

National Registry of Emergency Medical Technicians® <small>THE NATION'S EMS CERTIFICATION™</small>	<h1>Code of Conduct</h1>		
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Intent

Establish clear expectations for ethical and professional behavior among National Registry certified Clinicians, candidates, and individuals acting on their behalf. It serves as a guided framework to ensure integrity, fairness, and respect in all interactions with and supporting the mission of National Registry certification.

Scope

Certified Clinicians, candidates, or any associated individual contacting the National Registry on their behalf for certification or recertification. Any activities related to certification processes, examinations, interactions with stakeholders, including digital communications and in-person engagements.

Definitions

- **Certified Clinicians:** Individuals holding National Registry certification.
- **Candidates:** Individuals currently pursuing or having applied for certification.
- **Associated Individual:** Program Directors, Training Officers, Medical Directors, Employers, Continuing Education Providers, and any person acting on behalf of the candidate or certified Clinician during certification-related activities.

Policy

The National Registry of Emergency Medical Technicians' (National Registry) Code of Conduct specifies that, as a condition for certification and recertification by the National Registry, individuals will:

- Comply with all policies and rules of the National Registry, including, but not limited to, the National Registry's website Terms of Use Policy.
- Provide full, truthful, and updated information to the National Registry on any application for certification or recertification or in any other representation or communication to the National Registry.
- Provide accurate documentation of the training requirements for certification and recertification.
- Accurately represent to the public their certification status with the National Registry.
- Maintain the highest standards of professionalism and ethics as a National Registry certified professional. This includes upholding integrity in all certification-related activities and strictly avoiding any misconduct, including impersonation of EMS clinicians or candidate, fraud, falsification of credentials, or any other illegal or deceptive actions within the certification process.

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- Protect the security and integrity of the National Registry certification and examination process. Do not copy, reproduce, disclose, disseminate or remove any examination related materials nor attempt to do so.
- Maintain professionalism in all communications with National Registry staff or authorized representatives; threats, intimidation, or abusive behavior will not be tolerated.

Rationale

A Code of Conduct serves as a cornerstone for maintaining integrity, fairness, and professionalism throughout the certification lifecycle. It establishes clear expectations for ethical behavior and compliance, ensuring that all individuals—whether applying, testing, or holding certification—uphold standards that protect the credibility of National Registry credentials.

Related Policies and Procedures

Terms of Certification

Disciplinary Action

Appeals

Examination Administration General Requirements and Security

References

Institute for Credentialing Excellence (I.C.E.) NCCA accreditation standards.

- Standard 7: Program Policies

Document History

2019-08-12 Copied from website (v1)

2026-03-31 Ratified by the Assessment Committee (v2)