

South Metro Fire Rescue

Quarterly Performance — Fourth Quarter 2023

* 2019 data includes the unification with Littleton Fire

* Station 15 was closed in June 2023 for new station construction

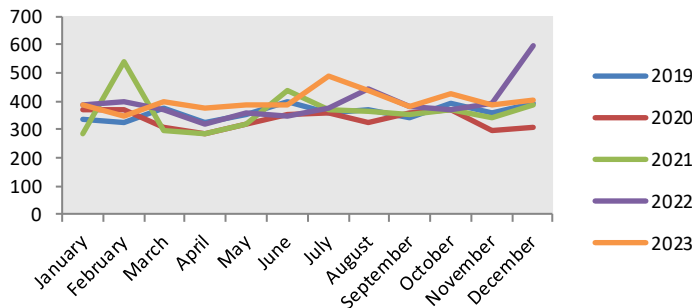


CALLS FOR SERVICE (In District)

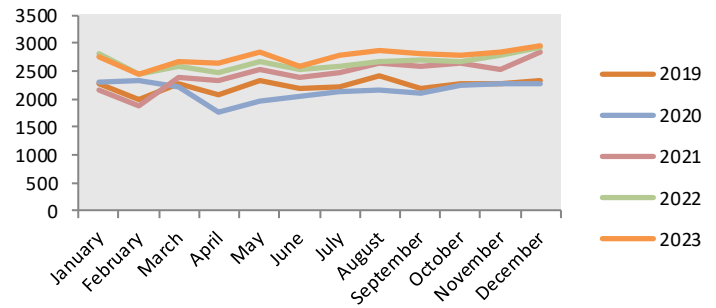
Calls by Category	2019	2020	2021	2022	2023	Examples
Alarms	4,321	4,013	4,338	4,738	4,792	Fire Alarm Activation (no fire)
EMS	26,903	25,825	29,422	31,919	33,015	Medical Problem, Injury Vehicle Crash
Fires	542	706	634	620	546	Structure, Wildfire, Vehicle
Other	2,659	2,519	2,695	3,020	2,744	Cancelled Enroute, Explosion, Standby
Public Assist	6,853	6,543	7,408	8,482	8,506	Smoke Investigation, Water Leak, Lock-Out, Police Matter
Special Ops	268	263	262	316	287	Structure Collapse, Hazmat Release, Water Rescue
Total Calls	41,470	39,870	44,760	49,095	49,890	
Aid Given	1,453	1,324	1,505	1,418	1,142	
Aid Received	1,358	941	890	1,117	1,276	*Aid Received is based on outside units dispatched and responding

* Starting in 2023, Unauthorized Burning and Controlled Burning have moved to the Public Assist category.

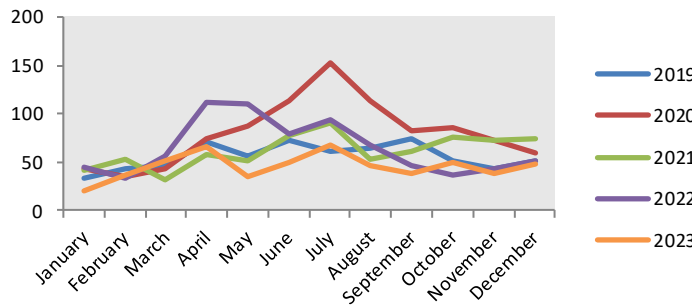
Alarm Calls (In District)



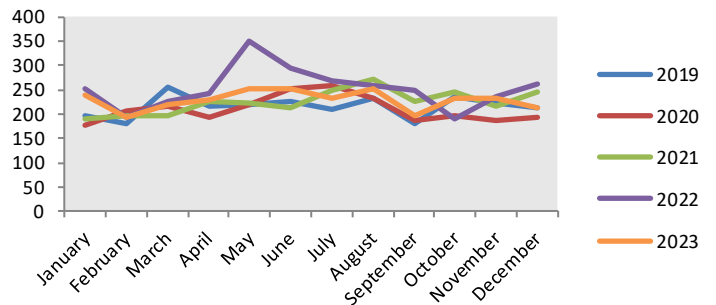
EMS Calls (In District)



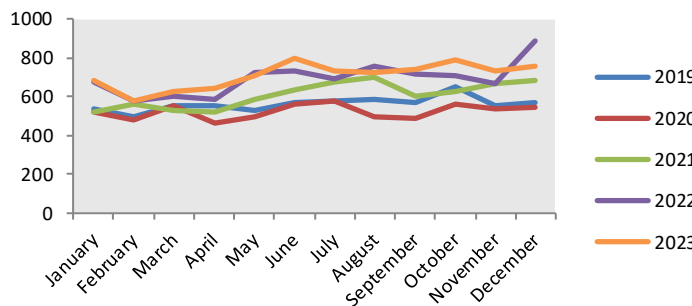
Fire Calls (In District)



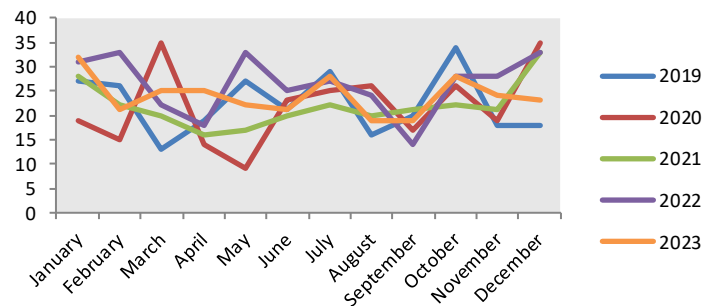
Other Calls (In District)



Public Assist Calls (In District)



Special Ops Calls (In District)



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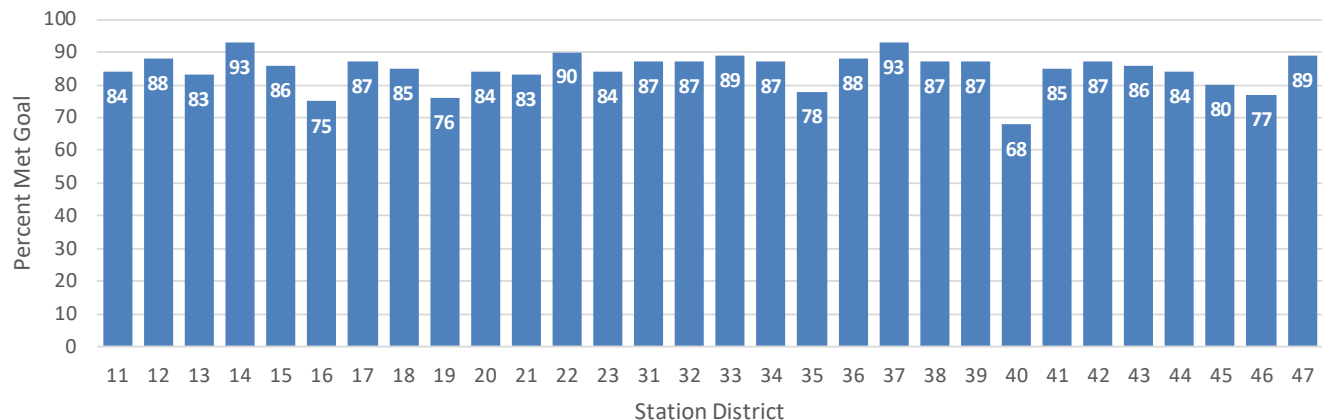
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2023 Emergent Responses by Station District In District Incidents with Any First Arriving Unit (i.e. Includes Aid Units)

Station District	Turnout		Travel		Total Response		Number of Calls by Incident Type						Total
	90th Percentile	% Met Goal	90th Percentile	% Met Goal	90th Percentile	% Met Goal	Alarms	EMS	Fire	Other	Public Assist	Special Ops	
11	01:45	75	06:49	71	08:30	84	171	1,302	39	25	122	9	1,668
12	01:44	77	06:16	75	07:50	88	137	1,473	20	38	124	7	1,799
13	01:47	75	06:42	72	08:30	83	99	1,304	15	55	93	6	1,572
14	01:43	80	05:35	85	07:14	93	109	753	6	23	97	3	991
15	01:43	77	06:25	69	07:58	86	112	984	24	31	125	4	1,280
16	01:41	79	07:33	51	09:06	75	58	1,067	15	18	47	4	1,209
17	01:43	76	06:31	77	08:03	87	134	1,327	15	27	152	6	1,661
18	01:44	79	06:25	70	08:09	85	97	1,086	18	32	99	6	1,338
19	01:50	74	08:42	58	10:31	76	36	332	14	24	29	6	441
20	01:37	83	06:40	68	08:20	84	62	470	11	15	42	1	601
21	01:48	70	06:35	72	08:30	83	200	1,238	44	32	168	4	1,686
22	01:53	64	06:34	80	08:19	90	62	513	16	14	52	2	659
23	01:41	80	07:11	75	08:55	84	165	1,250	30	42	132	6	1,625
31	01:47	70	06:24	77	08:15	87	110	972	11	15	100	8	1,216
32	01:57	64	06:17	79	08:07	87	232	1,239	19	43	164	5	1,702
33	01:49	74	06:17	79	07:50	89	160	1,314	35	37	186	6	1,738
34	01:49	75	06:14	78	07:57	87	225	1,445	17	34	183	4	1,908
35	02:00	60	07:06	65	08:53	78	206	965	14	36	127	55	1,403
36	01:43	75	07:10	82	08:53	88	57	612	16	43	73	1	802
37	01:43	77	06:37	84	08:12	93	52	347	10	7	51	2	469
38	01:46	65	07:43	82	09:43	87	98	213	9	18	28	7	373
39	01:45	73	08:07	82	09:54	87	46	193	3	25	45	2	314
40	01:47	68	09:58	58	11:34	68	30	199	5	11	26	3	274
41	01:51	69	06:45	76	08:37	85	152	1,042	22	23	126	6	1,371
42	01:50	70	06:25	77	08:15	87	152	1,138	21	35	132	3	1,481
43	01:46	73	09:05	82	10:52	86	27	211	0	5	36	2	281
44	01:55	66	07:05	76	08:51	84	200	1,120	28	23	119	5	1,495
45	01:47	70	06:58	64	08:39	80	147	1,242	20	31	199	8	1,647
46	01:59	59	07:26	68	09:22	77	68	583	5	24	106	3	789
47	01:50	56	09:13	86	10:51	89	16	135	3	3	20	0	177
Total	01:48	72	06:50	74	08:35	85	3,420	26,069	505	789	3,003	184	33,970

2023 Total Response Time Compliance, Any First On Scene Unit

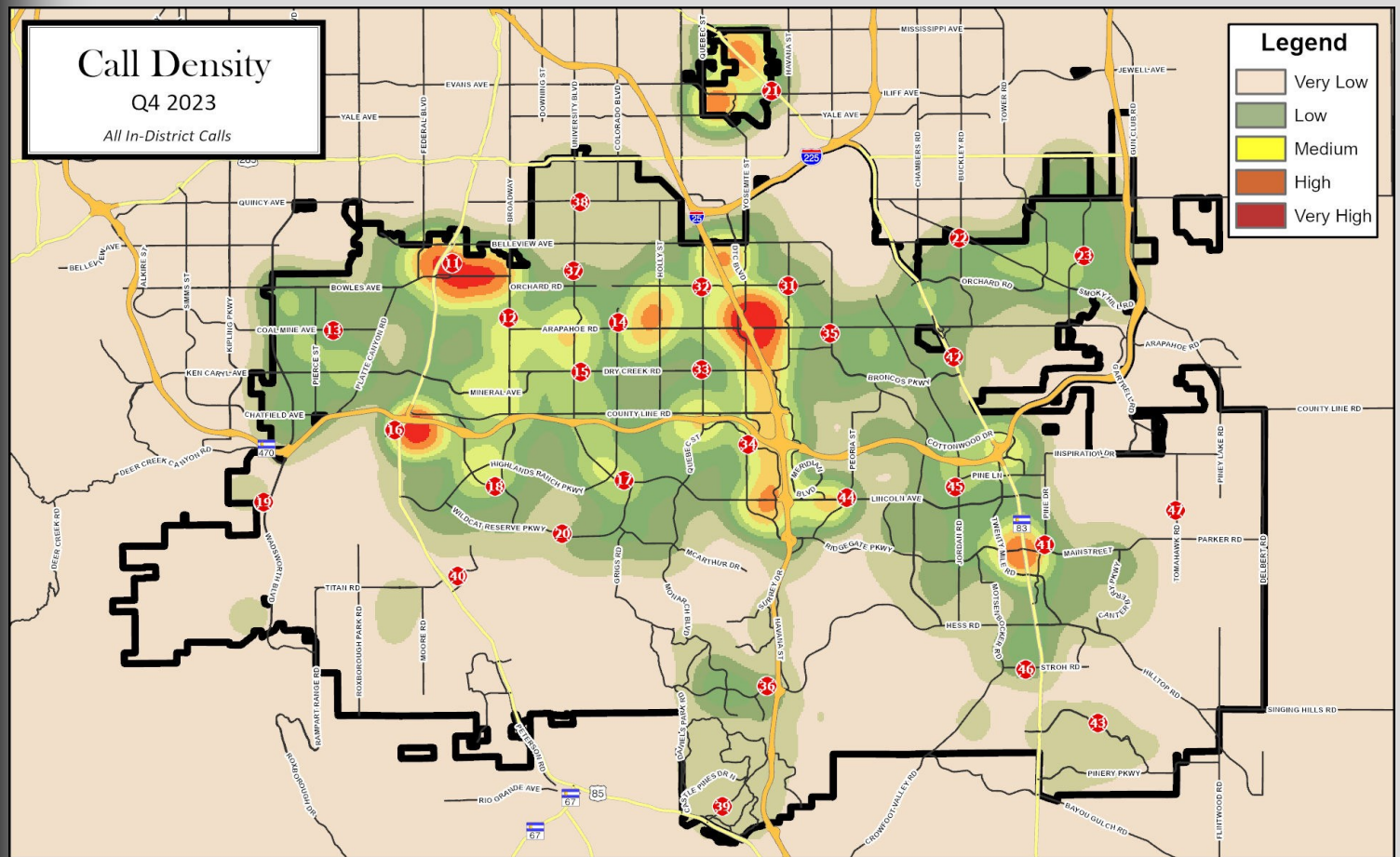


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FIRE EXPERIENCE (In District)

In District Fire Activity	2019	2020	2021	2022	2023
Structure Fires (NFIRS 111-124)	277	275	226	186	196
Fires Contained to Room of Origin	242	230	183	155	160
% Fires Contained to Room of Origin	87%	84%	81%	83%	82%
Sprinkler Head Activations	13	11	10	4	7
Total P & C Pre-Incident Value	\$376,633,627	\$278,878,909	\$237,405,445	\$135,454,704	\$208,359,777
Total P & C Loss	\$9,680,155	\$8,068,744	\$6,021,118	\$12,010,340	\$19,812,125
Total Assessed P & C Value Saved	\$366,953,472	\$270,810,165	\$231,384,327	\$123,444,364	\$188,547,652
Wildland Fires (NFIRS 140-143, 170-173)	56	144	77	129	53

EMS EXPERIENCE (In District)

In District EMS Activity	2019	2020	2021	2022	2023
Total Transports by SMFR	18,591	17,785	20,458	22,261	23,256
Non-Emergent Transports by SMFR	16,665	15,837	18,367	20,072	20,604
Emergent Transports by SMFR	1,926	1,948	2,091	2,189	2,652
% Emergent Transport Trips	10%	11%	10%	10%	11%
Transports by Auto Aid Agency	269	228	249	326	288
Transports by Private Ambulance	159	121	59	36	34

*Private ambulance transports include air medical transport

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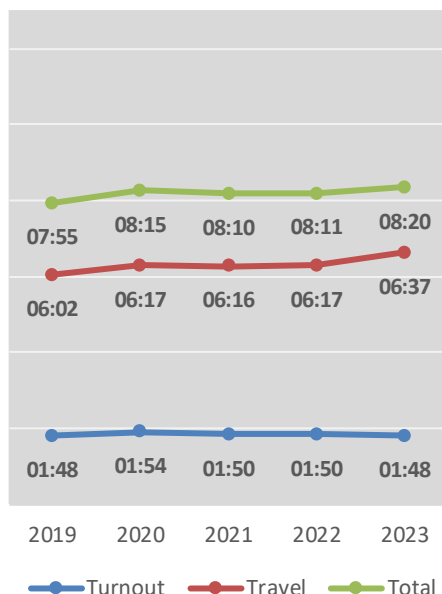
RESPONSE TIME COMPLIANCE (In District, Emergent)

1st Unit on Scene	2019		2020		2021		2022		2023	
	90th PCTL	% Met Goal	90th PCTL	% Met Goal	90th PCTL	% Met Goal	90th PCTL	% Met Goal	90th PCTL	% Met Goal
Dispatch (1:00 @ 90%)	0:48	98%	0:46	98%	0:46	98%	0:48	97%	0:42	95%
Turnout (1:30 @ 90%)	1:50	75%	1:55	65%	1:51	68%	1:50	69%	1:48	72%
Travel - Urban (5:12 @ 90%)	6:02	80%	6:17	76%	6:16	76%	6:17	76%	6:37	72%
Travel - Suburban (6:30 @ 90%)	6:41	88%	6:45	88%	6:49	87%	6:51	87%	7:22	83%
Travel - Rural (13:00 @ 90%)	9:09	97%	9:42	97%	9:17	98%	9:19	97%	9:45	97%
Total Response Time (90%)	8:13	89%	8:34	86%	8:29	87%	8:30	87%	8:35	85%
2nd Unit on Scene	90th PCTL	% Met Goal	90th PCTL	% Met Goal	90th PCTL	% Met Goal	90th PCTL	% Met Goal	90th PCTL	% Met Goal
	90th PCTL	% Met Goal	90th PCTL	% Met Goal	90th PCTL	% Met Goal	90th PCTL	% Met Goal	90th PCTL	% Met Goal
Turnout (1:30 @ 90%)	1:53	74%	1:56	68%	1:51	70%	1:49	73%	1:47	76%
Travel - Urban (10:24 @ 90%)	8:13	95%	8:20	95%	8:23	95%	8:34	94%	8:28	95%
Travel - Suburban (10:24 @ 90%)	9:03	94%	9:13	93%	9:23	93%	9:10	94%	10:21	90%
Travel - Rural (18:12 @ 90%)	12:08	98%	12:20	98%	11:53	98%	12:03	98%	12:10	99%
Total Response Time (90%)	10:44	97%	11:03	97%	10:58	97%	11:02	97%	10:40	97%

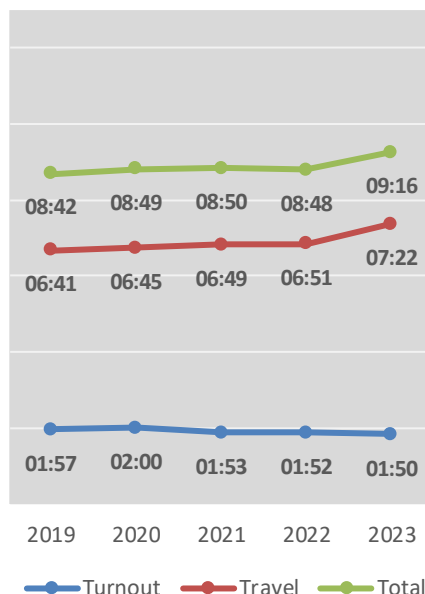
First On Scene by Population Density (In District, Emergent)

2023		Dispatch		Turnout		Travel		Total	
In District	Calls	90th PCTL	% Met Goal	90th PCTL	% Met Goal	90th PCTL	% Met Goal	90th PCTL	% Met Goal
Urban	30,256	00:42	95%	1:48	73%	6:37	72%	8:20	84%
Suburban	1,837	00:39	95%	1:50	70%	7:22	83%	9:16	88%
Rural	1,419	00:46	94%	1:52	65%	9:45	97%	11:37	97%
Overall	33,512	00:42	95%	1:48	72%	6:50	74%	8:35	85%

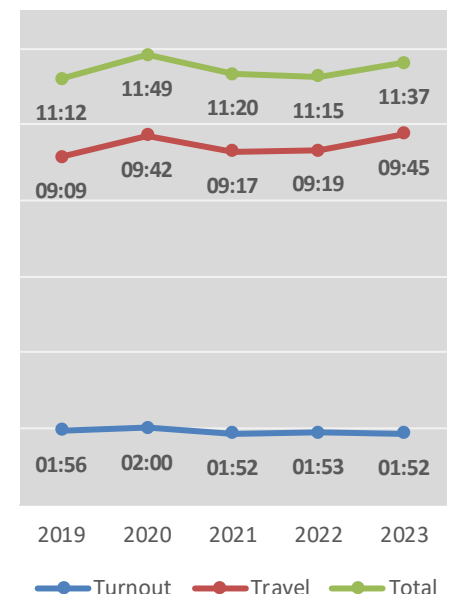
Urban Performance 90th Percentile



Suburban Performance 90th Percentile



Rural Performance 90th Percentile



Performance data for 8/9 - 8/25/2021 has been omitted due to time syncing issues.

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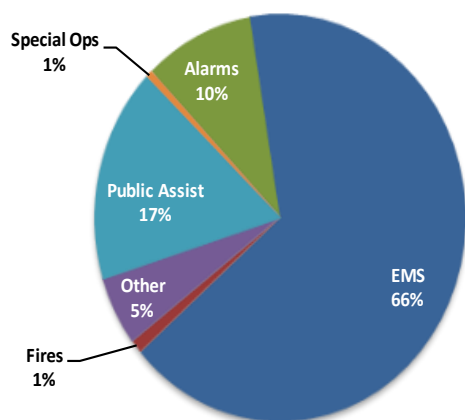
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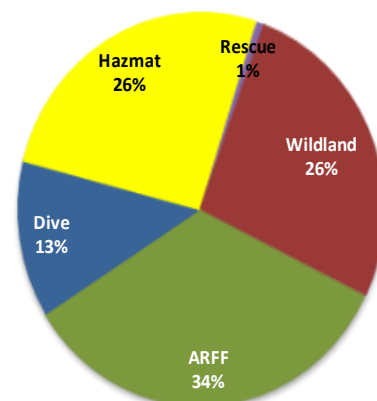
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Incidents by Category - 2023

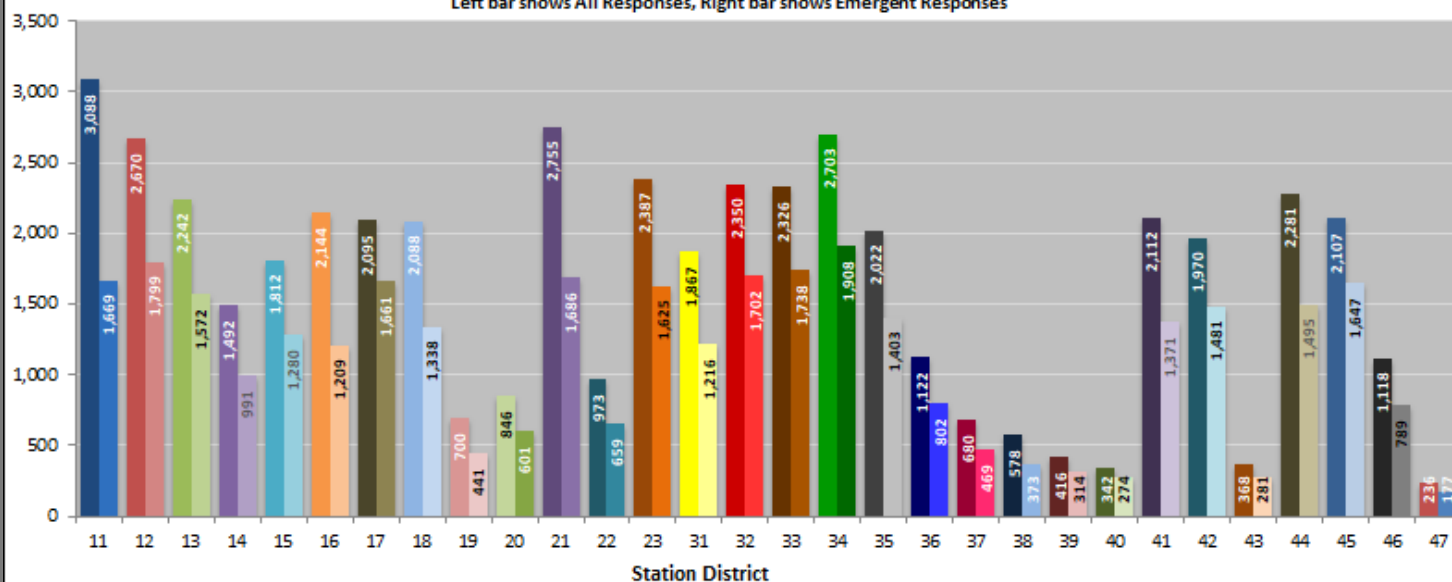


Special Ops Subcategory - 2023



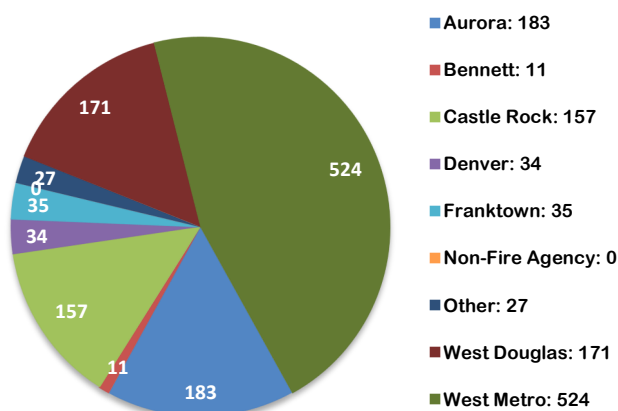
2023 - In District Responses

Left bar shows All Responses, Right bar shows Emergent Responses



Aid Given and Received

Aid Given - 2023



Aid Received - 2023

