



# LANSING POLICE DEPARTMENT

## PROCEDURES MANUAL

### MISSION STATEMENT

The Lansing Police Department mission is to reduce crime, reduce repeat calls for service and increase citizen satisfaction through partnership with the community. It is our intent to maintain order, preserve public safety and foster a better quality of life; making our City a better place to live, work and visit.

### GOALS

- Reduce crime, reduce repeat calls for service and increase citizen satisfaction by delivering quality police service in a lawful, sensitive, safe and professional manner in order to protect life, property and maintain public peace.
- Prevent crime and maintain order through police action; targeting specific problems.
- Enhance organizational excellence through education, training and technology.
- Identify and analyze problems, explore alternative solutions, and encourage regional cooperation.
- Create and maintain open lines of communication to promote partnerships with our community.
- Encourage and support citizen involvement and leadership to improve the quality of life at the neighborhood level.
- Employ personnel that meet standards of professional excellence and represent the diversity of our community.
- Promote job satisfaction, open communication, and team building through employee participation in decision making.
- Maximize the use of available resources.