

**PHP MEMBERS:** Care is there when you need it

## Around-the-Clock Access to Doctors at Your Convenience



### Sick child at 2 a.m.?

When illness strikes **24/7 CALL-A-DOC** provides access to licensed U.S.-based doctors anytime—from your own home. No need to take an unhappy, irritable child out during the night for treatment of non-emergency issues or for situations when your family doctor is not available.

And, due to the COVID-19 crisis, **24/7 CALL-A-DOC** services are free to members until further notice.

### On the road and not feeling well?

When you leave town **24/7 CALL-A-DOC** health care is always a call or click away. From the first symptom, you can access quality health care via telephone or video without disrupting travel plans or business meetings.

#### Common non-emergency conditions that can be treated:

- Cold and flu symptoms
- Respiratory infections
- Skin rashes
- Urinary tract infections
- Ear infections
- Pink eye
- Allergies and sinus problems
- Acne



Learn more about Get PHP Fit wellness tools at [phpni.com](http://phpni.com)

### 3 Simple steps to prompt care

#### 1. Register

Online (primary member registers self and/or dependents) at [www.247calladoc.com](http://www.247calladoc.com) or by calling **1-844-DOC-24HR**. The primary member must provide name, date of birth, and member number.

#### 2. Request a Consultation

Once registered, you may request a video or telephone consultation with a **24/7 CALL-A-DOC** doctor.

#### 3. See a Doctor

A doctor will contact you within the hour (on average, within 15 minutes), to discuss your symptoms and a treatment plan including medication, if necessary. A nurse will also follow up 3-5 days later to see how you are feeling.

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**24/7 CALL(A)DOC**  
ACROSS THE NATION, AROUND THE CLOCK

Online at: [www.247calladoc.com](http://www.247calladoc.com)  
Telephone: **1-844-DOC-24HR**

PHP Customer Service: 260-432-6690 | Toll Free: 1-800-982-6257



24/7 Call-A-Doc is a service offered as part of PHP's independent wellness program and is not intended to provide eligibility or benefits under any plan insured or administered by PHP. The 24/7 Call-A-Doc service is not a part of or integrated with, any benefits or terms under a PHP Plan. A member should understand that PHP is simply facilitating access to 24/7 Call-A-Doc and this service should not be considered a health plan sponsored by PHP or any employer.