



PAGEDALE POLICE DEPARTMENT

CALEA 45.2.2

Quality of Service Evaluation

Dir Sir/Ma'am,

You are receiving this survey because you have come into contact with an Officer of the Pagedale Police Department recently. In order to monitor the quality of service that we are providing, we respectfully ask that you complete the following survey. All of your answers are strictly confidential. Please answer only the questions that are applicable to your contact.

Thank you,

Colonel Anthony T. Huckleberry
Chief of Police
Pagedale Police Department

Male	_____	Female	_____	Resident of the City of Pagedale	Yes	_____	No	_____				
Age:	Under 21	_____	21-30	_____	31-40	_____	41-50	_____	51-60	_____	Over 60	_____
1.	Did the Officer treat you with courtesy and respect?								Yes	_____	No	_____
2.	Did the Officer present a positive and professional image by his/her dress, demeanor, and mannerisms?								Yes	_____	No	_____
3.	Did the Officer appear to be knowledgeable and well versed on the subject that you were dealing with, or did the Officer direct you to the appropriate service for assistance?								Yes	_____	No	_____
4.	Did the Officer's level of concern seem appropriate for the situation?								Yes	_____	No	_____
5.	Did the Officer respond in a timely manner?								Yes	_____	No	_____
6.	In general, do you feel Police are needed to provide a safe community?								Yes	_____	No	_____
7.	In general, do you feel that the Pagedale Police do a good job of providing police service to the community?								Yes	_____	No	_____
8.	What services would you like to see the Police provide for the community?											

9. If you are a Pagedale resident, please identify any problems or concerns that exist in your neighborhood.

10. Please list any other comments/concerns that you may have:

OPTIONAL: Please indicate your name and address:

Pagedale Police Department
Office of Chief of Police
1420 Ferguson Ave
Pagedale, Missouri 63133

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