

	PARADISE VALLEY POLICE GENERAL ORDER Noise Complaints	Order Number
		41.80 Date 05-15-17

41.80 Noise Complaints

Purpose:

To establish a uniform method of handling any type of noise complaint and to set guidelines for reporting and disposition.

Procedure:

Officers will respond to any and all noise complaints received by dispatch, made by a citizen or as directed by a *supervisor*. Upon arrival, the responding *officer will* make a determination as to the course of action needed.

A. No Written Report Required:

The complainant advises that they desire the noise to be reduced or eliminated; they do not want, or have no need, to document the incident in the form of a written *report*; nor do they wish to support prosecution.

1. The *officer will* handle as they deem necessary or as directed by a *supervisor* in an effort to satisfy the complainant and make notes as to the disposition in the CAD narrative.
2. If extenuating circumstances exist, and/or the *officer* believes that a *report* would be required, the *officer will* complete a *report* entitled "Noise Complaint."

B. Report Required:

If the complainant requests a *report* because the noise is a continuing problem, and/or they want to have a formal complaint pursued, the *officer will* do the following as needed.

1. Noncompliance:

If in the *officer's* opinion the noise is in violation of *Town Code* 8-10 or 10-7 the responding *officer will* complete their investigation, including using an audio meter to determine if the noise is over any noise limits or dB (decibels) levels prescribed in *Town Code* 8-10, and complete a *report* entitled "Noise Complaint." After conducting the investigation the *officer should* either issue a citation to the violating party or file a long form complaint with the Town Prosecutor.



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2. Compliance:

If in the *officer's* opinion the noise is not in violation of *Town Code* 8-10 or 10-7 the responding *officer will* complete their investigation, including using an audio meter to determine if the noise is over any noise limits or dB (decibels) levels prescribed in *Town Code* 8-10, and advise the complainant that the noise does not appear to be a violation of *Town Code* 8-10 at the time. If the complainant is not satisfied with that determination the *officer will* complete a *report* entitled "Noise Complaint," provide them with the *report* number and refer them to the Town Prosecutor. The *officer will* send a copy of the *report* to the Town Prosecutor with a note advising that the complainant is not satisfied and *will* be contacting him.

