Primary Care Provider-Medical Record Review Tool

Health Plan:	Review Date:
Site ID: Site NPI:	Reviewer name/title:
Address:	Reviewer name/title:
City and Zip Code:	Reviewer name/title:
	Reviewer name/title:
Phone: Fax:	Collaborating MCP(s): 1
	2

No. of Physicians: _____

Contact person/title: _____

Provider Name	Credentials (MD, NP, PA, CNM, LM)	NPI

 Electronic Medical Record (EMR): Yes (#)____ No(#) ____
 Medical Record Review: Onsite _____ Remote Access _____

 Paper/Hard Copy Medical Records: Yes ____ No___ Shared Medical Records: Yes ____ No____ Number of Records Reviewed: ______
 Medical Record Review: Onsite _____ Remote Access _____

Visit Purpose	Site-Specific Certification(s)	ertification(s) Provider Type Clinic T					
Initial Full ScopeMonitoring Periodic Full ScopeFollow-up	AAAHC JC CHDP NCQA	Family Practice Internal Medicine General Practice Pediatrics	Primary Care Community Hospital FQHC				
Focused ReviewTechnical Assistance Other(type)	CPSP None PCMH Other	OB/GYN as PCP Certified Nurse Midwife Licensed Midwife	Rural Health Solo Group Staff/Teaching Other (Type)				

	Medical Reco	ord Scor	es				Scoring Procedure	Compliance Rate
Note: Score "R" for Docun with evidence showir results.) When scoring for OB/CPSF criteria for the same	ng provider outrea P Preventive, scor	ach, refern re the Adu	rals, lab (Ilt or Pec	orders,	awaiting		 Scoring is based on <u>10</u> medical records. Add points given in each section. Add points given for all six (6) sections. Subtract "N/A" points (if any) from total points possible to get "adjusted" total 	Note: Any section score of < 80% requires a CAP for the entire MRR, regardless of the Total MRR score. Exempted Pass: 90% or
	Points possible	Yes Pts. Given	R Pts. Given	No's	N/A's	Section Score %		above: (Total score is ≥ 90% and all section scores are 80% or
I. Format	(8) x 10 = 80						5) Multiply by 100 to determine compliance rate as a percentage.	above)
II. Documentation III. Coordination of Care	(8) x 10 = 80 (8) x 10 = 80						· ÷ = x 100 =	Conditional Pass: 80-89%: (Total MRR is 80-89% <i>OR</i> Any section(s) score is < 80%)
IV. Pediatric Preventive	(34) x # of records						Points Total/ Decimal Compliance	Fail: 79% and Below
V. Adult Preventive	(30) x # of records						Given Adjusted Score Rate Pts. Poss.	CAP Required
VI. OB/CPSP Preventive	(59) x # of records						Note: Since Preventive Criteria have different points possible per type (Ped-34, Adult-30,	Other follow-up
	Points Possible	Yes Pts. Given	R Pts. Given	No's	N/A's		OB/CPSP-59, the <u>total points possible</u> will differ from site to site, depending on the number of <i>types</i> of records that are selected.	Next Review Due:
							The "No's" column <i>may</i> be used to help double-check math. The far-right Section Score % column may be used to determine if section is <80%.	

Medical Records Reference:

Medical Record	CIN	Age Year/Month	Gender	Member's Health Plan Code or Name	Member's Enrollment Date in MCP or Effective Date PCP Assigned to Member*
1					
2					
3					
4					
5					
6					
7					
8					
9					
10					

* Whichever is more recent

Do noi Cri	teria met: Give one (1) point cumented Member Refusal: R Give (1) point and score "R" for instances of member n-compliance. (Evidence showing provider outreach, order, referral, pending results.) teria not met: 0 points teria not applicable: N/A	Wt.	MR #1	MR #2	MR #3	MR #4	MR #5	MR #6	MR #7	MR #8	MR #9	MR #10	Score
	Individual Medical Record is established for each member.												
Α.	Member identification is on each page.	1											
B.	Individual personal biographical information is documented.	1											
C.	Emergency "contact" is identified.	1											
D.	Medical records are maintained and organized.	1											
E.	Member's assigned and/or rendering primary care physician (PCP) is identified.	1											
F.	Primary language and linguistic service needs of non-or limited- English proficient (LEP) or hearing/speech-impaired persons are prominently noted.	1											
G.	Person or entity providing medical interpretation is identified.	1											
H.	Signed Copy of the Notice of Privacy.	1											
Сс	omments:	Yes											
		R											
		No											
		NA											

II. Documentation Criteria

Solution of terms The second seco												
Criteria met: Give one (1) point Documented Member Refusal: R Give (1) point and score "R" for instances of member non-compliance. (Evidence showing provider outreach, order, referral, pending results.) Criteria not met: 0 points Criteria not applicable: N/A	Wt.	MR #1	MR #2	MR #3	MR #4	MR #5	MR #6	MR #7	MR #8	MR #9	MR #10	Score
A. Allergies are prominently noted.	1											
B. Chronic problems and/or significant conditions are listed.	1											
C. Current continuous medications are listed.	1											
D. Appropriate consents are present:												
1) Release of Medical Records	1											
2) Informed Consent for invasive procedures	1											
E. Advance Health Care Directive Information is offered.	1											
F. All entries are signed, dated, and legible.	1											
G. Errors are corrected according to legal medical documentation standards.	1											
Comments:	Yes											
	R											
	No											
	N/A											

Criteria met: Give one (1) point Documented Member Refusal: R Give (1) point and score "R" for instances of member non-compliance. (Evidence showing provider outreach, order, referral, pending results.) Criteria not met: 0 points Criteria not applicable: N/A	Wt.	MR #1	MR #2	MR #3	MR #4	MR #5	MR #6	MR #7	MR #8	MR #9	MR #10	Score
A. History of present illness or reason for visit is documented.	1											
B. Working diagnoses are consistent with findings.	1											
C. Treatment plans are consistent with diagnoses.	1											
D. Instruction for follow-up care is documented.	1											
E. Unresolved/continuing problems are addressed in subsequent visit(s).	1											
F. There is evidence of practitioner <i>review</i> of specialty/consult/referral reports and diagnostic test results.	1											
G. There is evidence of <i>follow-up</i> of specialty consult/referrals made, and results/reports of diagnostic tests, when appropriate.	1											
H. Missed primary care appointments and outreach efforts/follow- up contacts are documented.	1											
Comments:	Yes											
	R											
	No											
	N/A											

Criteria met: Give one (1) point	\\/	MR	Castra									
Documented Member Refusal: R Give (1) point and score "R" for instances of member non-compliance. (Evidence showing provider outreach, order, referral, pending results.) Criteria not met: 0 points Criteria not applicable: N/A	Wt.	#1	#2	#3	#4	#5	#6	#7	#8	#9	#10	Score
A. Initial Health Appointment (IHA) includes H&P and Risk Assessment												
1) Comprehensive History and Physical	1											
2) Member Risk Assessment	1											
B. Subsequent Comprehensive Health Assessment												
 Comprehensive History and Physical exam completed at age- appropriate frequency 	1											
2) Subsequent Risk Assessment	1											
C. Well-child visit												
1) Alcohol Use Disorder Screening and Behavioral Counseling	1											
2) Anemia Screening	1											
3) Anthropometric Measurements	1											
4) Anticipatory Guidance	1											
5) Autism Spectrum Disorder Screening	1											
6) Blood Lead Screening	1											
7) Blood Pressure Screening	1											
8) Dental/Oral Health Assessment	1											
a) Fluoride Supplementation	1											
b) Fluoride Varnish	1											
9) Depression Screening	1											

IV. Pediatric Preventive Criteria NOTE: * denotes Pending AAP guida	nce.											
Criteria met: Give one (1) point Documented Member Refusal: R Give (1) point and score "R" for instances of member non-compliance. (Evidence showing provider outreach, order, referral, pending results.) Criteria not met: 0 points Criteria not applicable: N/A	Wt.	MR #1	MR #2	MR #3	MR #4	MR #5	MR #6	MR #7	MR #8	MR #9	MR #10	Score
a) Suicide-Risk Screening	1											
b) Maternal Depression Screening	1											
10) Developmental Disorder Screening	1											
11) Developmental Surveillance	1											
12) Drug Use Disorder Screening and Behavioral Counseling	1											
13) Dyslipidemia Screening	1											
14) Hearing Screening	1											
15) Hepatitis B Virus Infection Screening	1											
16) Hepatitis C Virus Infection Screening	1											
17) Human Immunodeficiency Virus (HIV) Infection Screening	1											
18) Psychosocial/Behavioral Assessment	1											
19) Sexually Transmitted Infections (STIs) Screening and Counseling	1											
20) Sudden Cardiac Arrest and Sudden Cardiac Death Screening	1											
21) Tobacco Use Screening, Prevention, and Cessation Services	1											
22) Tuberculosis Screening	1											
23) Vision Screening	1											
D. Childhood Immunizations												
 Given according to Advisory Committee on Immunization Practices (ACIP) guidelines 	1											

IV. Pediatric Preventive Criteria NOTE: * denotes Pending AAP guidance.

☜ RN/NP/MD/PA/CNM/LM												
Criteria met: Give one (1) point Documented Member Refusal: R Give (1) point and score "R" for instances of member non-compliance. (Evidence showing provider outreach, order, referral, pending results.) Criteria not met: 0 points Criteria not applicable: N/A	Wt.	MR #1	MR #2	MR #3	MR #4	MR #5	MR #6	MR #7	MR #8	MR #9	MR #10	Score
2) Vaccine administration documentation	1											
3) Vaccine Information Statement (VIS) documentation	1											
Comments:	Yes											
	R											
	No											
	N/A											

V. Adult Preventive Criteria The RN/NP/MD/PA/CNM/LM												
Criteria met: Give one (1) point Documented Member Refusal: R Give (1) point and score "R" for instances of member non-compliance. (Evidence showing provider outreach, order, referral, pending results.) Criteria not met: 0 points Criteria not applicable: N/A	Wt.	MR #1	MR #2	MR #3	MR #4	MR #5	MR #6	MR #7	MR #8	MR #9	MR #10	Score
A. Initial Health Appointment (IHA) includes H&P and Risk Assessment												
1) Comprehensive History and Physical	1											
2) Member Risk Assessment	1											
B. Periodic Health Evaluation according to most recent United States Preventive Services Taskforce (USPSTF) Guidelines												
 Comprehensive History and Physical Exam completed at age- appropriate frequency 	1											
2) Subsequent Risk Assessment	1											
C. Adult Preventive Care Screenings												
1) Abdominal Aneurysm Screening	1											
2) Alcohol Use Disorder Screening and Behavioral Counseling	1											
3) Breast Cancer Screening	1											
4) Cervical Cancer Screening	1											
5) Colorectal Cancer Screening	1											
6) Depression Screening	1											
7) Diabetic Screening	1											
a) Comprehensive Diabetic Care	1											
8) Drug Use Disorder Screening and Behavioral Counseling	1											
9) Dyslipidemia Screening	1											
10) Folic Acid Supplementation	1											

V. Adult Preventive Criteria												
Criteria met: Give one (1) point Documented Member Refusal: R Give (1) point and score "R" for instances of member non-compliance. (Evidence showing provider outreach, order, referral, pending results.) Criteria not met: 0 points Criteria not applicable: N/A	Wt.	MR #1	MR #2	MR #3	MR #4	MR #5	MR #6	MR #7	MR #8	MR #9	MR #10	Score
11) Hepatitis B Virus Screening	1											
12) Hepatitis C Virus Screening	1											
13) High Blood Pressure Screening	1											
14) HIV Screening	1											
15) Intimate Partner Violence Screening for Women of Reproductive Age	1											
16) Lung Cancer Screening	1											
17) Obesity Screening and Counseling	1											
18) Osteoporosis Screening	1											
19) Sexually Transmitted Infection (STI) Screening and Counseling	1											
20) Skin Cancer Behavioral Counseling	1											
21) Tobacco Use Screening, Counseling, and Intervention	1											
22) Tuberculosis Screening	1											
D. Adult Immunizations												
1) Given according to ACIP guidelines	1											
2) Vaccine administration documentation	1											
3) Vaccine Information Statement (VIS) documentation	1											
Comments:	Yes											
	R											

V. Adult Preventive Criteria ♥ ☐ RN/NP/MD/PA/CNM/LM Criteria met: Give one (1) point MR Score Wt. Documented Member Refusal: R Give (1) point and score "R" for instances of member non-compliance. (Evidence showing provider outreach, order, referral, pending results.) #1 #2 #3 #4 #5 #6 #7 #8 #9 #10 Criteria not met: 0 points Criteria not applicable: N/A No N/A

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Criteria met: Give one (1) point Documented Member Refusal: R Give (1) point and score "R" for instances of member non-compliance. (Evidence showing provider outreach, order, referral, pending results.) Criteria not met: 0 points Criteria not applicable: N/A	Wt.	MR #1	MR #2	MR #3	MR #4	MR #5	MR #6	MR #7	MR #8	MR #9	MR #10	Score
A. Initial Comprehensive Prenatal Assessment (ICA)												
1) Initial prenatal visit	1											
2) Obstetrical and Medical History	1											
3) Physical Exam	1											
4) Dental Assessment	1											
5) Healthy Weight Gain and Behavioral Counseling	1											
6) Lab tests												
a) Bacteriuria Screening	1											
b) Rh Incompatibility Screening	1											
c) Diabetes Screening	1											
d) Hepatitis B Virus Screening	1											
e) Hepatitis C Virus Screening	1											
f) Chlamydia Infection Screening	1											
g) Syphilis Infection Screening	1											
h) Gonorrhea Infection Screening	1											
i) Human Immunodeficiency Virus (HIV) Screening	1											
B. First Trimester Comprehensive Assessment												
1) Individualized Care Plan (ICP)	1											

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Criteria met: Give one (1) point Documented Member Refusal: R Give (1) point and score "R" for instances of member non-compliance. (Evidence showing provider outreach, order, referral, pending results.) Criteria not met: 0 points Criteria not applicable: N/A	Wt.	MR #1	MR #2	MR #3	MR #4	MR #5	MR #6	MR #7	MR #8	MR #9	MR #10	Score
2) Nutrition Assessment	1											
3) Psychosocial Assessment												
a) Maternal Mental Health Screening	1											
b) Social Needs Assessment	1											
c) Substance Use Disorder	1											
4) Breast Feeding and other Health Education Assessment	1											
5) Preeclampsia Screening	1											
6) Intimate Partner Violence Screening	1											
C. Second Trimester Comprehensive assessment												
1) ICP	1											
2) Nutrition Assessment	1											
3) Psychosocial Assessment												
a) Maternal Mental Health Screening	1											
b) Social Needs Assessment	1											
c) Substance Use Disorder Assessment	1											
4) Breast Feeding and other Health Education Assessment	1											
5) Preeclampsia Screening	1											
a) Low Dose Aspirin	1											

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Criteria met: Give one (1) point Documented Member Refusal: R Give (1) point and score "R" for instances of member non-compliance. (Evidence showing provider outreach, order, referral, pending results.) Criteria not met: 0 points Criteria not applicable: N/A	Wt.	MR #1	MR #2	MR #3	MR #4	MR #5	MR #6	MR #7	MR #8	MR #9	MR #10	Score
6) Intimate Partner Violence Screening	1											
7) Diabetes Screening	1											
D. Third Trimester Comprehensive assessment												
1) ICP Update and Follow Up	1											
2) Nutrition Assessment	1											
3) Psychosocial Assessment												
a) Maternal Mental Health Screening	1											
b) Social Needs Assessment	1											
c) Substance Use Disorder Assessment	1											
4) Breastfeeding and other Health Education Assessment	1											
5) Preeclampsia Screening	1											
a) Low Dose Aspirin	1											
6) Intimate Partner Violence Screening	1											
7) Diabetic Screening	1											
8) Screening for Strep B	1											
9) Screening for Syphilis	1											
10) Tdap Immunization	1											
E. Prenatal care visit periodicity according to most recent American College of Obstetricians and Gynecologists (ACOG) standards	1											

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Criteria met: Give one (1) point Documented Member Refusal: R Give (1) point and score "R" for instances of member non-compliance. (Evidence showing provider outreach, order, referral, pending results.) Criteria not met: 0 points Criteria not applicable: N/A	Wt.	MR #1	MR #2	MR #3	MR #4	MR #5	MR #6	MR #7	MR #8	MR #9	MR #10	Score
F. Influenza Vaccine	1											
G. COVID Vaccine	1											
H. Referral to Special Supplemental Nutrition Program for Women, Infants, and Children (WIC) and assessment of Infant Feeding Status	1											
I. HIV-related services offered	1											
J. AFP/Genetic Screening offered	1											
K. Family Planning Evaluation	1											
L. Comprehensive Postpartum Assessment												
1) ICP	1											
2) Nutrition Assessment	1											
3) Psychosocial Assessment												
 a) Maternal Mental Health Screening/Postpartum Depression screening 	1											
b) Social Needs Assessment	1											
c) Substance Use Disorder Assessment	1											
4) Breastfeeding and other Health Education Assessment	1											
5) Comprehensive Physical Exam	1											
Comments:	Yes											
	R											
	No											

VI. OB/CPSP Preventive Criteria The second s Criteria met: Give one (1) point Wt. MR Score Documented Member Refusal: R Give (1) point and score "R" for instances of member non-compliance. (Evidence showing provider outreach, order, referral, pending results.) #1 #2 #3 #4 #5 #6 #7 #8 #9 #10 Criteria not met: 0 points Criteria not applicable: N/A N/A