

Missouri State Highway Patrol  
General Order 95-01



**SUBJECT: CERTIFICATION AND INSPECTION PROCEDURES OF MISSOURI DEALERSHIPS**  
**NUMBER: 95-01-2044**

**DATE OF ISSUE:** February 16, 2023

**EFFECTIVE DATE:** February 23, 2023

**DISTRIBUTION:** A

**RELATED DIRECTIVES/FORMS/STANDARDS:** General Order 82-03; Section 301.564 and 301.217 to 301.229, RSMo; Report of Investigation, SHP-326; Licensed Vehicle/Boat Dealer Inspection Report; SHP-855; Inspection and Certification for Dealer, Auction, or Manufacturer Business License, DOR Form 5748; Uniform Citation, SHP-3; Inspection and Certification for Missouri Salvage Business License, DOR Form 5747; Std 82.3.5, B-C

**INSTRUCTIONS:** Rescinds General Orders 95-01-1942 & 95-02-1906 & Forms SHP-854 and SHP-500.

\*Motor Vehicle Inspection personnel

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**PURPOSE:** To outline the procedures for the certification, examination, and inspection of motor vehicle/boat dealerships and motor vehicle salvage dealerships.

**POLICY:** Employees will follow authorized procedures and statutes to ensure Missouri dealerships are complying with applicable laws and regulations.

### **DEFINITIONS**

**Certification:** Certification of a Missouri dealership refers to an on-site verification of the potential dealership's compliance with basic bona fide business requirements for dealership licensing. The re-certification of an existing dealership is included in this definition.

**Administrative compliance check:** The physical inspection of a Missouri motor/boat dealership facility, records, temporary tags, dealer license plates, etc. The administrative compliance check is separate from the certification process.

**Inspection:** An inspection of a Missouri business certified or acting as a certified salvage dealership, separate from the certification process, with the purpose of verifying the dealership is operating in statutory compliance.

**Regular business hours:** Per 12 CSR 10-26.010, for any class of business, a bona fide place of business must be open at least twenty (20) hours per week during regular business hours when the public may contact the owner. Dealerships must be open at least four (4) days of the six (6) days of Monday through Saturday each week. Only the period falling between 0600 and 2200 hours will be considered in determining whether a place of business meets the required minimum business hours a week.

## **I. DEALER APPLICATION/CERTIFICATION PROCESS**

### **A. Authority**

Motor vehicle/boat dealers and manufacturers, along with salvage dealers are licensed by the Department of Revenue through certification or re-certification on a periodic basis. Assigned personnel are tasked with verifying motor vehicle and boat dealership applicants are compliant with Section 301.560, RSMo; and salvage dealership applicants are compliant with Section 301.221, RSMo, thus meeting Missouri's respective bona fide business statutory standards. These standards are outlined on the corresponding dealership applications in checklist form.

### **B. Duty to Examine**

Upon receiving a request for any vehicle/boat dealership or salvage dealership certification, often referred to as "dealer apps", the troop commander will designate a motor vehicle inspector or member to examine the applicant's proposed business premises as soon as practicable. Assigned personnel will determine if the applicant meets the respective statutory requirements of a bona fide business before approving the certification application. In first class counties certification may be completed by metropolitan police.

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**C. Examination Call-in and Assignment Logs**

1. Each troop will establish a call-in and assignment log to schedule timely and efficient dealer/salvage certification examinations. When feasible, certification examinations should be scheduled in coordination with members and/or motor vehicle inspectors who will be in the proximity of the requesting business as part of their routine duties.
2. Call-in logs should include the dates/times that applicants call for requested examinations. In addition, the logs should also include the dates/times that unsuccessful attempts to contact the business were made by members and/or motor vehicle inspectors.
3. Call-in logs should include dates of approval and completion of dealer/salvage applications. Disapproval of applications, including the date, time, and reason for disapproval, should also be entered into the log.

**D. Certification Forms**

**1. Application types**

Assigned personnel will ensure the dealer applicant has the correct application type for their business provided by the Department of Revenue. DOR Form 5747 (appendix A) is the Inspection and Certification for Missouri Salvage Business License. DOR Form 5748 (appendix B) is the Inspection and Certification for Dealer, Auction, or Manufacturer Business License.

**2. Approval**

If the applicant meets the bona fide business requirements for their respective dealership, the assigned personnel will complete the "Checklist" section of the application, sign the "Inspection and Certification" section, leave the application with the applicant, and inform their troop of the result for entry into the log.

**3. Disapproval**

If the applicant fails to meet the bona fide business requirements, assigned personnel will sign the "Inspection and Certification" section and cite the reasons for disapproval in the appropriate spaces on the application, leave the application with the applicant, and inform their troop of the result for entry into the log.

**II. VEHICLE/BOAT DEALER ADMINISTRATIVE COMPLIANCE CHECK/INSPECTION**

**A. Authority**

Statutory guidance regarding vehicle/boat dealer administrative compliance checks, referred to as inspections, is provided in Section 301.564, RSMo. Administrative compliance checks should be performed by at least one member, who may be assisted by motor vehicle inspectors. Troops may also coordinate checks with Department of Revenue personnel.

<https://revisor.mo.gov/main/OneSection.aspx?section=301.564&bid=48754&hl=>

**B. Procedure**

**1. Timing and Priorities**

- a. Administrative compliance checks of licensed vehicle/boat dealers may be conducted any time the business is open, other than during the Bona fide place of business certification process for renewal or start-up. Normally, no more than one administrative compliance check of a licensed vehicle/boat dealership should occur each year.
- b. The first priority will be to check those dealerships certified by Patrol personnel.
- c. Administrative compliance checks will be conducted during normal business hours which are required to be posted and visible by the dealer.
- d. Administrative compliance checks may be conducted in response to a citizen's complaint or other information concerning possible illegal or improper business practices.

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e. Random administrative compliance checks may be conducted at any time to determine compliance with previously noted violations of the law or Department of Revenue rules.

**2. Items to be Checked**

a. Administrative compliance checks will consist of checking the records required to be maintained by the dealer and determining if the business is operating as a qualified dealer.

b. All vehicles/vessels displayed for sale, up to a maximum of ten units, will be checked.

1) Vehicle Identification Numbers and odometer readings of vehicles should be checked against the titles and odometer statements that are required to be maintained on file by the dealer.

2) Hull Identification Numbers of vessels should be checked against the titles and related documents that are required to be maintained by the boat dealer.

3) Titles should be checked for proper assignment (not left open) meaning the title was signed by the seller without any signature by a purchaser.

4) Dealer sales reports and related records should be checked to determine if the business is operating as a qualified dealer. Dealer sales reports are typically filed electronically and are due by the 15th of the month.

**C. Reporting [Std 82.3.5 - Item B](#)**

A Licensed Vehicle/Boat Dealer Inspection Report, SHP-855, will be completed by the inspecting officer or designee after every administrative compliance check. After supervisory review and approval, a copy of the report should be forwarded electronically to [dealerlic@dor.mo.gov](mailto:dealerlic@dor.mo.gov). Troop headquarters will retain a copy in the original format, whether electronic or hard copy, in accordance with the Records Retention Schedule.

**III. LICENSED SALVAGE OPERATIONS INSPECTIONS**

**A. Statutory Provisions**

**1. Section 301.218 (in part)**

"No person shall, except as an incident to the sale, repair, rebuilding or servicing of vehicles by a licensed franchised motor vehicle dealer, carry on or conduct the following business unless licensed to do so by the Department of Revenue under Sections 301.217 to 301.229:

a. Selling used parts of or used accessories for vehicles as a used part dealer.

b. Salvaging, wrecking or dismantling vehicles for resale of the parts thereof as a salvage dealer or dismantler.

c. Rebuilding and repairing four or more wrecked or dismantled vehicles in a calendar year as a rebuilder or body shop.

d. Processing scrapped vehicles or vehicle parts as a scrap processor."

<https://revisor.mo.gov/main/OneSection.aspx?section=301.218&bid=15754&hl=>

**2. Section 301.225**

"Every person licensed or required to be licensed shall maintain for three years on vehicles not more than seven years old a record of:

a. Every vehicle or used transmission, rear end, cowl, frame, body, front end assembly or engine of or for a vehicle received or acquired by him, its description and identifying number, if any, the date of its receipt or acquisition, and the name and address of the person from whom received or acquired.

b. Every vehicle wrecked, dismantled or disposed of by him, and the date of its wrecking or dismantling and, if sold to a scrap metal operator, the operator's name and address. Every such record shall be retained by the person licensed or required to be licensed at his principal place of business and shall be open to inspection by any representative of the department, member, or authorized or designated

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employee of the Missouri highway patrol, or any police officer during reasonable business hours. Members of the patrol or any police officer may inspect the premises of every person licensed **or required to be licensed** at any time that business is being conducted or work is being performed, whether or not open to the public to enforce the provisions of sections 301.217 to 301.229.”

<https://revisor.mo.gov/main/OneSection.aspx?section=301.225&bid=15758&hl=>

### B. Inspections of Licensed Salvage Dealers/Businesses

#### 1. Designation of Inspecting Officer

At least one officer from each zone should be designated as an inspector for licensed salvage businesses. The officer should have an interest in auto theft and criminal investigations and should be trained to perform inspection duties. Motor Vehicle Inspection personnel are statutorily authorized to conduct salvage dealer inspections but should be accompanied by at least one member while performing salvage dealer inspections due to potential criminal violations requiring immediate action at the time of inspection.

#### 2. Procedures

Inspections will consist of checking vehicles, vehicle parts, and those salvage records required to be maintained by the salvage dealer. Troops may coordinate inspection efforts with other police agencies in counties of the first class and in the city of St. Louis, as well as the Missouri Department of Revenue. Inspecting personnel may inquire with the Missouri Information Analysis Center (MIAC) for pertinent dealership history by requesting a dealership lookup.

#### 3. Troop Commanders

Troop commanders should establish a licensed salvage dealer inspection program for their troop authorizing a standardized approach to salvage dealer inspections. Examples include authorizing annual inspections of all salvage dealers in their troop, authorizing a rotation of salvage dealership inspections over a longer period than one year, or authorizing inspections at the discretion of each zone's designated inspection officer.

#### 4. Guidelines and Timing

Inspections of businesses defined in Section 301.218, RSMo., will be conducted following the guidelines set forth in Section 301.225, RSMo., and with the authorization of the troop commander. Normally, no more than one inspection of a salvage dealership should occur each year. Inspections will be conducted as follows:

- a. Only during normal business hours, or at other times a member observes business being conducted on the premises.
- b. In response to a citizen's credible complaint or other credible information concerning possible illegal or improper business practices. When a member has probable cause to believe the business is committing a felony violation of law, the member should consult with the prosecuting attorney for search warrant consideration prior to the inspection; or
- c. As part of troop's salvage dealership inspection program.
- d. In addition, a random follow-up inspection of a salvage dealership may be conducted following a previously noted violation of law to ensure the business has become compliant.

#### 5. Reporting **Std 82.3.5 - Item C**

A Licensed Vehicle/Boat Dealer Inspection Report, SHP-855, will be completed by the inspecting officer or designee after every inspection. After supervisory review and approval, a copy of the report should be forwarded electronically to dealerlic@dor.mo.gov. Troop headquarters will retain a copy in the original format, whether electronic or hard copy, in accordance with the Records Retention Schedule.

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**IV. VIOLATIONS OF LAWS**

**A.** Personnel conducting dealership certification examinations, administrative compliance checks, and/or inspections may observe indicators of criminal activity associated with the dealership. If no member is present, Motor Vehicle Inspectors should report the suspected violations of law through proper channels and a member will be assigned to investigate. If violations of law are found, members should warn or arrest the violator as appropriate, considering the severity of the violation.

**B.** Members, and any assisting MVI personnel, will report all enforcement actions in accordance with General Order 82-03. In addition, violations of law will be reported on a Licensed Vehicle/Boat Dealer Inspection Report, SHP-855, which will be forwarded electronically to the Department of Revenue at [dealerlic@dor.mo.gov](mailto:dealerlic@dor.mo.gov)

**V. OFFICIAL LIAISON**

The Driver and Vehicle Safety Division will be the department's official liaison in all matters concerning dealership certifications, enforcement of statutes related to salvage operations, and related policies and forms.

*Eric T. Olson*

**ERIC T. OLSON, Colonel  
Superintendent**

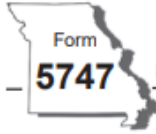
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## Appendix A DOR Form 5747

*The most recent version of this form may be viewed at <https://dor.mo.gov/forms/5747.pdf>*

[Reset Form](#)

[Print Form](#)



MISSOURI DEPARTMENT OF  
**REVENUE**  
Inspection and Certification for Missouri Salvage Business License

Visit [mydmv.mo.gov/](http://mydmv.mo.gov/) to renew or apply online.

Any false statement in this application is a violation of the law and may be punished by fine or imprisonment or both.

Business Information	Business Name		DBA Name		Person to Contact	
	Street Address (Physical Address)			City	State	Zip Code +4
	Missouri Secretary of State Registration Number (if applicable)			Telephone Number	County	
	Complete if mail to address is different than above (requires letter from postal authority).					
	Business Name					
Street Address		City		State	Zip Code +4	

Signature	A signature of an owner, partner, or corporate officer required.	
	Under penalties of perjury, I declare that the above information and any attached supplement is true, complete, and correct. I do solemnly affirm that I maintain a bona fide established place of business as defined by <a href="#">Section 301.221, RSMo.</a> at the address shown above to conduct the business indicated. I further resolve that the statements contained herein and on any attachments hereto are true and that I have authority to sign this application. Any false or erroneous information provided will cause denial, suspension, or revocation of any salvage license that was fraudulently obtained or erroneously issued.	
	Signature	Title
	Printed Name	Date (MM/DD/YYYY)

Business Requirements Checklist	<b>Bona Fide Place of Business Section 301.221, RSMo</b>	
	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA	Is there a permanently enclosed building occupied by the salvage business license applicant?
	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA	If the office is a trailer, is it anchored and are the wheels removed?
	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA	If the location is occupied by more than one business, are the areas clearly designated and segregated?
	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA	Are the titles, books, records, and files kept at the business location?
	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA	Are the titles, books, records, and files in order?
	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA	If the salvage business licensee is selling used parts or used accessories, does the license maintain related sales records?
	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA	If the salvage business licensee is rebuilding and repairing wrecked or dismantled vehicles, is there a facility and are there tools for this purpose?
	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA	If the salvage business licensee is a scrap vehicle processor, is there a lot or area to process scrapped vehicles parts?
	<b>Sales Tax License Section 144.221, RSMo</b>	
<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA	If the salvage business licensee is making retail sales of parts or accessories, does the licensee have a retail sales tax license or a statement indicating parts or accessories are sold for wholesale only?	
<b>Lot Section 301.221, RSMo</b>		
<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA	Is there a lot area to accommodate vehicles?	
<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA	Is there an area for the salvage business licensee to salvage, wreck, or dismantle vehicles?	
<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA	Is the lot area in close proximity to the office?	

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**Appendix A  
continued**

<b>Certification of Business</b>	<b>Certification of Business      Section 301.218-221, RSMo</b>
	<p>The business location and the application's business qualifies as a bona fide:</p> <p><input type="checkbox"/> <b>Used Parts Dealer</b>      A business that buys and sells used motor vehicle parts or accessories, but not including a business that sells only new, remanufactured, or rebuilt parts.</p> <p><input type="checkbox"/> <b>Salvage Dealer &amp; Dismantler</b>      A business that dismantles used motor vehicles for the sale of the parts thereof, and buys and sells used motor vehicle parts, and accessories.</p> <p><input type="checkbox"/> <b>Body Shop</b>      A business that repairs physical damage on motor vehicles that are not owned by the shop or its officers or employees by mending, straightening, replacing body parts, or painting.</p> <p><input type="checkbox"/> <b>Rebuilder</b>      A business that repairs or rebuilds four or more motor vehicles in a calendar year that are owned by the rebuilder, but does not include certified common or contract carries of person or property.</p> <p><input type="checkbox"/> <b>Mobile Scrap Processor</b>      A business located in Missouri or any other state that comes onto a salvage site and crushes motor vehicles and parts for transportation to a shredder or scrap metal operator for recycling.</p> <p>Comments:</p> <div style="background-color: #e0e0e0; height: 100px; width: 100%;"></div>

<b>Inspection and Certification</b>	See instructions for who must complete this section.			
	I certify that I have physically inspected the above location and that the applicant's business qualifies as a bona fide used parts dealer, salvage dealer and dismantler, body shop or rebuilder, or scrap processor as defined in <a href="#">Sections 301.010</a> and <a href="#">301.218 RSMo</a> .			
	Date Approved (MM/DD/YYYY)	Name and Rank	Department, Troop, and District	Badge Number
	____/____/____			
	Signature		Printed Name	
Date Disapproved (MM/DD/YYYY)	Name and Rank	Department, Troop, and District	Badge Number	
____/____/____				
Signature		Printed Name		
Reason for Disapproval				

**Mail to:** Motor Vehicle Bureau  
Dealer Licensing Section  
PO Box 43  
301 West High Street, Room 370  
Jefferson City, MO 65105-0043

**Phone:** (573) 526-3669 Opt. 7  
**Fax:** (573) 522-4197  
**TTY:** (800) 735-2966



**E-mail:** [dealerlic@dor.mo.gov](mailto:dealerlic@dor.mo.gov)

Visit [dor.mo.gov/motor-vehicle/](http://dor.mo.gov/motor-vehicle/) for additional information.

**Ever served on active duty in the United States Armed Forces?**

If yes, visit [dor.mo.gov/military/](http://dor.mo.gov/military/) to see the services and benefits we offer to all eligible military individuals. A list of all state agency resources and benefits can be found at [veteranbenefits.mo.gov/state-benefits/](http://veteranbenefits.mo.gov/state-benefits/).

Form 5747 (Revised 07-2022)

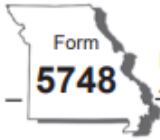
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## Appendix B DOR Form 5748

*The most recent version of this form may be viewed at <https://dor.mo.gov/forms/5748.pdf>*

Reset Form

Print Form



MISSOURI DEPARTMENT OF  
**REVENUE**  
Inspection and Certification for Dealer,  
Auction, or Manufacturer Business License

License Number	License Year (YYYY)

Any false statement in this application is a violation of the law and may be punished by fine or imprisonment or both.

Motor vehicle dealers must make a minimum of **eight** sales per year and boat, trailer, and powersport dealers must make a minimum of **six** sales per year to be eligible for renewal.

Business Information	Business Name		Doing Business As (DBA)	
	Contact Person		Missouri Secretary of State Registration Number (if applicable)	
	E-mail Address			
	Physical Street Address			Telephone Number (    )    -
	City	State	ZIP Code (9-digit)	County

Complete if mail-to address is different than above (requires letter from postal authority).

Business Name			
Mailing Address	City	State	ZIP Code (9-digit)
Business Hours			
Monday    to	Tuesday    to	Wednesday    to	Thursday    to
Friday    to	Saturday    to	( Sunday    to    Trailer, RV, and Powersport only )	

Signature	I do solemnly swear and affirm that this application is made to conduct business as a bona fide dealer, auction, or manufacturer as provided by <a href="#">Sections 301.573 through 301.580, RSMo.</a> , that the information set forth herein is true and accurate and that I have the authority to provide all such information and to sign this application. This shall further certify that the business shall maintain, during the entire period of registration, financial responsibility for every motor vehicle it owns, licenses, or operates on the streets and highways.	
	Signature of an owner listed above	Date (MM/DD/YYYY) /  /

### Checklist to be completed by the Inspector/Officer

Checklist	<b>Bona Fide Place of Business</b>		<b>Section 301.560, RSMo</b>	
	<input type="checkbox"/> Yes <input type="checkbox"/> No	Permanently enclosed building occupied by the dealer?		
	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA	If the office is a trailer, is it anchored and are the wheels removed?		
	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA	If the location is occupied by more than one (1) business, are the areas clearly designated and segregated?		
	<input type="checkbox"/> Yes <input type="checkbox"/> No	Valid landline or cell phone?		
	<input type="checkbox"/> Yes <input type="checkbox"/> No	Valid email address?		
	<input type="checkbox"/> Yes <input type="checkbox"/> No	Are titles, books, records, and files kept at the dealer location?		
	<input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> NA	If an Auction and Dealer, are the records kept separate?		



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**Appendix B  
continued**

Checklist Continued	<p><b>Display Lot</b></p> <p><input type="checkbox"/> Yes    <input type="checkbox"/> No</p> <p><input type="checkbox"/> Yes    <input type="checkbox"/> No</p> <p><input type="checkbox"/> Yes    <input type="checkbox"/> No</p> <p><input type="checkbox"/> Yes    <input type="checkbox"/> No    <input type="checkbox"/> NA</p>	<p><b>Section 301.560, RSMo</b></p> <p>Is the lot of sufficient size to accommodate multiple units?</p> <p>Is the lot in an exclusive area for this dealership and in close proximity to the office?</p> <p>Does the lot provide unencumbered visibility from the public street?</p> <p>For auctions, is the display area or lot separate from the MV dealership lot?</p>
	<p><b>Signs</b></p> <p><input type="checkbox"/> Yes    <input type="checkbox"/> No</p> <p><input type="checkbox"/> Yes    <input type="checkbox"/> No</p> <p><input type="checkbox"/> Yes    <input type="checkbox"/> No</p> <p><input type="checkbox"/> Yes    <input type="checkbox"/> No    <input type="checkbox"/> NA</p> <p><input type="checkbox"/> Yes    <input type="checkbox"/> No    <input type="checkbox"/> NA</p> <p><input type="checkbox"/> Yes    <input type="checkbox"/> No    <input type="checkbox"/> NA</p>	<p><b>Section 301.560, RSMo</b></p> <p>Is there a permanent exterior sign?</p> <p>Is the sign clearly visible to the public with letters at least six inches tall?</p> <p>Does the sign display the name of dealership as it is known to the public?</p> <p>If different than the licensed name, has the dealer filed a Fictitious Name Registration with the Office of Secretary of State?</p> <p>If a temporary sign, did you review the order for a permanent sign?</p> <p>If a public auction, are two signs displayed?</p>
	<p><b>Business Hours</b></p> <p><input type="checkbox"/> Yes    <input type="checkbox"/> No</p>	<p><b>12 CSR 10-26.010</b></p> <p>Are the business hours posted?</p>
	<p><b>Comments:</b></p> <div style="border: 1px solid black; height: 150px; width: 100%;"></div>	

Inspection and Certification	See instructions for who must complete this section. I certify that I have physically inspected the above location and that the applicant's business qualifies as a bona fide place of business for manufacturing, selling, or auctioning motor vehicles, powersports, trailers, and boats.		
	<input type="checkbox"/> Approved <input type="checkbox"/> Denied	Date (MM/DD/YYYY) _____ / _____ / _____	Name and Rank _____
	Department, Troop, or District _____		Badge Number _____
	Signature _____		Printed Name _____
	Reason for Disapproval or Additional Comments: _____		

**Mail to:** Motor Vehicle Bureau  
Dealer Licensing Section  
PO Box 43  
301 West High Street, Room 370  
Jefferson City, MO 65105-0043

**E-mail:** [dealerlic@dor.mo.gov](mailto:dealerlic@dor.mo.gov)  
Visit [mydmv.mo.gov](http://mydmv.mo.gov) to renew or apply online.  
Visit [dor.mo.gov/motor-vehicle/dealers-lienholders](http://dor.mo.gov/motor-vehicle/dealers-lienholders) for additional information.

Form 5748 (Revised 07-2022)

**Phone:** (573) 526-3669 Opt. 7  
**Fax:** (573) 522-4197  
**TTY:** (800) 735-2966



**Ever served on active duty in the United States Armed Forces?**  
If yes, visit [dor.mo.gov/military/](http://dor.mo.gov/military/) to see the services and benefits we offer to all eligible military individuals. A list of all state agency resources and benefits can be found at [veteranbenefits.mo.gov/state-benefits/](http://veteranbenefits.mo.gov/state-benefits/).