

	STANDARD OPERATING PROCEDURE <small>State Form 39870(R/ S- 06)</small>	Reference Number IIS-001
	Subject Internal Investigations	
	Special Instructions Replaces PST-001 dated November 16, 2023	Effective Date June 3, 2025

I. PURPOSE

Establish guidelines for receiving and investigating allegations of employee misconduct received from the public or Department personnel.

II. POLICY

The Department shall investigate all allegations/complaints, as required herein, involving Department employees. Department employees may contact the Superintendent directly for the purpose of reporting alleged misconduct by other personnel.

III. DEFINITIONS

A. **ACCUSED EMPLOYEE (AE)** – A Department employee who is the subject of an allegation of employee misconduct.

B. **ALLEGATION** – A complaint submitted to or originated within the Department that alleges an employee has committed a violation of Department policy or statutory law.

C. **ASSIGNED INVESTIGATOR** – Police personnel (State Police or Capitol Police Section), having the rank of sergeant or above, assigned to conduct an internal investigation.

D. **COMMANDER** – An employee designated by the Superintendent to have supervisory control over designated employees.

E. CORRECTIVE ACTION:

1. **Supervisory/Administrative actions:** Taken by a command officer or supervisor during the course of normal supervisory/administrative functions, not the result of the disciplinary process.

- a. Verbal Counseling;
- b. Written Counseling; and
- c. Letters of Reprimand.

2. **Disciplinary actions:** Taken by a Disciplinary Hearing Officer or the Superintendent.

- a. Suspension without pay;
- b. Demotion; or
- c. Dismissal from the Department.

F. DISCIPLINARY HEARING OFFICER (DHO) –The Assistant Superintendent, a Division Commander, or a designee from the accused employee’s chain of command. The appointment of a hearing officer outside of the employee’s chain of command shall only occur upon authorization of the Assistant Superintendent.

G. COMPLAINT – A written or verbal contact with the Department indicating a person is unhappy or dissatisfied with the actions of a Department member.

H. DIRECT DECISION - An abbreviated disciplinary process in instances where the facts are largely undisputed, the allegation is not a serious violation, and the employee agrees to waive the traditional process for an internal investigation and discipline.

I. DISCIPLINARY ACTION – Actions taken as a result of the disciplinary process involving an allegation of employee misconduct that can lead to a suspension without pay, demotion, or termination of employment.

J. INTERNAL INVESTIGATIONS SECTION (IIS) – Shall have oversight on all internal investigations and maintain all records of preliminary inquiries, internal investigations, and disciplinary records. The IIS Commander or a designee has the authority to report internal investigation (I.I.) information directly to the Superintendent.

K. PRELIMINARY INQUIRY - An informal investigation conducted, when appropriate, as a result of an allegation of employee misconduct. A preliminary inquiry shall be documented using the [BlueTeam Inquiry Form](#) or directly entering information into [IAPro](#).

L. RECEIVER – Any employee receiving an allegation of employee misconduct. When possible, civilian employees receiving a complaint or an allegation of employee misconduct about any Department employee should refer the complaint or allegation to an employee’s supervisor or the district duty officer.

M. RECORDINGS (of Interviews) – All interviews for internal investigations with Department employees shall be recorded digitally. All interviews for internal investigations with non-Department employees shall follow the guidelines in section XI-M.

IV. SUPERINTENDENT’S AUTHORITY

The Superintendent has the authority to:

A. Determine whether or not an investigation should occur in response to allegation or report of alleged employee misconduct and who will conduct the investigation;

B. Relieve an employee from duty pending the disposition of an internal investigation or the outcome of a fitness for duty evaluation;

C. Authorize, under special circumstances, an internal investigation to be conducted without prior notification to the accused employee;

D. Authorize an investigation (prior to its completion) to be closed. In such cases, the applicable

commander shall forward all documents, recordings, and evidence pertaining to the investigation directly to the IIS in the prescribed format;

E. Make the determination concerning the method of adjudication in disciplinary matters or authorize a designee to do so; and

F. May direct the applicable DHO to assess disciplinary action against an employee not to exceed ten (10) consecutive workdays off without pay.

G. Pursuant to IC 10-11-2-15(a), the superintendent may discharge, demote, or temporarily suspend an employee of the department for cause, after setting forth charges in writing. Any allegation shall follow the procedures outlined in this and other IIS procedures that may lead to discharge, demotion, or suspension of an employee.

H. Employees in probationary status who are the subject of an allegation of employee misconduct will be subject of an investigation (inquiry or internal), without the right to a hearing. See [Civilian Rule 1](#), [CPS Rule 1](#), or [Police Rule 1](#).

I. Pursuant to IC 10-11-2-15(i), personnel in a probationary status may be discharged, demoted, or temporarily suspended without the right to a hearing before the Board. The Superintendent, or a designee, shall determine the level of investigation necessary to make employment decisions regarding probationary personnel.

V. INTERNAL INVESTIGATIONS SECTION (Initial Duties)

The Internal Investigations Section (IIS) shall:

A. Have oversight on all preliminary inquiries and internal investigations;

B. Seek input from the appropriate commander regarding a reported allegation;

C. Evaluate each substantiated allegation of misconduct, allegations of misconduct which could result in disciplinary action, and completed preliminary inquiries to provide guidance and direction in determining the appropriate course of action; either supervisory or disciplinary;

D. Assign an I.I. control number for any allegation made that could result in disciplinary action, if substantiated; and

E. The IIS shall evaluate each new internal to determine if the offense and the accused employee are eligible for the option of Direct Decision (see section XI. F). If it is determined the Direct Decision option is available the IIS Commander shall contact the AE's DHO and discuss this option.

VI. RECEIVING AN ALLEGATION OF EMPLOYEE MISCONDUCT

A. Allegations of employee misconduct requires the receiver to complete an Inquiry Report in [BlueTeam](#).

B. Upon receipt of an allegation, the receiver shall record all pertinent information from the reporting party into the Inquiry Report in [BlueTeam](#). Allegations may be received in-person, by telephone, mail,

fax, or email. The manner in which the complaint was received shall be documented in the summary. A copy of any written complaint or allegation shall be attached to the BlueTeam inquiry report.

C. After completing the above steps, the receiver shall immediately forward the BlueTeam Inquiry Report to their commander. If the accused is assigned to another command, the receiver's commander shall immediately notify the responsible commander and forward the BlueTeam Inquiry to that commander for review and disposition.

VII. ALLEGATION OF EMPLOYEE MISCONDUCT

When a supervisor/commander becomes aware that a violation of law, Department regulation, rule, or SOP has possibly been committed by an employee, that person shall:

A. Forward an electronic copy of the BlueTeam Inquiry Report to IAPro.

B. Confer with the IIS to determine if the alleged misconduct:

1. If valid, would require disciplinary action; or
2. If the alleged misconduct cannot be immediately classified, then a preliminary inquiry may be conducted to gather additional information. Refer to section VIII; or
3. If it is determined that the alleged misconduct does not warrant disciplinary action then the accused employee's commander shall refer to section X for proper supervisory actions.

C. The DHO or the AE's Commander shall ensure the reporting party is:

1. Notified that a preliminary inquiry or internal investigation will be conducted;
2. Provided with the name of a Department contact person;
3. Provided with a "[Citizen's Allegation Procedure brochure](#);" and
4. The reporting party shall be informed of the outcome of the inquiry or investigation.

VIII. PRELIMINARY INQUIRY

A. Preliminary inquiries may consist of, but are not limited to:

1. Informal, non-recorded interviews of a person(s) making an allegation, witness(es), or Department personnel;
2. A review of Department regulations, rules, and standard operating procedures to verify that the stated allegation constitutes a violation of the same; and
3. A review of the records of the Department or outside agencies that tend to support or contradict the stated allegation.

B. All supporting documents shall be uploaded in the BlueTeam Inquiry Report Attachment Section,

which may include, but not limited to, recordings, interviews, supporting documents, and/or photographs.

C. Inquiry cleared by body worn camera footage (BWC):

1. If the allegation can be quickly resolved by reviewing BWC a Lieutenant may complete an Inquiry in BlueTeam and note in the Summary that the allegation was cleared by BWC and additionally select “Cleared by BWC” in the Categories section. Once the Lieutenant completes the Inquiry, they shall forward it to IAPro.

2. If the allegation is of overbearing, oppressive, or tyrannical conduct; or allegations of discrimination it must also be reviewed by the appropriate Captain prior to being “Cleared by BWC.” The Lieutenant will complete an Inquiry and forward the Inquiry to their Captain for a second review. If the Captain concurs it should be “Cleared by BWC”, and then forwarded to IAPro. If the Captain believes that the allegation needs further investigation, it shall be returned to the Lieutenant or the IIS commander. The URL to the Axon BWC footage shall be included in the Attachment section of the BlueTeam Inquiry.

D. The IIS shall retain all allegations and supporting documentation concerning preliminary inquiries for two (2) years plus the current year from the date the allegation was received. After which all information shall be destroyed unless the inquiry resulted in an I.I.

IX. INQUIRY/INVESTIGATORY GUIDELINES

A. The Superintendent and the Legal Office shall be notified immediately, through the proper chain-of-command, of any criminal arrest or other serious breach of conduct by Department personnel.

B. Allegations that allege violations of criminal law shall be investigated in compliance with procedures required by the Department’s rules and regulations, standard operating procedures, and State and Federal laws. The completed criminal investigation shall be presented to the appropriate prosecutor having jurisdiction as to whether or not criminal charges will be filed.

C. A separate I.I. shall be conducted in compliance with the applicable Department regulations, rules and SOPs. Internal and criminal investigations may occur simultaneously; however, each investigation shall be under the control of separate lead investigators.

D. An investigation shall be conducted on any allegation of misconduct involving permanent employees and those probationary employees that could result in suspension, demotion, or dismissal from the Department.

E. Supervisors/commanders may take supervisory/administrative action for a violation of Department policy that was not the result of a preliminary inquiry or internal investigation Refer to section X.

F. All internal investigations are intra-Departmental matters and are to be considered confidential. Department personnel shall not divulge, to any source, the nature of an investigation other than necessary to implement Department policies.

X. SUPERVISORY/ADMINISTRATIVE ACTION (If not applicable proceed to section XI)

A. Supervisory action may be taken by personnel authorized to do so (commanders and supervisors,)

during the course of normal supervisory functions and, not as the result of the disciplinary process. These actions shall be reported and documented with attachments, if applicable, in BlueTeam and may include:

1. Verbal Counseling
2. Written Counseling – ([State Form #45032](#)); and/or
3. Letters of Reprimand.

B. Whenever a transgression is minor in nature and involves matters where counseling and/or training will better serve the interest of the Department, as well as the individual, those options should be given priority. The commander/supervisor shall consider the following criteria in determining whether counseling and/or training is a viable option:

1. Type of allegation; e.g., rudeness, tardiness, delinquent reports, etc. which would normally result in supervisory action unless there are aggravating circumstances;
2. Severity of the allegation;
3. The employee's Department record;
4. Aggravating or mitigating factors; and
5. The willingness of the employee to accept constructive approaches to rectify the specific problem being addressed.

C. Signed copies of Counseling Forms and Letters of Reprimand issued as a part of supervisory/administrative action, in either a response to an allegation or routine supervisory duties, shall be forwarded electronically to the IIS as outlined in [HMR-032](#) and shall be attached to the BlueTeam inquiry report that is completed.

XI. CONDUCTING AN INTERNAL INVESTIGATION (I.I.) general information.

A. A commanding officer (CO) may discuss the disciplinary process or the status of an investigation but shall refer all requests for specific details concerning the investigation to the IIS.

B. The IIS Commander shall designate or assign an officer to conduct an I.I. regarding the allegation(s) specified in [Regulation 7](#).

C. When an internal investigation is being conducted by an investigator outside the IIS, an internal investigator from the IIS shall be assigned as a liaison to assist the CO and the investigator during the course of the investigation.

D. If an I.I. is initiated due to the AE being the subject of or involved in a criminal investigation, the commander of the investigator assigned to conduct the criminal investigation shall ensure that a copy of the Initial Criminal Incident report, supplemental Criminal Incident report(s), and attachments are forwarded directly to the IIS Commander, as soon as those reports are generated. It shall be necessary to include, as part of the internal investigative report, a copy of the completed criminal investigation.

E. Unless circumstances deem otherwise, the AE's DHO shall provide the accused, in writing:

1. Notification that an investigation of alleged misconduct by the accused has been initiated and the basis for the investigation;

2. A statement directing the attention of the accused to the regulation, rule, or standard operating procedure that governs an I.I. or subsequent disciplinary action; and

3. The employee should be given a minimum of 24-hour notification prior to an interview.

F. Direct Decision (if authorized)

1. When authorized, by the IIS Commander or designee, the AE's commander shall meet with the AE and offer the option of Direct Decision.

a. The commander shall offer the AE the chance to review and sign the I.I. Waiver, which shall waive the right to a full I.I. related to this allegation.

(1) If the AE declines Direct Decision, the commander shall proceed to section "XI. A" (above).

(2) If the AE accepts Direct Decision, the AE must sign the I.I. Waiver and:

i. The assigned investigator shall schedule an interview with the AE within five (5) days;

ii. The AE shall review and sign the Advice of [Administrative Rights Form](#);

iii. An interview will be conducted by the assigned investigator in the presence of the AE's commander, or a designee.

iv. The interview shall address the specific allegations and those responses shall be detailed in both the 553-B and Summary of the Internal Investigation within IAPro/BlueTeam.

v. All completed 553-B forms (regarding the statements of the AE) and a digital recording of the interview shall be uploaded to BlueTeam or IAPro.

b. The Legal Office shall then complete the Written Charges on the employee and forward to AE's commander designee.

c. The AE and the AE's commander shall meet again, at which time the AE shall be presented with:

(1) A Notice of the Disciplinary Hearing/Waiver; and

(2) A copy of the Written Charges.

d. If the AE declines to sign the hearing waiver the commander shall refer to section "XI" above and see that an I.I. is conducted as outlined in the remainder of this procedure.

e. If the AE signs the hearing waiver, the commander shall present the AE with the Disposition of the Written Charges and the penalty for the offense. The commander shall then proceed to section XIII.

2. At any time during the Direct Decision process the Department retains the right to conduct an I.I.

G. Interviewing Department Employees:

1. During an I.I. interview the accused employee shall be unarmed and in plain-clothes as outlined in [ENF-025](#).

2. Department personnel who are being interviewed in relation to an I.I. shall be informed of the nature of the investigation before any interview commences;

3. Department employees shall not be interviewed by more than two (2) investigators at one time and upon written request shall be provided with a digital/audio copy of their statement.

4. Department personnel who may have information relevant* to an investigation may be interviewed;

*NOTE – The Commander of the Internal Investigations Section, after review of the pertinent facts will determine, which employees may be interviewed as having relevant knowledge with due consideration given to if the anticipated information is new, redundant, or has additional evidentiary value.

5. Interviews shall be conducted at a location designated by the investigating officer;

a. If Department employees are directed to leave their area of assignment to report for an interview, the individual's commander shall be promptly notified;

b. Interviews shall be conducted at a reasonable hour, preferably when Department employees are on duty, unless the circumstances of the investigation dictate an alternate procedure; and

c. All interviews with Department employees shall be recorded;

I. Accused Employees (AE):

1. Prior to an interview, the AE shall read and sign the Advice of Administrative Disciplinary Procedural Rights form. Note the reading and signing of the form on the record, but do not read the entire form;

2. When Department personnel are interviewed concerning an alleged violation of Departmental regulations, rules, and SOPs, which, if proven, could result in disciplinary action, the individual shall be afforded an opportunity to consult with an attorney;

a. Expenses incurred by Department personnel who choose to be represented by counsel shall be the responsibility of the individual,

b. An interview may not be postponed more than 24 hours, and

c. Legal counsel retained by Department personnel may be present during the interview, but shall not participate except to counsel the individual.

3. If during any interview, an employee makes an incriminating statement (relating to a violation of Department policy or law), outside the scope of the original allegation, the interview shall be immediately stopped, and the employee's commander and the IIS Commander shall be contacted.

a. The AE's commander and IIS Commander shall determine if a new Inquiry Report within BlueTeam or Internal Investigation Report within IAPro shall be completed or charges/additional charges (criminal or Departmental) are warranted based on the new information.

b. The initial interview should only resume if it is determined that no further action is required on the new information or at the direction of the IIS Commander.

J. Witness Employees:

1. Shall be informed of their status as a witness prior to the start of the interview;
2. Are required to answer all questions specifically related to the allegations being investigated;
3. Are required to answer all questions completely and truthfully;
4. Shall not be subject to or advised of the Department's Administrative Rights Warning; and
5. If during an interview, a witness employee makes an incriminating statement (relating to a violation of Department policy or law), the interview should be immediately stopped, and the commander and the IIS Commander shall be contacted

K. Examination of Records or Documents

1. Department records/documents that may pertain to or have evidentiary value to the investigation may be examined; and
2. Non-Department documents and records shall be examined in compliance with existing civil and criminal law or court-imposed regulations.

L. Forensic Examinations

1. The assigned investigator may request if the employee would voluntarily submit to examinations of a forensic nature. The employee may agree or refuse the request. Forensic examination for an internal investigation may only be ordered by the Superintendent. Requests for such an order shall be forwarded to the Superintendent, through channels.
2. Forensic examinations may be, but are not limited to;
 - a. Handwriting exemplars,
 - b. Blood, breath, or urine samples,
 - c. Participation in a line-up,
 - d. Request for an employee to pose for photograph, and
 - e. Polygraph examination:
 - (i) Department personnel shall not be ordered or asked to submit to any test, examination, or procedure that would violate their constitutional rights.
 - (ii) With the approval of the Superintendent a polygraph examination may be administered, if requested by the accused; however, the results may be used in subsequent administrative actions.
 - (iii) The accused shall not be compelled to submit to a polygraph examination concerning an allegation

without corroborating evidence; unless, the complaining party submits to and passes a polygraph examination beforehand.

(iv) If the complaining party passes the examination or if there is sufficient corroborating evidence, the Superintendent may order the accused to submit to a polygraph examination. Failure of the accused to comply can become the basis for dismissal from the Department.

(v) Should the accused be ordered to submit to a polygraph examination, the accused shall be informed that the results of or any information derived from the examination may be used by the Department in administrative actions.

M. Interviewing Non-Department Employees

Interviews with non-Department employees/members of the public shall:

1. Be done in accordance with the same etiquette required as during other investigations;
2. Be recorded, if agreed to, and in compliance with applicable laws; and
3. Not involve more than two (2) investigators at one time.

N. Internal Investigator (Responsibilities)

1. An I.I. shall be given priority over the assigned investigator's normal duties.
2. The investigator assigned to complete an I.I. shall:
 - a. Complete the Employee Misconduct - Investigation Interview Form (Stock 553-B) for each individual interviewed;
 - b. Utilize the body of Form 553-B to summarize the interview;
 - c. Complete the body of Form 553-B with precise restatements of the individual being interviewed when a recording is not made;
 - d. Prepare a concise, written summary of the investigation to reflect only the facts determined during the investigation and not the conclusions or opinions of the investigating officer;
 - e. Submit the completed investigation electronically using BlueTeam or IAPro; and
 - f. At the close of the investigation, ensure all original investigative materials, recordings, and reports are forwarded and received by the IIS. The investigator shall only retain records for use in their official capacity as an internal investigator.

O. Review and Disposition

1. The appropriate Deputy Superintendent, after consultation with the AE's chain of command, shall review the completed investigative report electronically through BlueTeam or IAPro and based on the conclusion of facts recommend:

a. That the facts do not support the allegation and the case should be concluded as:

(1) **UNSUBSTANTIATED** – The facts available are insufficient to prove guilt

(2) **UNFOUNDED** – The facts prove the misconduct in the allegation did not occur or the accused was not involved; or

(3) **EXONERATED** – The conduct complained of did occur, but under the circumstances was not in violation of Departmental regulations, rules, or standard operating procedures.

b. That the facts support the allegation and the case should be proceed as:

(1) **SUBSTANTIATED – SUPERVISORY ACTION** - The allegation does not allege a violation of criminal law or rise to the level of a disciplinary issue and can be effectively concluded by referral to supervisory/administrative action; or

(2) **SUBSTANTIATED – HEARING** - Disciplinary action is recommended (with a recommendation whether or not a hearing should be conducted by the Assistant Superintendent or the Division Commander, or designee.)

2. A recommendation of Substantiated - Hearing shall be forwarded to the Legal Office for written charges to be drafted.

3. Submit the completed investigation, digital recordings, and all related evidence to the IIS, through channels, using BlueTeam.

P. The **Commander of the Internal Investigations Section** shall:

1. Review the investigation for completeness and conclusions of fact;

2. Cause a review of the investigation with the Office of Professional Standards and Fiscal Responsibility;

3. Forward the completed investigation to the Superintendent or designee for disposition; and

4. Return to the AE's commander any investigation that the Superintendent determines should be disposed of at the local level.

5. Notify the complainant in writing if the allegation was substantiated, exonerated, unfounded, or unsubstantiated.

XII. WRITTEN CHARGES

A. A copy of the Written Charges and the Investigative Summary shall be personally delivered to the AE by a Commanding Officer or designee. AE shall receive the charges at least five (5) days, not including Saturdays, Sundays or holidays, prior to the hearing.

1. Written charges shall be based on an act committed or omitted by the accused within one (1) year

prior to the filing of an Allegation of Employee Misconduct form, except when authorized by the Superintendent and the accused has concealed evidence of the offense or evidence sufficient to charge the accused with the offense was unknown and could not have been discovered by exercise of due diligence;

2. Written charges alleging an act which constitutes a law violation shall be filed within a time limit equal to the statutory limitation for filing criminal charges, except when authorized by the Superintendent; and

3. A not guilty finding or prosecutor's refusal to file criminal charges does not affect the time limit for filing written charges involving a violation of law by the accused.

B. Refer to [IIS-002](#) for information about Disciplinary Hearings and Appeals.

XIII. INTERNAL INVESTIGATION-RECORDS KEEPING

A. The Written Charges, Notice of Hearing, and the Finding and Order shall be forwarded electronically to the IIS.

1. When necessary, the IIS shall prepare the necessary documents for the Superintendent's signature to remove the accused employee from the payroll. This information shall be forwarded in a memo to Human Resources and copied to the Fiscal Section.

2. The original internal investigation, associated documents, and digital/audio recordings shall be electronically stored within IAPro pursuant to the Records Retention Schedule approved by the Indiana Commission on Public Records. No copies of the I.I., excluding the written charges and the finding and order shall be printed, copied, or retained without authorization from the Superintendent.

B. All inquiries relating to an I.I. shall be referred to the IIS.

C. Upon receipt of a valid legal process, an I.I. report may be viewed and/or copied.

D. Upon request the IIS shall compile annual statistical summaries based upon records of internal investigations and preliminary inquiries for the Department's Annual Report.

E. This procedure is to be used in conjunction with all relevant Department regulations, rules, policies and procedures.