It is funded through grants from the Victim Assistance and Law Enforcement (VALE) division of the Colorado Division of Criminal Justice, the Victims of Crime Act (VOCA) division of the Office of Justice Programs at the U.S. Department of Justice, and the El Paso County Sheriff's Office.

VICTIMS SERVED STATISTICS	Total Served	3146
Œ	Domestic Violence	1197
ER	Adult Sex Assault	114
15 S	Special Victims Crimes	872
E .	Other Crimes	963
Š		

The unit's mission is to support victims of crime through trauma-informed and victim-centered services, guided by respect and empowerment while advocating for their rights, promoting healing, and assisting them in regaining their sense of security and well-being.

Our victim advocates' responses and services are vital to the safety, stability, and healing of crime victims, as their use ultimately reduces and prevents future victimization. The VAU educates victims about the overall criminal justice process and their rights, provides safety planning, guidance with victim and community resources and referrals, connects victims with mental or physical healthcare providers, acts as a liaison between victims and law enforcement officials and other agencies or others involved in their case, assist with transportation, crisis intervention, emotional support, help with filing crime victim compensation, protection orders, and much more.

The VAU supports the Sheriff's Office and area agencies by developing and providing training about the Colorado Victim Rights Act at law enforcement academies and agency briefings.

In 2024, the VAU developed and implemented an electronic version of the Victim Rights Act brochure provided to crime victims, saving the Office approximately \$10,000 in printing costs.





EMERGENCY SERVICES SECTION

The El Paso County Sheriff's Office Emergency Services Section (ESS) is responsible for supporting the statutory requirements of the Sheriff's Office as it relates to Wildland Fire and Search & Rescue operations. This includes coordinating and ensuring forest and prairie fire responses, unincorporated area burn permit requests, fire investigations in the unincorporated areas of El Paso County and assigning an incident commander or incident management team to provide command and control of a wildland fire response.

As part of incident command capability, ESS includes the Mobile Command Unit made up of the mobile command post (MoCom) and a combination of career and volunteer staff. ESS is also actively engaged in providing planning, preparation, and training for any emergency or disaster that affects the Sheriff's Office and supports the Pikes Peak Regional Office of Emergency Management (PPROEM) in their emergency management efforts for the County. The El Paso County Emergency Coordination Center (ECC) is also supported by Sheriff's Office personnel, as well as several affiliated volunteer teams.

In 2024, the Emergency Response Manager (ERM) position was created and assigned over the Emergency Services Section Filled in December of 2024, this position also serves as the Deputy Fire Warden under Sheriff Roybal, liaison to PPROEM and our Search & Rescue partners, and as the Pikes Peak Regional Incident Management Team (PPRIMT) Coordinator.

Pikes Peak Regional Incident Management Team - PPRIMT

The Pikes Peak Regional Incident Management Team (PPRIMT) is comprised of dozens of volunteers across different disciplines and jurisdictions. PPRIMT provides quality management and fast incident stabilization of any emergency incident or planned event and fosters improved relationships and strengthens interagency continuity in support of its regional response and recovery mission.



Search and Rescue - EPCSAR

The El Paso County Search and Rescue (EPCSAR) is an all-volunteer team extensively trained in mountaineering and search and rescue techniques. The team has more than 80 members and dedicates itself to fulfilling Sheriff Roybal's duty to support search and rescue missions within El Paso County. The team provides the following services at no cost to the community:

Rescue or medical assistance

WILDLAND STATISTICS

- Search for missing, lost, or overdue persons/people
- Missing aircraft, balloon, or glider
- Activated Emergency Locator Transmitters (ELT)
- Activated Personal Locator Beacons (PLB)
- Disaster operations (flood, blizzard/snowstorm, major fire, earthquake, tornado, etc.)
- Technical rescue/recovery, such as high angle, ice rescue, confined space, avalanche

Wildland Fire Unit - WFU

The Wildland Fire Unit (WFU) is comprised of both professional staff and volunteer firefighters dedicated to supporting Sheriff Roybal's statutory requirement as Fire Warden. The unit utilizes one Type-3 fire engine and two Type-6 brush trucks. WFU responds to wildland fires throughout the county, the region, and even across the United States. On the mitigation front, the team supports agency partners with preparing slash piles and burns, larger prescribed burns, and other mitigation efforts. Additionally, WFU conducts public outreach, education, and awareness training, and engages in community events throughout the year.

Public Events	11
Interagency Exercises	1
Interagency Mitigation	8
Unit Alerts	54
Smoke Investigations	17
Intercounty Mutual Aid	1
Outside/Small Fires	38
Interagency Fires	11
Engine Assignments	5
National Resource Personnel Assignments	6





Mobile Command Unit - MoCom

The Mobile Command Post (MoCom) is a mobile communications and command platform maintained by the Office. It contains advanced equipment including radios, internet access, camera systems, and a weather station to provide the Office with an incident command post designed to support the Office as well as our regional partners, during critical incidents, complex investigations, or major events.

In 2024, MoCom was dispatched 15 times in support of incidents throughout El Paso County. It supported the Office at special events, as well as wildfires, tactical calls, and officer involved shootings.

SPECIALIZED ENFORCEMENT SECTION

Crisis Negotiations Unit

The Crisis Negotiations Unit specializes in communicating with suspects during critical incidents and gathering intelligence during that communication. CNU is a regional team of law enforcement professionals with supervisors from both the Manitou Springs Police Department (MSPD) and EPSO. In addition to supporting the mission of the Tactical Support Group, the training and skills they have also helped resolve issues in their daily assignments.

In 2024, the unit added a new mobile operations vehicle, upgraded to support the entire CNU operations. The vehicle has internet network capability with Starlink and Cradlepoint and is able to communicate with a hard line throw phone or a cellular throw phone.



Specialized Patrol Unit

 ${f T}$ he Specialized Patrol Unit (SPU) is a team of deputies and a sergeant committed to the dismantling of criminal groups and organizations involved in illegal marijuana cultivation and distribution, domestic animal abuse investigations, and pattern crimes committed by prolific offenders in the rural areas of El Paso County. The team spent the majority of 2024 supporting the mission in the Patrol Division and investigating illegal marijuana grows.

Sheriff Roybal recognizes the unique technological benefits of aerial drones. This year, the team started a new program in Unmanned Aerial Vehicle (UAV) operations to enhance the safety of deputies and citizens. SPU deputies instructed and graduated six FAA certified pilots for EPSO and purchased three new UAVs with more to come. One of the UAVs was purchased with Grey and Black Marijuana Enforcement Grant monies and is dedicated to those operations. With only one deputy to complete illegal marijuana investigations, SPU responded to 30 marijuana related calls for service, obtained eight search warrants and six arrest warrants, recovered 324 pounds of processed, refined marijuana, seized 329 marijuana plants and seized thirteen guns associated with the illegal cultivation and distribution of marijuana. The EPSO chipper and incinerator was used to destroy the seized plants as authorized by the courts.





Mounted Unit

The Mounted Unit is a team of 11 deputies and one sergeant. These are ancillary duties for all members. The unit has a part-time sworn barn manager responsible for training, facility maintenance, equine care, and equipment. The unit currently has three horses that are owned by our office, with several of the team members providing their personal horses to support deployments. Mounted Unit responsibilities include community outreach, law enforcement patrols, traffic enforcement, manhunts, and civil disturbances/riots. This year saw a new community partnership with the Norris Penrose Event Center. The Mounted Unit operates out of that facility which gives the unit more opportunities to host regional mounted schools. This year the unit hosted a phase II advanced mounted unit school where several outside agencies attended. The Mounted Unit continues to honor the Western heritage of El Paso County with significant support from Sheriff Roybal. The unit participated in the Pikes Peak or Bust Rodeo, El Paso County Fair, Parade of Lights, Colorado Springs Western Street Breakfast, and numerous other community events. The unit was also visible patrolling El Paso County parks and trails and even downtown Colorado Springs.



Canine Unit - K9

 ${
m T}$ he K9 unit is a team comprised of four canines and their handlers. Two teams are dual-purpose and trained in apprehension, tracking, and narcotics searches. The others are single-purpose and specialize in odor-based searches. This team of handlers and their canine partners support every entity of the Sheriff's Office. Aside from helping with patrol operations, area school searches, detention searches in the EPC Jail, our teams have also participated in several public demonstrations, career days at schools, and Teen Academy events. This year our handlers and their canine partners deployed to assist several outside local and federal agencies with K9 needs, including Monument PD, Palmer Lake PD, Colorado Springs PD, Fountain PD, Manitou Springs PD, Calhan PD, Teller County SO, Cripple Creek PD, MVNI, Fort Carson CID, DEA, ATF, and FBI.

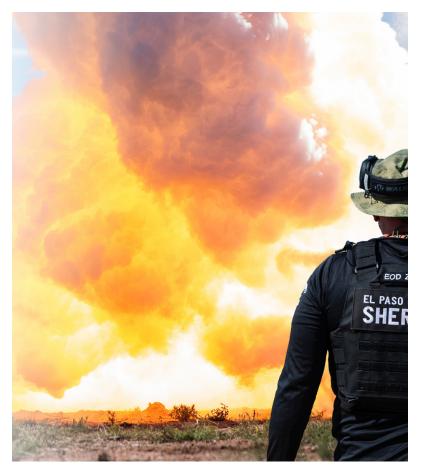
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Deployments	238
Call-outs	16
EPC Jail Searches	42
School Searches	54



TACTICAL SUPPORT GROUP

When a high-risk critical incident requires high-level training and equipment to safely resolve it, the El Paso County Sheriff's Office has the Tactical Support Group always ready to respond. The TSG includes Special Weapons and Tactics (SWAT), Crisis Negotiators (CNU), Tactical Emergency Medics (TEMS), Tactical Dispatchers (TDU), Regional Explosives Unit (REU), Tactical Vehicle Operators (TVO), Designated Marksman (DM), and K9. In 2024, the group was activated on thirty-one missions, such as high-risk search warrant service, barricaded suspects, dignitary protection missions, dangerous suspect apprehensions, and event security. The TSG was activated to support EPSO as well as our law enforcement partners from the US Secret Service, US Marshals, FBI, ATF, Lincoln County, Douglas County, Fountain PD, Colorado Springs PD, Castle Rock PD, Siskiyou County, California, and other neighboring entities.



Regional Explosives Unit

EPSO participates in the Regional Explosives Unit, or Bomb Squad, which consists of two EPSO deputies and six members from the Colorado Springs PD. All members of the REU are highly trained Bomb Technicians who assist agencies throughout southern Colorado in dealing with unexploded ordnance, illegal explosive devices, suspicious packages, and arson investigations. The REU supports both EPSO and CSPD tactical units in their missions with breaching ability for barricaded areas.

In 2024, REU continued the investigation into a serial bomber who was utilizing balloons to move and detonate explosives in Colorado Springs neighborhoods. Through partnership with the Federal Bureau of Investigation, the case resulted in the arrest of an individual who was convicted of explosive related charges in Federal Court. The certified bomb techs of the REU respond to all jurisdictions throughout the southern Colorado region when requested to assist in explosives-related investigations.

Special Weapons and Tactics

The SWAT Team is an ancillary duty team comprised of 16 deputies from throughout the Law Enforcement Bureau. They receive intensive additional training to support safely resolving dangerous operations that are above and beyond the expectations of a standard law enforcement response. The team works closely with all the units of the Tactical Support Group to successfully complete their mission and often supports other regional partner agencies that do not have their own SWAT capability.

In 2024, SWAT completed thirty-one operational missions. In addition, members of the team hosted and assisted with the instruction of Rocky Mountain Tactical Team (RMTTA) courses, a regional sniper school, a national energetic breaching school (with international students in attendance), as well as numerous hours of EPSO Academy and In-service instruction.

Violent Offender Fugitive Task Force

The Violent Offender Fugitive Task Force is a multi-jurisdictional unit that focuses on the apprehension of violent offenders, prolific offenders, and high-risk suspect tracking when the threat level is increased. They work regularly with tactical units from CSPD and EPSO along with K9 and UAV elements from those agencies to help arrest the most violent offenders in El Paso County. The VOFTF uses both physical and technical surveillance methods to aid in the location of wanted suspects and are considered the subject matter experts for data exploitation within the agencies.

VOR UNIT STATISTICS	Individuals	264
ĕ.	Murder Warrants	459
Ĕ	Felony Domestic Violence	95
<u></u>	Felony Assault or Robbery with Weapon	119
VOR		

SUPPORT SERVICES SECTION

Chaplain Volunteers

The Sheriff's Patrol Chaplain Team is an all-volunteer unit dedicated to providing support to the Law Enforcement Bureau and the community by assisting with calls for service throughout the county. The team of patrol chaplains are available 24 hours a day and often respond to and assist in traumatic situations. This includes assistance with unattended deaths and death notifications. In 2024, chaplains responded to 58 callouts. The connections and relationships chaplains establish during calls are often of tremendous benefit to the members of the community who have suffered great loss; relationships which often extend well past the event itself.

Chaplains also provided support by participating in ride-alongs with deputies, with devotional encouragement in pre-staff leadership meetings, and through invocations at EPSO and county events.



The Sheriff's Citizen Patrol (SCP) Unit is an all-volunteer unit dedicated to providing support to the Law Enforcement Bureau, and the community by assisting with non-emergent calls for service throughout the county. The SCP takes most of the abandoned or illegally parked vehicle calls. This includes providing education to registered owners and coordinating vehicle impounds. Members attempt to contact the registered owners to inform

Green Tagged Vehicles	514
Impounded Vehicles	89
Parking Complaint Responses	71
	Impounded Vehicles

them of the concerns when posting a "Green Tag" notice on their vehicle prior to impounding the vehicle unless there is an emergency where it needs to be immediately removed from a county roadway. In 2024, SCP green tagged 514 vehicles, impounded 89 vehicles, and responded to 71 parking complaints. SCP members provided additional support this year to the EPSO Reserve Unit at many of the USAFA home football games and at the EPC Fair in July.



Language Services Volunteer Unit

The Language Services Volunteer (LSVU) Unit provides 24/7 assistance to the Office whenever a language barrier becomes a hurdle to professionally serving and protecting the citizens of El Paso County. Interpretation and translation are available on scene, over the phone, as well as translating documents, video and audio recordings. Current languages supported are Spanish, Chinese/Mandarin, French, Creole, Russian, and Hebrew. The LSVU is comprised of nine volunteers and is growing. In 2024, the LSVU interpreted/translated a total of over 372 hours and responded to 212 phone calls for assistance from the patrol units of EPSO, Manitou Springs PD, Monument PD, Palmer Lake PD, Woodland Park PD, and Fountain PD.

Reserve Unit

The Reserve Unit is the Office's only volunteer unit comprised of all POST-certified deputies. They act in many capacities to support numerous functions of the Office as well as community events. Some of the law enforcement functions supported by the Reserve Unit in 2024 include the Air Force Academy graduation and their home football games, the Pikes Peak or Bust Rodeo, the El Paso County Fair, the Wreaths Across America event at the Pikes Peak National Cemetery, the bi-annual DEA's drug takeback events, and the Monument prescribed burn. This is in addition to volunteer support for the Jail, patrol, traffic, and civil functions as well as homeless camp enforcement. Many Reserve Unit members support the Administrative Services Division as skills instructors and role players for in-service and recruit academies. All Reserve Unit deputies must maintain the same level of training required of any other career sworn deputy.

In 2024, Reserve Unit deputies worked a total of 5,633 hours creating an estimated savings of \$204,183 to the Office.





Civil Unit

The Civil Unit is a statutory service required of all Sheriff's Offices in Colorado. The EPSO Civil Unit serves orders from the 4th Judicial District Courts as well as orders from other jurisdictions when a defendant is determined to reside in El Paso County. These orders include Writs of Restitution (evictions), Temporary and Permanent Protection Orders, Writs of Assistance, Court Summons, Orders of Possession, and Sheriff's Sales. The team is comprised of seven full-time deputies, one part-time deputy, one sergeant, three professional staff, and a paralegal.

In May, the Civil Unit coordinated with the Pueblo County Sheriff's Office for a Levy & Seizure, commonly referred to as a 'Till Tap' for a judgement against Maggie's Farm Retail Marijuana. The total amount seized for the Plaintiff was \$114,821.98. This is the first Till Tap executed in several years since most businesses no longer keep cash on hand, making till taps less common.

In July of 2024, the Civil Unit executed an Order of Possession for a sum of \$2.3M. This order included the seizure of an airplane which was located on the defendant's property.

In 2024, the Civil Unit received 9,622 court orders and the number is expected to continue to go up as the population in El Paso County rises.

Traffic Enforcement Unit

Traffic safety has been an area of rising concern in El Paso County, and EPSO is committed to reducing traffic fatalities on our roadways. The Traffic Enforcement Unit focuses on enforcement of traffic laws, assertive Driving Under the Influence (DUI) detection and prosecution, community outreach and education efforts. During 2024, two deputies were added to the unit. Throughout the year, assigned TEU staff issued 897 traffic citations. Going into 2025, enforcement efforts will be increasingly data-driven, with additional effort in construction zones and after midnight on weekends. (cont. next page)

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Traffic Citations	3743
Impaired Driving Arrest	124



The unit oversees two federal grants focused on speed/distracted driving and impaired driving enforcement. Those grants allowed deputies to work overtime specifically for traffic and DUI enforcement, as well as purchase speed measuring and other traffic-related equipment. In 2024, deputies assigned to the Law Enforcement Bureau working grant-funded overtime issued 3,743 traffic citations and made 124 impaired driving arrests.

Also in 2024, the unit's patrol vehicles were equipped with "Traffic Enforcement" markings to increase their visibility in the community. All TEU vehicles are equipped with dash cameras and the latest technology RADAR and LiDAR speed measuring devices.



The personnel assigned to the Patrol Division are the first-line defenders of the community and work tirelessly to uphold the Strategic Pillars of the El Paso County Sheriff's Office by increasing community trust, reducing victims of crime, providing quality service, and supporting the Office initiatives to combat legislation that is contrary to a safe community. The division encompasses the Patrol Section, the County Security Section, and specialty units designed to provide exemplary service to the citizens of El Paso County.

BEHAVIORAL HEALTH CONNECT PROGRAM (BHCON)

The BHCON program has been in operation since 2018 as an integral part of Sheriff Roybal's strategy to reduce crime victims by working collaboratively toward the model of community mental health. It exemplifies a collaborative effort between mental health clinicians from UC Health and law enforcement professionals, addressing crises involving mental health challenges with a more compassionate and effective response. This initiative is designed to enhance community safety and well-being by integrating specialized mental health expertise into crisis intervention.

Through the program, mental health professionals accompany law enforcement officers to crisis scenes, providing expertise in de-escalating situations, assessing mental health needs, and connecting individuals with appropriate support services. This approach reduces reliance on incarceration for those experiencing mental health crises, shifting the focus toward therapeutic and holistic care to ensure individuals receive the help they need.

The BHCON Unit achieved several significant milestones this year. The team continued its collaboration with Pikes Peak Suicide Prevention to educate the community on lethal means restriction strategies, further enhancing its impact. Additionally, the unit announced plans for expansion, with the launch of a third team scheduled for early 2025, increasing its capacity to serve the community effectively.



	911 Calls related to Mental Health	3,567
STATISTICS	BHCON Responses Suicide/Check the Welfare Related	493 64%
BHCON UNIT RESPONSE STA	Individuals Served by BHCON Individuals Treated in Place Individuals Placed on Involuntary Holds Individuals Diverted from the ER Individuals Diverted from the Jail	64% 0.04% 96% 99%
BHCON U	Referrals to other Mental Health Resources Individual follow-up Attempted Law Enforcement units released	521 1,041 299

COMMUNITY SERVICE SPECIALIST

The Community Service Specialist (CSS) Unit is made up of professional staff members who primarily investigate lower priority "cold" property calls, such as stolen cars (Motor Vehicle Theft), automotive burglary (Criminal Trespass - Auto) and reports of abandoned vehicles, theft, criminal mischief or fraud when there is no suspect information. Members of the CSS Unit also assist deputies by helping retrieve electronic records and digital evidence from places where a suspect may have been captured on camera. They also control traffic during planned events like prescribed burns and emergent situations such as a gas leak in a construction area or securing the area around a school during a lockdown. Their ability to handle these tasks allows deputies to focus on higher-risk calls where threats to the public are actively occurring.

In 2024, members of the CSS Unit reviewed 1,507 reports, saving an estimated 2,250 hours compared to an in-person response. In addition to reviewing the report, a member of the CSS Unit will follow up with the reporting party if evidence can be collected and forward the case to a deputy if suspect information is gathered.

Looking ahead into 2025, a new process has been implemented to expedite assistance requests between deputies and CSS

personnel, increasing their impact across all shifts. Schedules have been adjusted to increase daily coverage from 10 hours to 14 hours a day, ensuring each shift will overlap with a specialist. These support personnel provide a key component to quality service delivery to the citizens of El Paso County. 38

S		
≅∣	Calls for Service	1,655
STATISTICS	Cases Taken	259
SI	Supplemental Reports Completed	238
CSS	Deputy Hours Freed	2,925

COUNTY SECURITY

T he El Paso County Sheriff's Office County Security Section is responsible for the physical security of 15 county buildings and 30 county parks, encompassing 8,000 acres and over 154 miles of trails. The section is comprised of a lieutenant, three sergeants, 37 armed security officers, four access control officers, and four Parks Officers.

Entrances Screened	572,536
Confiscated Items	686
Firearms	7
Calls for Service	635
Medical	<i>75</i>
Alarm Calls	133
Escorts	427
	Confiscated Items Firearms Calls for Service Medical Alarm Calls

Our Parks Officers have been instrumental in decreasing the amount of vandalism encountered in the County Parks. They have also assisted in recovering stolen vehicles, identifying an arson suspect, and searching for at-risk individuals.

Focused on the safety and security of the public and employees, the officers at the County Courthouse have provided Standard Response Protocol (SRP) training for all county and state employees employed at the Courthouse. County Security worked with the Clerk and Recorder's

Office and Emergency Management to ensure this year's Presidential election was incident-free. Working with the County Facilities Department and other stakeholders, County Security was a major participant in finalizing the new panic alarm system, linking all county buildings together. County Security provides immediate response and quarterly checks for 771 panic alarms.

Committed to continuous improvement in 2024, County Security has continued to add training opportunities for the officers working with TSU and the Bomb Squad. Crisis Intervention Training (CIT) is still a priority due to the massive increase in the number of citizens passing through county buildings and the increasing number of homeless people in and around the county facilities and in the county parks. As of 2024, 52% of County Security Officers have been CIT certified.





PATROL

Patrol provides law enforcement services to the citizens of El Paso County. The staff consists of sworn and professional members who are the most visible representatives in the community.

El Paso County, Colorado, is roughly 2,126 square miles in land area and contains a population in unincorporated areas of the county of over 280,000 citizens. This means the land area covered by the El Paso County Sheriff's Office Patrol Division is roughly the same size as the entire state of Delaware. Due to the size of the county and the ever-growing population, the Patrol Division relies on three core values to best serve the community. These are commonly known as the Patrol Tenets, which are proudly displayed in the Patrol Briefing Room:

- We Put Community First
- We Demonstrate Excellence in Everything We Do
- We Exhibit Professionalism in Every Contact.

Deputies completed over 7,700 Case Reports – 1,000 more than the amount from the previous year. These statistics show not only the increased demand for Law Enforcement but also the dedication and work ethic of the deputies assigned to the districts.

Training was a focus in 2024 as part of the commitment to continuous improvement. Patrol warmly welcomed 16 new transfers into the section under the leadership of the high-

DISTRICT	2023	2024		DIFF	ERENCE
District 1	7,116	7,683	567		8.00%
District 2	4,271	4,438	167		3.90%
District 3	17,025	18,203	1,178		6.90%
District 4	15,723	16,364	641		4.10%
District 5	15,215	17,007	1,792		11.80%
District 6	7,902	8,675	773		9.80%
District 7	7,604	8,332	728		9.60%
District 8	1,658	1,553	-105		-6.30%
TOTAL	76,514	82,257	5,743		7.50 %

SERVICE **82,257**

performing team of Patrol Training Officers and supervisors. This group of dedicated employees has successfully trained and prepared these deputies for the challenges they will face on the road.

The creation and implementation of the Drone and BOT program designed to increase the safety and operational capability of field units using technology was another highlight of 2024.

In alignment with his strategic pillars of Reducing Victims and Quality Service, Sheriff Roybal joined with Teller County Sheriff Jason Mikesell to cross deputize their Patrol and Investigations Divisions. This allows deputies from either agency to respond to calls for service near jurisdictional boundaries and investigate crimes in El Paso and Teller counties when the crimes invovled move across county lines.

SCHOOL RESOURCE OFFICER

The School Resource Officer Unit of the El Paso County Sheriff's Office works in schools throughout unincorporated areas of El Paso County, with a combined student population of around 35,000 across various schools. The unit is comprised of ten School Resource Officers (SROs) assigned to 16 high schools and middle schools and supports over 40 schools county-wide.

	Total Calls for Service	4,271
	Mediation/Counseling	623
CS	Safe2Tell Calls	614
SRO STATISTICS	Cases Filed	532
TAT	Misdemeanor Arrests	205
S 0	Drug/Alcohol Cases	140
SR	Threat/Risk Assessments	89
	Weapons Cases	16
	Felony Arrests	15

SROs collaborate with schools and community-based organizations to provide a positive and visible law enforcement presence on school campuses. SROs address crime and disorder in and around school campuses and strive to employ non-punitive techniques when interacting with students using citation and arrest only as a last resort under narrow circumstances.

SROs hold a unique position that enables them to intervene in a student's behavior to help redirect them onto a healthier, more successful path while acting as role models and trusted adults for students. In addition, SROs

teach classes about bullying, violence, driving safety, drugs and alcohol, and cyber safety, setting students up for success.

SROs are integral to school emergency preparation and response. In addition to formal prevention measures such as threat assessments and safety plans, SROs can intervene with students at risk of violence. In an actual emergency, such as an attack or a natural disaster, SROs respond in their law enforcement capacity and act as a liaison between the school and other first responders.





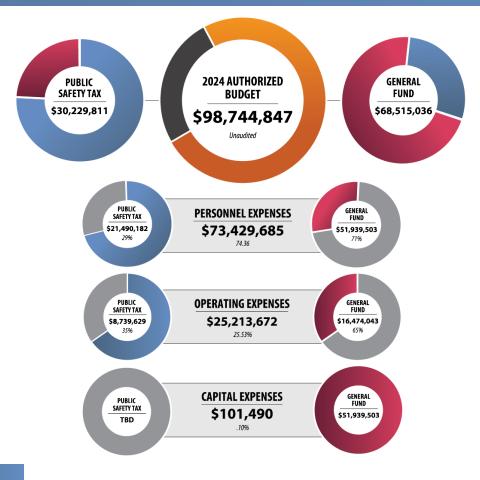
Staff Support at the Office of the Sheriff consists of the Executive functions of the Office. Comprised of the Sheriff, Undersheriff, Budget & Finance, Community Affairs & Research, the Honor Guard, and Internal Affairs - these units and sections exist to support all functions of the Sheriff's Office. Ensuring funding, communication and pride in our office.

BUDGET & FINANCE

This unit manages the EPSO budget and performs all bookkeeping functions for the Office to include procurement, accounts payable, accounts receivable and prepares Financial Reports. Contracts, Fleet Services and Grant Coordination all fall under the Fiscal & Compliance Services Manager.

2024 PROJECTED OPERATING BUDGET

EXPENSE	AMOUNT
Inmate Medical	\$11,250,00
Inmate Food	\$3,000,000
Other Detention Operations	\$1,590,933
Law Enforcement Operations	\$194,350
County Security	\$612,00
Fleet Maintenance & Vehicles	\$2,865,990
Tech Services	\$2,877,031
Training, Uniforms, Weapons & Ammo	\$1,222,250
Admin. Services, Background, & Accreditations	\$371,950
Community Affairs & Media Services	\$50,500
Office Wide Supplies, Equipment, & Parking	\$1,280,158
Projected Total Budget	\$25,315,162



CONTRACTS

 ${
m T}$ his unit has oversight of the EPSO contracts and capital assets. This unit monitors contractual obligations, compiles statistical reports to ensure compliance and collaborates with personnel regarding awarded contracts, Memorandum of Understandings (MOU) and Intergovernment Agreements (IGA).

- One Financial & Contract Compliance Analyst
- 205 Active Contracts, MOUs and IGAs



FLEET SERVICES

T his unit provides overall maintenance and management of the Sheriff's Office Fleet and Fleet Service operations.

Fleet Service is comprised of six members.

- One supervisor
- Five mechanics

EPSO has a fleet of 407 vehicles. This includes patrol vehicles, vehicles used for inmate transport and extraditions, and specialty vehicles such as Mobile Command unit and Tactical Vehicles for SWAT, MVNI and Investigations.



In 2024, Fleet Services completed over 4,000 work orders. Throughout the year, Fleet Services will decommission vehicles, upfit and place vehicles into service and order new vehicles. In 2024, as part of the fleet replacement process, 30 vehicles were decommissioned and sold at auction, 24 vehicles were placed into service, and 12 new vehicles were ordered.

COMMUNITY AFFAIRS & RESEARCH

The Community Affairs and Research Section had a remarkable year, strengthening community connections and enhancing public engagement. Our team actively participated in, or coordinated over 300 events, ranging from safety fairs and town halls to school visits and neighborhood outreach programs. These events allowed us to engage with thousands of residents, fostering relationships built on trust, transparency, and collabowration. We remain committed to making EPSO more accessible, ensuring community voices are heard, and providing resources to empower and educate the public about law enforcement initiatives.

Beyond direct community engagement, we closely monitored legislation affecting law enforcement which has been met with resounding public support. We provide our community a voice in legislation affecting law enforcement, ensuring their concerns and perspectives are heard. The public has responded positively to our proactive approach, appreciating our commitment to advocating for responsible legislation. By working closely with elected officials, public safety organizations, and stakeholders, we empower our community to be part of the conversation.

Effective communication is a cornerstone of public trust, and our relationships with media partners play a vital role in keeping our community informed. Our Public Information Officers (PIOs) play a key role in this effort, serving as the vital link between our Office, the media, and the public. Through their efforts and collaboration with the media, we keep the public informed about emerging issues and safety concerns, correct misinformation, and showcase the great work done by members of the Office.



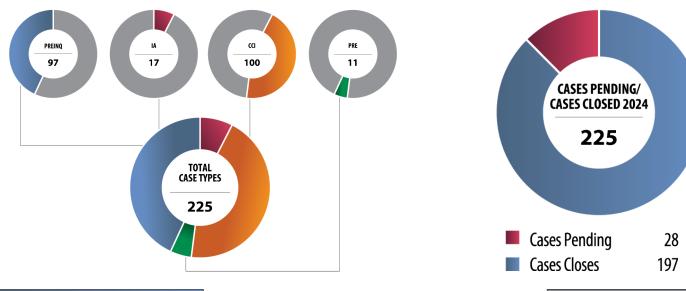
HONOR GUARD

The El Paso County Sheriff's Office Honor Guard Unit proudly represented our Office and the law enforcement community in 57 missions throughout the year, exemplifying professionalism, respect, and dedication to tradition. They played a vital role in EPSO Academy graduations, Awards Banquets, the Colorado Law Enforcement Memorial, and elected official swearing-in ceremonies, embodying the Office's commitment to honor and service. The team also paid tribute to fallen officers at the Pikes Peak Peace Officer Memorial during Police Week in, ensuring the legacy of sacrifice is never forgotten.

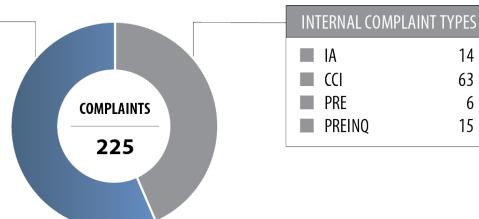
Beyond memorials, the unit showcased its commitment to the community by participating in Colorado Avalanche games, local parades, and other significant public events. Most notably, they stood in solemn tribute at the line-of-duty death funeral for the Golden Police Department, providing support to fellow officers in a time of great loss. Their dedication continues to uphold the highest standards of honor and service, reflecting the core values of the El Paso County Sheriff's Office.



INTERNAL AFFAIRS







- **Internal Complaints**
- External Complaints 127







ACHIEVEMENT AWARD

Sergeant William Brown
Detective Zachary Margurite
Deputy Elmer Ibarra
Deputy Tiffany Lee
Deputy Christopher Fleckenstein
Deputy Aaron Aguayo
DOC Sergeant Jeffrey Huish

CIVILIAN LIFE SAVING AWARD

Brian Anderson

CIVILIAN MERITORIOUS SERVICE AWARD

Manager Meighan Powell

CIVILIAN ACHIEVEMENT AWARD

Security Officer Andrew Berdon CFO Nikki Simmons Facilities Manager Scotty Johnson Manager Laura Ridenour

SWORN MERITORIOUS SERVICE AWARD

Commander Jacob Abendschan Detective Michael Bauman Sergeant Matthew Panos Sergeant Terry Marshall

LIFE SAVING MEDAL

Deputy Bo Epperson Deputy John Harden Deputy Korey Klein Deputy James Fulmer

DISTINGUISHED SERVICE MEDAL

Deputy Ian Devlin Deputy Tiffany Lee Sergeant Ricardo Garcia Deputy Johnathan Aggen Deputy Cameron Komrofske Deputy Jason Bates Sergeant Cody Jaworski

20 YEARS OF SERVICE

Sergeant Jared Harmon Deputy Mark Meyer Lieutenant Karla Schmidt Lieutenant Derek Mower Deputy Westen Rubio Lieutenant Michael Pitt Deputy Steven Paddack

Sergeant Adela Mott Deputy Heath Chaney Anthony Aldas Lora Andersen Sergeant Brian Erhardt Virginia DeTata Deputy Kimberly Byrd Maribel Sanchez-Allee Commander Cy Gillespie Sergeant Christopher Ganstine Anna Lopez Sergeant Katie Otto

25 YEARS OF SERVICE

Deputy Gilbert Aguirre Manager Rebecca Boerjan Sergeant Robert Mihill Lieutenant Shane Mitchell



Capri Jungels



Deputy MacKenzie Boyne









TANYA M BELL AWARD

Supervisor Bobbi Vigil



MICAH FLICK NARCOTIC ENFORCEMENT AWARD

Deputy Daniel LeBaron

RETIREMENTS

FOND FAREWELLS







































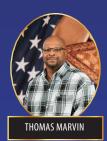


















PROMOTIONS

LEADING OUR OFFICE











































