

33.5 Professional Staff Training

The training of professional staff employees shall depend upon the *classification* of the *employee* but *may* include basic on-the-job training specific to the assignment and periodic training intended to further the skills of the *employee*.

- A. Communications staff must maintain a minimum number of continued training hours annually.
- B. All new professional staff employees shall receive training regarding:
 - 1. the Department's role, purpose, goals, policies and procedures,
 - 2. working conditions and rules and procedures,
 - 3. responsibilities and rights of employees, and
 - 4. the importance of customer service.

