

Date

, MD
Address
City, State, Zip

RE: Physical Accessibility Review Survey (PARS) / FSR-Attachment C

Dear:

In compliance with the Department of Health Care Services, Medi-Cal Managed Care Division Policy Letter 12-006, Partnership HealthPlan of California (PHC) has been conducting assessments of our network providers' offices to determine the level of physical accessibility of provider sites, including primary care providers, and specialist and ancillary service providers, that serve a high volume of Seniors and Persons with Disabilities (SPDs).

The information gathered will allow PHC to provide information to assist PHC members in choosing provider sites that will be able to meet their needs.

We are pleased to inform you that your office has been assessed as having xxx Access. This will be denoted in the PHC Provider Directory and on the PHC website, as well as the Accessibility Indicators next to your individual information.

Accessibility Levels:

<input type="checkbox"/> Basic Access	Demonstrates facility site access for the members with disabilities to parking, building, elevator, doctor's office, exam room and restroom. To meet Basic Access requirements, all (29) Critical Elements (CE) must be met.
<input type="checkbox"/> Limited Access	Demonstrates facility site access for the members with a disability is missing or is incomplete in one or more features for parking, building, elevator, doctor's office, exam room, and restroom. Deficiencies in 1 or more of the Critical Elements (CE) are encountered.
<input type="checkbox"/> Medical Equipment Access	The site has height adjustable exam table and patient accessible weight scales per guidelines (for wheelchair/scooter plus patient). This is noted in addition to level of Basic or Limited Access as appropriate.

Accessibility categories: (checked box reference access):

- P**-Parking and pedestrian walkways

- EB**-Exterior entrance to medical office buildings or office complexes
- IB**-Interior entrance to medical office buildings or office complexes
- R**- Restroom accessibility
- E**- Maneuverability and access to waiting rooms and exam/treatment rooms
- T**- Adjustable exam table and a weight scale that can accommodate a wheelchair or scooter. Please note that this is in addition to the other Accessibility Indicators and will not affect the level of basic accessibility.

A copy of the survey tool was offered to you at the time the site visit was scheduled. Please let us know if you need another copy.

If you have any questions please contact XXXXXXXX

Thank you for your cooperation in this matter.

Sincerely,

Site Reviewer Signature