

Examination Retesting

Policy No.:	62.10
Version No:	4
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Intent

Define the retesting requirements for computer-based examinations used for national EMS certification that are fair to the candidate and protect confidential examination information from over exposure.

Scope

The policy covers candidates and certificants who require computer-based examination retesting for at the EMR, EMT, AEMT, and Paramedic levels for national EMS certification.

Not in scope - Recertification by Examination. There is only 1 attempt allowed for this examination. After an unsuccessful attempt at Recertification by Examination per recertification cycle, the candidate must use the education method and submit competency credits using the National Continued Competency Program (NCCP) Model.

Definitions

Not applicable.

Policy

After applying for testing and meeting all requirements listed in the Certification Scheme appropriate to the level requested, candidates and certificants are initially given three attempts to pass the computer-based examination.

EMR

EMR candidates have a total of three attempts. After three unsuccessful examination attempts, the candidate must repeat their state-approved education program and obtain a new course completion. After completion of a new state-approved education program, a candidate will be granted three more attempts at the EMR level.

EMT, AEMT, Paramedic

EMT, AEMT, and Paramedic candidates receive a total of six examination attempts. After three unsuccessful examination attempts, EMT, AEMT, and Paramedic candidates must submit official documentation verifying the completion of a remedial training program (see below). Please refer to the Accepted Education and Documentation Policy for examples of acceptable documentation.

Candidates who fail to pass the certification examination after a total of six attempts (EMT, AEMT, Paramedic) are required to complete a new education program which meets eligibility requirements as listed in the Certification Scheme.

Retest Application and Scheduling

If a candidate is unsuccessful on an examination attempt, they may apply to retest after the official results are posted in their account if they have qualifying examination attempts left. A candidate can schedule to retest fifteen (15) days from the date the results are posted. Results posting is considered day 1 of the 15 days wait period.

Federal /Military/ Request for Waiver of the 15 days wait period:

In some extenuating circumstances, the National Registry may grant a waiver of the fifteen (15) day wait period between examination attempts. Official requests must be made to the National Registry.

Retesting at a Lower Level:

If a candidate requests to change certification levels during their testing process, the candidate may take up to the maximum number of attempts, for each level tested as long as all other eligibility requirements are met. For EMT, AEMT, and Paramedic examinations, if unsuccessful on total three (3) examination attempts, remedial training can be taken at the level that was unsuccessful or for the level of their next examination if requesting a lower-level examination. For EMR level examinations, the maximum attempt is three attempts. If unsuccessful on the three (3) EMR examination attempts, the candidate must have a new course completion.

Remedial Training Requirement

Remedial training is designed to provide candidates with additional education and to improve their performance on subsequent examination attempts. After a remedial training program is complete, the candidate is given three additional attempts to pass the examination, provided all other requirements for National EMS Certification are met.

Certification Level	Hours of Remedial Training Required After 3 Unsuccessful Attempts
EMR	Not applicable. EMRs must repeat a full education program
EMT	Completion of the National Component of the NCCP model – 20 competency credits
AEMT	Completion of the National Component of the NCCP model – 25 competency credits.
Paramedic	Completion of the National Component of the NCCP model – 30 competency credits.

Rationale

The retest policy was updated by the Assessment Committee and approved by the Board to balance examination security and workforce needs.

National Registry certification is a requirement for licensure to practice in most states. The time between examination attempts could impact a candidate's ability to be eligible for or maintain employment. As such, the National Registry's commitment to the profession is to ensure that the retest

window would not be a roadblock for employment but would rather be sufficient time to allow candidates to further prepare for their additional examination. The National Registry addresses concerns on examination item exposure through a computer adaptive test design and the use of multiple unique linear examination forms. Constraints are in place to ensure candidates are not exposed to the same item or form during repeat administrations.

The Board's rationale for this policy is to enable the candidate to further prepare for the examination and correct possible errors or omissions from the initial training. The Board determined that once a candidate no longer meets eligibility requirements, such as course completion eligibility, the candidate must retake the training program.

Related Policy and Procedures

Certification Scheme - NREMR

Certification Scheme - NREMT

Certification Scheme - NRAEMT

Certification Scheme - NRP

Examination Administration: General Requirements & Security

Accepted Education and Documentation Policy

Standardized Course Guide

Examination Retest Procedure

References

Institute for Credentialing Excellence (I.C.E). (2021). *NCCA accreditation standards*.

- Standard 6: Information for Candidates
- Standard 7: Program Policies
- Standard 19: Score and Score Reporting

International Organization for Standardization. (2012). *ISO/IEC 17024:2012: Conformity assessment - General requirements for bodies operating certification of persons*.

- Standard 8: Certification Schemes

Document History

2021-06-09:	Created and Approved by National Registry Board of Directors (v1)
2023-12-01	Updated for ALS-Redesign Project and current practice (V2)
2024-06-11	Approved by Board of Directors (v3)
2026-03-31	Ratified by the Assessment Committee (v4)