

# South Metro Fire Rescue

## Quarterly Performance — Quarter 2, 2024

Run Date: 11/14/2024

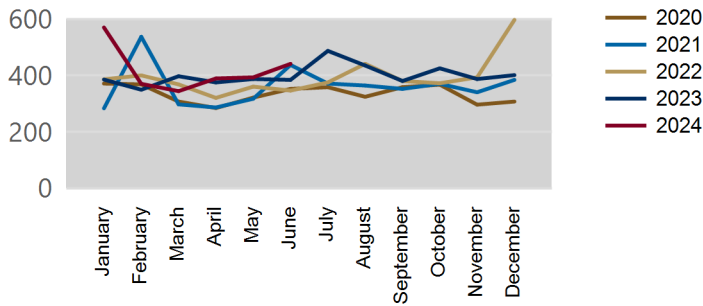


### CALLS FOR SERVICE (In District)

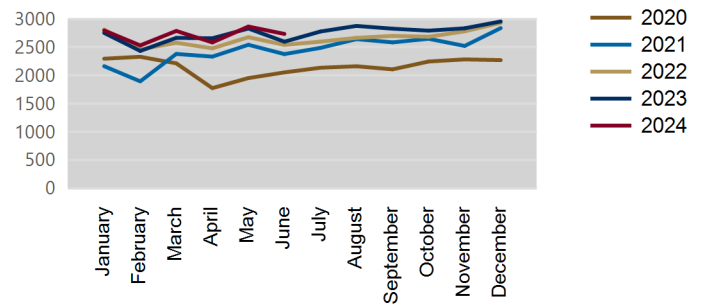
Calls by Category	2020	2021	2022	2023	2024	Examples
Alarms	4,013	4,338	4,738	4,791	2,507	Fire Alarm Activation (no fire)
EMS	25,825	29,422	31,919	33,015	16,307	Medical Problem, Injury Vehicle Crash
Fires	967	740	776	552	291	Structure, Wildfire, Vehicle
Other	2,519	2,695	3,020	2,740	1,512	Cancelled Enroute, Explosion, Standby
Public Assist	6,283	7,303	8,326	8,505	4,633	Lift Assist, Smoke Investigation, Lock-Out, and Police Matter
Special Ops	263	262	316	287	155	Structure Collapse, Hazmat Release, Water Rescue
<b>Total Calls</b>	<b>39870</b>	<b>44760</b>	<b>49095</b>	<b>49890</b>	<b>25405</b>	
Aid Given	1,324	1,505	1,418	1,142	571	
Aid Received	941	890	1,117	1,273	623	*Aid Received is based on outside units dispatched and responding

\* Starting in 2023, Unauthorized Burning and Controlled Burning have moved to the Public Assist category.

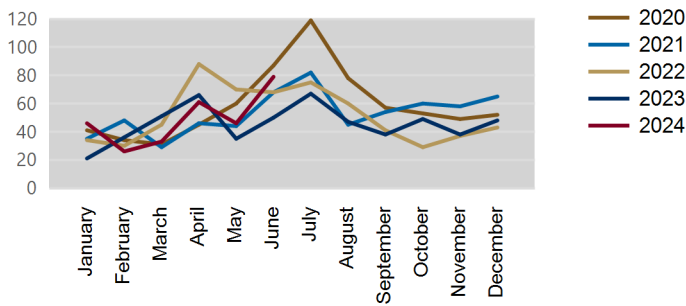
Alarm Calls (In District)



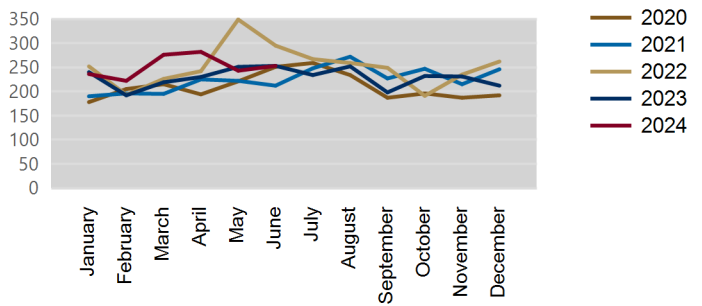
EMS Calls (In District)



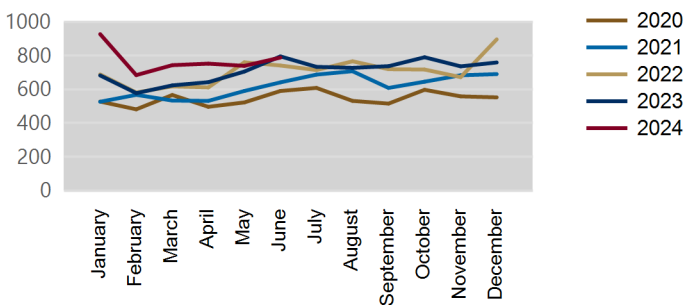
Fire Calls (In District)



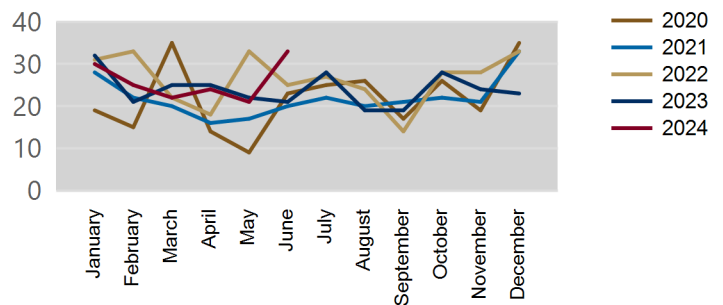
Other Calls (In District)



Public Assist Calls (In District)



Special Ops Calls (In District)



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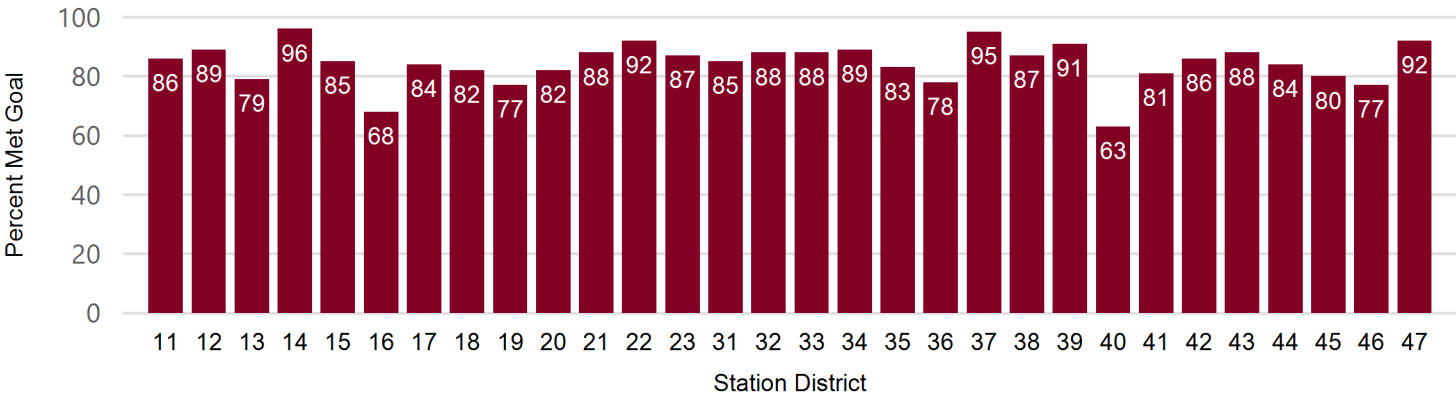


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## 2024 Emergent Responses by Station District In District Incidents with First Capable Arriving Unit (i.e. Includes Aid Units)

Station District	Turnout		Travel		Total Response		Number of Calls by Incident Type						Total
	90th Percentlie	% Met Goal	90th Percentlie	% Met Goal	90th Percentlie	% Met Goal	Alarms	EMS	Fire	Other	Public Assist	Special Ops	
11	01:49	73	06:40	77	08:18	86	78	559	18	11	55	4	725
12	01:48	77	06:11	75	07:50	89	80	754	19	26	79	3	961
13	01:50	75	07:04	70	09:07	79	54	570	6	16	60	8	714
14	01:47	76	05:21	88	07:01	96	47	335	5	9	43	1	440
15	01:41	81	06:32	65	08:12	85	35	411	10	8	56	5	525
16	01:47	75	07:30	49	09:13	68	30	606	4	9	32	5	686
17	01:45	78	06:39	75	08:28	84	66	631	7	7	69	4	784
18	01:45	78	06:18	73	08:25	82	52	556	11	6	47	5	677
19	01:55	67	08:51	69	10:58	77	10	170	4	4	19	4	211
20	01:39	79	06:44	67	08:39	82	41	245	4	2	36	2	330
21	01:56	64	06:10	79	08:05	88	161	602	26	9	98	0	896
22	01:54	68	06:50	82	08:28	92	34	278	10	0	22	2	346
23	01:46	78	06:51	77	08:31	87	75	609	17	6	58	6	771
31	01:55	67	06:43	77	08:30	85	62	422	11	10	50	6	561
32	02:11	57	06:07	84	08:06	88	124	612	11	15	119	2	883
33	01:49	75	06:07	78	07:58	88	71	636	16	10	100	6	839
34	01:56	71	05:58	83	07:55	89	130	702	15	11	121	5	984
35	02:03	56	06:29	71	08:32	83	98	479	8	11	60	22	678
36	01:51	68	08:17	74	10:23	78	33	270	6	13	39	2	363
37	01:51	69	06:28	87	08:08	95	33	166	5	6	29	0	239
38	01:51	63	07:25	83	09:15	87	52	107	3	4	21	0	187
39	01:53	62	07:44	84	09:42	91	13	70	0	2	27	1	113
40	01:49	69	10:09	59	11:59	63	7	109	3	3	14	1	137
41	01:59	60	06:27	75	08:39	81	71	463	8	6	69	3	620
42	01:50	69	06:24	79	08:24	86	57	538	13	11	63	3	685
43	02:07	60	08:17	82	10:24	88	12	119	5	1	32	0	169
44	01:50	72	06:34	76	08:42	84	127	620	8	8	82	4	849
45	01:54	68	06:33	70	08:39	80	108	668	15	12	114	2	919
46	02:01	57	07:15	72	09:31	77	36	270	7	4	36	1	354
47	02:07	45	08:36	92	11:08	92	8	43	3	0	11	1	66
Total	01:53	70	06:45	75	08:40	84	1805	12620	278	240	1661	108	16712

### 2024 Total Response Time Compliance, First Capable On Scene Unit

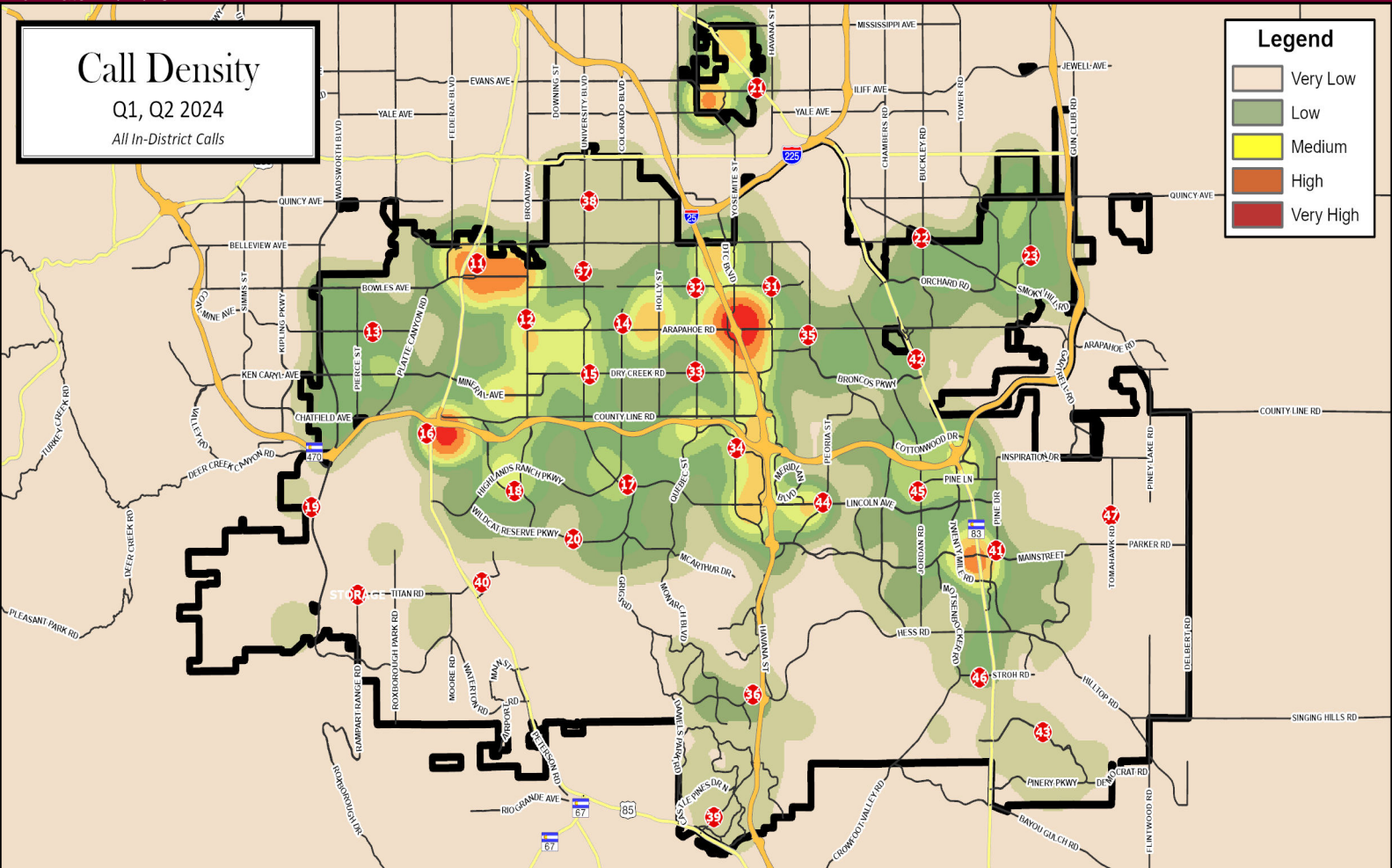


# South Metro Fire Rescue

## Quarterly Performance — Quarter 2, 2024



Run Date: 11/14/2024



### FIRE EXPERIENCE (In District)

In District Fire Activity	2020	2021	2022	2023	2024
Structure Fires (NFIRS 111-124)	275	226	186	197	105
Fires Contained to Room of Origin	230	183	155	160	83
% Fires Contained to Room of Origin	84	81	83	81	79
Sprinkler Head Activations	11	10	4	8	12
Total P & C Pre-Incident Value	\$278,878,909	\$237,405,445	\$135,450,704	\$209,759,827	\$97,951,885
Total P & C Loss	\$8,068,744	\$6,021,118	\$12,006,340	\$19,815,325	\$9,750,624
Total Assessed P & C Value Saved	\$270,810,165	\$231,384,327	\$123,444,364	\$189,944,502	\$88,201,261
Wildland Fires (NFIRS 140-143, 170-173)	144	77	129	54	40

### EMS EXPERIENCE (In District)

In District EMS Activity	2020	2021	2022	2023	2024
Total Transports by SMFR	17,785	20,458	22,261	23,555	11,764
Non-Emergent Transports by SMFR	15,837	18,367	20,072	20,808	10,467
Emergent Transports by SMFR	1,948	2,091	2,189	2,713	1,296
% Emergent Transport Trips	11	10	10	12	11

\*Private ambulance transports include air medical transport

Transports by Auto Aid Agency	227	249	326	385	109
Transports by Private Ambulance	121	59	35	42	16

# South Metro Fire Rescue

## Quarterly Performance — Quarter 2, 2024

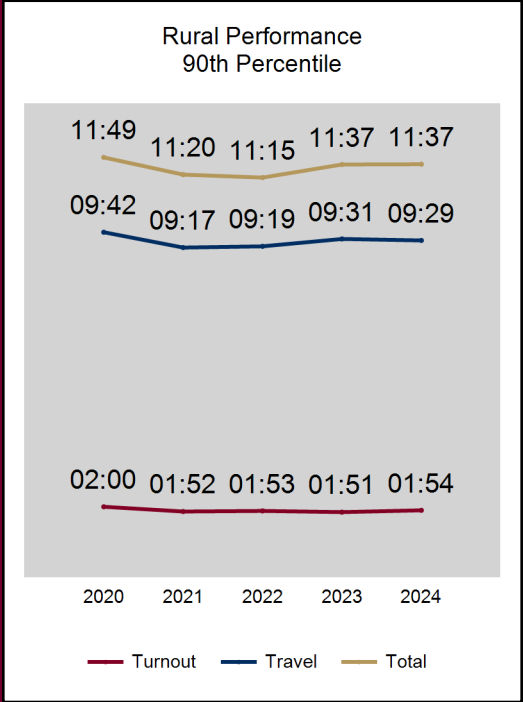
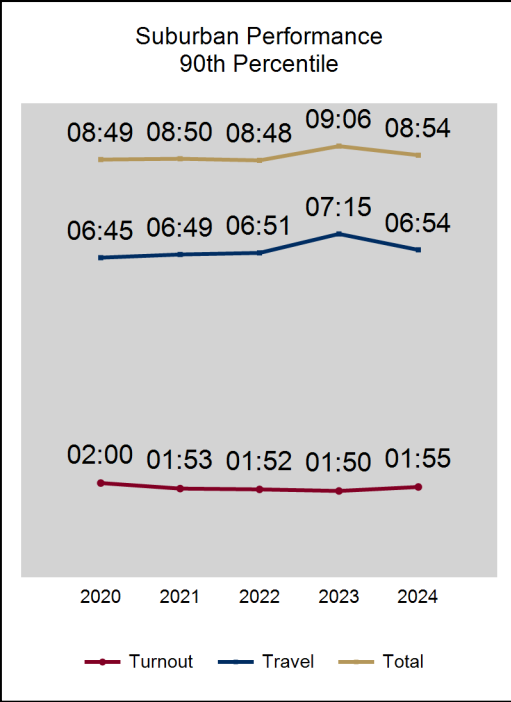
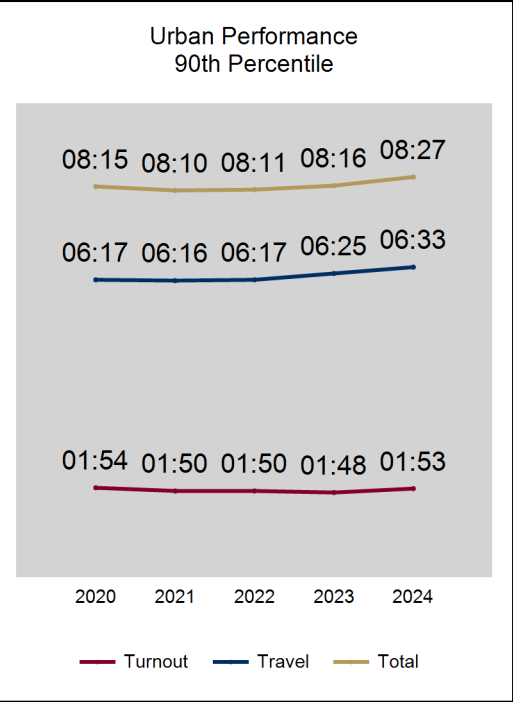


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RESPONSE TIME COMPLIANCE (In District, Emergent)										
1st Unit on Scene	2020		2021		2022		2023		2024	
	90th PCTL	% Met Goal	90th PCTL	% Met Goal	90th PCTL	% Met Goal	90th PCTL	% Met Goal	90th PCTL	% Met Goal
Dispatch (1:00 @ 90%)	00:46	98%	00:46	98%	00:48	98%	00:52	95%	00:54	93%
Turnout (1:30 @ 90%)	01:55	66%	01:51	69%	01:50	69%	01:48	73%	01:53	70%
Travel - Urban (5:12 @ 90%)	06:17	76%	06:16	77%	06:17	77%	06:25	74%	06:33	73%
Travel - Suburban (6:30 @ 90%)	06:45	88%	06:49	88%	06:51	87%	07:15	84%	06:55	85%
Travel - Rural (13:00 @ 90%)	09:43	98%	09:17	98%	09:19	98%	09:31	98%	09:29	99%
Total Response Time (90%)	08:34	86%	08:29	87%	08:30	87%	08:31	85%	08:40	84%

2nd Unit on Scene	2020		2021		2022		2023		2024	
	90th PCTL	% Met Goal	90th PCTL	% Met Goal	90th PCTL	% Met Goal	90th PCTL	% Met Goal	90th PCTL	% Met Goal
Turnout (1:30 @ 90%)	01:56	68%	01:52	70%	01:49	73%	01:47	76%	01:51	75%
Travel - Urban (10:24 @ 90%)	08:20	95%	08:24	95%	08:35	95%	08:28	95%	08:47	95%
Travel - Suburban (10:24 @ 90%)	09:13	94%	09:24	93%	09:10	94%	10:20	90%	10:13	90%
Travel - Rural (18:12 @ 90%)	12:19	99%	11:56	99%	12:03	98%	12:11	99%	12:17	99%
Total Response Time (90%)	08:46	98%	08:52	98%	08:58	98%	08:53	98%	09:05	98%

First On Scene by Population Density (In District, Emergent)									
2024									
		Dispatch		Turnout		Travel		Total	
In District	Calls	90th PCTL	% Met Goal	90th PCTL	% Met Goal	90th PCTL	% Met Goal	90th PCTL	% Met Goal
Urban	15239	00:54	93%	01:53	71%	06:33	73%	08:27	83%
Suburban	885	00:51	95%	01:55	67%	06:54	85%	08:54	91%
Rural	676	01:06	89%	01:54	65%	09:29	99%	11:37	99%
Overall	16800	00:54	93%	01:53	70%	06:45	75%	08:40	84%



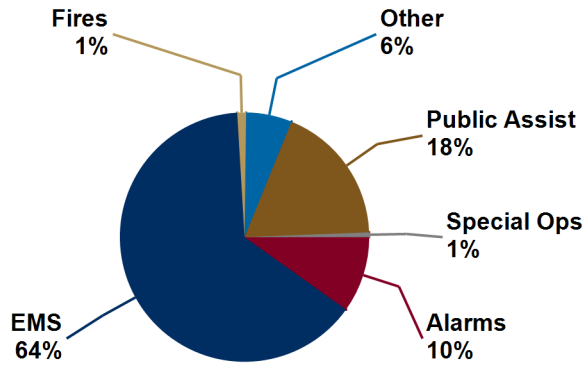
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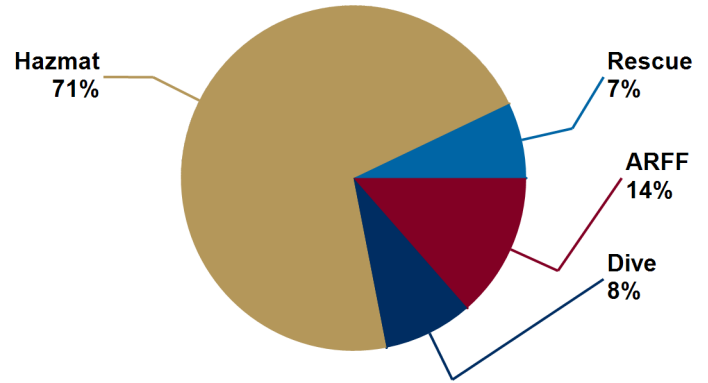
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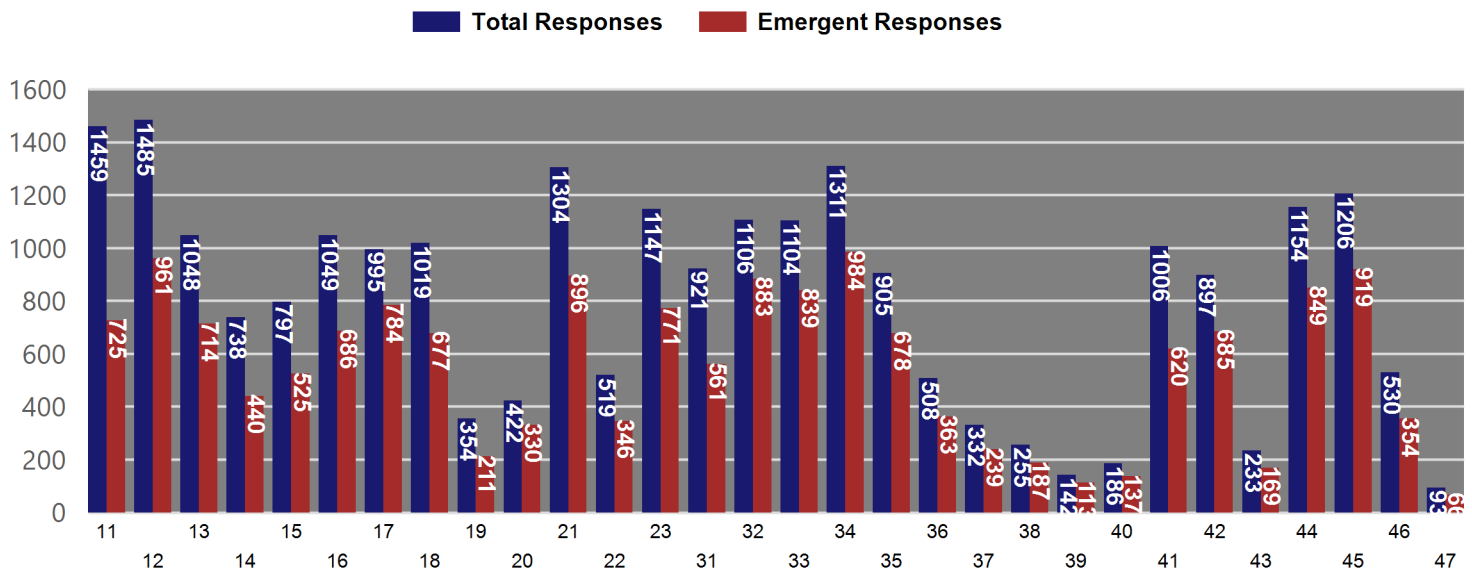
Incidents by Category - 2024



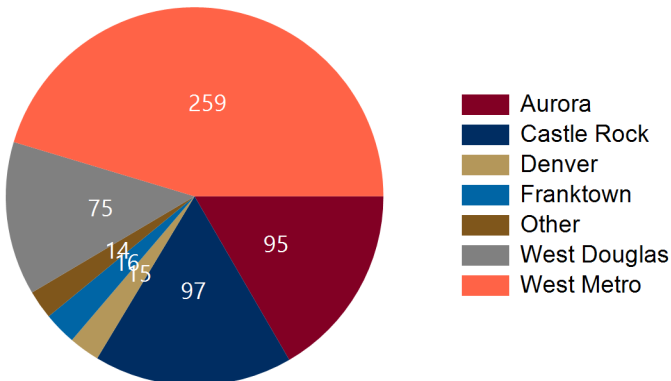
Special Ops Subcategory - 2024



2024 - In District Responses



Aid Given - 2024



Aid Received - 2024

