



PAGEDALE POLICE DEPARTMENT

CALEA 45.2.2

Quality of Service Evaluation

Pagedale Resident,

You are receiving this survey because we value your opinion of the Pagedale Police Department. In order to monitor the quality of service that we are providing, we respectfully ask that you complete the following survey. **All of your answers are strictly confidential.**

Thank you,

Colonel Anthony T. Huckleberry

Chief of Police

Pagedale Police Department

Male	Female	Resident of the City of Pagedale	Yes	No			
Age: Under 21	21-30	31-40	41-50	51-60	Over 60		
1. Have you had any contact with a Pagedale Police Officer in the last 90 days?			Yes	No			
(If NO, please skip to question 5)							
2. Did the Officer treat you with courtesy and respect?			Yes	No			
3. Did the Officer present a positive and professional image by his/her dress, demeanor, and mannerisms?			Yes	No			
4. Did the Officer appear to be knowledgeable and well versed on the subject that you were dealing with, or did the Officer direct you to the appropriate service for assistance?			Yes	No			
5. Do you feel that Pagedale Police Officers respond to calls in a timely manner?			Yes	No			
6. Do you feel that Pagedale Police Officers drive courteously?			Yes	No			
7. Approximately how many times a week do you see a Pagedale Police Officer patrolling your street?			1-5	5-10	10-15	16+	
8. Compared to three years ago, how do you feel the Pagedale Police Department is doing:			Much Worse	Worse	Same	Better	Much Better
9. Please rate the Pagedale Police Department on a scale of 1 (Bad) to 5 (Best):			1	2	3	4	5
10. In general, do you feel Police are needed to provide a safe community?			Yes	No			
11. In general, do you feel that the Pagedale Police do a good job of providing police service to the community?			Yes	No			
12. In general, do you feel safe in your neighborhood?			Yes	No			
13. What services would you like to see the Police provide for the community?							

14. If you are a Pagedale resident, please identify any problems or concerns that exist in your neighborhood:

15. Please list any other comments/concerns that you may have:

16. **OPTIONAL:** Please indicate your name and address:

Pagedale Police Department
Office of Chief of Police
1420 Ferguson Ave
Pagedale, Missouri 63133

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