Intent

The intent of this policy is to allow Live Remote Proctored (LRP) examinations and to specify the conditions and standards associated with a Live Remote Proctored examination.

Scope

This policy applies to Live Remote Proctored examinations, whether for National Registry certification, recertification by examination, or proficiency evaluations offered to State EMS Offices. This policy applies solely to the examination process and does not affect any policies or procedures related to eligibility for certification.

Definitions

Live Remote Proctored (LRP) examination - shall mean an examination offered by secure internet connection, in which the candidate's examination is observed by a live test administrator (e.g., proctor) using audio and video monitoring through the internet connection.

Policy

LRP examinations are administered in a secure and standardized manner. Requirements for secure examination administration are made available to candidates.

Design of Live Remote Proctored Examinations

Passing standards and test plans for LRP examinations are identical to examinations offered through the Pearson Professional Assessments (Pearson) test centers via computer-based testing. Standards related to proof of identity are established by the examination test vendor.

The forms for the LRP examinations are the same as the Pearson on-site computer-based testing.

Examination Delivery

Live Remote Proctored examinations are offered exclusively through Pearson's OnVUE system. Technical specifications for the candidate's computer are provided to candidates prior to testing by Pearson and it is the candidate's responsibility to ensure that their computer and network meet minimum specification requirements prior to their examination time. Candidates for LRP examinations must comply with all relevant Pearson policies and procedures related to LRP examinations and National Registry policies and procedures for examination administration.

Candidates without access to a quiet environment meeting remote proctored testing requirements or computers and network connections to Pearson must complete their examinations at Pearson test centers.

A live test administrator must proctor all LRP examinations. LRP sessions are video and audio recorded for review as needed for up to 30 days post examination. Accommodation for extra time will be available through the LRP examination modality, but readers and most other accommodations are not available in the LRP environment. See the Accommodations Policy for more information. No breaks are allowed, you cannot leave the webcam at any time, and there is absolutely no cell phone usage once the security check-in has been completed unless prompted by the proctor.

The examination forms, administration time, and number of allowed attempts within the candidate's eligibility are the same for both LRP examinations and for examinations administered at Pearson test centers.

If the proctor observes irregular behavior during the examination, the examination will be terminated, and the case will be reviewed. If the investigation confirms irregular behavior during the examination, the examination attempt will be invalidated and future attempts must be conducted at Pearson test centers, if eligible. Availability of future examinations may be limited in accordance with the Disciplinary Action Policy.

If an examination ends prior to completion due to technical issues without fault of the candidate and Pearson could not restart or continue the examination, the result from that examination will be reviewed for potential nullification or other consideration. If a candidate completed more than 30% of the total examination time, the examination would count as an attempt..

If a technical error occurs during a LRP examination and the candidate and Pearson can restart or continue the examination to full completion without the candidate's request to reschedule at the time of the error, the reported results will be upheld.

Applications for Live Remote Proctored Examinations

Live Remote Proctored examinations are not available for all National Registry certification levels. This determination is based on assessed risk overall and examination security. If National Registry is currently offering the LRP examination modality at the time of candidate application, the website and application will be maintained and updated appropriately.

A candidate must meet all eligibility and application requirements to apply for a computer-based certification examination. Once all requirements are met, including payment of the examination, an Authorization to Test (ATT) will be made available. The candidate will select a test administration modality (LRP or Pearson test center) in their National Registry web account.

Rationale

Per NCCA Accreditation, for each testing administration modality, such as the LRP method, the program (National Registry) should design delivery and administration policies to maintain examination security

and ensure examinees have a fair opportunity to demonstrate their knowledge, skills, and abilities. 22-Resolution-01 further identified which certification levels are permissible for LRP examination delivery based on assessed risk to examination security.

Related Policies and Procedures

20-RESOLUTION-04 -Resolution for the Board of Directors for the National Registry to Encourage Governors to Open PVTCs & To Explore Options for Cognitive Examination
22-RESOLUTION-01 – Administration of Live Remote Proctoring
Disciplinary Action Policy
Handling Irregular Behavior
Sanctions for Irregular Behavior
Examination Administration
Complaints

References

Pearson OnVUE Policies and Procedures
Automated Handling of OnVUE Technical Revokes – A description for Pearson clients

Version Control

2020-04-20	Policy created and approved by National Registry Executive Director (v1)
2021-02-08	Approved by the National Registry Executive Director (v2)
2022-09-08	Updated to remove limited LRP attempts. Approved by Executive Director (v3).
2023-11-23	Updated to remove LRP pandemic references for 22-R-01 (v4).
2024-03-01	Updated and reviewed for ALS-Redesign Project (v5).
2024-06-11	Approved by the Board of Directors (v5)
2026-05-20	Approved by Assessment Committee (v6)
2026-07-15	Ratified by the Assessment Committee (v6)