

Jacksonville State University Parking Services

Policy and procedures

Policy: 2.0-Services

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Approved: Michael Barton, Director of Public Safety

2.0-Services

Parking Services provide many services to the students, faculty, staff, contractors, and visitors to JSU's campuses. Requests for motorist assistance should be made at the University Police Department's non-emergency line (256-782-5050). Event service requests should be made with the Parking Service office line (256-782-5566) or by email at parking@jsu.edu.

2.1-Motorist Assistance

2.1.0-Directional assistance on campus

2.1.1-Personal escorts to buildings/vehicles

2.1.2-Battery jump start

2.1.3-Vehicle unlocking

2.1.4-Tire changes

2.1.5-Tire airchecks

2.2-Administration

2.2.0-Issuance of parking decals

2.2.1-Issuances of visitor's passes

2.2.2-Issuance of accessible hangtags

2.2.3-Security patrols of parking lots

2.2.4-Enforcement of rules and regulations

2.2.5-Classification of lot zones

2.2.5.0-Requests to re-classify parking zones must be made with the Parking Services office and will be reviewed by the Supervisor and Director of Public Safety.

2.2.6-Committee review of rules and regulations

2.2.6.0-Committee is comprised of faculty, staff, and student representatives across the JSU community.

2.3-Event Services: Event requests will take multiple variables into consideration when approving and executing requests. These include gauging the effect on the JSU community, de-confliction of other events, and involvement of JSU stakeholders in proximity to the event.

2.3.0-Delivery and set up of traffic control devices, such as cones and barricades for special events.

2.3.1-Develop communication strategies for events alongside requesting party.

2.3.2-Event mapping

2.3.3-Special event parking lot security and traffic control.