P.O. 503 Gaming Enforcement Division			
Effective From:	12/01/2025	Effective To:	Current

P.O. 503 – Gaming Enforcement Division

1. GAMING OPERATIONS SECTION
   - i) Duties and Responsibilities
     - a) Provides oversight and regulation of gaming establishments, including riverboat casinos, slot casinos at the horse racing tracks, the land-based casino and sports wagering throughout Louisiana.
     - b) Responsible for the processing and investigation of applicants for licensure or permitting in the Video Poker and Gaming industries.
     - c) Investigates and enforces violations of the state gaming laws, administrative rules and regulations, and illegal gambling.
     - d) Provides oversight and regulation of the sports wagering licenses in the State of Louisiana.
   - ii) The Gaming Operations Section is divided into five main field offices. The field office "Officer in Charge" holds the rank of LSP Lieutenant and reports directly to the Gaming Operations Section Commander.
     - a) Baton Rouge Field Office
     - b) New Orleans Field Office
     - c) Breaux Bridge Field Office
     - d) Lake Charles Field Office
     - e) Bossier City Field Office
2. ADMINISTRATIVE SUPPORT AND INDIAN GAMING SECTION (STATEWIDE)
   - i) Duties and Responsibilities
     - a) Administrative and clerical support for the processing and investigation of applications for Riverboat Casinos, the Land-Based Casino, Race Track Casinos, Daily Fantasy Sports Contest Operators, and Sports Wagering licenses and permits in the state of Louisiana.
     - b) Conducts licensing investigations to determine the suitability of all corporate casino, manufacturer, gaming supplier, and video poker truck stop license or permit applicants.
     - c) Investigate and enforce violations of state gaming law, administrative rules, and regulations regarding video poker truck stop licenses.
     - d) Monitor and ensure all licensed Video Poker devices are communicating with the required state central monitoring system.
     - e) Ensure the gaming industry complies with storage, transfers, and placement of video poker devices.
     - f) Review new video poker gaming technologies and devices for compliance with applicable Louisiana laws and rules, and provide investigative assistance in terms of technological data.
     - g) Provide investigatory, co-regulatory, and enforcement service in the implementation, administration, and enforcement of the Tribal-State Compacts.
   - ii) The Administrative Support and Indian Gaming Section is divided into three statewide units. Unit supervisors hold the rank of LSP Lieutenant and report directly to the Administrative Support & Indian Gaming Section Commander.
     - a) Corporate Investigations Unit
     - b) Video Poker Truck Stop Investigation Unit and Video Poker Technical Support Unit
     - c) Indian Gaming Unit
3. GAMING AUDIT AND CASINO TECHNICAL SECTION
   - i) Duties and Responsibilities

a) Conducts compliance audits on each of the twenty casinos to ensure compliance with all laws, administrative rules, and the casino's internal controls.
b) Performs financial suitability investigations to aid the Louisiana Gaming Control Board in its role in approving new casino licenses, renewal of casino licenses, and approval of financial transactions conducted by licensees, the casino operator, and their affiliate companies.
c) Conducts fuel sale audits of truck stops licensed to operate video draw poker devices, tracks the daily video poker revenues, ensures accurate billing and collection of video poker fees, and ensures accurate reporting of casino revenues and the related fees.
d) Reviews and approves all internal controls, new games, new gaming equipment, new gaming-related equipment, chips, tokens, cards, and dice.
e) Performs all testing and compliance checks on electronic gaming devices, monitoring systems, and other equipment used in casino gaming operations.
f) Reviews and approves new games, equipment, and gaming technology through the New Games and Equipment Committee and the Internal Controls Committee.
g) Authorizes all shipments of electronic gaming devices in and out of Louisiana and the placement of electronic gaming devices on the casino floors.
h) Reconciles gaming revenues reported to the division with financial records to ensure proper reporting of revenues and payment of applicable fees and taxes.
i) Prepares the report used by the Louisiana Treasury Department to disburse video poker funds to local municipalities.

ii) The Gaming Audit and Technical Section is divided into five main units and managed by an Audit Director. The Audit Director reports directly to the Gaming Enforcement Command Inspector.
a) Operations
b) Internal Controls Unit
c) Corporate Securities Unit
d) Video Poker Unit
e) Casino Technical Unit