

MESA POLICE Department Policy Manual	<h1>Non-Emergency Response</h1>	DPM 2.5.5 Effective 04/06/2012 Reviewed 07/19/2023
/Approved by: Chief of Police	Chapter: First Responder Incidents	Page: 1 of 1

1. PURPOSE

This policy provides Mesa Police Department (MPD) members with response guidelines for non-emergency incidents.

3. GENERAL

3.1 Responding to Non-Emergency Calls

- A. Drive safely, with due regard to traffic laws when responding to non-emergency events, to include non-violent crime in progress.

3.2 On-View Activity During Response

- A. Vigilance when responding to non-emergency calls for service may result in seeing an activity that requires immediate action.
 - 1. If the on-viewed activity is of higher priority than the call the member is responding to, notify Communications of the activity and have the original call reassigned to another member.
 - 2. If the on-viewed activity is of lesser priority than the call the member is responding to, notify Communications of the activity and then continue to the original call.
 - 3. In either case, keep the delay in responding to the original call as short as possible.

3.3 Parking at Incident Scenes

- A. Business:
 - 1. Park in designated parking that is not reserved or in violation of any ordinance, if possible.
- B. Residence:
 - 1. Park on the street or areas adjacent to the street that do not interfere with the normal flow of traffic, if possible.
- C. Roadway:
 - 1. Park to protect the scene, obstruct as little traffic as possible, and use emergency flashers.
- D. When no parking areas are available, park off the travel portion of the roadway and activate emergency flashers.