

2022



ANNUAL REPORT



ORANGE COUNTY SHERIFF'S OFFICE

SENIOR STAFF



SHERIFF
John W. Mina
OFFICE OF THE SHERIFF



UNDERSHERIFF
Mark J. Canty
OFFICE OF THE UNDERSHERIFF



CHIEF DEPUTY
Larry Zwiig
OPERATIONAL SERVICES BUREAU



CHIEF DEPUTY
Denise Demps
ADMINISTRATIVE SERVICES BUREAU



MAJOR
Robert Anzueto
COURT SERVICES & COMM DIVISION



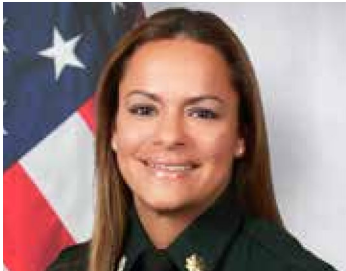
MAJOR
Jeffrey Eifler
CRIMINAL INVESTIGATIONS DIVISION



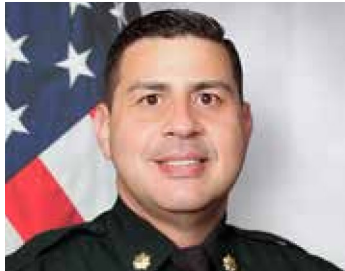
MAJOR
Stephen Garrison
SPECIAL OPERATIONS DIVISION



MAJOR
Reginald Hosey
HUMAN RESOURCES DIVISION



MAJOR
Mariluz Santana
SUPPORT SERVICES DIVISION



MAJOR
Carlos Torres
UNIFORM PATROL DIVISION



GENERAL COUNSEL
Austin Moore
LEGAL SERVICES



COMPTROLLER
Shawna Wells
FISCAL MANAGEMENT

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MESSAGE FROM THE SHERIFF

In 2022, the men and women of the Orange County Sheriff's Office did outstanding work as our community, and the country, emerged from a pandemic and endeavored to work, seek recreation, and interact in line with our more established traditions.

Overall crime was up slightly (14 percent) in 2022, but that was largely due to our community coming off historic lows due to the pandemic. When compared to 2018 and 2019, crime numbers were down more than 20 percent, due to the hard work and diligence of our personnel.

As your Sheriff, one of my priorities is always to ensure our deputies have the best training and equipment to stay safe while protecting others. In 2022, we provided single-deputy response active assailant training to all SROs and hundreds of other deputies throughout the agency. Moving forward, some version of this training will be conducted annually for our deputies.

We added additional body worn cameras in 2022 and are working steadily toward the goal of having a great majority of sworn members, to include certain managers, supplied with body worn cameras.

As Hurricane Ian approached Central Florida, and when its effects brought devastating flooding to our area, our personnel – sworn and civilian – responded on all levels with professionalism and compassion. A few examples:

- Our Emergency Operations Center was open around-the-clock to ensure deputies could safely perform their law enforcement and lifesaving duties.
- The Mobile Field Kitchen provided thousands of delicious meals to our troops.
- The Emergency Response Team worked tirelessly to save scores of people from their flood-damaged homes throughout Orange County.
- In the wake of Hurricane Ian, we distributed Walmart gift cards and more than 500 boxes of cleaning and other supplies to residents in the heavily flooded Orlo Vista neighborhood.
- When the storm passed and our law enforcement partners in South Florida needed our assistance, we sent waves of personnel for support.

The Orange County Sheriff's Office hosted a few international events in 2022. In July, in conjunction with the Bureau of International Narcotics and Law Enforcement Affairs, a Colombian delegation visited to learn about our Field Training and Evaluation Program, response to civil unrest, and best practices for dealing with use of force concerns. In October, Major Mariluz Santana and Captain Ashley Strange participated in a panel discussion on Women Leaders with a delegation from Africa.

Throughout the year, we continued the tradition of helping our residents in new and innovative ways. We provided hundreds of backpacks in back-to-school events, more than 500 Thanksgiving meals, and hosted a Homelessness Resource Fair offering showers and health screenings to people in need. In addition to those events, we hosted Halloween Trunk-or-Treat and Christmas events and distributed more than 1,000 toys to kids and their families.

Our Community Crime Prevention Awards program distributed \$125,000 from the Law Enforcement Trust Fund to local nonprofits in the areas of crime prevention, neighborhood safety, and drug abuse prevention. This continues to be a great example of how our crime-fighting efforts provide positive results and improve the lives of the people we serve.

As an agency, we have established trust in our community and continue our pledge to be transparent. To that end, we began publicly releasing critical incident synopses videos, using body worn camera video from critical incidents, including deputy-involved shootings. This approach is new to the agency, and it enables us to give the public a broader understanding of what happens in these incidents.

It would be impossible to list all of the good work done in 2022. None of these accomplishments would be possible without the hard work of the dedicated men and women of OCSO. I also want to acknowledge our community, for doing its part to work with law enforcement through tips and assistance with investigations.

I know that we will maintain our focus on providing the best service we can while keeping this community safe. I am grateful for the work you do every day, and I have never been more proud to be your Sheriff.



Sheriff John W. Mina

OFFICE OF THE SHERIFF & UNDERSHERIFF

LEGAL SERVICES

FORFEITURE

- Seized currency in the amount of \$400,306.91
- Seized 12 vehicles

LABOR RELATIONS

- Served on the Labor Relations team, which is responsible for managing Union Contracts
- Provided legal representation to the team responsible for negotiating the first Collective Bargaining Agreement (CBA) with the new civilian union (AFSCME)
- Provided legal representation to the team responsible for negotiating a new CBA with the sworn union (FOP)

MISCELLANEOUS

- Provided 24/7, year-round, on-call legal services for the agency
- Worked closely with the Legislative Affairs team to draft legislation and provide legal analysis for the Sheriff's legislative priorities
- Managed outside counsel who are responsible for handling civil litigation involving the agency and individual deputies
- Reviewed and revised over 325 agreements including contracts, Mutual Aid Agreements, and Memoranda of Understanding

NUISANCE ABATEMENT BOARD (NAB)

- A total of four cases were presented to the NAB

U-VISA

- U-Visas processed by Legal Services increased by 50% in 2022
- Received and reviewed 98 requests for certification, of which 58 were approved

RISK PROTECTION ORDERS (RPO)

- Worked with IMS and the Behavioral Response Unit to increase awareness regarding Risk Protection Orders
- There were 31 cases reviewed for an RPO petition, of which 18 were granted. This number is up from 3 RPO in 2021
- Streamlined process to allow deputies to submit requests electronically

TOWING

- Worked with Fiscal to develop and execute an RFP for towing services
- Implemented a new technology called Auto-Return that tracks/manages OCSO-ordered tow requests and thereby reduces the call burden on Communications employees by thousands of hours a year

PROFESSIONAL STANDARDS SECTION

The Professional Standards Section is responsible for receiving, processing, and supervising criminal and administrative investigations involving allegations of misconduct directed toward members of the Orange County Sheriff's Office. The Professional Standards Section ensures objective and thorough investigations of complaints, assists in maintaining the integrity of the agency, and serves to build trust between the community and the Orange County Sheriff's Office. Additionally, the Professional Standards Section maintains a comprehensive index of all complaints and produces an annual report for the Sheriff regarding all complaints received.



INTELLIGENCE/CFIX

In 2022, the Intelligence Section conducted 352 criminal investigative reports, disseminated 582 bulletins related to officer safety and intelligence matters, and allocated over 2,400 hours of investigative research and support to assist other units within the agency, as well as outside agencies. Additionally, the Intelligence Section provided investigative assistance to federal and local agencies for 74 cases.

In partnership with the U.S. Secret Service, the Florida Department of Law Enforcement (FDLE), the U.S. Department of State, and others, the unit conducted 14 dignitary protection operations for various elected officials and heads of state.

The Central Florida Intelligence Exchange (CFIX) is a collection of Analysts from local, state, and federal partners who collect and analyze raw data from various sources in order to glean and disseminate actionable intelligence to our Region 5 private and public sector partners. During the year 2022, CFIX added an Orlando Police Department Analyst, an Orange County Sheriff's Office Analyst, and a part-time Federal Bureau of Investigation Analyst, bringing the on-site staff to 19.

CFIX fielded 446 Request For Information tasks from local, state, and national partners. CFIX staff also worked up 186 Terrorist Screening Center hits and disseminated information to the proper federal entities. CFIX staff created 166 intelligence products on various topics, including threats to law enforcement, domestic and international terrorist concerns, cybersecurity trends, and situational alerts on emerging incidents. There were 17 briefings/trainings conducted by CFIX personnel, and 272 crime series trends were identified and disseminated to Region 5 stakeholders.

CFIX continued to build its Intelligence Liaison Officer program to over 400 individuals from the private and public sectors from Region 5. Working closely with various private sector partners, CFIX has ramped up outreach in order to assist law enforcement in protecting critical infrastructure and key resources in our Region.

FISCAL MANAGEMENT DIVISION

In the Fiscal Year 2022, the annual operating budget was \$300,647,092, a 6.90% increase over the previous fiscal year. Five new School Resource Officers and three new Courthouse Deputies were added as authorized personnel during the year.

During FY22, Fiscal Management processed:

- 8,302 purchase requisitions
- 66,604 payroll checks
- 40,880 vendor invoices
- 2,260 travel vouchers

STRATEGIC COMMUNICATIONS

The Strategic Communications Section continued to broaden its scope as a proactive and progressive unit.

The section continued its storytelling mission, which remains exceedingly important in allowing the public to see all of the good work OCSO does in the community.

In 2022:

- Launched a top-to-bottom redesign of OCSO.com
- Launched a new and improved version of the OCSO app
- Helped to establish the Asian American and Pacific Islander (AAPI) Liaison Program
- Provided video releases of critical incidents

Strategic Communications continued to leverage its state-of-the-art, in-house studio, allowing live television appearances and higher quality videos, as well as Facebook Live community forums and recruiting events.



UNIFORM PATROL DIVISION (UPD)



SECTOR I

In 2022, life returned to business as usual within the boundaries of Sector I as deputies responded to over 133,000 calls for service. Deputies prioritized making strong community connections as they responded to complaints of homelessness, helped elderly citizens after Hurricane Ian, and each squad provided a holiday blessing to a family in need. As a result of proactive policing, deputies seized 212 firearms and worked diligently with community partners, such as Code Enforcement, to condemn nuisance homes in high-crime areas. By working together, we hope to continue to improve the daily lives of our citizens and restore the sense of security in their neighborhoods.

SECTOR II

Sector II encompasses the eastern side of unincorporated Orange County. Geographically, Sector II stretches from State Road 436 east to Brevard County and borders Seminole County to the north and Osceola County to the south. Sector II spans approximately 395 square miles and is home to nearly 350,000 people. Sector II also is home to Florida's largest university, the University of Central Florida (UCF), and its nearly 72,000 students.

In 2022, Sector II personnel responded to 232,832 calls for service, which is about 24% of all the calls for service the agency received. Sector II saw an average 20% reduction in major crimes compared to 2021 statistics. Of note, homicides were reduced by 25%, persons crimes reduced by 13%, and sex crimes decreased by 36%. Sector II deputies also took 268 guns off the street in 2022.

SECTOR III

Sector III responded to over 158,000 calls for service during 2022. The region continues to experience tremendous growth, particularly in the Horizon West area, where the population more than doubled in just a few years to a residential population of over 70,000.

Personnel were active within the community, participating in a wide range of activities, including neighborhood safety meetings, hurricane relief, providing meals for families, and partnering with the Central Florida Urban League in community police forums.

SECTOR IV

In 2022, deputies in Sector IV responded to over 230,000 calls for service, accounting for over 23% of all calls within Orange County. Sector IV deputies removed 407 guns from the streets and made 5,192 arrests, all in the pursuit of making Sector IV a safer community.



UNIFORM PATROL DIVISION (UPD)

Along with patrol personnel, Sector IV deploys deputies from the Community Oriented Policing Squad (COPS) and Tactical Anti-Crime (TAC) Unit to address crime trends. In addition to being proactive units, the COPS/TAC squads attended community events hosted by the Autism Society of Greater Orlando, Orange County Commissioner Mayra Uribe, and the Second Harvest Food Bank, to name a few. Sector IV personnel continue to focus on building trust with the community through our positive interactions.

SECTOR V

Sector V continued to experience significant commercial and residential growth within its borders. In 2022, Sector V personnel responded to 97,388 calls for service, accounting for a 10.4% increase over the previous year. During these calls for service and proactive patrols, Sector V personnel enjoyed establishing trust with the community and fostering long-term partnerships with the residential, business, and tourism populations.

The Orange County Convention Center (OCCC) saw another exceptional year of service, hosting 153 events bringing almost 1.5 million attendees to Sector V's main thoroughfare of International Drive. Several new multi-family residential complexes and the new Lake Buena Vista High School – with 2023 being its first graduating class – were established in 2022. Many additional complexes, businesses, and Universal's Epic Universe are to be completed in the near future, drawing even more residents, tourists, and business partners to the area.

Sector V personnel, our civilian support staff, and valued volunteers continued to utilize innovative and proactive policing methods in 2022 in our effort to maintain positive engagement with the community and our tourist population.

Monthly tourist crime intelligence meetings, I-Drive general meetings, and residential association meetings allowed for transparent and seamless information sharing and trust building within our community.

SECTOR VI

Sector VI deputies work to provide a safe environment for the estimated 52 million annual visitors to Walt Disney World resorts and theme parks. Walt Disney World remains the most visited vacation destination in the world. Additionally, Sector VI personnel serve the residential communities surrounding the theme parks. These residential communities continue to grow, adding shopping centers, hospitals, and public schools.

In 2022, Walt Disney World hosted the Food & Wine Festival, along with the running of the Disney Marathons. The theme parks continue to add new attractions to entertain guests and visitors from around the world. Sector VI added several deputy positions this year in our continuing effort to provide a safe environment for all workers, guests, and residents. 2022 saw the Flamingo Crossings Shopping Plaza add more restaurants, boutiques, retail outlets, and coffee shops alongside four new resorts.



PATROL RESPONSE TIMES

	<u>CODE 1</u>	<u>CODE 2</u>	<u>CODE 3</u>
Dispatch to On-Scene	12:30	14:32	5:43
Entry to On-Scene	23:27	37:08	6:52

CRIMINAL INVESTIGATIONS DIVISION

INVESTIGATIVE SERVICES SECTION

The Investigative Services Section, consisting of the Special Investigations Unit, Forensics Unit, Evidence Unit, and the Crime Analysis Unit, is the largest of three sections assigned to the Criminal Investigations Division.

SPECIAL INVESTIGATIONS UNIT

The Digital Forensics Squad continues to meet and exceed industry standards with two OCSO Digital Forensics Investigators ranked nationally within the top 50 performers, placing 2nd and 46th respectively.

The Sexual Offender Surveillance Squad monitors nearly 3,000 offenders and predators residing in Orange County. The squad completed over 5,000 address verifications in 2022.

The Sex Crimes Squad investigated over 1,000 cases, executed 175 search warrants, and responded to over 300 call-outs in 2022. The Sex Crimes Squad is also responsible for reviewing and investigating cyber tips from the National Center for Missing and Exploited Children (NCMEC). Due to advances in technology, the squad has seen a significant increase in the reporting of child sexual abuse material. The squad works diligently to prosecute those offenders involved in the online exploitation of children.

The Domestic Crimes Squad investigates all domestic crimes, child abuse, and missing persons cases. The squad works closely with community partners and received the 2022 Champion of Courage Award for its continued support of and partnership with the Harbor House of Central Florida.

FORENSICS UNIT

The Orange County Sheriff's Office Forensics Unit successfully completed their second Forensics Accreditation Assessment in March 2022. The unit continues to advance its competencies with a range of achievements, including validating new DNA extraction procedures, expanding DNA databases, and increasing NIBIN capabilities. In December 2022, the first Orange

County Sheriff's Office Civilian Forensics Manager, Susan Mears, retired after 25 years of dedicated service to the Forensics Unit and agency.

CRIME ANALYSIS UNIT

The Orange County Sheriff's Office Crime Analysis Unit reviewed 11,381 Crime Reports, distributed 1,779 crime bulletins, and transcribed approximately 291 interviews in 2022. The unit collaborates with patrol and investigative units to identify suspect correlations and conduct investigative research. Crime Analysts submitted 52 investigative leads identifying potential suspects of active investigations; 50% of those leads assisted in positive suspect identification and case closure.

EVIDENCE UNIT

The Orange County Sheriff's Office Evidence Unit is responsible for over 1,765,000 items and receives approximately 3,000 to 4,000 new items each month. Hurricane Ian created uncommon challenges for the unit during the last quarter of 2022. The storm generated significant flooding around the building, impacting daily operations.



MAJOR CASE SECTION

MAJOR CRIMES UNIT:

In 2022, the Homicide Squad responded to 539 death investigations. These death investigations included 62 murders, of which 38 were cleared by arrests. Three cases from 2021 were solved, and the Cold Case Team successfully resolved six cold case murders. The Homicide Squad finished 2022 with a 76% clearance rate.

- Through the use of genetic genealogy, the Cold Case Team tentatively identified three victims whose remains were discovered several decades earlier.

In 2022, the Persons Squad investigated 1,716 cases, which was a 17% increase from 2021. The squad cleared 86 cases by arrest, which is a 56% increase from 2021, in addition to authoring 40 arrest warrants, 212 search warrants, and handling numerous school threat calls. The Persons Squad responded to 139 call-outs and 70 secondary call-outs during 2022. In an effort to combat violent crime, the Persons Squad began attending meetings with Gangs, the Orlando Police Department, the Apopka Police Department, the State Attorney’s Office, and the United States Attorney’s Office, with a focus on the most prolific violent offenders in Orange County.

The Gang Enforcement Unit (GEU) authored 263 search warrants during 2022. They also wrote 29 arrest warrants, made 51 physical arrests, and recovered 27 firearms. The GEU responded to 109 call-outs, both as the primary detective and to assist other units with gang-related criminal acts. The GEU created and updated 159 criminal gang files in order to meet State of Florida standards for criminal gang files. This standard allows the State Attorney to complete successful gang enhancement sentencing after prosecution. The GEU also worked with the Assistant State Attorney’s Office and United States Attorney’s Office during investigations and post-arrest to ensure successful prosecution of cases.



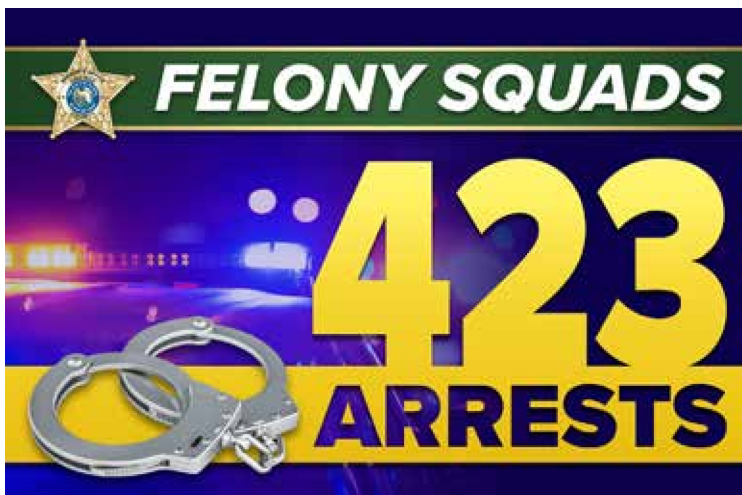
In 2022, the Victim Advocate Squad responded to 99 call-outs, which included six homicides, 52 natural deaths, 20 suicides, and eight overdose deaths. Advocates also reviewed 7,055 reports and provided 903 referrals for victims and survivors. The Victim Advocate Squad also maintains two therapy dogs, which are utilized to provide comfort to victims, children, courthouse personnel, and our own employees during traumatic calls or events.

CRIMINAL INVESTIGATIONS DIVISION

FELONY CRIMES UNIT:

This squad serves as the agency's real-time crime center. Through technology and partnerships with public and private sectors, AIM has access to multiple camera systems throughout Orange County, providing real-time information to responding deputies in fast-breaking situations. Throughout the course of the year, AIM screened 36,475 calls and conducted 13,517 patrol assists, providing leads and information through analytics. AIM has access to over 6,000 camera feeds, along with other forms of data, and the use of a recently purchased integrative platform allows for quick and efficient access to information.

The Unit contains three Felony Squads. The Felony Squads often combine surveillance along with tactical apprehension efforts to effect the arrest of violent criminal individuals wanted by investigative units. In 2022, the squads were assigned 499 cases and were able to make 423 arrests. The Felony Squads work in conjunction with the Florida Department of Law Enforcement to utilize various methods of technology to impact criminal activity affecting the citizens of Orange County. Some agents are members of the United States Marshals Service Regional Fugitive Task Force, which permits them to effectively track and apprehend violent criminals who have fled the State of Florida.



GENERAL ASSIGNMENT SECTION

The General Assignment Section houses the traditional detective squads investigating and following up on economic, property, burglary, auto theft and robbery-related offenses. The section also contains proactive detective squads that address violent crimes, after-hours burglaries, and property crimes. These detectives provide the investigative resources to follow up on investigations beyond Uniform Patrol.

Working with the community's help is our most significant avenue toward reducing crime. Our detectives work with our Crime Prevention Unit to help spread the message of locking vehicles and removing valuables from vehicles to minimize the risk of becoming a victim of crime. The detectives also work with the State Attorney's Office, the Florida Department of Law Enforcement, and Federal Law Enforcement to bring all resources to bear upon repeat and violent offenders in our community.

Recovering and returning stolen property and funds is crucial in mitigating crime's impact on victims. In 2022, the Economic Crimes Squad, Auto Theft Unit, and Night General Investigations Squad recovered approximately \$8,533,029 in stolen property, vehicles, and funds through their investigations.

These investigative efforts, combined with the community's partnership, made a difference toward a safer community.



SPECIAL OPERATIONS DIVISION

SPECIALIZED PATROL SECTION

RESERVE UNIT

Most Orange County citizens do not realize that volunteer police are an active part of the Orange County Sheriff's Office. Reserve deputies are fully sworn law enforcement officers, with either Florida Basic Law Enforcement (BLE) or Florida Auxiliary Law Enforcement certifications, who volunteer their time and expertise to the Sheriff's Office. These reserves come from all walks of life, occupations, and educational backgrounds. OCSO reserves include teachers and school administrators, nonprofit organization managers, firefighters and fire department administrators, lawyers, college professors, facilities managers, IT professionals, media specialists, business owners, and many other occupations. Many of our unit members are also former or retired full-time deputy sheriffs.

In 2022, the Reserve Unit had 76 active volunteers, who provided 18,851 hours of volunteer law enforcement services to the community, saving the agency and the county approximately \$565,530. More than 7,620 of those hours were in patrol. The unit had 203 arrests, 832 citations, 4,603 calls for service, 297 reports, and backed other officers 1,521 times in 2022.

Orange County Sheriff's Office reserves continued to be active in volunteer policing statewide, nationally, and internationally, and two of our reserve leaders serve on the Board of Directors for the Volunteer Law Enforcement Officer Alliance (VLEOA). Members of the Reserve Unit continued to show their commitment to the community by serving as volunteers at a variety of events, including high school and community parades, 5K runs, walkathons, National Night Out, United Way fundraisers, food distributions, hurricane shelters, Shop with a Cop, and more.

AGRICULTURAL CRIMES UNIT

The Agricultural Crimes Unit worked 121 Animal Cruelty cases resulting in 216 arrests, three firearms seized, various narcotics seized, and \$167,650 in property seized or recovered. The unit conducted multiple proactive

patrols of the St. John's River on airboats, seeking out law violators and rendering aid to citizens in need of assistance. Additionally, the unit worked several details with other law enforcement agencies to enforce hunting and fishing violations in Orange County.

2022 highlights include:

- 1,055 dispatched calls for service
- 1,519 back-ups
- 263 active cases
- 3,225 self-initiated calls for service
- 2,750 investigative hours

K9 UNIT

The K9 Unit consists of two squads working a patrol style A/B rotation schedule. Each squad consists of one Sergeant, one Corporal, and eight deputies who are partnered with nine full-service police dogs and one Bloodhound operating 24 hours a day, seven days a week. Each full-service dog has a specialty, with 10 trained in narcotics, six in bomb detection, and one in human remains.

The K9 Unit utilizes the keen senses of dogs to capture criminals, locate missing people, and find illegal contraband. They also provide assistance to numerous components of the agency. The utilization of canines can drastically reduce the amount of manpower and degree of risk associated with certain law enforcement missions.

In addition to the regular day-to-day calls for service, the K9 Unit conducted 746 explosive sweeps. The Unit also assisted with explosive sweeps at numerous high-profile political events, such as the annual meeting of the Republican Governors Association, as well as several large events at the Daytona International Speedway. The K9 Unit assisted 24 other Central Florida law enforcement agencies with K9 assistance.

The K9 Unit participated in 67 community events, including the Orange County Sheriff's Office Safety Day, the Orange

County Sheriff's Office Trunk-or-Treat event, and the Hero Day Celebration. The Unit conducted two Basic K9 schools, three Specialty Detection schools, and one Bloodhound Tracking school, which were attended by law enforcement officers from around the state. The Unit also taught one K9 Instructor school and one Electronic Collar school.

The K9 Unit is comprised of 20 K9 teams; 18 teams are dual purpose, and two teams are bloodhounds/trackers. 2022 highlights include:

- 6,310 K9 calls for service
- 2,693 deployments
- 279 apprehensions
- 21,305 grams of illegal narcotics recovered
- Over 10,968 hours of K9 schools and K9 training

The K9 Unit conducted 746 explosive sweeps for dignitaries and suspicious devices.

UNDERWATER SEARCH AND RECOVERY TEAM (USRT)

The USRT is a regional asset utilized by a variety of law enforcement agencies within Central Florida. Members of the USRT dive in a non-recreational, hazardous environment, wearing hazmat dry suits and full face masks. In 2022, the USRT updated the equipment the divers use while performing their operational tasks. This newly updated equipment provides significant protection for the divers and mitigates risk. The USRT works diligently to maintain high standards and to build strong working relationships with other community partners. The USRT assisted in the recovery of two helicopters that crashed into Lake Apopka, as well as a multitude of vehicle recoveries, evidence searches, and body recoveries.

MARINE UNIT

The Marine Unit is a specialty unit within the Orange County Sheriff's Office and is comprised of two supervisors and five deputies. They are primarily responsible for patrolling approximately 500 lakes and rivers within Orange County. In 2022, they conducted three holiday weekend details,

recovered seven victims from the water, and responded to and conducted investigations into 14 marine-related crashes, two of them fatal. They also provided support to outside agencies with search and recovery efforts for missing people and boaters. The Marine Unit also responded to Lee County to assist with the recovery and location of victims from Hurricane Ian.

2022 highlights include:

- Dispatched calls for service: 152
- Marine vessel stops and inspections: 1,367
- Marine citations issued: 231
- Marine warnings issued: 1,268
- Water patrol hours: 2,933
- Search hours: 441
- Training hours: 1,025
- Total call-outs: 96
- Citizen recoveries: 7

MOUNTED PATROL UNIT

The Mounted Patrol Unit conducted 242 community presentations in 2022. Community presentations consist of special details, parades, programs, stable tours, and the Wild Horse Tales Literacy Project. The unit was essential to the action plan for the Florida Classic football game. This event involved mutual aid assistance from the Osceola County Sheriff's Office Mounted Patrol Unit and the Key West Police Department Mounted Patrol Unit. The squad assisted with Gasparilla Pirate Fest in Tampa, Florida and Fantasy Fest in Key West, Florida.

Mounted Patrol deputies skillfully patrolled numerous tourist locations and shopping centers throughout the county. When the Mounted Unit patrolled these areas, it resulted in a reduction of crime. Mounted Patrol personnel conducted several large Search & Rescue details throughout the county, assisting the Emergency Response Team and Criminal Investigations Division.



TRAFFIC SECTION

The Traffic Section has five Motor Squads, one Evening Traffic Squad, one Parking Enforcement Squad, one Red Light Camera Squad, and three DUI Testing Squads. There are also 21 sworn members who cross-train with the Motor Unit and five who cross-train with the Evening Traffic Unit.

The stats below were generated by our Motor Unit, Evening Traffic Unit, and Cross-Trainers for calendar year 2022:

- Traffic Stops: 19,919
- Total Uniformed Traffic Citations (UTC): 18,844
 - Speeding UTC: 10,935
 - Seatbelt/Child UTC: 875
 - Aggressive Driving UTC: 810
 - School Zone UTC: 1,498
- Written/Verbal Warnings: 5,209
- Traffic Complaints Worked: 4,052
- Dignitary Escort Hours: 2,173
- DUI Arrests: 94

The Parking Enforcement Unit worked nearly 2,000 complaints and wrote 1,168 parking tickets.

The Red Light Camera Squad viewed 231,642 red light videos and issued 80,679 Notice of Violations.

The DUI Testing Unit processed 1,462 DUI arrests, assisting all agencies in Orange County.

METROPOLITAN BUREAU OF INVESTIGATION

- 3 drug trafficking organizations dismantled
- 39 adult human trafficking victims assisted
- 23 juvenile human trafficking victims assisted
- 110 arrests
- 39 firearms recovered
- 4,412 pounds of narcotics seized

AVIATION SECTION

The Aviation Section has three Bell 407 helicopters, a Bell 206-L4 Long Ranger helicopter, and a Cessna T206H Stationair fixed wing aircraft. The Aviation Section provides aerial support for a large array of law enforcement operations within and outside of Orange County. In 2022, the Aviation Section flew hundreds of hours and provided live video downlinks in support of law enforcement and other operations, including suspect apprehensions, area searches, drug eradication, and other assistance deemed necessary from the air for a host of local, state, and federal partners.

NARCOTICS SECTION

The Orange County Sheriff’s Office Narcotics Section includes Undercover Squads, Overdose Investigations, West Orange Narcotics Task Force Members (Orange County, Ocoee, Winter Garden, and Apopka), Nuisance Abatement, the Clandestine Laboratory Response Team, Parcel Squad, and Task Force Officers assigned to the Drug Enforcement Administration, Department of Homeland Security, and the Internal Revenue Service.

Highlights from 2022:

- Seized illegal narcotics with a street value of \$37,802,271
- Recovered 49 firearms
- Executed 137 search warrants
- Seized \$1,061,832 in cash
- Made 510 arrests
- Worked 951 narcotics tips
- Worked 34 vice details
- Arrested 71 related to overdose investigations
- Worked 15 Clandestine Lab Response Team call-outs with six grow houses dismantled

HIGH RISK INCIDENT COMMAND (HRIC)

HOSTAGE NEGOTIATION TEAM (HNT)

Twenty active negotiators are assigned to the Hostage Negotiation Team, which has been fully staffed since 2020. In 2022, one Lieutenant served as the Team Commander, another Lieutenant served as the Deputy Team Commander, and a Corporal served as Training Coordinator. HNT ended the year with no vacancies on the team.

Additionally, HNT conducted monthly trainings utilizing role-play exercises to sharpen the negotiators' thought processes, maintain the team concept of negotiations, and continue to prepare for critical incidents. The team was utilized to assist the Training Section with agency-wide de-escalation training for the 2021 and 2022 block training years. In 2022, team members attended the Public Agency Training Counsel Hostage Negotiation Course, Phases 1 and 2. This advanced training afforded the attending HNT members the opportunity to review incidents from law enforcement agencies around the country. In June 2022, six team members attended the Florida Association of Hostage Negotiators Conference in Orlando, Florida, where they were able to network with other hostage teams

and learn various active listening skills from across the country. In November 2022, one team member attended the 40-hour FBI Hostage Negotiation Course, where they were trained in FBI-specific negotiation tactics in order to work with FBI negotiators during crisis incidents. Various members of the team attended additional training in 2022 through the Florida Association of Hostage Negotiators.

HNT responded to 14 barricaded / crisis subject calls in 2022. Beginning in July 2021, negotiators were directed to document any calls for service they assisted with utilizing their skill set as a negotiator. Additionally, in September 2021, Lieutenant Bill Bartlett and Lieutenant Abby Hilley met with members of Senior Staff and HRIC to discuss assisting the Uniform Patrol Division with non-criminal barricaded subjects. In 2022, HNT responded to nine assist calls. This change greatly benefited younger members of the team, giving them the ability to experience in-progress calls and speak with subjects in crisis. The total number of HNT-involved calls in 2022 was 22.



HIGH RISK INCIDENT COMMAND (HRIC)

SPECIAL WEAPONS AND TACTICS TEAM (SWAT)

SWAT is tasked with training/planning for, responding to, and resolving high-risk situations that require specialized training and/or equipment beyond that of traditional agency resources. In 2022, the SWAT Team:

- Conducted over 10,000 hours of team training
- Conducted over 100 high-risk search warrants
- Responded to 12 critical incidents
- Conducted 24 protective details
- Provided over 1,500 hours of instruction to both the agency and various local partners
- Instructed every School Resource Officer on Active Assailant Response, instructed each sworn deputy in block, and conducted over 160 hours of new hire training
- Instructed 60 squad-level trainings for multiple agency units
- Participated in 21 community events
- Visited Morocco for a Site Assessment and Puerto Rico to instruct a SWAT Seminar

CRITICAL INCIDENT MANAGEMENT TEAM (CIMT)

CIMT provides incident management support to the agency and more routinely, to the HRIC specialty teams. CIMT develops the agency operational plans for responding to natural disasters and major events. CIMT leads after-action reviews of major events. CIMT also activates the Agency Emergency Operations Center and Mobile Command Post. CIMT staffs the County Emergency Operations Center as well during times of disaster, as it did in 2022 for Hurricane Ian. CIMT is also home to the agency food truck, which assists with community events and deployments. In 2022, CIMT deployed to Fort Myers to assist with recovery efforts following Hurricane Ian, in addition to assisting with numerous HRIC call-outs and events.

EMERGENCY RESPONSE TEAM (ERT)

In 2022, ERT completed 1,553 hours of training, responded to 21 various missions – including several crowd management situations, CID searches, and a 14-day Hurricane Ian deployment to Fort Myers Beach – for a total of 10,137.5 hours. ERT also taught Mobile Field Force Operations to four FTEP classes and assisted in 10 different events hosted by OCSO.



HAZARDOUS DEVICE TEAM (HDT)

The HDT helps agency personnel and outside agencies with explosive render safe operation, transportation, disposal of explosive material, and assistance with special operations.

In 2022, the HDT:

- Responded to 131 calls for service, to include six post-blast scenes
- Provided the agency with IED and homemade explosive awareness level training during annual block training
- Provided demonstrations/education to multiple Orange County Public Schools



EMPLOYEE AND LABOR RELATIONS SECTION

HUMAN RESOURCES INFORMATION SYSTEMS UNIT (HRIS)

In 2022, the HRIS Unit coordinated numerous compensation-related projects, including various pay proposals related to the sworn and civilian Collective Bargaining Process. The unit also assisted with the disbursement of checks from the Governor's Office to sworn agency members and created the bonus leave banks for civilian personnel, as well as the incentive leave program. The HRIS Unit is also responsible for creating position salary surveys, assisting with public records requests, creating statistical reports, turnover projections, retirement spreadsheets, and file audits, and providing any help needed with various Human Resources-related software programs or processes.

RECRUITING AND BACKGROUND UNIT

- Job fairs, academy/military bases, colleges, and conferences attended/visited: 133
- Total website job seekers: 159,303
- Applications received: 5,221
- CVSA exams conducted: 521
- Backgrounds conducted: 326
- Total sworn hired: 128
- Sworn veterans: 27
- Total civilians hired: 98
- Civilian veterans: 6

CAREER DEVELOPMENT UNIT

- Promotional testing included 8 Communications Center Manager candidates
- 37 Sergeant candidates processed
- 25 Corporal candidates processed

The Career Development Unit is also responsible for processing internal job vacancy requests through Transfer Review Boards, determining eligibility for resume review and TRBs, and creating and maintaining job descriptions.

PERSONNEL SERVICES UNIT

- Managed 482,616 hours of off-duty employment
- 540 new off-duty permit numbers
- Facilitated separation of 260 employees
- Processed 371 Reclassifications

EMPLOYEE SERVICES SECTION

RISK MANAGEMENT UNIT

The Risk Management team conducted 100 ergonomic and vehicle assessments and provided Risk Management information and training to all new hires. They worked closely with supervisors and the Training Section to monitor vehicle crash trends and also worked to automate processes for vehicle damage reporting. They have recovered \$133,000 for damage to agency property.



WELLNESS AND BENEFITS UNIT

The Wellness and Benefits team continued to streamline and automate processes for employee benefits. The team coordinated Mobile Mammograms, Mobile Skin Cancer Screenings, and Wills for Heroes for agency members. Wellness launched Bootcamp with the Boss, a new group fitness program that allows employees to work out as a team alongside agency leaders. The annual OCSO Step Challenge for 2022 had 25 teams with 195 participants, with the top team (Sector IV) averaging over 21,000 steps per day. Wellness continued to bring Registered Dietician appointments to OCSO and hosted two healthy cooking demonstrations. They also coordinated employee participation in Wellness activities, including the American Lung Association Air Climb, Corporate 5K, Florida Run, Making Strides against Breast Cancer 5K, and K9s United Race.

HUMAN RESOURCES DIVISION

SCHOOL CROSSING GUARD UNIT

The School Crossing Guard Unit conducted state-mandated training, orientation, and annual recertification for 313 School Crossing Guards and hired over 100 new guards. The unit staffed and provided administrative support and supervision for guards covering 490 crossings for 134 schools throughout Orange County. School Crossing Guards continue to be a critical component to ensuring the safety of children as they travel to and from school.

TRAINING SECTION

The Training Section is responsible for the Firearms Range, Law Enforcement Vehicle Operations (LEVO) facility, Field Training and Evaluation Program (FTEP), Basic Recruit Training (BRT), Valencia Criminal Justice Basic Law Enforcement Academy, Video Production Unit, Mobile Video Systems Unit (MVSU), and the Training Coordinators.

In 2022:

The Agency completed a two-year cycle of de-escalation tactics in the simulator and transitioned into a two-year cycle for active assailant training.

MVSU

The Mobile Video Systems Unit managed 1,269 Body Worn Cameras (BWC) and 308.42 terabytes of stored digital information. They also managed 802 DriveCam event recorders. In 2022, they implemented Axon Performance to improve the overall performance of deputies issued a BWC. They installed 1,164 signal sidearms for BWC users, which enabled their BWC to be activated upon drawing their weapon, furthering the overall safety of our deputies. The agency entered into a new five-year contract with Lytx DriveCam and added 100 devices to outfit all agency-marked vehicles. The BWC technology upgrade was completed, and 10,736 items were upgraded and swapped out for new equipment. This included approximately 1,482 BWC cameras, 1,172 controllers (batteries), and 1,407 docks that needed configuration and registration. We received approval to purchase 363 additional BWCs for all Lieutenants and below.

BRT

The Basic Recruit Academy had 49 OCSO-sponsored recruits, who completed the 20-week Basic Law Enforcement Academy at Valencia College School of Public Safety.

FTEP

The Field Training and Evaluation Program Unit trained 128 newly hired deputies for assignments in the Uniform Patrol Division (114), Court Services Section (12), Youth Services Section (1), and Reserve Unit (1).

RANGE

The Orange County Sheriff's Office Range conducted 16 hours of mandatory training for all sworn personnel. The Range also provided specialized training courses, including Close-Quarter Vehicle Combat, 16 hours; Red Dot Pistol, 16 hours; Police Rifle, 24 hours; Police Rifle Refresher, 4 hours; Advanced Rifle, 16 hours; Concealed Carry, 8 hours; Female Combatives, 40 hours; Introduction to Tactical Combatives, 16 hours; Tactical Combatives I, 40 hours; Tactical Combatives II, 40 hours; Back to Basics Pistol, 8 hours; Low Light Pistol, 16 hours; Tactical Handgun, 16 hours, and Tactical Shotgun, 8 hours. The Range staff also prepared for SWAT Round-Up International (SRI) two weeks before the event and helped facilitate the event the following week. The Range staff also hosted multiple VIPs, including the Boy Scouts of America, the Chamber of Commerce, foreign entities, and federal agencies, including the FBI, ATF, DOE, U.S. Army, and ROTC.

LEVO

The Law Enforcement Vehicle Operations Unit trained over 980 employees. Training included braking, skid control, and backing for all agency members, as well as Stop Stick deployment and a skill assessment course for sworn members. They also trained over 30 outside agency members, including training OPD officers as instructors for the Pursuit Intervention Technique. Additionally, there were four Teen Driver Challenge classes offered to teens in the community.



COMMUNITY RELATIONS SECTION

In 2022, the Orange County Sheriff's Office was excited to start the year off with the arrival of the new Mobile Video Game Theater. The 32-foot gaming trailer is the first of its kind in the state of Florida, fully equipped inside and out with 11 screens, 13 game consoles (PS5, Xbox, and Nintendo Switch), and stadium seating to accommodate 44 players at a time. The Mobile Video Game Theater has proven to be an excellent community engagement tool for citizens of all ages.

The Community Relations Section and personnel throughout the agency participated in more than 244 special events in communities across Orange County. These events included Crime Prevention Safety Initiatives, Neighborhood Meetings, Safety Seminars, the Homelessness Resource Fair, Occupant Protection Programs, National Night Out, and various holiday celebrations.

The Community Relations Section also coordinates and supports several volunteer programs, providing personnel for Citizens on Patrol (COP), the Chaplain Program, and the In-House Volunteer Programs. In 2022, these volunteers provided over 18,000 hours of their time, which directly benefited the citizens of Orange County.

The Orange County Police Athletic League (PAL) hosted 172 football, basketball, and soccer events. As a result, deputies coached and mentored 7,206 middle school students from across Orange County.

Community Education Programs, such as the Citizen Academies, are still in high demand. In 2022, our agency hosted traditional Civilian Police Academies, Hispanic Civilian Police Academies, Senior Citizen Academies, Teen Academies, and a new Brazilian Civilian Police Academy. The 222 citizens who attended these academies personally met Sheriff Mina and his Senior Staff before learning the inner workings of the Orange County Sheriff's Office.

In the wake of Hurricane Ian, the Community Relations Section organized the distribution of 600 boxes of essential toiletries and nonperishable food items to families in the hardest hit communities of Orlo Vista and Rio Pinar. In addition, each family received a \$25 Walmart gift card to purchase other needed items.

In November, the Community Relations Section shared the Blessing of Thanksgiving with families from across Orange County. During this event, 600 turkeys with all of the fixings for a Thanksgiving feast were distributed to families in need.

The Community Relations Section ended the year hosting the first "Making Holiday Wishes Come True" event, in which 150 area youth were given the opportunity to spend \$200 on themselves or family members for Christmas. In addition, the Sheriff's Office held a toy giveaway which provided toys to over 500 children.



SUPPORT SERVICES DIVISION

FLEET MANAGEMENT SECTION

- 11,023 work orders
- 24,413 parts billed out
- 50 road calls
- 515 body shop
- 212 new vehicles
- 75 reassignments per month
- 123 cars sold, with \$509,555 collected
- 27,872,071 miles driven
- 1,792,381 gallons of fuel
- \$0.42 CPM



RECORDS AND IDENTIFICATION SECTION

The Records and Identification Section handled the following in calendar year 2022:

- Addressed 26,000 public records requests and handed out over 50,007 items for those requests
- Answered 54,998 phone calls
- Completed 1,033 public fingerprints
- Serviced 15,622 customers
- Scanned 869,918 pages into the document imaging system

- Submitted 16,043 cases to the State Attorney's Office
- Processed 35,212 arrest reports
- Processed 30,064 fingerprint cards from all municipalities within Orange County, FL
- Verified 15,993 records in the State of Florida's FCIC database

MATERIAL CONTROL/SUPPLY SECTION

The Material Control/Supply Section (MC/S) provides uniforms and equipment to every other portion of the agency. They are responsible for the procurement, storage, distribution, maintenance, tracking, and disposal of the vast majority of the agency's equipment and supplies, as well as fixed asset management. In addition, MC/S is responsible for coordinating asset management with other entities that we do business with, such as Orange County Radio Services and our UASI partners.

MC/S continually conducts testing and evaluates new products and equipment for possible agency use, in conjunction with the Training Section and various operational units. In 2022, this included improved ballistic protection and equipment carriers.

INFORMATION MANAGEMENT SECTION

The Information Management Section (IMS) received over 10,000 calls for support in 2022.

IMS responsibilities include:

- 1,700 Laptops
- 1,000 Desktops
- 1,200 Cellular Phones
- 200 Virtual Servers
- 100 Network Devices
- Enterprise System Administration
- Backup and Disaster Recovery
- Database Administration
- Application Development
- Reporting & Compliance
- GIS
- Cybersecurity/Patching/Anti-Virus



SUPPORT SERVICES DIVISION

QUALITY ASSURANCE SECTION

Research and Development completed several assessments addressing current and future capital project needs for the agency. Construction of the new Physical Ability Track was completed and has been used by agency personnel. Additionally, the agency graphic designers, who contribute to the positive image and branding of the Sheriff's Office, completed over 235 projects during the year.

In March of 2022, the accreditation team hosted the CALEA Orlando conference. This brought over 800 law enforcement professionals from the United States, Canada, and Mexico to Central Florida to discuss best practices in law enforcement. The team also obtained reaccreditation from the Commission for Florida Law Enforcement Accreditation, Inc. (CFA) for the tenth time, updated over 80 policies, and assisted in creating 15 courses and placing them into PowerDMS for Roll Call training. The team also kept up with the CALEA second year review accreditation process.

YOUTH SERVICES SECTION

The Orange County Sheriff's Office tirelessly provides over 150 School Resource Officers (SRO) daily to staff 130 Orange County Public Schools within the unincorporated area of Orange County, ensuring a safe working and learning environment for staff and students. The SROs assigned to the Youth Services Section provide general law enforcement services, conduct criminal investigations, mentor students, perform campus security assessments, participate in active shooter drills and hostage scenario drills with school administrators and students, share vital intelligence at monthly School Threat Assessment Team meetings on each campus, and participate in after-school events, among other duties. In accordance with Florida law, the Section continued the Coach Aaron Feis Guardian Program training, which permits Orange County's public charter schools to arm school guardians, school employees, and licensed security guards.

The Section proudly participates in agency and community events, such as "Teach In," "Shop with a Cop," "Back to School Bash," and many more. Often during times of school closure, SROs report for duty in the Uniform Patrol Division to directly answer the calls from our community. During times of adverse weather conditions causing evacuations, the Section staffs shelters to provide safety and security for evacuees.

The Truancy Suppression Unit, which is assigned to the Youth Services Section, aids in daily staffing requirements and liaisons with juvenile probation officers to apprehend juveniles who are not complying with the conditions of their probation. Their proactive enforcement maintains accountability in an effort to reduce juvenile crime rates.

Year over year, due to OCSO's unprecedented presence and involvement within the Orange County Public School system, crime trends have dropped significantly on campuses that are now safer and more secure than in years prior.

2022 Highlights:

- Dispatched calls: 1,352
- Self-initiated: 4,277
- School-related/other threat investigations: 161



COURT SERVICES & COMMUNICATIONS DIVISION

COURT SECURITY SECTION

The end of COVID restrictions brought with it the reinstatement of in-person court proceedings within the Courthouse Complex. The Court Security Section was tasked with meeting the needs of the courts, as well as an influx of visitors to the other offices within the complex. Several high-profile trials were conducted throughout the course of the year, which required our Court Security Personnel to maintain additional security for the courts, as well as sequestered jurors, for extended periods of time.

2022 also brought the implementation of Body Worn Cameras (BWC) to the Courthouse Complex. With the issuance of the BWC to the Court Security Perimeter Squad, our deputies are better able to document security concerns, citizen contacts, and responses to calls for service. Additionally, the Court Special Response Team (CSRT), which is responsible for providing extra security during special court-related details and events, was able to resume its full schedule of training exercises and drills in order to provide the best possible services to the Judges and Court Officials.

The deputies assigned to the Orange County Courthouse are tasked with the safety and security of our judges, employees, and the thousands of visitors who visit the complex every day.

JUDICIAL PROCESS SECTION

The Judicial Process Section of the Orange County Sheriff's Office interacts directly with the public of Orange County for the purpose of serving various civil and enforceable papers. The civil papers are served by the civilian Civil Process Officers, and the enforceable papers are served by the Enforceable Writs Deputy Sheriffs. Both are supported by the Witness Management Squad, the Injunction Squad, and the Judicial Process Squad, as well as the Sales Coordinator.

During 2022, the Judicial Process Section:

- Received a total of 151,929 documents for processing
- Received 8,299 Writs of Possession (evictions)
- Executed 5,919 Writs of Possession (evictions)
- Received 49 Temporary Risk Protection Orders
- Received 43 Final Risk Protection Orders
- Processed 69,698 subpoenas

The Judicial Process Section collected \$1,092,543 in fees for processed services.

CRIMINAL PROCESS SECTION

The Criminal Process Section is responsible for processing, housing, and serving Orange County criminal arrest warrants. The Section is staffed by 57 employees who comprise the Warrants Unit, Fugitive Unit, and the Transportation/Extradition Units.

During 2022, the Criminal Process Section validated 18,836 records to include warrants and child support writs. Based on a data report, there were 17,798 outstanding warrants at the conclusion of 2022. The data report factors in any computer updates conducted by any law enforcement agency, such as warrants that were served, canceled, or recalled. Therefore, the total number of outstanding warrants can change on a daily basis.

In 2022, the Fugitive Unit made 964 physical arrests, serving 902 felony warrants and 172 misdemeanor warrants. One arrest may include multiple warrants. The Extradition/Transportation Units transported 1,965 prisoners in-state and 230 prisoners nationwide, including Puerto Rico.

As of December 31, 2022, there were 1,450 active writs; the Criminal Process Section Enforceable Writs Unit served 423 writs and collected \$41,142.60 in revenue.

COURT SERVICES & COMMUNICATIONS DIVISION

COMMUNICATIONS SECTION

The Orange County Sheriff's Office Communications Section operates one of the busiest 911 centers in the southeastern United States. In 2022, Communications answered 706,748 911 emergency calls and a similar number of administrative/non-emergency calls for a total of 1,247,510 calls.

2022 was another eventful year that saw Communications personnel rally for the arrival of Hurricane Ian and Hurricane Nicole, two storms which severely impacted Central Florida. Our personnel responded and flawlessly provided the necessary resources to support deputies on the streets and reassure our citizens that our service will always continue.

During the year, Communications continued to support preparation for a new Central Square Computer Aided Dispatch (CAD) system, anticipated to go live in mid-2023. Communications also worked with several vendors to

procure new, fully ergonomic Xybix consoles to enhance our employees' ability to serve our community and deputies on the streets.

In December 2022, Communications broke new technical ground with the implementation of an Automatic Abandoned Callback feature designed to help 911 Operators cope with the large number of abandoned calls caused by pocket dials, misdials, et cetera. This new feature quickly makes two automated attempts to call back those phones before a 911 Operator manually intervenes, thereby saving precious time. Communications also continued to work with Orange County Capital Projects, studying our space needs related to a new or back-up 911 center by participating in a staffing study.

Lastly, Communications worked with the Human Resources Division to conduct promotional processes for the positions of Supervisor, Assistant Squad Leader, and Manager. We were delighted to see several promotions follow.



COURT SERVICES & COMMUNICATIONS DIVISION

Communications Stats:

- Answered 706,748 emergency 911 calls
- Approximately 80.3% of all 911 calls answered within 10 seconds
- Approximately 89% of all 911 calls were from mobile phones
- Issued 79,124 case numbers
- Processed 1,326,035 event numbers
- Processed 2,151 Text-to-911 calls

Training:

- Conducted 5 New Hire PST Academies
- Trained 10 new 911 Operators
- Conducted 5 Dispatch Academies
- Cross-Trained 11 Dispatchers and 3 Teletype Operators
- Trained 4 Assistant Squad Leaders (Including 2 Acting)
- CTOs provided 16,400 hours of one-on-one training
- Conducted 4 CTO Classes
- Certified 11 new CTOs

Teletype Stats:

- Queried 31,942 Vehicle tags/Title/Lien checks
- Conducted 12,327 Wanted/Missing Person checks
- Queried 6,173 missing/stolen articles
- Queried 4,838 guns
- Queried 27,248 driver's licenses
- Ran 772 Concealed Weapons Permits
- Made 8,823 FCIC/NCIC entries
- Issued 1,643 BOLOs
- Handled 2,919 DCF notifications
- Handled 8,887 FAM/AM (Administrative Messages)

False Alarm Reduction Unit (FARU):

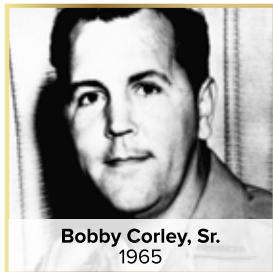
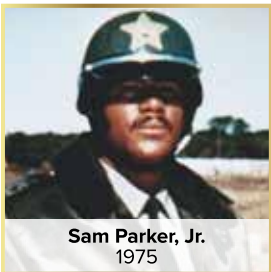
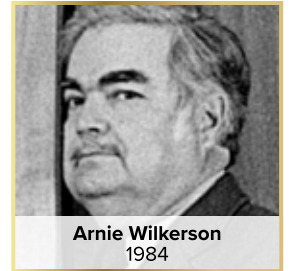
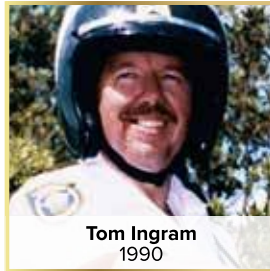
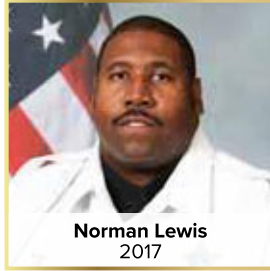
- FARU processed 31,836 alarm calls. Of those calls, 8,930 were canceled, turned over to another entity, or handled by off-duty units.
- Patrol deputies responded to 22,651 false alarms for an overall 29% decrease in response to false alarms.
- FARU issued 15,468 notification letters, registered 1,695 new accounts, and mailed out 3,853 alarm user registration forms. The unit received 195 repair orders on malfunctioning systems.

Audio Unit:

- Processed 5,924 State Attorney's Office requests
- Processed 1,363 non- State Attorney's Office requests
- Completed a total of 7,287 audio requests
- Total audio files reviewed/released: 9,989
- Total hours of audio reviewed: 1,801



FALLEN HEROES



ORANGE COUNTY
COURTHOUSE



2022 AWARD WINNERS

FRANK SETON AWARD

On January 4, 1989, while working an off-duty job, Deputy Seton responded to an urgent call for assistance from fellow deputies who were searching for several felony suspects. During that search, Deputy Seton was fatally injured. The Frank Seton Award was created to honor the memory of Deputy Seton's dedication and commitment and is awarded monthly to a deputy who best personifies the spirit of Frank Seton.

January

M/D Julie Junco

February

D/S James Baggs

March

D/S James Rhynes

April

D/S Matthew Chiang

May

Cpl. William Fitzpatrick

June

D/S Nicolas Stowe

July

M/D Armando Harwood

August

D/S Juan Rodriguez

September

D/S Donato Cipriano

October

M/D Armando Borrero

November

D/S William Puzynski

December

M/D Aaron Blankenship

JOHN CASSADY AWARD

John Cassady served as the Orange County Sheriff's Office staff psychologist until his passing in 1992. A plaque displayed in an agency facility describes him as "a true friend in the purest sense of the word. A confidante who could lighten a heavy heart, calm the troubled spirit, or illuminate and warm the darkest of times with compassion, warmth and a genuine love for his fellow man." This monthly award recognizes civilian employees who go beyond the realm of their normal duties.

April

ASL Jennifer Welch

May

Lindsey Miller

September

Danele Taylor



2022 AWARD WINNERS



DEPUTY OF THE YEAR
Deputy James Baggs



CIVILIAN OF THE YEAR
Danele Taylor



RESERVE DEPUTY OF THE YEAR
Giorgio Iurcotta



CITIZEN OF THE YEAR
Susana Nasr



SQUAD OF THE YEAR
Sector 2, Squad 10

COMBINED STATEMENT OF REVENUE & EXPENDITURES

	Major Funds		Total
	General Fund	Special Revenue	
Revenues			
Intergovernmental Revenues:			
Board of County Commissioners' Appropriations	\$ 301,342,027	\$ -	\$ 301,342,027
Grants and other revenues	1,197,522	48,406,907	49,604,429
Total Revenues	<u>302,539,549</u>	<u>48,406,907</u>	<u>350,946,456</u>
Expenditures			
Current:			
General Government:			
Salaries, benefits, and payroll taxes	15,908,323	-	15,908,323
Operating expenditures	104,933	-	104,933
Capital outlay	7,285	-	7,285
Public Safety:			
Salaries and benefits	207,713,958	42,879,099	250,593,057
Operating expenditures	46,659,192	2,469,813	49,129,005
Capital outlay	11,312,924	4,928,555	16,241,479
Debt Service:			
Principal retirement	1,263,807	-	1,263,807
Interest charges	31,257	-	31,257
Total Expenditures	<u>283,001,679</u>	<u>50,277,467</u>	<u>333,279,146</u>
Excess of Revenues Over (Under) Expenditures	<u>19,537,870</u>	<u>(1,870,560)</u>	<u>17,667,310</u>
Other Financing Sources (Uses):			
Sale of capital assets	545,643	-	545,643
Operating transfers (out) in	(1,870,560)	1,870,560	-
Transfer to Board of County Commissioners	(18,212,953)	-	(18,212,953)
Total Other Financing Sources (Uses)	<u>(19,537,870)</u>	<u>1,870,560</u>	<u>(17,667,310)</u>
Excess of revenues over expenditures and other financing sources (uses)	-	-	-
Fund balance, beginning of year, restricted	-	-	-
Fund balance, end of year, restricted	<u>\$ -</u>	<u>\$ -</u>	<u>\$ -</u>



SWORN EMPLOYEES

1,598 FULL-TIME
123 NEW HIRES
27 NEW VETERANS

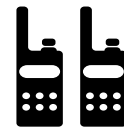


CIVILIAN EMPLOYEES

611 FULL-TIME
99 NEW HIRES
6 NEW VETERANS



257,686
 SELF-INITIATED
 CALLS FOR SERVICE



710,940
 DISPATCHED CALLS
 FOR SERVICE



706,748
 911 CALLS INTO THE
 COMM CENTER



1,292
 GUNS
 SEIZED



70,677
 INITIAL REPORTS
 WRITTEN



38,500
 ITEMS BOOKED
 INTO EVIDENCE



UPD RESPONSE TIMES

	<u>CODE 1</u>	<u>CODE 2</u>	<u>CODE 3</u>
Dispatch to On-Scene	12:30	14:32	5:43
Entry to On-Scene	23:27	37:08	6:52

ORANGE COUNTY SHERIFF'S OFFICE FACILITIES AND CONTACT NUMBERS

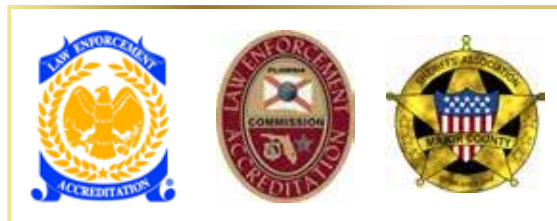
Non-Emergency 407-836-HELP (4357)

Office of John W. Mina, Sheriff	P.O. Box 1440 Orlando, FL 32802-1440	407-254-7000
Sector 1 (Apopka)	1111 N. Rock Springs Road Apopka, FL 32712	407-254-1001
Sector 2 (East Orange)	11000 Lake Underhill Road Orlando, FL 32825	407-254-4800
Sector 3 (West Orange)	475 W. Story Road Ocoee, FL 34761	407-254-6801
Sector 4 (South Orange)	2400 W. 33rd Street Orlando, FL 32839	407-836-3770
Sector 5 (Southwest Orange)	6817 Westwood Boulevard Orlando, FL 32821	407-351-9368
Sector 6 (Lake Buena Vista)	2700 Village Services Trail Lake Buena Vista, FL 32830	407-254-6900
Records	2500 W. Colonial Drive Orlando, FL 32804	407-254-7280
Human Resources	2500 W. Colonial Drive Orlando, FL 32804	407-254-7400
Judicial Process	425 N. Orange Avenue, Suite 240 Orlando, FL 32801	407-836-4570

ORANGE COUNTY SHERIFF'S OFFICE • 2022 ANNUAL REPORT

John W. Mina, **Sheriff** • Mark J. Canty, **Undersheriff**

Daniel Divine, **Manager, Research and Development** • Alex Villarreal, **Editor** • Joe Panico, **Graphic Designer**



The Orange County Sheriff's Office is accredited by the Commission on Accreditation for Law Enforcement Agencies, the Commission for Florida Law Enforcement Accreditation, and is a charter member of the Major County Sheriffs of America association.