

**PARTNERSHIP HEALTHPLAN OF CALIFORNIA
POLICY / PROCEDURE**

Policy/Procedure Number: CLPM-12		Lead Department: Claims	
Policy/Procedure Title: Prohibition Against Balance Billing Partnership Members for Covered Services		<input checked="" type="checkbox"/> External Policy <input type="checkbox"/> Internal Policy	
Original Date: 9/1/25		Next Review Date: 01/01/2026 Last Review Date:	
Applies to:	<input checked="" type="checkbox"/> Medi-Cal	<input type="checkbox"/> Employees	
Reviewing Entities:	<input type="checkbox"/> IQI	<input type="checkbox"/> P & T	<input type="checkbox"/> QUAC
	<input type="checkbox"/> OPERATIONS	<input type="checkbox"/> EXECUTIVE	<input type="checkbox"/> COMPLIANCE <input checked="" type="checkbox"/> DEPARTMENT
Approving Entities:	<input type="checkbox"/> BOARD	<input type="checkbox"/> COMPLIANCE	<input type="checkbox"/> FINANCE <input type="checkbox"/> PAC
	<input type="checkbox"/> CEO <input type="checkbox"/> COO	<input type="checkbox"/> CREDENTIALING	<input checked="" type="checkbox"/> DEPT. DIRECTOR/OFFICER
Approval Signature: <i>Lisa Malvo</i>		Approval Date: 09/01/2025	

I. RELATED POLICIES:

A. N/A

II. IMPACTED DEPTS:

A. Claims

III. DEFINITIONS:

A. N/A

IV. ATTACHMENTS:

A. N/A

V. PURPOSE:

To define Partnership’s policy on balance billing Partnership members for Providers.

VI. POLICY / PROCEDURE:

In accordance with 22 CCR sections 53866, 53220 and 53222, Partnership providers, contracted and non-contracted, are prohibited from balance billing Partnership members for covered services.

Partnership will hold harmless and indemnify Partnership members for Partnership’s debt to providers for services rendered and billed to members.

California Code Regulation, Title 22, Section 51002 – Beneficiary Billing can be found at the following link:

<https://www.law.cornell.edu/regulations/california/22-CCR-51002>

VII. REFERENCES:

- A. 22 CCR, section 53866
- B. 22 CCR, section 53220
- C. 22 CCR, section 53222
- D. 22 CCR, section 51002

VIII. DISTRIBUTION:

- A. PARTNERSHIP4ME PowerDMS Policies & Procedures

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IX. POSITION RESPONSIBLE FOR IMPLEMENTING PROCEDURE: Senior Director, Claims Department

X. REVISION DATES: 9/1/25