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### 1. PURPOSE

This policy provides Mesa Police Department (MPD) members with guidelines regarding crime analysis protocols.

#### 2. GENERAL

#### 2.1 Overview

- A. Crime analysis is the identification, analysis and reporting of methods, patterns and trends in criminal activity per Arizona Association of Crime Analysts (AACA).
- B. Crime analysis provides information addressing the issues relevant to the administrative, tactical, and strategic operations of the various units and Department as a whole.
- C. Dissemination of crime analysis information is made for the following:
  - 1. Internal or external law enforcement agencies to enhance crime fighting efforts.
  - 2. External to enhance public awareness and generate community support.
- D. Crime analysis duties are performed by Crime Analysts and/or Crime Analysis Technicians who report to their affected division supervisors.
- E. Crime analysis members are currently assigned to CompStat, the four patrol divisions, and the Metro/Traffic Division.

### 2.2 Responsibilities

- A. The Crime Analysts are responsible for the collection, collation, analysis and dissemination of crime analysis information.
  - 1. Feedback analysis from work units receiving crime analysis information and evaluation of crime analysis processes.

### 2.3 Crime Data Processing & Collection

- A. Data sets include but are not limited to:
  - 1. Records Management System (RMS).
  - 2. CAD history.
  - 3. Official UCR reports.
  - 4. Established and developed databases.
  - 5. Original reports.
  - 6. Other sources such as UCR and booking information that may be applicable to the analysis.

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- 7. Outside law enforcement agency's crime data.
- 8. Other MPD unit's crime data.

### 2.4 Collation

- A. The data is organized using database programs, spreadsheets, statistical packages, geographical information systems, or other suitable means.
- B. Collation is completed in the form that is best for the data being analyzed.

### 2.5 Analysis

- A. The types of crimes analyzed are determined by the data the analyst/technician has available.
  - 1. The affected supervisor determines specific crimes to be analyzed regularly.
  - 2. Special requests initiated by the analyst or from other Department members determine if other types of crimes will be analyzed on a regular basis.
  - 3. Analysis of collected data is made using standard crime analysis and statistical methodology. The data is collated and analyzed based on the various factors including, but not limited to:
    - a. Frequency of crime by type.
    - b. Geographic factors beat of occurrence, location, and reporting patrol division.
    - c. Chronological and temporal information.
    - d. Victim, witness and investigative lead information.
    - e. Location/property targeted.
    - f. Suspect description.
    - g. Suspect vehicle information.
    - h. Modus Operandi (MO) information.
    - i. Property information including types of property, evidence, found, stolen, recovered, value.
    - j. Problem oriented or community policing strategies, if any.

### 2.6 Dissemination

- A. Analysis/Technicians disseminate crime analysis information in a timely manner.
- B. To assist in the development of the Department's plans and strategies, the Chief's office:
  - 1. Receives crime analysis information on a regular basis.
  - 2. Is briefed on crime patterns and trends, as appropriate.
- C. Methods for requesting information include, but are not limited to:

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- 1. In person.
- 2. By phone.
- 3. By memo.
- 4. Email.
- D. Methods for providing information include, but are not limited to:
  - 1. By memo.
  - 2. A report.
  - 3. An email.
  - 4. A map.
  - 5. By Intranet.
  - 6. A combination of methods.
- E. Nothing in this policy should be construed as prohibiting the free informational exchange with members of the Department or any unit of the Department.
  - 1. Provide other law enforcement agencies or members any reasonable information requested in a timely manner.
  - 2. Other City departments with the City of Mesa (COM) will receive any reasonable information requested in a timely manner.

## 2.7 Disclaimer

- A. Ensure internal or law enforcement requestor is aware of sensitive information by:
  - 1. A law Enforcement Sensitive or Confidentiality disclaimer.
  - 2. A description of the data set provided.
- B. Ensure external or citizen requests include:
  - 1. A data accuracy disclaimer.
  - 2. A description of the data set provided.

# 3. INTERNAL REQUESTS

## 3.1 Tactical Bulletins

- A. Crime bulletins, addressing specific crime patterns and/or suspects, are distributed as needed to the affected units, officers, or outside law enforcement agencies.
- B. Distribution may occur via e-mail, hard copy, or Intranet/Internet.
- C. Bulletins must include a Law Enforcement Sensitive or Confidentiality disclaimer.
- D. Ensure bulletins are reviewed and approved by the affected supervisor prior to dissemination.

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### 3.2 Strategic Reports

- A. Strategic crime analysis reports are regularly generated or upon request.
- B. Reports must include a Law Enforcement Sensitive or Confidentiality disclaimer and data set description.
- C. These reports are disseminated to command staff, division coordinators, operations and patrol lieutenants, the Media Relations Officer (MRO), and any other affected units.

### 3.3 Special Projects

- A. Projects involving administrative, tactical, or strategic analysis are disseminated to the requestor.
- B. Reports must include a Law Enforcement Sensitive or Confidentiality disclaimer and data set description.

### 4. EXTERNAL REQUESTS

- A. External customers include all customers other than law enforcement agencies or for law enforcement purposes.
- B. Examples include, but are not limited to:
  - 1. City Council requests.
  - 2. Other COM departments (e.g., Tax & Licensing).
  - 3. Business owners, realtors or general public.
  - 4. Students needing information for school projects and papers.
- C. All media requests go directly to the MRO who will either answer the question or will, on the requestor's behalf, obtain the information from the affected analyst/technician.
- D. External distribution protocols:
  - 1. Do not provide address specific information to anyone outside the Department if the request is for a geographic area.
  - 2. Remove the Call Type information on homicide, kidnapping, suicide, and sex crimes calls if the request is for an exact address.
  - 3. Do not provide specific unit numbers if the request is for a multi-housing location.
- E. Refer external customers to <u>Mesa's Data Portal</u> and the <u>Community Crime</u> <u>Map</u> when possible.
- F. For public requests citizens are required to complete <u>DPM 3.3.70F1 Public</u> <u>Records Request & Letter of Clearance</u>.
- G. Refer to protocols outlined in <u>DPM 3.3.70 Public Records Requests</u> <u>Protocols</u>.

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- H. Refer the following to the affected patrol division's Crime Prevention Officer:
  - 1. Multi-unit housing managers (apartments, mobile home parks).\
  - 2. Hotel/Motel managers.
  - 3. Neighborhood associations, block watches, and other community groups.
  - 4. Citizens with further inquiries.
- I. This policy does not relate to the release of information pursuant to a lawfully issued subpoena, court order, or other lawful legal process.
  - 1. Any questions about a request will be directed to PD Legal for guidance.
- J. This policy relates to records that are currently prepared by analysts/technicians.
  - 1. Do not create, generate, or compile records that are not normally produced and in existence.
  - 2. Return all requests for non-existent records, records not currently produced, or for records that are maintained by some other agency to the requestor along with the information detailing why the request was not completed.

## 5. EXTERNAL REPORTS

### 5.1 Statistical Reports

- A. Statistical reports are Calls for Service or Uniform Crime Reporting (UCR) totals for a requested location.
- B. Reports must include:
  - 1. Disclaimer and data set description.
  - 2. Headers describing the date range, request area, and any other requested identifying information.
  - 3. The Division and Analyst/Technician's employee ID.
- C. Calls for service requests will be returned to the Criminal Justice Information Division (CJID) for final processing.
- D. Liquor licensing requests will be processed and disseminated to the requestor, the affected Adjutant and Division Coordinator.

# 6. MEMBER DISTINGUISHING FEATURES

### 6.1 Technician

- A. Technician's responsibilities, duties, and skill sets are distinguished from the Crime Analysts class by its less technical, statistical, and analytical duties.
- B. Examples include, but are not limited to:

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- 1. Collecting data from various databases.
- 2. Researching data.
- 3. Producing reports.
- 4. Responding to requests for statistics.
- 5. Preparing statistics and narrative summaries.
- 6. Converting numeric data into graphic mode.
- 7. Reviewing statistical data for completeness and accuracy.
- 8. Assisting the Crime Analyst with mapping data.
- 9. Posting Crime Analysis reports to the Intranet.
- 10. Basic understanding of Crime Analysis computer applications and functions.

### 6.2 Analyst

- A. Analyst responsibilities, duties, and skill sets are distinguished from the Technician class by its more difficult technical, statistical, and analytical duties.
- B. Examples include, but are not limited to:
  - 1. Advanced statistical techniques.
  - 2. Gathering and analyzing crime data to detect crime patterns.
  - 3. Suspect-crime correlations.
  - 4. Target-suspect profiles.
  - 5. Crime forecasting.
  - 6. Preparing reports on crime data and trends for presentation.
  - 7. Making presentations to police members and outside agencies.
  - 8. Assisting in the deployment of Department resources.
  - 9. Intermediate or advanced understanding of Crime Analysis computer applications and functions.

## REFERENCES

- DPM 3.3.70 Public Records Request Protocols
- DPM 3.3.70F1 Public Records Request & Letter of Clearance form