

	Agency Name	Office of Family Support (OFS)			
	Chapter No./Name	09 – Support Enforcement Services (SES)			
	Part No./Name	J. Collections/Enforcement			
	Section No./Name	J-500 Customer Service			
	Document No./Name	J-510 Department of Social Services (DSS) Voice Response System			
	Dates	Issue	May 31, 2007	Effective	June 1, 2007

Clients have the ability to call the voice response system to obtain information. The telephone number is (225)922-8100 in the Baton Rouge area and 1-800-256-4650 elsewhere in the United States. * TTY service for the hearing impaired may be obtained by calling (225)922-8111. ** General information regarding cooperation requirements, how to report changes that may affect the case, and new hire reporting is provided. * By entering a user ID and PIN number, clients may obtain information on the last three months of payments sent to them. **