

ALARMS - INTRUSION

POLICY:

It is the policy of the Omaha Police Department (OPD) that officers who respond to an intrusion alarm will determine if the alarm is real or false. When the officer returns to service, they will advise 911 Dispatchers if the alarm was real or false. The final disposition code for the call will be provided to 911 Dispatchers.

PROCEDURE:

I. Dispatch to an Intrusion Alarm

- A. Upon notification of an intrusion alarm, two officers will be dispatched. In the event of an unverified intrusion alarm only, the first officer on the scene may initiate a review of the premises or building, but will NOT cancel the backup unit prior to determining that the alarm is actually a false one.
- B. If there appears to be any indication of criminal activity, officers will observe the area from a safe vantage point and wait for the necessary backup support.

II. Response to Intrusion Alarm

- A. When officers respond to an intrusion alarm, they will physically check the doors, windows, and if possible, inside fenced areas to determine if entry has been gained into the alarmed structure. Officers will also accompany security officers, when on the scene, inside the buildings to fully check for possible entrance gained through the roof or from adjacent buildings.
- B. When officers respond to an intrusion alarm, they will determine if the alarm was a real alarm or false alarm taking the following elements into consideration:
 - 1. Real (Good) Alarm: There is some type of indication that criminal activity took place, including but not limited to the following:
 - a. Signs of entry or attempted entry.
 - b. Broken windows.
 - c. Suspicious footprints, tire tracks, etc.
 - 2. Apparent False Alarm: There is no indication or evidence of criminal activity; the building appears secure.

III. Alarm Records

- A. The Douglas County 911 Communications Director will establish the guidelines for recording alarm information and dispatchers will be responsible for recording the information in the CAD system.

REFERENCES:

I. Previous OPD Orders

- A. Previous OPD General Orders include #90-87, #12-93, #48-02 and #6-14.