



Issue/Complaint Report

LifeSouth Community Blood Centers

Part 1 – Report Details

Name of person reporting issue:		Date form completed:
Title:	Facility/Agency:	
Phone Number:	Email:	

Part 2 – Issue Details

DIN #:	Product Code (ecode):
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Description of issue (*check appropriate and/or include an explanation; attach any supporting documentation/photos*):

Unit appearance

☐ Broken component	☐ Clotted RBC	☐ Clot/Fibrin Strands in Plasma/Cryo
☐ Color (Green, etc.)	☐ Gross Lipemic	☐ Hemolyzed RBC
☐ No swirling	☐ RBC contaminated (plasma/platelet)	

Testing related

☐ DAT Positive	☐ Typing/workup Issue	☐ Incompatible product
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Order

☐ Out of temperature	☐ Other (<i>please explain in Comments field below</i>)
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☐ Order fulfillment issue:
Ordered the following _____
Received the following _____

Select all that apply:

☐ Returning component. By signing below, you verify that the component was stored at the proper temperature.
☐ Discarded at facility; will not return. By signing below, you confirm that the component was properly discarded.
☐ Transfused. By signing below, you confirm that the component no longer exists in your inventory as it was transfused.

Consignee Signature:

Comments:

SEND FORM TO LIFESOUTH'S QUALITY ASSURANCE DEPARTMENT AT QA@LIFESOUTH.ORG OR FAX AT (352) 334-7782.

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Form Version History

Effective Date	Significant Changes
10 Aug 2020	Added "no swirling" to unit appearance section.
27 Sep 2019	Minor change to correct typo.
18 Jun 2019	- Updated form fields due to new workflow based on implementation of collaboration tools. - Added version information.

Note: Technical Communications began publishing version history details for forms created or modified on or after 30 Jun 2015. Contact Technical Communications for history details on prior existing versions.