

Loveland Police Department

ANNUAL REPORT 2019







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COMMAND STAFF

CHIEF ROBERT TICER

Chief Ticer has led the Loveland Police Department since 2016. There were several initiatives Chief Ticer brought to LPD; including DDACTS and Body Worn Cameras. In 2019, the Data Driven Approach to Crime and Traffic Safety conducted 28-day cycle reviews for the entire year keeping supervisors, officers, and professional staff accountable to the public. The Body Worn Camera Program launched in May of 2019 and has proved to be a valuable tool for transparency, accountability, and prosecution.

DEPUTY CHIEF ERIC STEWART

Deputy Chief Stewart is the second in command officer for the Department. He oversees the Special Operations Division, the Community Resource Unit, and the Professional Standards Unit.

ASSISTANT CHIEF TIM BROWN

Assistant Chief Brown is responsible for the largest division in the Loveland Police Department: Operations. As the Operations Division Chief, he oversees uniformed patrol functions and crime analysis.

ASSISTANT CHIEF RAY BUTLER

Assistant Chief Butler is the head of the most diverse division in the Loveland Police Department. His division, Support Services, encompasses most of the professional staff for LPD and several sworn positions. Support Services Division handles investigations, the communications center, and police records.

Administration

The Administration of the Loveland Police Department includes the Command Staff, five lieutenants, a Records Unit Manager, and a Police Legal Advisor. Administration has an Executive Assistant to the Chief of Police and two Business Services Technicians.

Budget

An Administrative Analyst facilitates the budget for the Loveland Police Department. This position is responsible for grant administration and assisting employees with fiscal decisions for the department.

SPECIAL OPERATIONS DIVISION

Deputy Chief Eric Stewart oversees the Special Operations Division. This Division includes the Professional Standards Unit, Community Resource Unit, Traffic Enforcement Unit, K-9 Unit, Bomb Squad, and SWAT Team.

Professional Standards Unit

The Professional Standards Unit includes the Accreditation Manager, the PSU Sergeant, the Training/Personnel Sergeant, and the Business Services Professional.

Commission on Accreditation for Law Enforcement Agencies (CALEA)



At the recent Commission on Accreditation for Law Enforcement Agencies (CALEA) Conference, the Loveland Police Department was recognized with its 9th award for advanced law enforcement accreditation. Chief Ticer and Accreditation Manager Jeff Burgess appeared before a subcommittee of the CALEA Commission to answer questions about LPD's operating procedures and the agency's commitment to professional excellence. The Commission

presented the department its 9th award and further recognized it with the Meritorious Award (more than 15 years of continuous accreditation) and the Excellence Award (recognized for the effective use of accreditation as a model for the delivery of enhanced public safety services and management professionalism).

LPD has been nationally accredited by CALEA since 1992. The agency complies with approximately 400 standards that address all aspects of its operations. The award remains in effect for 4 years. LPD must maintain its compliance with CALEA standards during this period and undergoes an annual web based file review to ensure compliance. Every 4 years, the agency hosts CALEA Assessors during a site-based visit to determine compliance through observation and interviews. This process includes public comment sessions, interviews with staff, a focus on processes and outcomes, and community feedback.

LPD is also accredited by the Colorado Association of Chiefs of Police.

PSU (Internal Affairs)

The PSU Sergeant tracks and administers the complaint and compliment process for LPD. Annually, the department releases statistics on several areas of community concern regarding the conduct and functions of the agency. Below are tables representing complaints, biased-based policing, use of force, and vehicle pursuits.

A four-year comparison on the number of complaints received and investigated:

Complaint type	2016	2017	2018	2019
Internal Affairs	2	3 (one from 2016)	2	5
Complaints Investigations	36	26	25	28
Total Complaints	38	29	27	33

SOURCE OF COMPLAINTS FOR 2019

Complaints and Internal Affairs Investigations				
External Complaints	28			
Sustained	4			
Not Sustained	8			
Unfounded	5			
Exonerated	11			
Internal Complaints	5			
Sustained	4			
Not Sustained	1			
Unfounded				
Exonerated				

This information indicates that 27 percent of all investigations revealed policy violations for the officers involved. Some of the violations were minor requiring corrective action and documentation, while other more serious sustained allegations were referred to Human Resources for personnel files and higher level discipline.

Biased-Based Policing:

Source Year	2016	2017	2018	2019
Traffic Contacts	1	1	1	1
Field Contacts	0	0	1	1
Asset Forfeiture	0	0	0	0
Arrest	1	0	0	1
TOTALS	1	1	2	3

Biased-based policing complaints involve allegations where an officer's decision or actions were based solely on a person's race, sex, age, disability, sexual orientation, religion, culture, or other identifiable bias. Many people may claim bias policing, but in order for reporting as a biased-based policing complaint, an identified protected class or bias must be stated. None of the biased-based policing complaints have been sustained for bias in the four year period examined. There may have been other sustained policy violations during an encounter, but none of the complaints directly related to bias were sustained.

Use of Force:

Sworn Personnel		nite ispanic		lack Iispanic		ic-Latino race	Ot	her	Total
	Male	Female	Male	Female	Male	Female	Male	Female	
Firearm									
*Discharge	5								5
 Display only 				NO	T TRAC	KED			
ECW									
Discharge	11				1				12
Display only	NOT TRACKED								
Baton									
Chemical /OC	3	1							4
Weaponless	31	2							33
Canine									
 **Release Only 	(82)								(82)
Release and Bite	4								4
Total Uses of Force	55	3							58
Number of Incidents Resulting in Officer Injury/Death	5	1							
***Number of Suspects Receiving Non-Fatal Injuries	20	3			7	1			31

***Number of Suspects Receiving Fatal Injuries		1							1
***Total Use of Force Arrests	28	5	1		11	1			46
***Total Agency Custodial Arrests	2138	982	94	38	451	188	22	15	3928
Total Use of Force Complaints	1	1			1				3

^{*}Three incidents involving deadly force with five officers involved

The use of force data provides transparent information on the race and sex of the officers as well as those upon whom force was used. Fifty-eight reported uses of force for 3,928 individual custodial arrests approximates to 1.4 percent of arrests resulting in a use of force. LPD Policy defines when a use of force shall be reported. All reports of uses of force are reviewed for applicability of law and policy. Additionally, the reports allow agency use of force trainers to evaluate tactics for improving training and outcomes, including the minimization of injury to all parties. There were three use of force complaints investigated separately from the use of force itself. One identified policy and training violations, which resulted from a supervisor initiated complaint. The other two complaint investigations determined there were no policy violation nor was the use of force excessive, unreasonable, or otherwise not authorized.

Vehicle Pursuits:

Vehicle Pursuits					
	2016	2017 2017	2018	2019	
Total Pursuits	9	9	11	12	
Forcible Stop Technique Used (T.V.I.)	4	3	3	5	
Terminated by agency	1	3	5	5	
Policy Compliant	6	7	9	11	
Policy Non-compliant	3	2	2	1	
Total Collisions	4	3	3	6	
Total Injuries	4	2	1	2	
Officer	1	0	0	0	
Suspects	0	2	1	2	
Third Party	3	0	0	0	
Reason Initiated					
Traffic offense	3	5	4	6	
Felony	4	3	6	5	
Misdemeanor	2	1	1	1	

^{**}Release only statistics not included in total uses of force (non-physical apprehensions)

^{***}Arrest and Suspect demographic data reported where indicated

The vehicle pursuit data includes policy compliance information as well as the reason the pursuit initiated. In 2019, six pursuits ended in collisions, including five where a tactical vehicle intervention (TVI) technique spun the suspect's vehicle. Two suspects received injuries in 2019, while no officers nor third parties received any injuries. Agency supervisors review every pursuit for compliance with law and policy. In 2019, supervisors identified one pursuit outside of LPD policy parameters regarding pursuits.

PSU fields all complaints against the department or its members. Chief Ticer maintains the sole authority on internal affairs and determines all discipline for any employee in the police department. Any grievances or appeals of discipline are handled in conjunction with Human Resources through the City of Loveland's Administrative Regulations.

Training and Personnel Unit

The Training and Personnel Unit includes a sworn sergeant and a nonsworn professional staff member. This team recruits employees for all positions, coordinates the testing process, and facilitates the on-boarding of new employees. The team also oversees internal selection processes for collateral and specialized assignments, like becoming a SWAT team member or a detective, and supervises the background investigation team. All members of the department go through an extensive background investigation before hire to ensure the highest level of integrity.

The training sergeant also coordinates several components of department training, to include:

- Initial training for new officers
- Equipping new officers with issued equipment
- Required annual training (arrest control, driving, firearms, less-lethal options, field sobriety tests, etc.)
- Professional development training held at outside locations/other law enforcement agencies
- Hosting outside training at the police institute attended by agencies throughout Colorado
- Planning and development of the Northern Colorado Law Enforcement Training Center (NCLETC)
- Serving on the board for regional law enforcement training
- Serving on the board for the Front Range Community College Law Enforcement Academy



Community Resource Unit

The Community Resource Unit is comprised of eight School Resource Officers (SRO), Community Education & Safety Officer, and a sergeant as unit supervisor. Additionally, Explorer Post #22 with 20+ cadets are under the direction of the unit supervisor.

In 2019, the Explorer Post participated in 44 events and volunteered 1196 hours of service to the community. These cadets assist with traffic control and undergo police training in hopes of recruiting quality officers into the law enforcement profession for the future.

In a collaboration with Thompson School District (TSD), the assigned SROs work to create a safe environment for learning. Many of the SROs participate on their own time as coaches for wrestling, softball, golf, and football. The SROs have the opportunity to teach Digital Futures Initiative (DFI), a curriculum based program designed for sixth through ninth grade students. From 2018 through 2020 school year, the SROs had in-person presentations reaching 7,991 students. The unit grew by three additional SROs with the passage of the bond mill levy and property tax override initiated by the school district. Additional, for the first time ever a charter school, New Vision contracted with the police department to add an SRO position to their school.

These are the current assignments of the SROs:

Loveland HS Officer Ben Avitia

Thompson Valley HS Officer Luis Castellanos

Mountain View HS Officer Andres Salazar

Ferguson HS/High Plains K-8 Officer Doug Savage

Lucile Erwin MS
 Officer Jay Smith

Walt Clark MS
 Master Officer Bobbie Jo

Pastecki

Bill Reed MS
 Conrad Ball MS
 Officer Ben DeLima
 Officer Dave Roberts

New Vision Charter School Officer Daria Jalali

Traffic Enforcement Unit

The Traffic Enforcement Unit includes four components: Traffic Officers, Motor Officers, Code 77 Team, and the NOCO R.A.I.D Team. The Department's traffic officers specialize in DUI/DUID enforcement, traffic safety, and crash investigations. The motor officers provide additional opportunities for traffic enforcement, providing escorts, and participating in area events. The Code 77 Team is a collateral assignment, which tasks its members with crash reconstruction for fatal and serious injury crashes. The NOCO R.A.I.D. Team is a newly created regional enforcement collaborative effort.

Traffic Safety Citations

Traffic Safety is a priority for all officers in LPD. In 2019, officers conducted 21,000 officer initiated traffic stops resulting in 10,874 citations. The enforcement efforts show approximately a 1 to 1 ratio for citations written during traffic stops. LPD tracks the demographics of the recipients of the citations. The following tables report the race and ethnicity breakdown for citations issued in 2019:

Race:	Citations	Percentage
White	10,487	96.4%
Black	203	1.9%
Asian	65	0.6%
Unknown	88	0.8%
Hawaiian	9	0.1%
Other	13	0.1%
Nat. Amer./AK	9	0.1%
Ethnicity:		
Hispanic	1,262	11.6%
Not Hispanic	8,919	82.0%
Unknown	693	6.4%

NOCO R.A.I.D. Team

The Northern Colorado R.A.I.D. Team is a multi-jurisdictional team comprised of Drug Recognition Experts. R.A.I.D. stands for Remove All Impaired Drivers. The primary function and goal of the team is to reduce the number of impaired drivers, impaired driving crashes, and impaired driving fatalities in Larimer County. The Colorado Department of Transportation funds this initiative through a grant. The Team is the first of its kind involving the Loveland Police Department, the Larimer County Sheriff's Office, and the Windsor Police Department. The Team launched operations in August of 2019.

The team is deployed throughout Larimer County utilizing a saturation patrol model in areas, which are known to have a high concentration of impaired drivers and impaired driving crashes. The data is collected through the Loveland Police Department 28-day DDACTS cycle, which pinpoints hot spot areas to increase patrol and allocate resources.

The NOCO R.A.I.D. Team is working collaboratively with several committees and other Law Enforcement agencies in Larimer County to increase awareness of the R.A.I.D. Team and the scope of the impaired driving problem.

Since the inception of the Team

- DUI cases 90
- DUID cases 53
- Impaired driving arrest as a result of a crash 8
- Speeding Citations 150
- Distracted Driving Citations 3
- Seatbelt Citations 21
- Felony Drug Cases 21
- Total Citations written 496
- Total Traffic Stops 1,604
- DRE Evaluations 21



K-9 Unit

In 2019, the Loveland Police K-9 Unit had five canines with four teams trained for narcotics detection and patrol functions. One team was trained for explosive detection and urban search and rescue functions. Together the five teams are assigned to the Special Operations Division and completed 738 deployments. The deployments resulted in the seizure of 3010.78 grams of illegal narcotics along with 54 fugitive tracks/area searches, 55 building searches and other patrol deployments. The location and seizure of the illegal narcotics was a 71.7 percent increase from 2018.

K-9 Unit Year Review

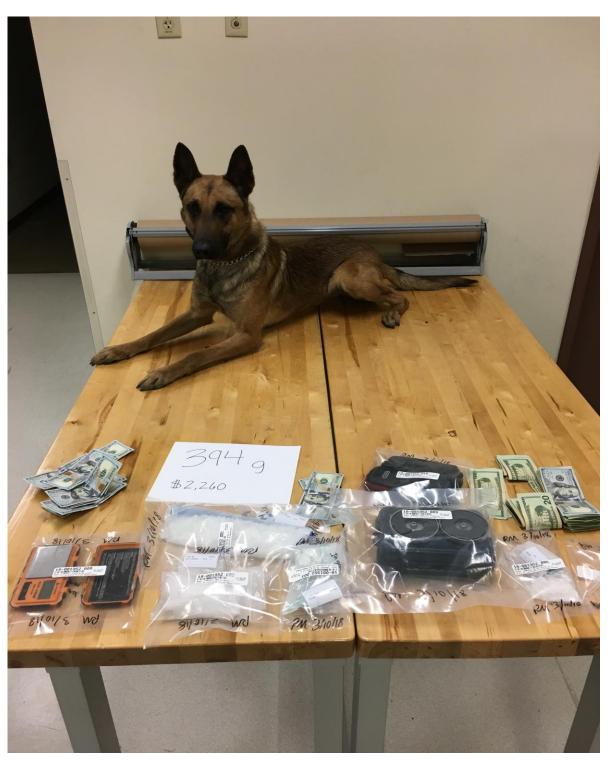
In addition to the increased deployments, the K-9 Unit completed a basic K9 academy during the fourth quarter of the year, which continued into the first part of 2020. The LPD K-9 Unit was able to aid the Estes Park Police Department and Johnstown Police Department in establishing their first K-9 programs through our academy. The members of our unit assisted in the selection, training and setup of each agencies individual canine program to support the overall public safety for all of Northern Colorado.

The members of the Loveland Police Department K-9 Unit consisted of Officer Stephen Marchio with K-9 Monte, Officer Ryan McAuley with K-9 Pako, Officer Matt Sychla with K-9 Tylon, and Sergeant Steve Colburn with K-9s Shadow and Jojo. The Unit also has five members specifically certified as Decoys; Officer Scott Walker, Officer Kate Garry, Officer Dylan Copello, Officer Evan Goudy, along with Unit Volunteer Josh Coseo.

The mission of the unit is to assist Officers and save lives through the use of the canine's advanced abilities and skills. Each team trains weekly in their assigned disciplines. The teams are required to certify annually for all functions and are certified through a federally recognized canine authority. Each canine is assigned to the individual handler and are sworn Officers of the Loveland Police Department. Currently the unit has Belgian Malinois, Labrador Retriever, and Dutch Shepherd breeds in service.

The K-9 Unit continues to be an integral part of law enforcement in Northern Colorado and aid officers in the safety of our community. Below is an overview of the difference from 2018 to 2019.

Туре	2018	2019	Difference
Officer Safety/SWAT/Building Search	250	341	36.4%
Tracking/Area Search	50	54	8.0%
Non-Physical Apprehension (suspect surrenders to K-9)	91	82	-9.89%
Narcotics Located	1753.53g	3010.78g	71.7%



Northern Colorado Bomb Squad

The Loveland Police Department participates in the Northern Colorado Bomb Squad for explosive ordnance disposal (EOD). This is a dangerous task and LPD supplies two members to the squad, which operates regionally. In 2019, LPD sponsored a federal grant application for this squad and received \$10,000 for the program.

Special Weapons and Tactics (SWAT) Team

The Special Weapons and Tactics (SWAT) Team is a collateral assignment team for the Loveland Police Department. Their mission is to save lives. This group contains two collaborative elements: tactical and negotiations. The Tactical element trains twice a month in several different disciplines related to diffusing potentially volatile situations encountered in law enforcement. The group trains for hostage rescue, active assailant, barricaded suspects, highrisk warrant service, VIP security protection, civil unrest/riot control, and other high stress situations. The Negotiations element utilizes communication and intelligence gathering skills to achieve cooperative dialogue that result in voluntary surrender and peaceful resolutions. The Negotiations team trains once a month with scenarios designed to test and enhance the group's ability to work together to solve complex problems. In 2019, the SWAT Team conducted 29 missions.

Crisis Negotiations Team Competition

In 2019, the Negotiations element for the SWAT Team hosted a regional competition in conjunction with a nationally recognized training organization. The competition included a training day and a competition day. The Loveland Police Department earned second place in the competition.



OPERATIONS DIVISION

Assistant Chief Tim Brown oversees the Operations Division. This Division includes the Patrol, Field Training Unit, Crime Analysis, Bike Patrol Unit, Liquor Enforcement Unit, and the Mental Health Co-Responder Program.

Patrol

Patrol is the largest component of the Loveland Police Department. This group covers the City of Loveland's police calls for service 24 hours a day, 365 days a year. The patrol officers enforce traffic laws, actively look for criminal behavior, make drug and warrant arrests, settle disputes, connect individuals with resources, respond to emergency situations, perform lifesaving interventions, and too many other functions to list separately. Officers work 11.5 hour shifts, for which they bid twice a year based on seniority with the department.

Law Enforcement calls patrol the backbone of policing. Patrol officers perform the highest variety of in-field the tasks. Their time is spent interacting with the public and serving the citizens and businesses. Every officer begins his or her career as a sworn law enforcement professional in Patrol. LPD supplements the police officers with Community Service Officers (CSOs) for assistance with Code/Parking Enforcement, jail transports, and some crash/incident reporting. CSOs are nonsworn positions.

Field Training Unit

In 2019, a total of 11 Police Officer candidates and 2 Community Service Officer candidates entered the field-training program. The Field Training Unit (FTU) successfully trained nine of those police officer candidates and both CSOs for solo-qualified police work. Two officer candidates did not successfully complete the field-training program. During 2019, the Unit fluctuated between 16 and 20 FTOs due to reassignments, promotions, or resignations from the unit. We selected seven new FTOs during the year to fill these vacancies. The Unit currently has 18 FTOs. All recent FTOs attended Trainer's Edge FTO Certification School, which is a 40-hour FTO/Leadership certification school.

In 2019, the Unit began researching various vendors to take the entire training program and all associated documentation digital. FTOs were still using paper daily observation reports/evaluations, having to write all information by hand and then manually scan the documents to the FTO Sergeant/Coordinator for review. After narrowing down various vendors, the Unit chose FTO Cloud (now known as FTO Pipeline). The program is now completely online. FTOs/trainees

now have the ability to do all documentation from their phones, MDTs, or other mobile devices. FTO supervisors can pull progress reports for all trainees, which allows timely evaluation of progress and identification of deficiencies. The online program also has a library of resources for trainees and FTOs to access at any time from any mobile device.

Crime Analysis

The Loveland Police Department employs a Crime Analyst for data collection, analysis, and reporting. The Crime Analyst compiles the yearly statistics for each Division and provides information for each 28-day cycle for the DDACTS program. This program allows supervisors and officers to effectively deploy resources for the best deterrents to crime and crashes. Personnel use maps and crime trend data to anticipate issues and respond quickly and appropriately.

Bike Patrol Unit

In 2019, the Loveland Police Bike unit continued to grow and increase their activity level. The unit currently has four LEBA (Law Enforcement Bicycle Association) instructors and they hosted a 40-hour internal school in the spring and certified six more officers. The unit also purchased five additional patrol mountain bikes. The team continues to participate in patrol of the downtown area, participate in community events and bike rodeos, and often ride as part of their normal patrol shifts. In the summer months, several of the bike certified School Resource Officers transitioned to bike patrol and put in many hours and miles keeping the down town area and trail systems safe.



Liquor Enforcement Unit

The LPD Liquor Enforcement Unit is comprised of five officers; Luis Castellanos, Nelson Spence, Heidi Koehler, Greg Harris, and Tim Nye, with supervision from Sgt. Pat Musselman and Lt. Jeff Pyle. The primary focus for the Unit is education and relationship building with local liquor licensed establishments.

In 2019, the Liquor Enforcement Unit conducted quarterly Responsible Vendors Training in which the Unit trained 345 servers from various liquor licensed establishments throughout Loveland. Officer Luis Castellanos also created a Spanish version of this class to better serve those Spanish-speaking members of our community.

The Liquor Enforcement Unit coordinated with State Liquor Enforcement to conduct specialized training for over 30 local licensees to further educate them on liquor laws and help keep them in compliance.

In May 2019, the Liquor Enforcement Unit coordinated with State Liquor Enforcement to conduct underage compliance checks on 81 liquor-licensed establishments in Loveland. We had a 92 percent compliance rate with six businesses found to be in violation.

Mental Health Co-Responder Program

The Loveland Police Department continued a beneficial relationship with SummitStone Health Partners for persons experience mental health crisis or persons in need of services outside of law enforcement. LPD recognizes oftentimes a person does not always need a police officer for help, because many times the help needed is medical or health related. The Mental Health Co-Responder Program imbeds two licensed mental health practitioners with the department to assist and transfer calls, which are bettered served by resources instead of court. There is a 24-hour crisis stabilization component of the program assisting outside of normal business hours. The success of the program continues to improve each year. Every officer and professional staff member recognizes the importance and significance of this program for our overall mission: Save Lives, Fight Crime, Survive.







SUPPORT SERVICES DIVISION

Assistant Chief Ray Butler oversees the Support Services Division. This Division includes the Criminal Investigations Unit, the Special Investigations Unit/Street Crimes Unit, Technical Support Unit, Records Unit, and the Loveland Emergency Communications Center.

Criminal Investigations Unit

The Criminal Investigations Unit (CIU) is staffed with one lieutenant, two sergeants, twelve detectives, two investigative technicians, and part-time victim services coordinator. The unit is responsible for investigating serious felony level crimes: homicide, sex assault, burglary, robbery, auto theft, and larceny. In 2019, the unit managed over 247 registered sex offenders.

CIU assigned 545 cases to detectives and investigated 138 Department of Human Services referrals. The unit maintains a subunit dedicated to Cyber Crimes, which actively pursues Internet Crimes Against Children (ICAC).

The following list is a snapshot of the cases assigned in 2019 (not all-inclusive):

- 3 Homicides
- 105 Sex Assaults
- 18 Exploitation of Children
- 1 Robbery
- 22 Burglaries
- 33 Motor Vehicle Thefts
- 27 Identity Thefts
- 49 Death Investigations
- 4 Critical Incident Response Team (CIRT) callouts

Victim Services Coordinator

The Victim Assistance and Law Enforcement (VALE) Grant assists in paying for a part-time Victim Services Coordinator position. In 2019, the Victim Services Coordinator reached 353 victims and connected them with resources. These contacts resulted in 1,179 total services provided.

Special Investigations Unit

The Loveland Police Department Special Investigations Unit (SIU) is the primary unit within the police department responsible for the investigation of illegal manufacturing and distribution of illicit drugs. The unit consists of one sergeant, three detectives and an investigative technician, who are assigned to the Northern Colorado Drug Task Force (NCDTF). The NCDTF is a joint effort of local law enforcement agencies in Larimer County, consisting of the Loveland Police Department, Fort Collins Police Services, Larimer County Sheriff's Office, Windsor Police Department and Colorado Parole.

The primary mission for this unit is to target and dismantle medium to large scale distributors and organizations involved in the sale of illicit drugs in our community. The unit regularly targets larger organizations in order to produce significant impacts to the drug networks and our community. The drug task force continues to primarily focus on the distribution of heroin, methamphetamine, cocaine, fentanyl and illegally obtained prescription pills. The task force is also responsible for responding to, processing and dismantling clandestine laboratories in Larimer County.

Members of the unit continue to give presentations on methamphetamine labs, the opioid crisis and other related topics throughout the city and local community. The task force continues to support the Drug Endangered Children program. This program is working for the children who are victims of drug abuse environments. We have also worked consistently with Larimer County Department of Human Services to enforce protocols for evaluating children that have been exposed to drug environments.

The Special Investigations Unit Drug Information Tip Line is (970) 416-2560. 2019 Confiscations:

- 62.4 pounds of methamphetamine
- 19.4 pounds of cocaine
- 50.10 pounds of heroin
- 844.69 pounds of illegal marijuana product
 - 2132 illegal marijuana plants
- 45 guns

Street Crimes Unit

The Street Crimes Unit (SCU) is a two-person team, which supplements CIU, SIU, and Patrol in locating dangerous fugitives in the area. The SCU works with Adult Parole, conducts surveillance operations, tracks stolen property, and maintains the gang intelligence information for LPD.

Technical Support Unit

The Technical Support Unit (TSU) is responsible for property and evidence storage, crime scene processing, officer training, and the Crime Scene Technician (CST) program. Currently the unit is staffed by one Criminalist, one full time Evidence Technician, one Latent Print Examiner based out of the Northern Colorado Regional Forensic Lab (NCRFL) and six Crime Scene Technicians (CSTs), who also perform other duties (i.e. patrol).

During the 2019 calendar year, CSTs responded to various crime scenes for processing and evidence collection. The CSTs also responded to calls generated through the Eighth Judicial Critical Incident Response Team (CIRT), which investigates cases involving officers or law enforcement agency employees.

In 2019, the property and evidence staff completed various destructions of evidence to include a drug destruction and a gun destruction. This is an important task in order to

maintain space for evidence storage. Currently the evidence facility stores over 23,000 items of property and evidence.

During the end of 2019, the Latent Print Examiner based out of the NCRFL began training in the field of biology. Once the training is complete, the examiner will be allowed to work in serology as well as latent prints. This will help the lab and Northern Colorado to complete more casework.

Records Unit

The Records Unit is staffed by a Records Manager, a Lead Records Specialist, nine Records Specialists, one Report Technician, and one part-time Warrant Records Specialist. In addition, the Unit receives support from a number of Loveland Senior Police Volunteers and Records volunteers.

Records personnel maintain strict accountability for all law enforcement records. They provide access to information and release criminal justice records in compliance with Colorado Revised Statutes and the Colorado Children's Code. The Section also provides criminal background check information and copies of the registered sex offender list and compiles reports for local, state and federal agencies.

The Records Unit handles incoming telephone requests for Records information and assists citizens who come to the lobby of the Police Department with questions and concerns. The Unit also collects information from citizens who need to file a report. The Records Unit responds to a broad range of questions and requests for information and assistance from members of the Police Department, City government, citizens, the media and other public officials and agencies. With the implementation of the Body Worn Camera program, the Records Unit's workload increased dramatically.

The Records Unit is responsible for processing all reports and during 2019, the total entries into the Records Management System was 33,695. Highlights include:

- 12.287 citations
- 17,307 offense reports
- 2,614 crash reports

Loveland Emergency Communications Center (LECC)

The Loveland Emergency Communications Center (LECC) is the public safety answering point (PSAP) for 9-1-1 access in southeastern Larimer County. The communications center is located in the Police and Courts Building in Loveland. Public safety dispatching services at the LECC are provided for the Loveland Police Department, Loveland Fire Rescue Authority, Thompson Valley Emergency Medical Service, and the Berthoud Fire Protection District. The area of response encompasses 256 square miles and serves a population of more than 275,000 citizens. The LECC is staffed by a Communications Manager, 3 Communications Supervisors and 19 Communications Specialists.

In 2019, the center received 125,391 incoming phone calls, including 38,647 9-1-1 calls. The LECC processed 103,749 incidents for law enforcement (including more than 21,000 traffic stops), 9,627 fire incidents, and 13,766 medical incidents. The LECC uses a vast array of state-of-the-art technology to process and disseminate information critical to the safety of the public and first responders. All inbound and outbound radio and telephone activity is via internet protocol connectivity. The computer-aided dispatch (CAD) system uses CentralSquare Technologies Inform CAD software to manage dispatching of incident information to mobile laptop devices in each police, fire, and ambulance apparatus and gives the dispatchers the ability to track the location of all emergency response units through GPS mapping. The center maintains ten Motorola MCC7500 800 MHz radio dispatch consoles that allow for local, regional, and statewide communications with public safety and emergency response entities of all disciplines.

9-1-1 telephone equipment and emergency telephone notification services are provided to the LECC by the Larimer Emergency Telephone Authority (LETA). The countywide 9-1-1 system is redundant at all five dispatch centers in Larimer County, allowing 9-1-1 calls to be managed for any community in the county at any of the centers. The Everbridge emergency notification software is utilized by LETA to notify citizens in our response area during emergencies. Evacuation, shelter-in-place, and many other emergency instructions can be provided to a variety of communication devices using the Everbridge notification system.







BOARDS AND TEAMS

Police Citizen Advisory Board

The Police Citizens Advisory Board brings a vital perspective to the Department as it looks to keep the policies and focus of the Department in line with the community values. The Department thanks the members of PCAB for their advisement. PCAB is actively involved in areas concerning police related issues such as the police master plan, policies and procedures, and Departmental process. The Board participates in promotional assessment panels for the Department. Members for 2019 are Pat Kistler, Chairman, Erin Frisch, Dennis Soucek, Ed Gassman, Dick Hunsaker, John Tindall, Gary Gardner, Bev Cardarelli, Kathy Mitchell, and Roger Troph.

Peer Support Team

The Loveland Police Department is very proud of the agency's Peer Support Team (PST). Supervised by psychologist, Dr. Teresa Richards, the PST is available 24 hours a day and 7 days a week to support LPD employees and their families. The team is composed of thirteen (13) members, which include police officers, detectives, community service officers, and sergeants, as well as professional staff members (Records, Communications/Dispatch) to ensure all members have someone to talk to, regardless of position.

In 2019, the PST provided immediate response to several critical incidents, and initiated hundreds of "reach-outs" to employees experiencing sickness, injury, or grief associated with loss of a loved one. The team meets monthly to train on various topics relating to mental health, resiliency, and stress management. All department members also have the ability to meet directly with Dr. Richards, if needed.



Loveland Senior Police Volunteers (LSPV)

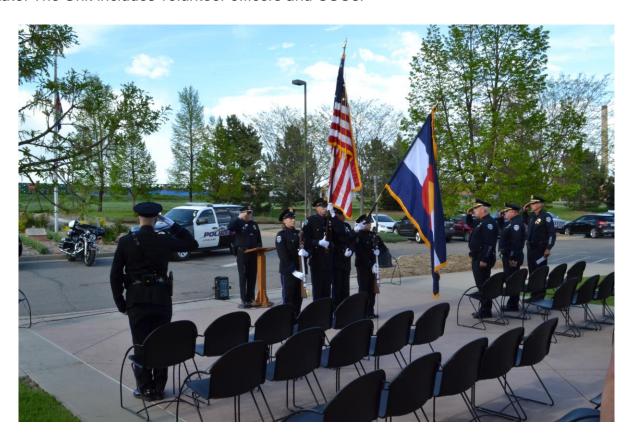
The Loveland Police Department has a robust volunteer program for local seniors. This group provided over 2,290 hours for Administrative duties and over 2,000 hours for Patrol and Special Events. The group trains once a month during monthly meetings in areas such as traffic control, abandoned vehicle procedures, safety awareness, and ethics. The LSPV group saved the City of Loveland over \$120,000 corresponding to over 2 full-time equivalent employees.

Loveland Police Chaplains

The Loveland Police Chaplains celebrated 40 years of faithful service to the City. This organization of men and women improve lives in our community and on the Department. The services provided reach far beyond individual churches in the area. They help shelter and feed the needy, bring gas to stranded travelers, and provide comfort to those in crisis. The Chaplains stand ready to serve and minister to Department employees whenever called upon. The Loveland Police Department thanks these dedicated men and women: Sathi Bunyan, Robert Garner, Larry Gotfredson, Kristi Hornick, Bob Link, Vernon Maezler, Elliot Pancoast, Joel Pancoast, Ed Smith, Michael Stein, Jeremiah Harris, Laurel Liefert, Charles Milner, Harvey Ruesegger, Gary Swanson, Jennie Votaw, Jim Webb.

Honor Guard

The Loveland Police Department Honor Guard represents the department at various functions throughout the year. In 2019, the Honor Guard carried the Colors prior to a Rockies baseball game. Members stood over fallen officers during funeral services throughout the state. The Unit includes volunteer officers and CSOs.



NORTHERN COLORADO LAW ENFORCEMENT TRAINING CENTER (NCLETC)

In 2019, the City of Loveland and the City of Fort Collins jointly broke ground on a state of the art training center. The Northern Colorado Law Enforcement Training Center (NCLETC) is the culmination of determination and investment in the future of public safety for all of Northern Colorado. The NCLETC will contain a high speed driving track, a skills pad, a shooting range, and classroom facilities. The NCLETC will be available to regional law enforcement agencies for rental for specific training needs.



HONOR AND VALOR

In 2019, Officers faced some of the most difficult circumstances that can occur during one's career. Several officers received Medals of Valor and one received a Medal of Honor.

Medal of Honor, Paul Ashe Medal of Valor, Matthew Sychla Medal of Valor, Phil Metzler Medal of Valor, Paul Ashe Medal of Valor, Mathew Grashorn

