

ConnectWise, LLC  
4110 George Rd. Suite 200  
Tampa, FL 33634  
March 2, 2020



RE: CJIS Security Policy Attestation Letter

Heath Hensley  
101 S Garland Ave #300  
Orlando, FL 32801

Dear Mr. Hensley:

ConnectWise is pleased to provide this letter of attestation regarding the adherence to information security requirements as defined in the Criminal Justice Information Services (CJIS) Security Policy version 5.8. As a component of compliance with customer requirements, PowerDMS, Inc. (PowerDMS) has committed to adhering to the CJIS Security Policy to provide adequate protection to Criminal Justice Information (CJI) utilized by various Law Enforcement and Civilian Agencies. While PowerDMS does not utilize CJIS to provide services to its customers, the PowerDMS platform is used by law enforcement agencies and third parties that utilize CJI.

ConnectWise was engaged by PowerDMS in 2020 to provide an independent verification and validation regarding PowerDMS' adherence to the CJIS Security Policy requirements. The scope of the attestation included the PowerDMS application, supporting infrastructure and processes located in AWS GovCloud West.

The engagement tasks were performed onsite at PowerDMS Orlando, Florida location and included the following:

- Interviews with key stakeholders at the executive management and technical level
- Reviews of policies and procedures
- Inspection of physical, technical, and administrative documentation
- Walkthrough of critical information security processes

ConnectWise evaluated PowerDMS against each of the following 13 CJIS Security Policy areas:

- Information Exchange
- Monitoring, Review, and Delivery of Service

- Incident Response
- Auditing and Accountability
- Access Control
- Identification and Authorization
- Configuration Management
- Media Protection
- Physical Protection
- Systems and Communications Protection
- Formal Audits
- Personnel Security
- Mobile Devices

ConnectWise, LLC concluded PowerDMS complied with applicable policy statements from each of the above CJIS Security Policy areas.

Regards,

A handwritten signature in black ink, appearing to read 'Wayne Selk', with a long horizontal flourish extending to the right.

Wayne Selk  
Director, Professional Services  
ConnectWise, LLC