

Filing a Complaint

Complaints may be filed in person at the Department or by contacting the on-duty supervisor by phone.

In Person:

Respond to the:

Mascotte Police Department
529 East Myers Boulevard,
Mascotte, Florida, 34753

By Phone:

Normal Business Hours:

(352)429-3393 and request to speak with the On-Duty Supervisor or a Commander

After Business Hours:

(352)343-2101 and request to speak with the Mascotte Police Department On-Duty Supervisor

By Mail:

Mascotte Police Department
Attn: Internal Affairs
529 East Myers Boulevard,
Mascotte, Florida, 34753

When filing a complaint by mail, please include all facts, to include: date and time of the incident; names of those involved; places or location of the incident; and any witnesses identified. Also include your contact information that a supervisor and/or investigator may contact you for further information and the outcome of the investigation.

MASCOTTE POLICE DEPARTMENT



BIAS-FREE POLICING

Chief Eric Pedersen
Chief of Police

Biased Policing

Biased Policing is the inappropriate consideration of specified characteristics while enforcing the law or providing police services. Specified characteristics include, but are not limited to, race, ethnic background, national origin, gender, gender identity, sexual orientation, religion, socioeconomic status, age, disability, political status or any other legally protected characteristics.

To our Residents, Business Owners, Commuters and Visitors

We are here to protect and serve the community. While performing their duties, law enforcement officers utilize skills developed through training and experience, allowing them to observe and identify suspicious activity, suspicious circumstances, unusual occurrences, and violations of the law. Officers, based upon knowledge, training and experience, make contact with people who are violating the law, in places that raise suspicion or acting in a manner that make the officer believe the person is committing, is about to commit or has committed a violation of the law. Officers' actions are based upon their observations made, circumstances related to the event observed and their knowledge, training and experience. This

proactive approach aids officers in the detection of crime, apprehension of criminals, maintenance of safe streets and highways, and protection of our citizens and community from criminal activity.



We Want To Do the Right Thing

Members of the Mascotte Police Department are prohibited from Biased- Policing. Biased-Policing and discriminatory enforcement practices can alienate our citizens, foster distrust of police in the community, invite media scrutiny, legislative action, judicial intervention and potentially lead to allegations of Constitutional and Civil Rights violations. As members of the Department perform their duties, it is imperative they afford all members of the community the Constitutional and fundamental right to equal protection under the law. Members of the Department provide police services in a non-discriminatory manner while proactively patrolling areas of the city to: detect suspicious people, vehicles and activity; enforce all laws, including traffic laws; and

perform stops, detentions, searches and seizures based upon: reported activity; observations made by the member; and knowledge, training and experience of the Department member. Department member's duties and actions are not and will not be based upon an individual's race, ethnic background, national origin, gender, gender identity, sexual orientation, religion, socioeconomic status, age, disability, political status or any other legally protected characteristic.



What do I do if I have been subjected to Biased Policing?

The Mascotte Police Department takes allegations of Biased Policing seriously. Citizens who believe they have been subjected to Biased Policing are encouraged to file a complaint with the Police Department. A complaint can be filed with any supervisor of the Department or the Internal Affairs section. All allegations of Biased Policing will be investigated and the outcomes of the investigation will be provided to the complainant.