

South Metro Fire Rescue

2023 Annual Response Report

* 2019 data includes the unification with Littleton Fire
 * Station 15 was closed in June 2023 for new construction



Total Responses							
	Alarms	EMS	Fire	Other	Public Assist	Special Ops	Total
2019	4,355	27,810	587	3,079	6,924	271	43,026
In District	4,321	26,903	542	2,659	6,853	268	41,546
Out of District	34	907	45	420	71	3	1,480
2020	4,039	26,620	771	2,915	6,613	266	41,224
In District	4,013	25,825	706	2,519	6,543	263	39,869
Out of District	26	795	65	396	70	3	1,355
2021	4,380	30,299	687	3,162	7,497	269	46,294
In District	4,338	29,422	634	2,695	7,408	262	44,759
Out of District	42	877	53	467	89	7	1,535
2022	4,785	32,658	690	3,509	8,586	320	50,548
In District	4,738	31,919	620	3,020	8,482	316	49,095
Out of District	47	739	70	489	104	4	1,453
2023	4,830	33,654	583	3,124	8,588	295	51,074
In District	4,792	33,015	546	2,744	8,506	287	49,890
Out of District	38	639	37	380	82	8	1,184
Grand Total	22,389	151,041	3,318	15,789	38,208	1,421	232,166

Incident Type Examples

Alarms: Fire Alarm Activation (no fire)

EMS: Medical Problem, Injury Vehicle Crash

Fires: Structure, Wildfire, Vehicle

Other: Cancelled Enroute, Explosion, Standby

Public Assist: Smoke Investigation, Water Leak, Lock-Out, Police Matter

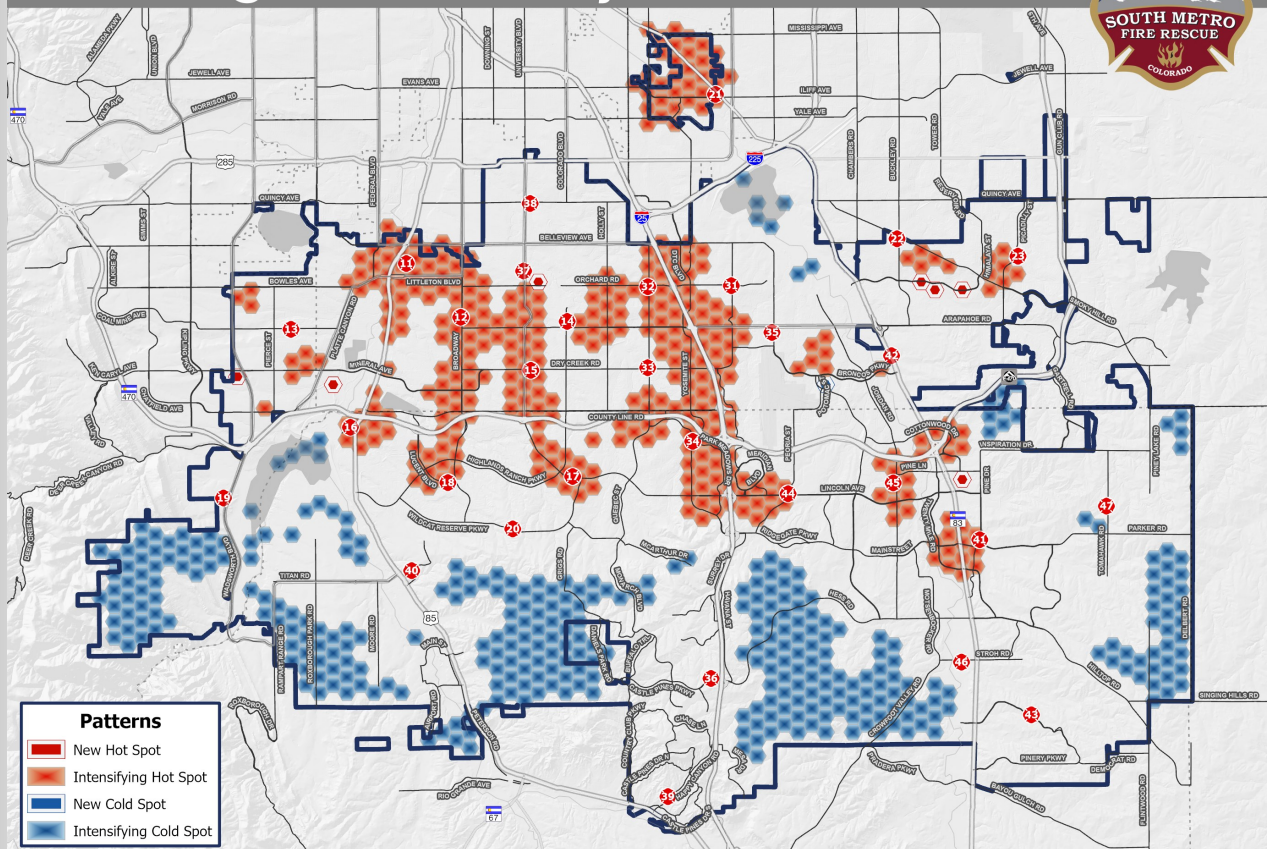
Special Ops: Structure Collapse, Hazmat Release, Water Rescue

Data includes both emergent and non-emergent responses.

Starting in 2023, Unauthorized Burning and Controlled Burning have moved to the Public Assist category.

2023

Evolving Call Density



2019-2023

All Calls, In District Only

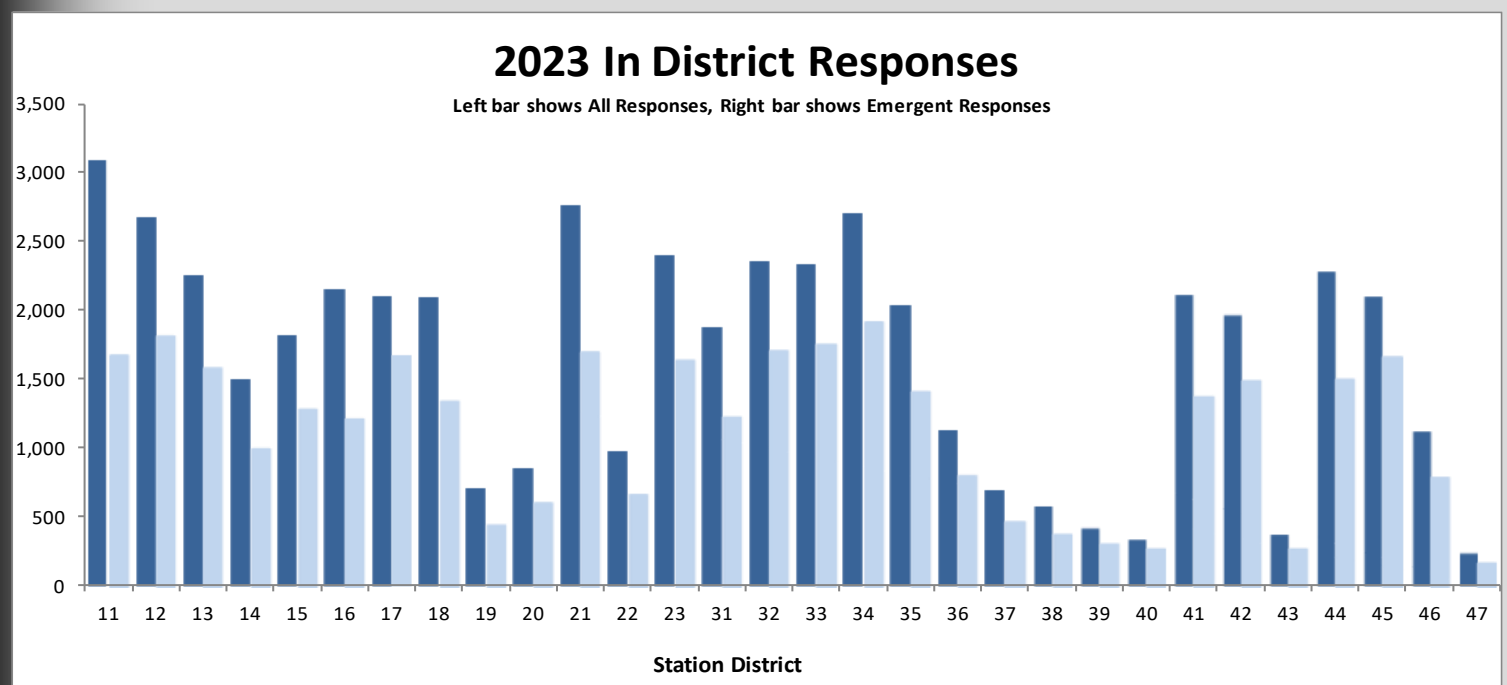
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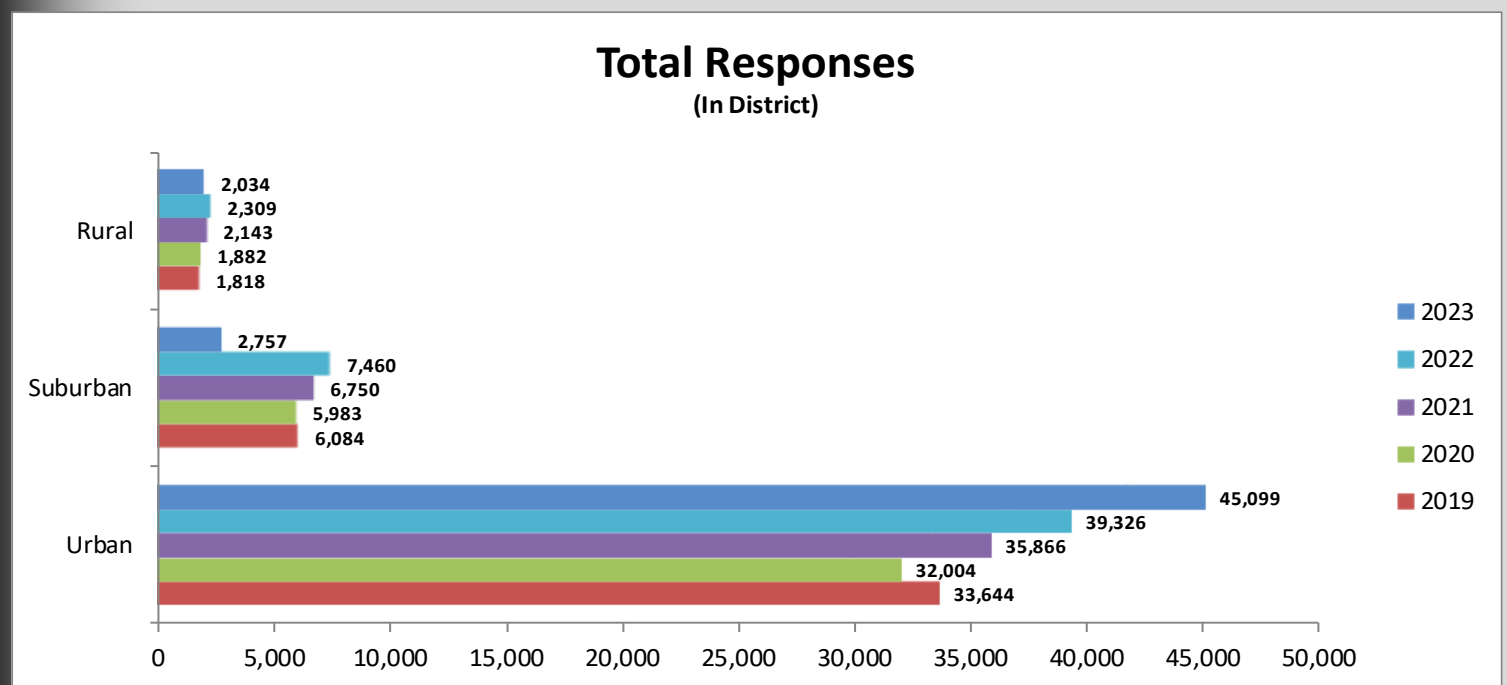


In District Calls by Station District



Response Numbers include all calls within the SMFR District. Calls include Emergent and Non-Emergent responses, including cancelled incidents.

In District Calls by Population Density



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South Metro Fire Rescue

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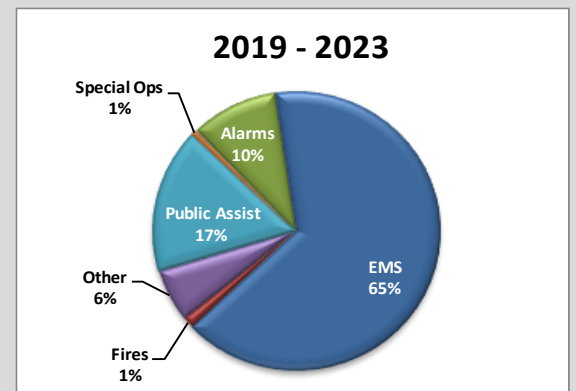
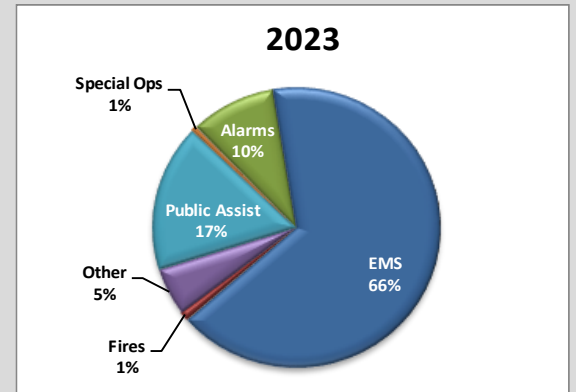
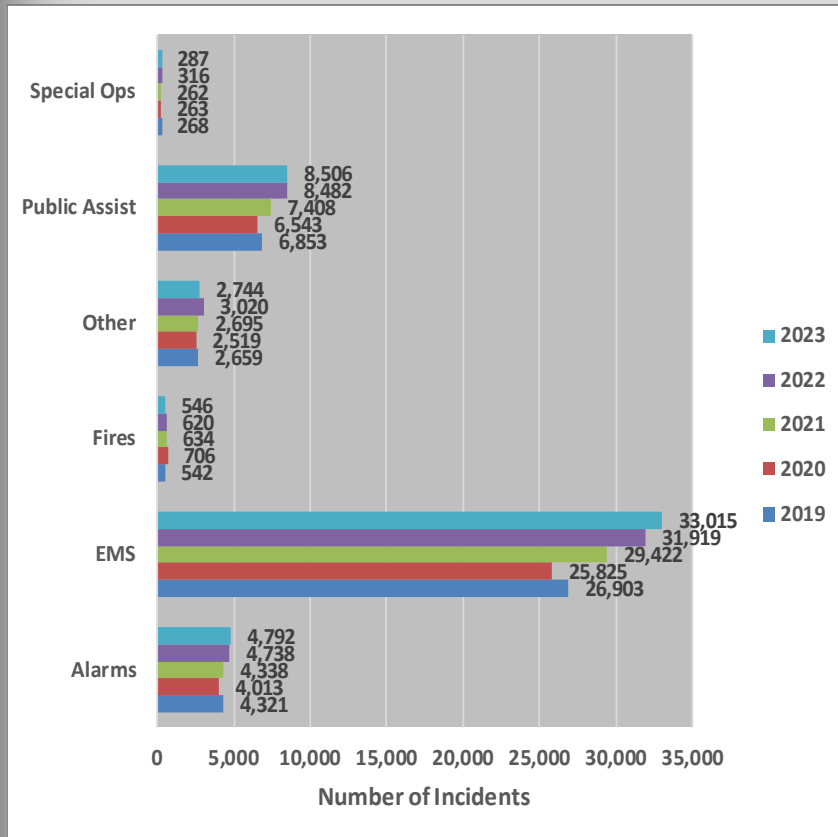
FIRE EXPERIENCE (In District)

In District Fire Activity	2019	2020	2021	2022	2023
Structure Fires (NFIRS 111-124)	277	275	226	186	196
Fires Contained to Room of Origin	242	230	183	155	160
% Fires Contained to Room of Origin	87%	84%	81%	83%	82%
Sprinkler Head Activations	13	11	10	4	7
Total P & C Pre-Incident Value	\$376,633,627	\$278,878,909	\$237,405,445	\$135,454,704	\$208,359,777
Total P & C Loss	\$9,680,155	\$8,068,744	\$6,021,118	\$12,010,340	\$19,812,125
Total Assessed P & C Value Saved	\$366,953,472	\$270,810,165	\$231,384,327	\$123,444,364	\$188,547,652
Wildland Fires (NFIRS 140-143, 170-173)	57	144	78	129	53

EMS EXPERIENCE (In District)

In District EMS Activity	2019	2020	2021	2022	2023
Total Transports by SMFR	18,587	17,785	20,458	22,261	23,256
Non-Emergent Transports by SMFR	16,661	15,837	18,367	20,072	20,604
Emergent Transports by SMFR	1,926	1,948	2,091	2,189	2,652
% Emergent Transport Trips	10%	11%	10%	10%	11%
Transports by Auto Aid Agency	269	228	249	326	288
Transports by Private Ambulance	159	121	59	36	34

Call Type Distribution—All Calls (In District, Emergent and Non-Emergent)



Response Numbers include all calls within the SMFR District. Calls include Emergent and Non-Emergent responses, including cancelled incidents.

South Metro Fire Rescue

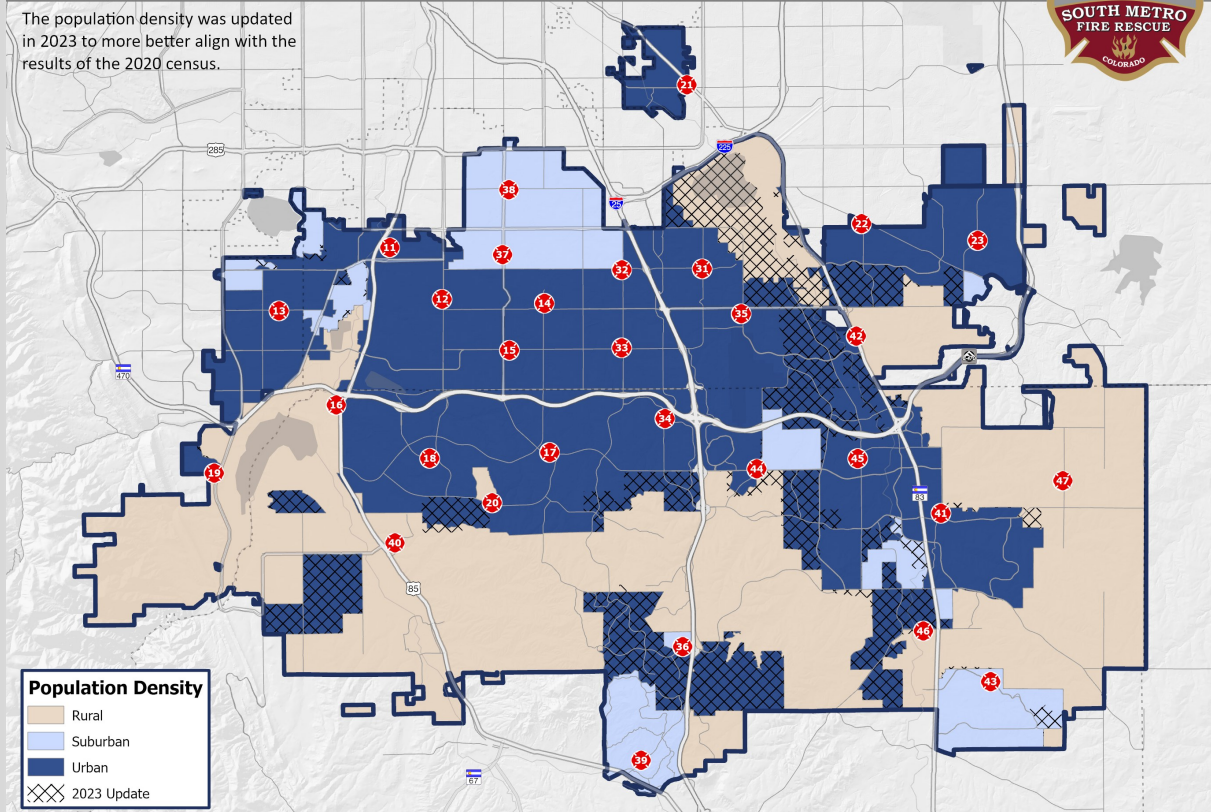
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Population Density

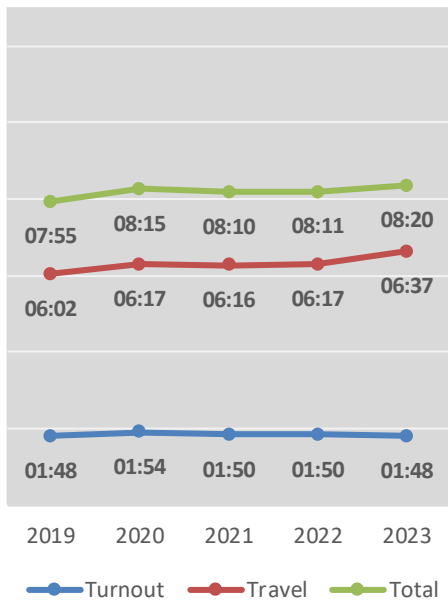
The population density was updated in 2023 to more better align with the results of the 2020 census.



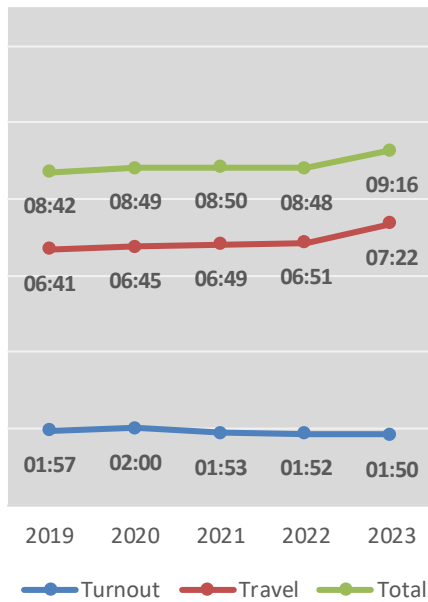
2023

Performance Times by Population Density

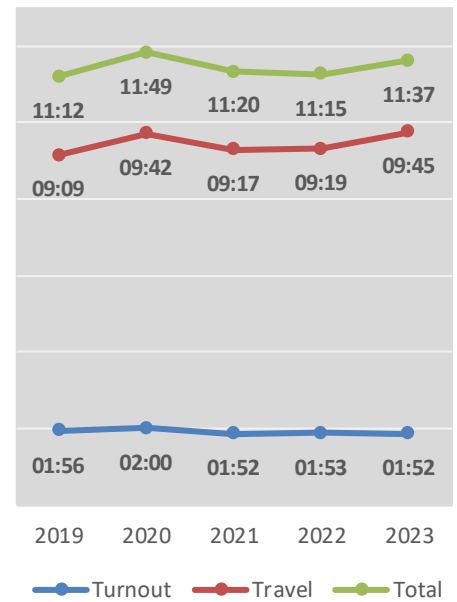
Urban Performance 90th Percentile



Suburban Performance 90th Percentile



Rural Performance 90th Percentile



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Response Time Compliance

RESPONSE TIME COMPLIANCE (In District, Emergent)										
1st Unit on Scene	2019		2020		2021		2022		2023	
	90th PCTL	% Met Goal	90th PCTL	% Met Goal	90th PCTL	% Met Goal	90th PCTL	% Met Goal	90th PCTL	% Met Goal
Dispatch (1:00 @ 90%)	0:48	98%	0:46	98%	0:46	98%	0:48	97%	0:42	95%
Turnout (1:30 @ 90%)	1:50	75%	1:55	65%	1:51	68%	1:50	69%	1:48	72%
Travel - Urban (5:12 @ 90%)	6:02	80%	6:17	76%	6:16	76%	6:17	76%	6:37	72%
Travel - Suburban (6:30 @ 90%)	6:41	88%	6:45	88%	6:49	87%	6:51	87%	7:22	83%
Travel - Rural (13:00 @ 90%)	9:09	97%	9:43	97%	9:17	98%	9:19	97%	9:45	97%
Total Response Time (90%)	8:13	89%	8:34	86%	8:29	87%	8:30	87%	8:35	85%
2nd Unit on Scene	90th PCTL	% Met Goal	90th PCTL	% Met Goal	90th PCTL	% Met Goal	90th PCTL	% Met Goal	90th PCTL	% Met Goal
Turnout (1:30 @ 90%)	1:53	74%	1:56	68%	1:51	70%	1:49	73%	1:47	76%
Travel - Urban (10:24 @ 90%)	8:13	95%	8:20	95%	8:23	95%	8:34	94%	8:28	95%
Travel - Suburban (10:24 @ 90%)	9:03	94%	9:13	93%	9:23	93%	9:10	94%	10:21	90%
Travel - Rural (18:12 @ 90%)	12:08	98%	12:20	98%	11:53	98%	12:03	98%	12:10	99%
Total Response Time (90%)	10:44	97%	11:03	97%	10:58	97%	11:02	97%	10:40	97%

Values are based on the first arriving unit, responding Emergent, within the SMFR district. 90th PCTL represents how we perform 90% of the time.
 % Met Goal represents how often we meet our goal as established in the parenthesis in the left most column.

Total Response Time—First Unit On Scene

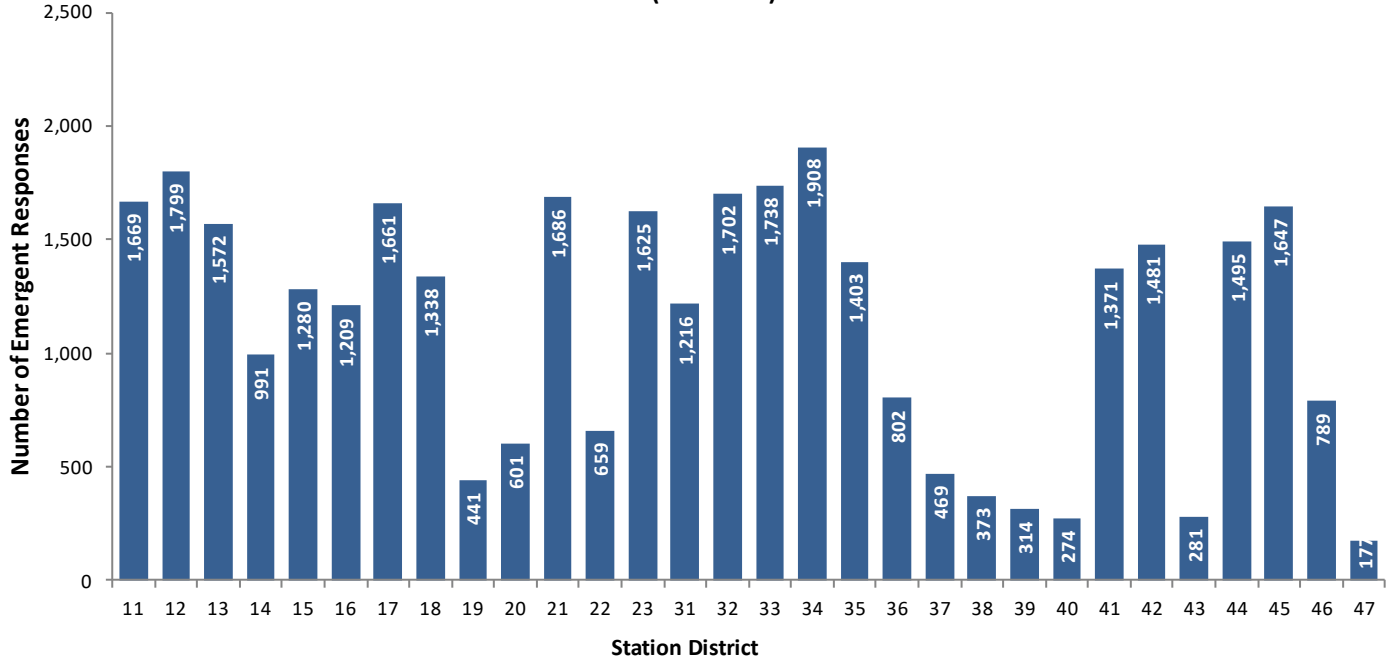
Total Response Time - First Unit On Scene (In District, Emergent)															
	2019			2020			2021			2022			2023		
	Count	90th PCTL	% Met Goal	Count	90th PCTL	% Met Goal	Count	90th PCTL	% Met Goal	Count	90th PCTL	% Met Goal	Count	90th PCTL	% Met Goal
OVERALL	33,053	08:13	89	26,941	08:34	86	30,860	08:30	82	33,256	08:30	87	33,517	08:35	85
Urban (Goal 7:42)	26,872	07:55	88	21,628	08:15	84	24,634	08:11	81	26,524	08:11	85	30,260	08:20	84
Alarms	2,748	08:34	80	2,206	09:01	76	2,431	09:02	73	2,599	09:02	77	3,006	09:04	77
EMS	20,572	07:38	90	16,863	07:59	87	19,383	07:55	83	20,730	07:56	88	23,736	08:05	86
Fire	422	08:24	83	504	08:32	81	443	08:44	76	443	08:16	84	432	08:56	80
Other	347	10:43	67	264	10:09	61	239	12:00	60	315	10:55	68	293	09:50	73
Public Assist	2,629	08:36	82	1,680	09:11	77	2,029	08:56	76	2,302	08:55	78	2,639	09:26	75
Special Ops	154	08:55	75	111	09:35	67	109	09:13	75	135	09:09	74	154	09:59	73
Suburban (Goal 9:00)	4,732	08:43	91	4,021	08:49	91	4,676	08:49	86	5,122	08:48	91	1,837	09:16	88
Alarms	568	09:50	87	456	09:37	85	534	09:34	80	602	09:25	86	293	09:27	84
EMS	3,419	08:10	94	3,009	08:24	93	3,489	08:27	88	3,796	08:26	93	1,262	08:43	91
Fire	91	09:35	84	120	09:53	81	93	10:24	79	110	09:04	89	34	10:02	79
Other	96	10:29	73	41	10:59	68	98	11:57	71	80	10:26	76	36	09:28	86
Public Assist	527	09:58	84	375	09:38	85	443	09:29	81	504	09:28	86	197	10:13	79
Special Ops	31	10:35	77	20	08:44	90	19	11:22	57	30	10:36	80	15	09:11	86
Rural (Goal 15:30)	1,449	11:12	97	1,292	11:49	98	1,550	11:23	93	1,610	11:15	98	1,420	11:37	97
Alarms	120	12:00	98	85	12:43	97	111	11:32	91	127	12:11	96	113	11:14	99
EMS	1,065	10:56	98	937	11:23	99	1,159	11:03	93	1,178	10:51	98	1,067	11:24	97
Fire	61	12:02	95	96	12:42	96	78	13:06	92	72	12:22	98	42	13:51	92
Other	38	13:53	94	23	15:25	91	27	12:23	92	44	12:50	95	30	14:03	93
Public Assist	158	11:56	96	140	12:47	97	166	13:10	90	177	12:26	96	153	12:09	96
Special Ops	7	11:19	100	11	15:31	81	9	17:30	77	12	10:59	91	15	12:02	100

Values are based on the first arriving unit, responding Emergent, within the SMFR district. 90th PCTL represents how we perform 90% of the time.
 % Met Goal represents how often we meet our goal as identified in the chart above.



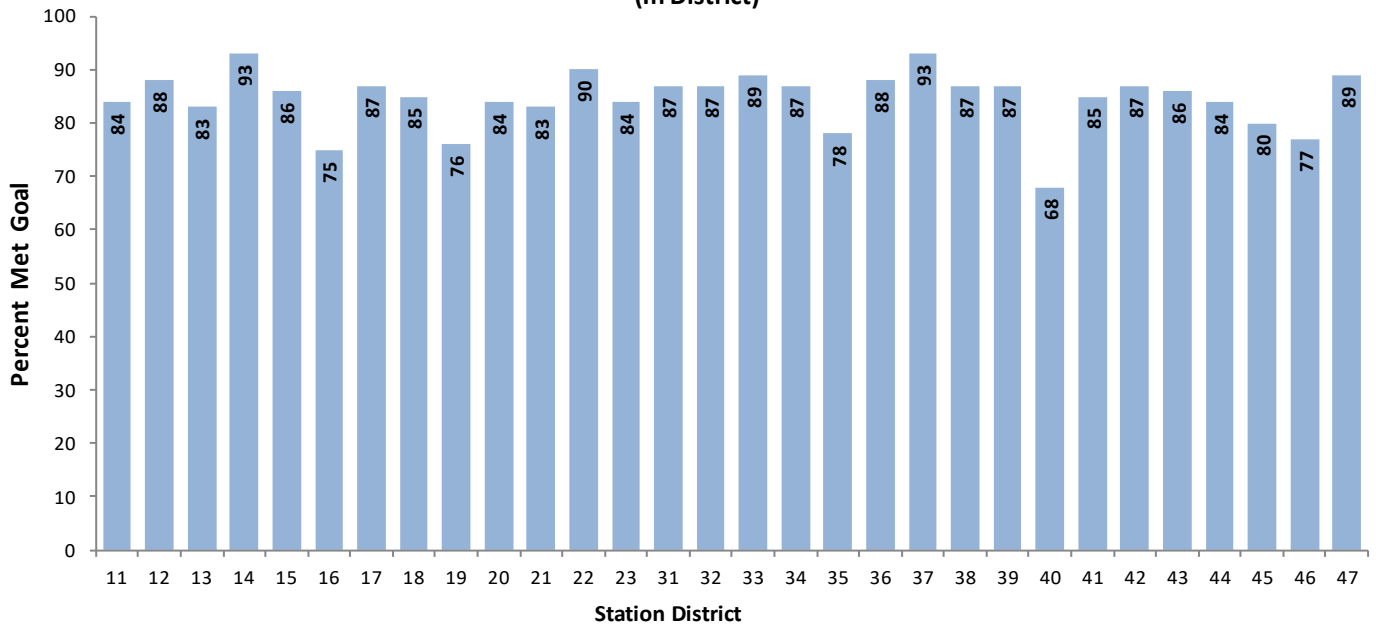
2023 - Total Number of Emergent Responses

(In District)



2023 - Response Time Met Goal

(In District)



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Special Teams

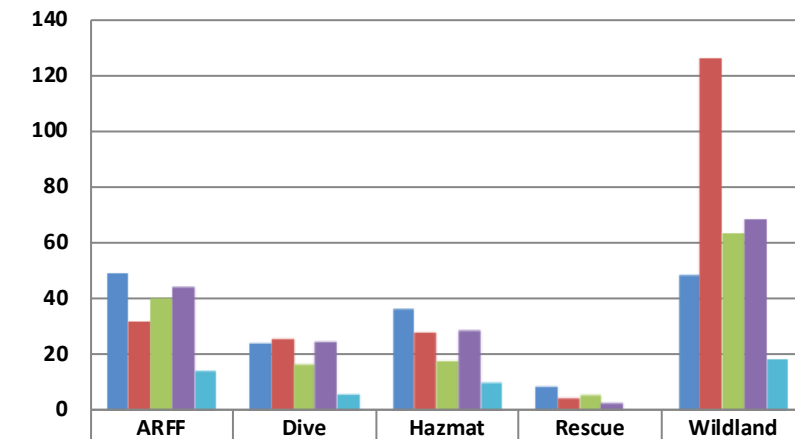
Total Response Time - Special Ops - First Unit On Scene (In District, Emergent)

	2019			2020			2021			2022			2023		
	Count	90th PCTL	% Met Goal	Count	90th PCTL	% Met Goal	Count	90th PCTL	% Met Goal	Count	90th PCTL	% Met Goal	Count	90th PCTL	% Met Goal
OVERALL	244	10:11	75	275	10:22	74	210	10:37	72	291	10:03	78	235	10:10	75
<i>Urban (Goal 7:42)</i>	<i>184</i>	<i>09:32</i>	<i>72</i>	<i>172</i>	<i>09:33</i>	<i>66</i>	<i>151</i>	<i>09:53</i>	<i>70</i>	<i>202</i>	<i>09:09</i>	<i>75</i>	<i>194</i>	<i>09:50</i>	<i>72</i>
ARFF	48	08:31	70	30	07:47	86	38	07:54	84	40	08:26	75	47	09:55	76
Dive	13	06:47	100	5	08:16	80	4	05:37	100	14	08:35	78	8	08:57	87
Hazmat	83	09:46	71	68	09:53	58	62	10:30	66	72	08:30	77	96	09:52	70
Rescue	10	05:59	100	8	50:47	62	5	05:48	100	9	37:58	33	3	09:16	66
Wildland	30	11:13	60	61	09:12	63	42	09:58	59	67	09:08	79	40	08:50	70
<i>Suburban (Goal 9:00)</i>	<i>41</i>	<i>10:11</i>	<i>75</i>	<i>44</i>	<i>10:00</i>	<i>81</i>	<i>32</i>	<i>11:19</i>	<i>62</i>	<i>53</i>	<i>10:18</i>	<i>77</i>	<i>19</i>	<i>08:56</i>	<i>89</i>
ARFF	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Dive	4	12:03	75	3	08:37	100	6	10:13	66	5	12:32	40	1	08:17	100
Hazmat	23	10:25	73	16	08:36	87	13	10:41	53	24	09:43	87	14	09:15	85
Rescue	4	07:56	100	1	05:57	100	-	-	-	1	06:39	100	-	-	-
Wildland	10	10:02	70	24	10:49	75	13	11:59	69	23	10:15	73	4	07:56	100
<i>Rural (Goal 15:30)</i>	<i>19</i>	<i>11:27</i>	<i>94</i>	<i>59</i>	<i>11:30</i>	<i>94</i>	<i>27</i>	<i>12:06</i>	<i>92</i>	<i>36</i>	<i>11:04</i>	<i>97</i>	<i>22</i>	<i>12:27</i>	<i>90</i>
ARFF	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Dive	4	10:51	100	7	15:56	71	7	12:57	71	9	09:35	100	9	11:46	100
Hazmat	3	08:43	100	4	10:42	100	2	10:15	100	3	17:31	66	6	11:17	100
Rescue	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Wildland	12	11:53	91	48	11:10	97	18	11:58	100	24	10:43	100	7	22:02	71

* Data is based on the Sub Category Incident Types. Note: A Special Teams unit may or may not have been on scene.

All Special Teams Incidents

(In District)



* Data is based on Sub Category Types where a SMFR Special Teams Unit responded according to their Specialty.
 i.e. ARFF includes Red1, 2, & 3; Dive includes Dive16, 31, 33; HazMat includes HM38, 45, 46; Rescue includes R34, Coll45
 Wildland includes all Brush Trucks and Engines.

Special Ops Unit Response Count

Unit	2019	2020	2021	2022	2023
COLL45	6	4	10	12	24
DECON10	0	13	0	0	0
DECON17	14	15	19	35	0
DECON8	2	0	0	0	0
DIV16	22	27	20	34	30
DIVE31	29	34	19	34	32
FAN22	1	1	2	4	1
FANB	2	0	0	0	0
FOAM46	4	2	2	1	5
HV17	1	0	0	0	47
HV88	60	42	42	54	55
R34	114	88	83	84	114
RED1	60	42	51	58	59
RED2	57	42	53	56	55
REDB	55	30	48	58	14
RED4	0	0	0	0	47
RH12	11	38	31	27	29
SWAT30	0	0	0	20	16
SWAT31	14	10	7	13	27
SWAT32	0	0	8	22	0
SWAT33	0	0	10	11	11
SWAT34	0	0	22	16	14
SWAT35	0	0	0	0	3
SWAT40	0	0	0	3	20
SWAT41	0	0	0	2	15
SWAT42	0	0	0	0	9
SWAT43	0	0	0	1	12
SWAT44	0	0	0	3	7
SWAT45	0	0	0	1	1
TOTAL	452	388	427	545	639

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Unit Responses

Suppression Unit Response Count					
Unit	2019	2020	2021	2022	2023
E11	2,424	2,299	2,588	2,920	2,914
E13	1,831	1,843	2,045	2,158	2,267
E14	1,947	1,790	1,845	2,008	2,128
E15	2,152	1,938	2,082	2,253	1,772
E16	1,983	1,791	2,021	2,283	2,399
E17	2,331	2,125	2,066	2,094	2,325
E19	696	672	743	757	821
E20	0	0	810	1,187	1,249
E21	2,172	2,159	2,542	2,799	2,519
E22	1,326	1,147	1,329	1,412	1,474
E23	1,638	1,738	2,000	2,169	2,200
E31	1,948	1,665	2,024	2,074	2,141
E33	2,524	2,003	2,269	2,596	2,749
E36	915	955	1,103	1,223	1,286
E37	0	0	0	0	45
E38	775	720	810	835	786
E39	655	633	694	800	866
E40	435	371	416	449	431
E41	1,846	1,684	1,814	1,953	2,131
E42	1,818	1,666	1,952	2,048	2,073
E43	381	431	510	490	509
E44	2,154	1,907	2,146	2,407	2,466
E46	876	825	984	1,104	1,268
E47	403	391	452	419	439
L12	2,462	2,259	2,504	2,800	2,948
TW18	2,250	2,000	1,913	2,120	2,392
TW32	2,446	1,996	2,337	2,497	2,665
TW34	2,708	2,187	2,397	2,744	2,704
TW35	1,957	1,671	1,863	2,106	2,087
TW45	2,057	1,931	2,044	2,282	2,361
TOTAL	47,110	42,797	48,303	52,987	54,415

Tender Unit Response Count					
Unit	2019	2020	2021	2022	2023
TN34	12	16	13	9	15
TN39	2	9	16	8	9
TN40	5	5	4	10	13
TN41	5	7	8	2	7
TN45	5	12	12	13	12
TN46	5	12	10	7	7
TOTAL	34	61	63	49	63

*Response numbers include units that respond emergent and non-emergent to incidents, both in and out of district
 non-emergent to incidents, both in and out of district*

Medic Unit Response Count					
Unit	2019	2020	2021	2022	2023
M11	1,859	1,778	1,973	2,161	2,336
M12	1,760	1,633	1,919	2,113	2,320
M13	1,635	1,653	1,815	1,983	2,056
M14	0	0	0	0	1,333
M15	1,967	1,862	2,058	2,334	975
M16	1,861	1,747	2,027	2,269	2,402
M17	1,805	1,732	1,984	2,129	2,187
M18	1,661	1,485	1,645	1,789	2,107
M21	1,250	1,218	1,459	1,430	1,299
M211	1,256	1,204	1,445	1,443	1,295
M23	1,573	1,567	1,903	2,039	2,008
M31	2,179	1,900	2,334	2,429	2,214
M32	2,463	2,233	2,541	2,736	2,385
M33	0	0	77	0	2,323
M34	2,388	2,044	2,307	2,706	2,188
M36	925	969	1,102	1,213	1,257
M37	1,112	996	1,152	1,228	0
M41	1,728	1,681	1,878	2,067	2,166
M42	2,269	2,215	2,560	2,748	2,774
M44	2,172	2,052	2,287	2,560	2,500
M46	898	915	1,056	1,152	1,340
TOTAL	32,761	30,884	35,522	38,529	39,465

Brush Unit Response Count					
Unit	2019	2020	2021	2022	2023
BR14	0	0	6	15	4
BR15	0	0	0	0	7
BR17	11	36	16	12	16
BR18	13	43	4	0	0
BR19	19	31	25	17	17
BR21	10	13	16	19	5
BR22	15	18	20	16	16
BR32	0	0	0	0	1
BR33	16	26	23	19	13
BR36	13	28	18	13	7
BR38	0	0	5	0	0
BR41	1	0	0	0	0
BR42	11	39	20	18	17
BR43	11	14	13	17	10
BR46	7	19	15	12	9
BR47	6	14	13	8	6
BRE18	0	0	0	0	1
BRE20	0	0	17	28	17
BRE32	0	4	4	0	0
BRE37	0	2	0	0	0
BRE39	19	52	25	31	14
BRE40	16	34	23	21	12
BRE41	22	46	36	43	25
TOTAL	190	419	299	289	197

South Metro Fire Rescue

2023 Annual Response Report

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Effective Response Force

Confirmed COMMERCIAL Structure Fires						
	Number of Structure Fires	ERF Arrived On Scene	ERF Total Response Time Goal	ERF 90th Percentile	Met ERF Total Response Time Goal	% Met ERF Total Response Time Goal
2019	23	9	-	44:35	0	0.00%
Urban	19	9	12:54	44:35	0	0.00%
Suburban	3	0	15:30	-	0	-
Rural	1	0	20:42	-	0	-
2020	20	3	-	38:39	0	0.00%
Urban	18	2	12:54	26:51	0	0.00%
Suburban	2	1	15:30	38:39	0	0.00%
Rural	0	0	20:42	-	0	-
2021	0	0	-	-	0	0.00%
Urban	0	0	12:54	-	0	-
Suburban	0	0	15:30	-	0	-
Rural	0	0	20:42	-	0	-
2022	0	0	-	-	0	0.00%
Urban	0	0	12:54	-	0	-
Suburban	0	0	15:30	-	0	-
Rural	0	0	20:42	-	0	-
2023	0	0	-	-	0	0.00%
Urban	0	0	12:54	-	0	-
Suburban	0	0	15:30	-	0	-
Rural	0	0	20:42	-	0	-

Note: Effective Response Force—Commercial Includes: 3 Engines, 1 Tower, 1 Medic, 0 Heavy Rescue, 1 Safety, and 1 Battalion Chief. The ERF calculation process modified in 2021 to exclude unconfirmed structure fire incidents.

Confirmed RESIDENTIAL Structure Fires						
	Number of Structure Fires	ERF Arrived On Scene	ERF Total Response Time Goal	ERF 90th Percentile	Met ERF Total Response Time Goal	% Met ERF Total Response Time Goal
2019	46	32	-	17:55	16	50.00%
Urban	38	27	12:54	17:54	13	48.15%
Suburban	6	4	15:30	22:36	2	50.00%
Rural	2	1	20:42	13:59	1	100.00%
2020	44	32	-	23:54	11	34.38%
Urban	29	21	12:54	22:53	4	19.05%
Suburban	10	6	15:30	28:06	4	66.67%
Rural	5	5	20:42	31:39	3	60.00%
2021	7	5	-	21:50	4	80.00%
Urban	4	3	12:54	12:06	3	100.00%
Suburban	2	2	15:30	21:50	1	50.00%
Rural	1	0	20:42	-	0	-
2022	1	1	-	10:07	1	100.00%
Urban	1	1	12:54	10:07	1	100.00%
Suburban	0	0	15:30	-	0	-
Rural	0	0	20:42	-	0	-
2023	1	1	-	13:58	0	0.00%
Urban	1	1	12:54	13:58	0	0.00%
Suburban	0	0	15:30	-	0	-
Rural	0	0	20:42	-	0	-

Note: Effective Response Force—Residential Includes: 2 Engines, 1 Tower, 1 Medic, 1 Safety, and 1 Battalion Chief. The ERF calculation process modified in 2021 to exclude unconfirmed structure fire incidents.

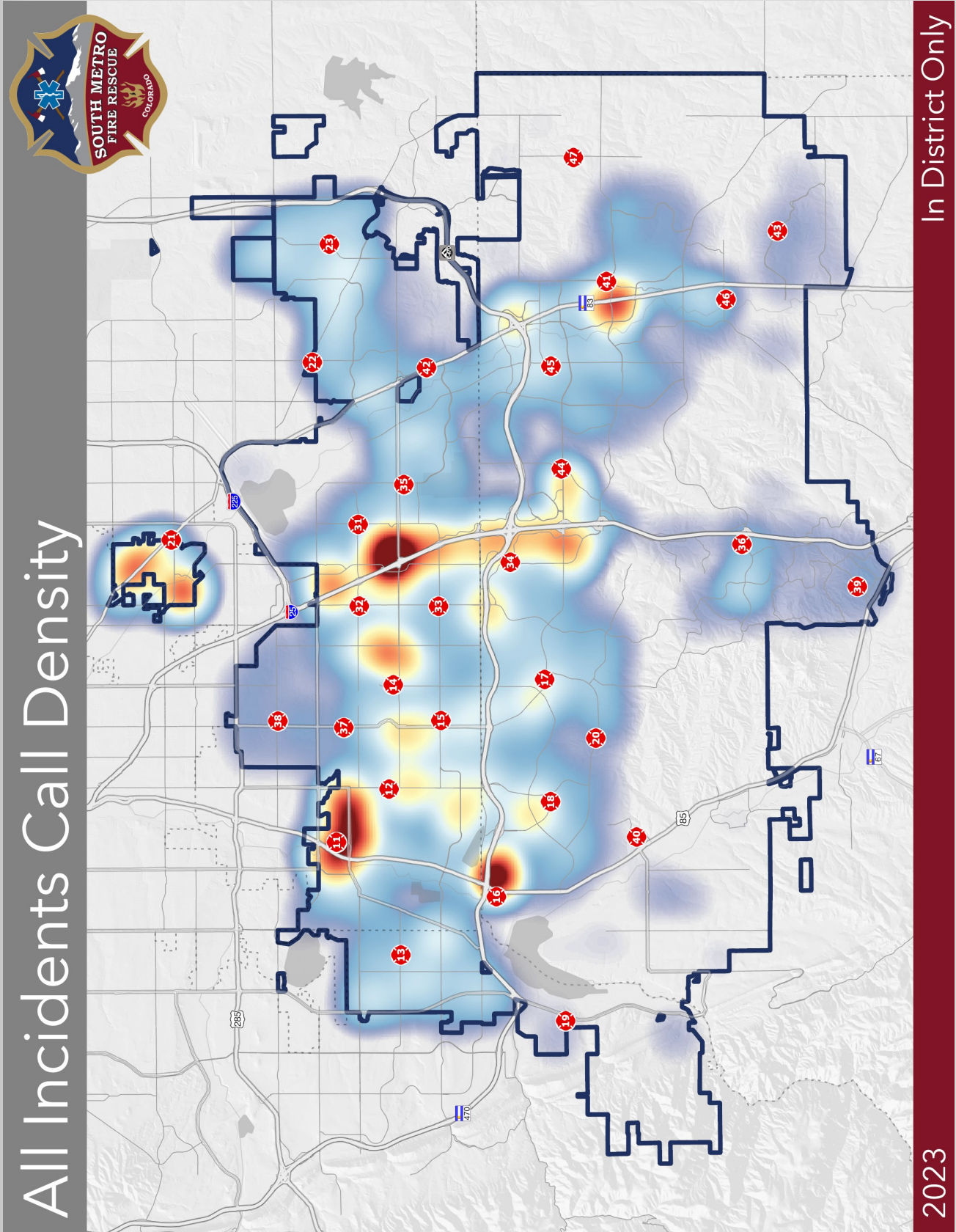
South Metro Fire Rescue

2023 Annual Response Report

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Call Density



South Metro Fire Rescue

2023 Annual Response Report

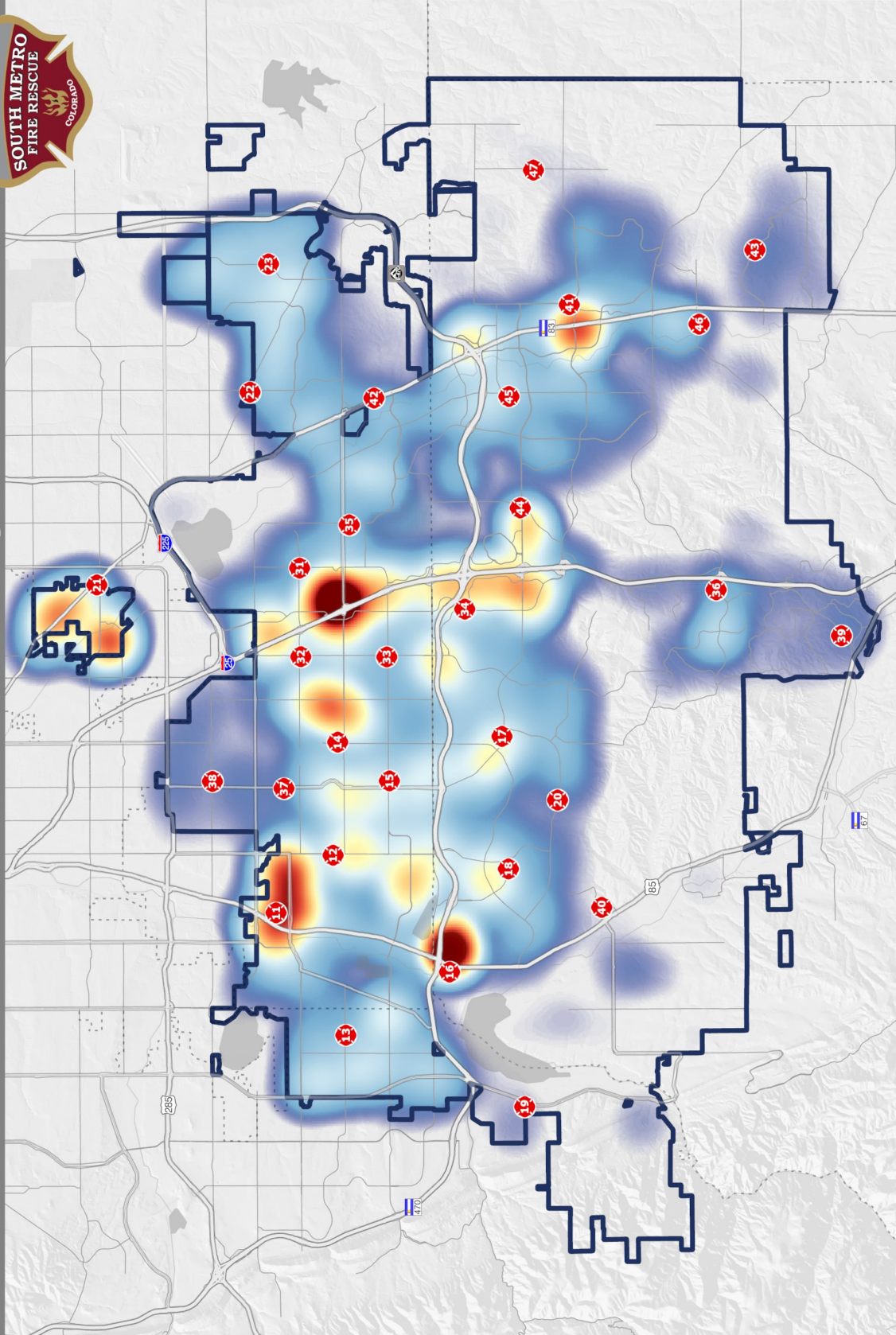
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EMS Density



EMS Incidents Call Density



In District Only

2023

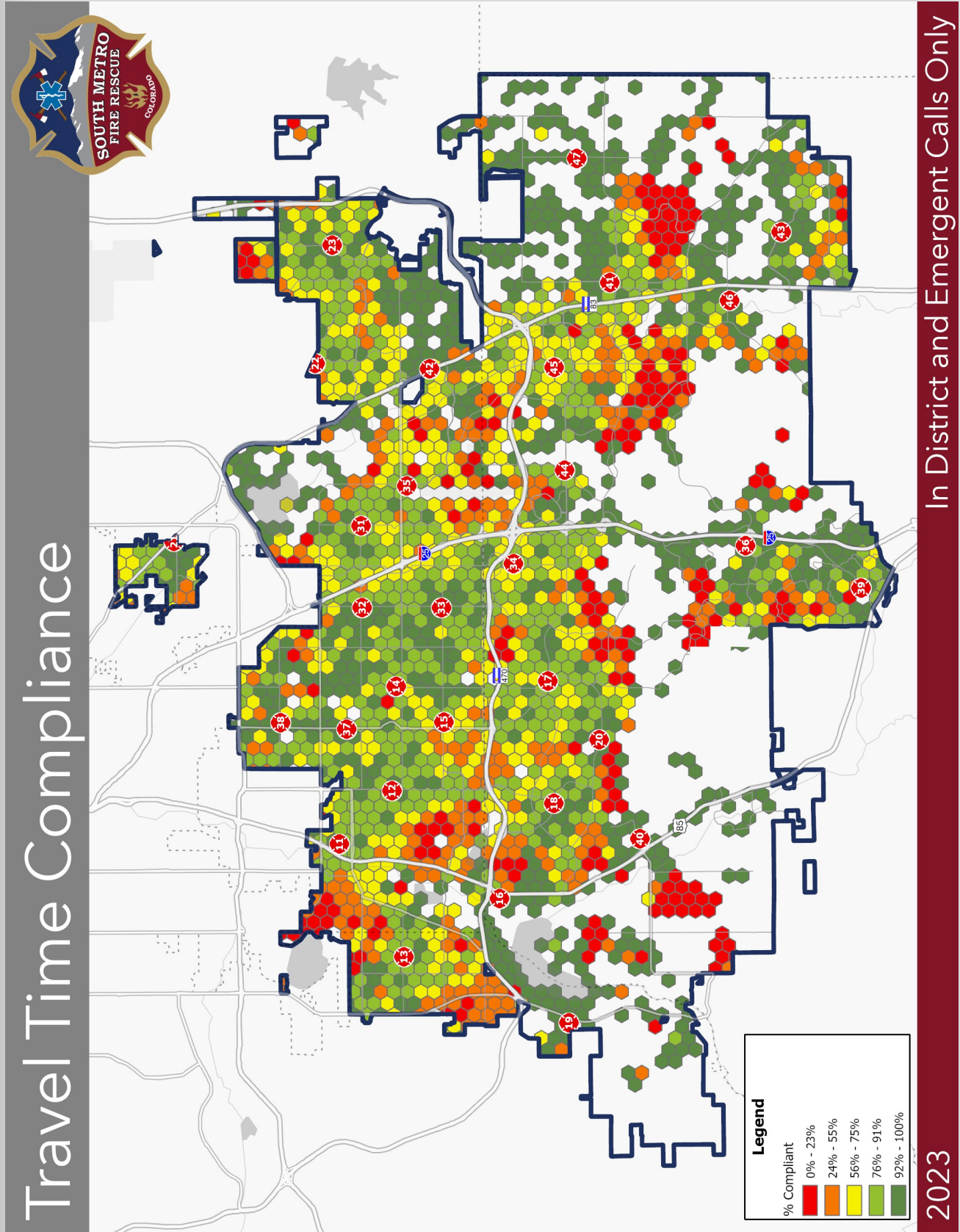
South Metro Fire Rescue

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Travel Time Compliance



South Metro Fire Rescue

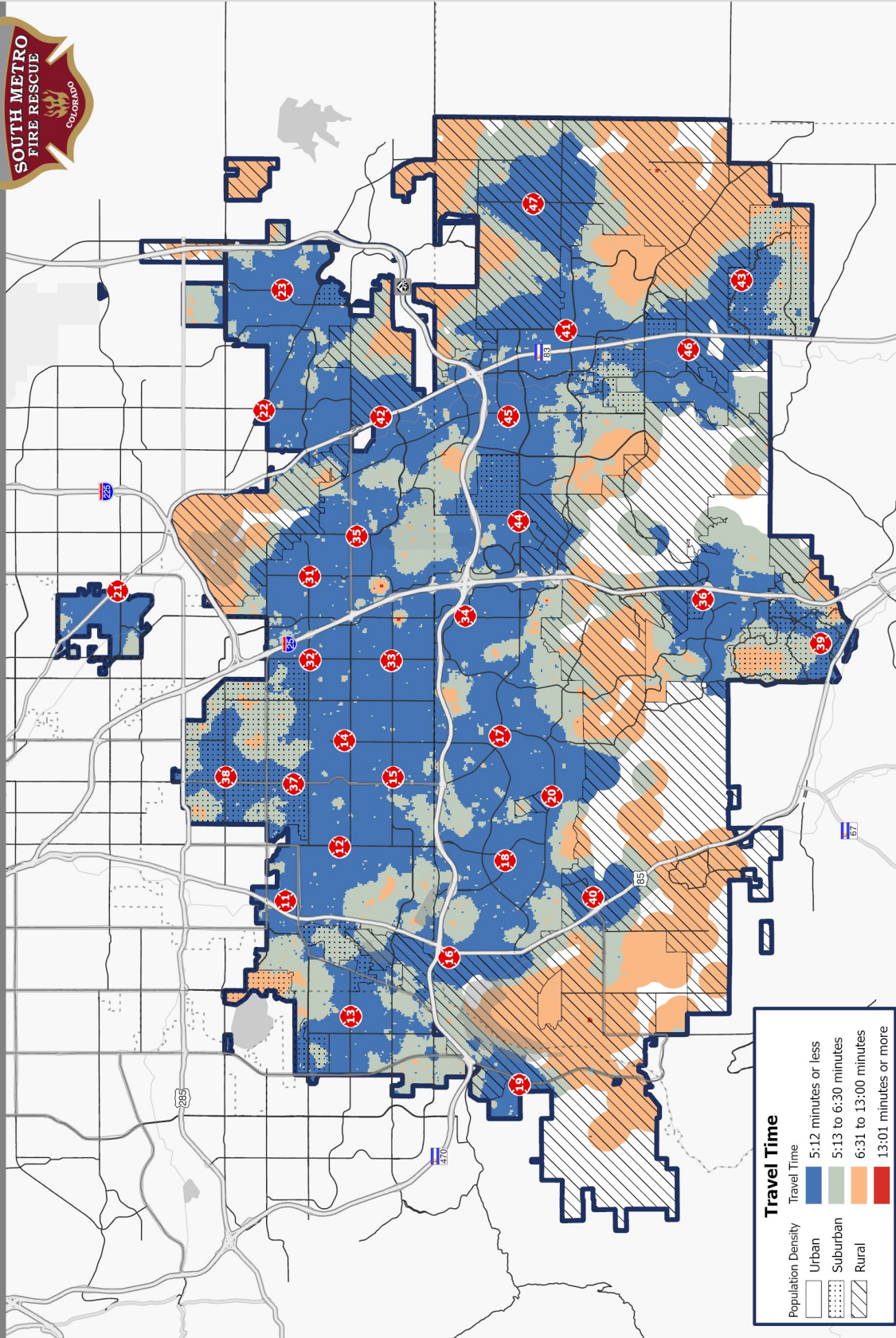
2023 Annual Response Report

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Travel Time Performance

Travel Time Performance

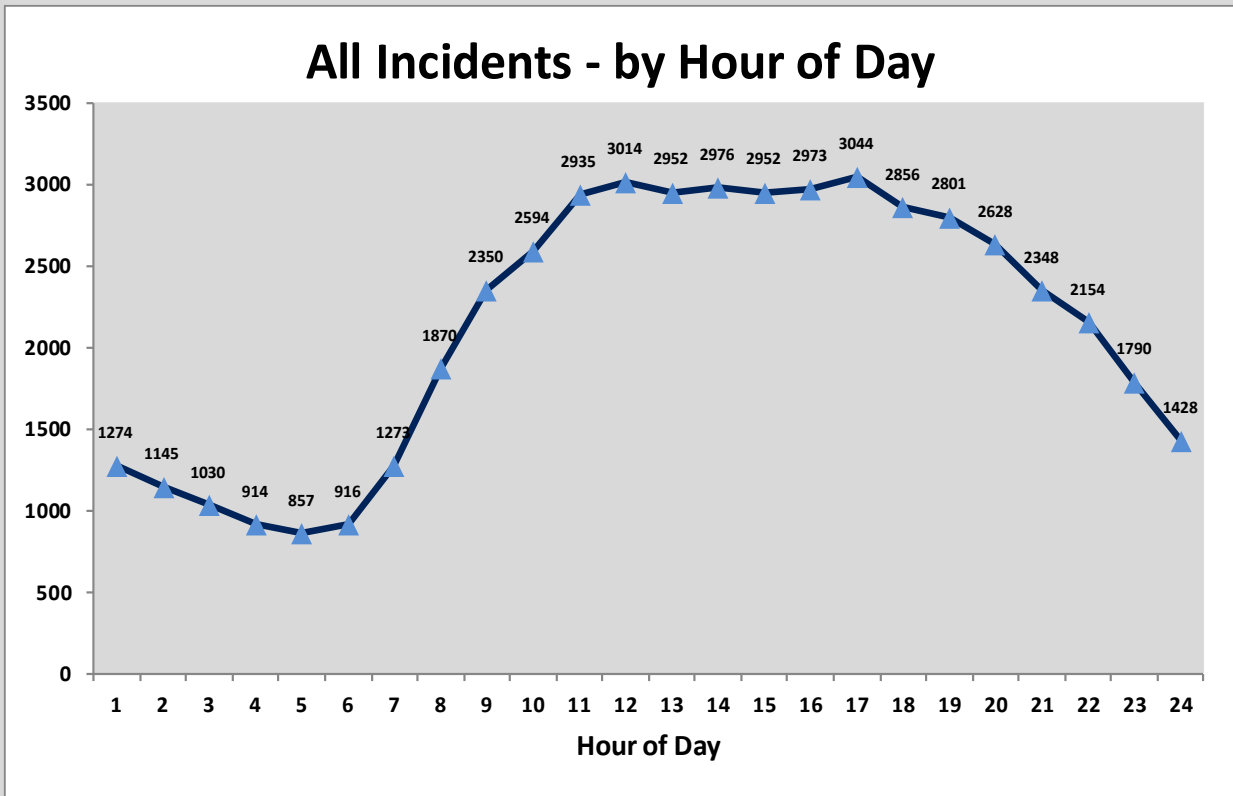


In District and Emergent Calls Only

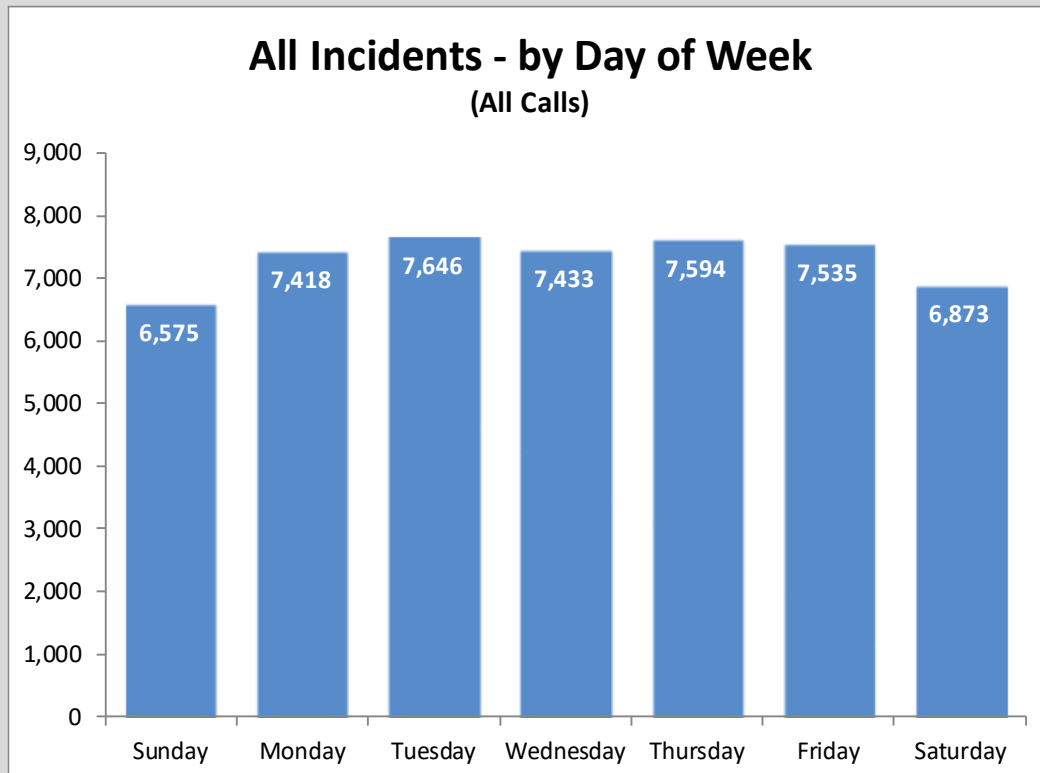
2023



Incidents by Hour of Day—All Calls



Incidents by Day of Week—All Calls



*Response Numbers include all calls received, in and out of the SMFR District.
 Calls include Emergent and Non-Emergent responses, including cancelled incidents.*

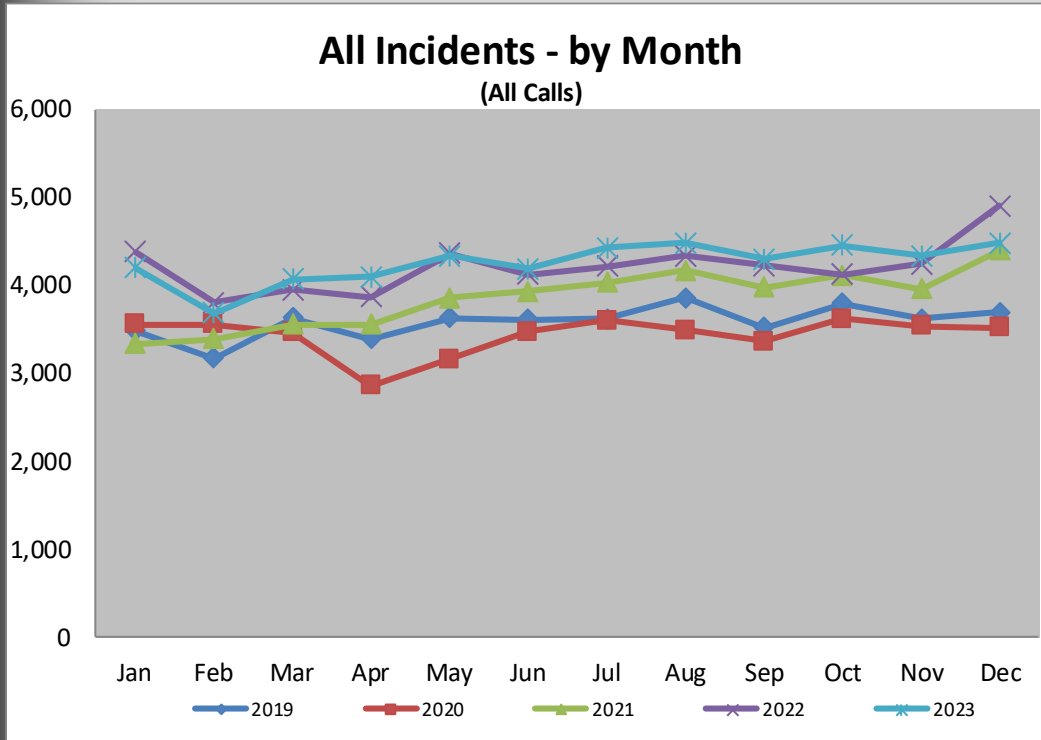
South Metro Fire Rescue

2023 Annual Response Report

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Incident Count by Month

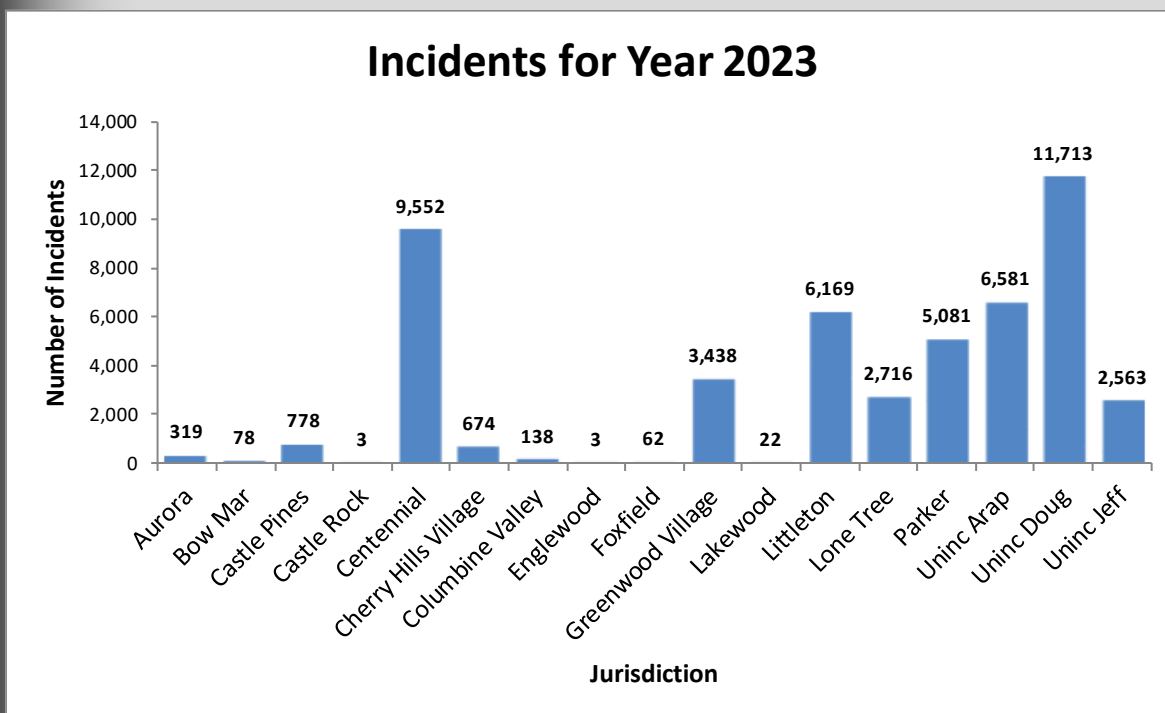


Incident Count by Month

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
2019	3,481	3,169	3,628	3,391	3,632	3,615	3,623	3,863	3,521	3,796	3,617	3,690	43,026
2020	3,561	3,561	3,463	2,860	3,167	3,471	3,604	3,494	3,363	3,625	3,535	3,520	41,224
2021	3,334	3,394	3,561	3,553	3,857	3,932	4,036	4,172	3,975	4,117	3,959	4,404	46,294
2022	4,381	3,804	3,952	3,868	4,365	4,129	4,213	4,335	4,227	4,129	4,245	4,900	50,548
2023	4,197	3,682	4,073	4,097	4,339	4,192	4,431	4,483	4,302	4,455	4,337	4,486	51,074

Response Numbers include all calls received, in and out of the SMFR District.
 Calls include Emergent and Non-Emergent responses, including cancelled incidents.

City / County In District Incidents



Incident Numbers include all calls within the specified Jurisdiction that resides within the SMFR District and Calls include Emergent and Non-Emergent responses, including cancelled incidents.

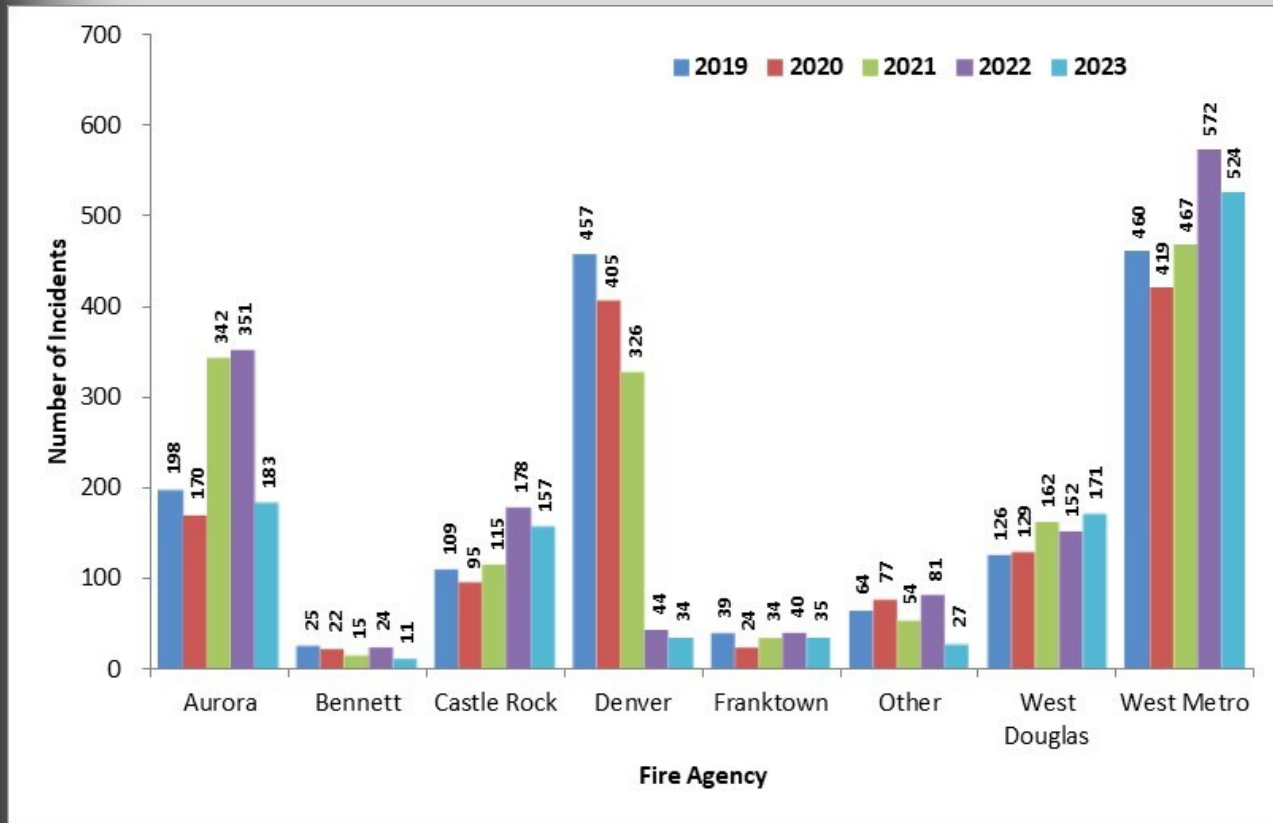
South Metro Fire Rescue

2023 Annual Response Report

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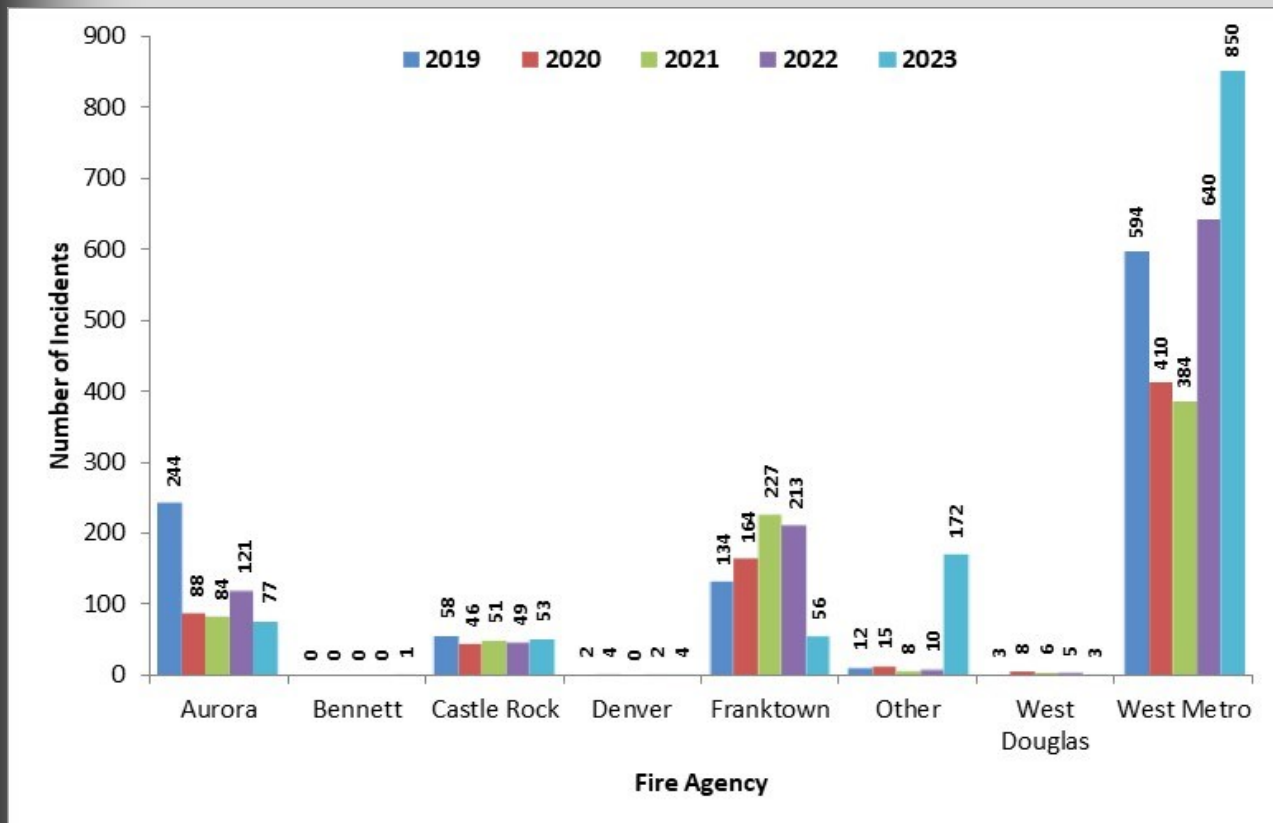
Aid Given



Incident Numbers include all incidents where SMFR responded to a neighboring Fire District.

“Other” includes a combination of non-adjacent Fire Districts

Aid Received



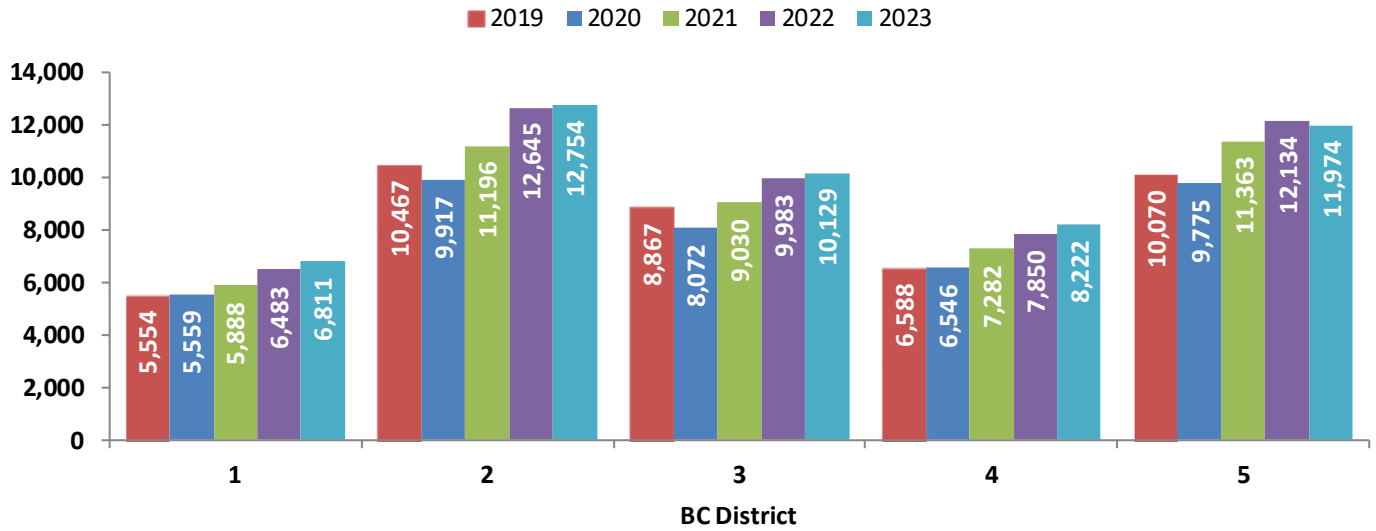
Incident Numbers include all incidents where SMFR was assisted by another agency.

“Other” includes a combination of non-adjacent Fire Districts and Non-Fire agencies, including private ambulances.



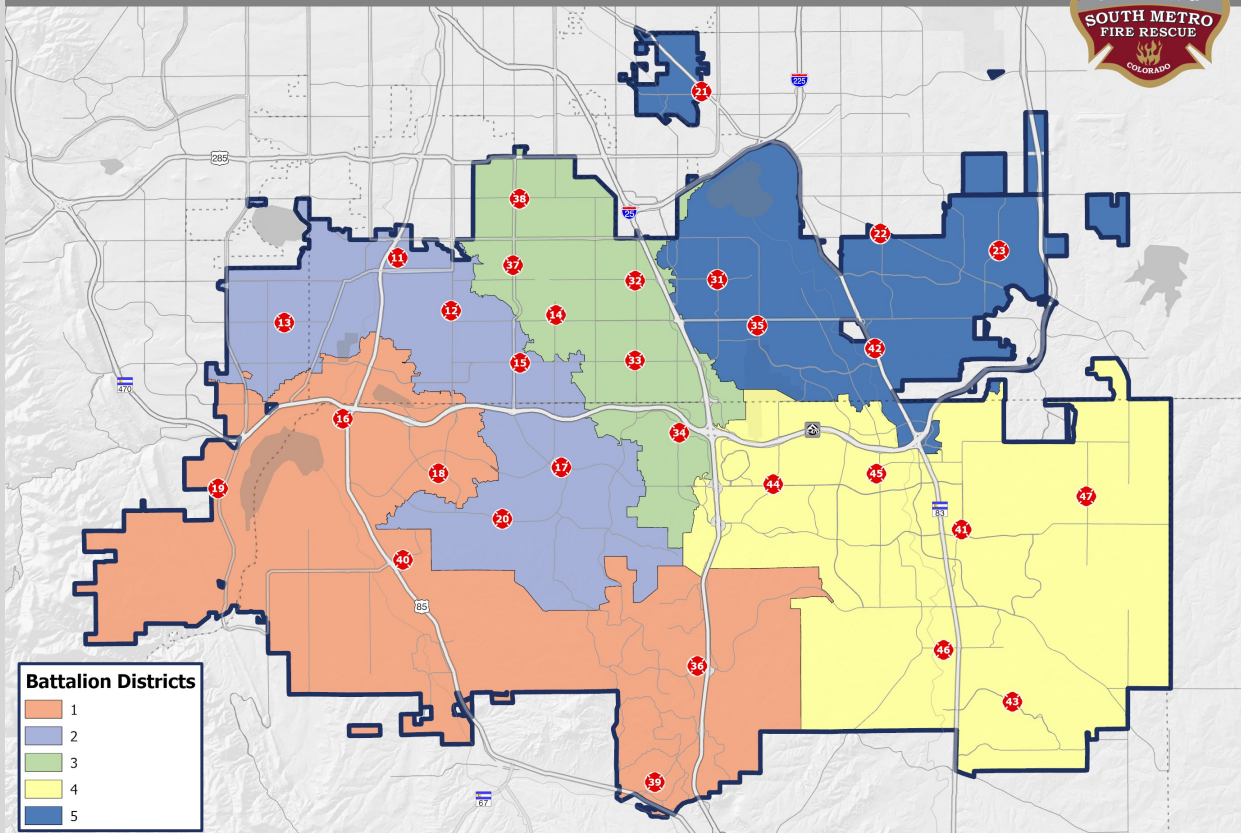
Incidents by Battalion District: 2019 and 2020

2019 - 2023 Total Responses by BC District



Note: BC Districts were redrawn January 1, 2019 to account for the LFR and CFPD inclusion. BC Districts 1 and 2 were adjusted October 1, 2019 where Station District 13 was re-assigned to BC 2 and Station Districts 36 and 39 were re-assigned to BC 1.

Battalion Districts



2023

Response Numbers include all calls within the Battalion District. Calls include Emergent and Non-Emergent responses, including cancelled incidents.