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## Emergency Utility Service

### 429.1 PURPOSE AND SCOPE

The County Public Works Department has personnel available to handle emergency calls 24 hours per day. Calls for service during non-business hours are frequently directed to the Sheriff's Office. Requests for such service received by this department should be handled in the following manner.

#### 429.1.1 BROKEN WATER LINES

The County's responsibility ends at the water meter; any break or malfunction in the water system from the water meter to the citizen's residence or business is the customer's responsibility. Public Works can only turn off the valve at the meter. The citizen can normally accomplish this.

If a break occurs on the County side of the meter, emergency personnel should be called as soon as practical via Central Communications.

#### 429.1.2 ELECTRICAL LINES

County Public Works does not maintain electrical lines to street light poles. When a power line poses a hazard, a deputy should respond to protect against personal injury or property damage that might be caused by power lines. The Electric Company or Public Works should be promptly notified, as appropriate.

#### 429.1.3 RESERVOIRS, PUMPS, WELLS, ETC.

Public Works, the West Sound Utility District, and/or the Kitsap Public Health District maintains the reservoirs and public water equipment, as well as several underpass and other street drainage pumps. In the event of flooding or equipment malfunctions, emergency personnel should be contacted as soon as possible.

If a breach of a secured water treatment or water storage facility/property is reported and/or witnessed, members shall contact Kitsap Public Health District on their 24hr contact number. Members shall also write an incident report and forward it to Public Works, the West Sound Utility District, and the Kitsap Public Health District.

#### 429.1.4 EMERGENCY NUMBERS

A current list of emergency personnel who are to be called for utility emergencies is maintained by Central Communications.

### 429.2 TRAFFIC SIGNAL MAINTENANCE

Upon observing a damaged or malfunctioning signal, the deputy will advise the Central Communications of the location and problem with the signal.