

# South Metro Fire Rescue

## 2024 Annual Response Report

Run Date: 06-26-2025



Station 15 was closed in June 2023 for new construction and reopened in May 2025

Total Responses							
	Alarms	EMS	Fires	Other	Public Assist	Special Ops	Total
<b>2020</b>	<b>4,045</b>	<b>26,627</b>	<b>1,028</b>	<b>2,953</b>	<b>6,357</b>	<b>266</b>	<b>41,276</b>
In District	4,019	25,829	966	2,566	6,287	263	39,930
Out of District	26	798	62	387	70	3	1,346
<b>2021</b>	<b>4,381</b>	<b>30,301</b>	<b>793</b>	<b>3,209</b>	<b>7,393</b>	<b>270</b>	<b>46,347</b>
In District	4,339	29,423	740	2,742	7,305	263	44,812
Out of District	42	878	53	467	88	7	1,535
<b>2022</b>	<b>4,786</b>	<b>32,659</b>	<b>845</b>	<b>3,574</b>	<b>8,430</b>	<b>322</b>	<b>50,616</b>
In District	4,739	31,920	776	3,085	8,326	318	49,164
Out of District	47	739	69	489	104	4	1,452
<b>2023</b>	<b>4,832</b>	<b>33,672</b>	<b>578</b>	<b>3,197</b>	<b>8,587</b>	<b>295</b>	<b>51,161</b>
In District	4,792	33,017	542	2,809	8,501	287	49,948
Out of District	40	655	36	388	86	8	1,213
<b>2024</b>	<b>5,151</b>	<b>34,238</b>	<b>678</b>	<b>3,422</b>	<b>9,158</b>	<b>279</b>	<b>52,926</b>
In District	5,105	33,564	647	3,044	9,073	272	51,705
Out of District	46	674	31	378	85	7	1,221
<b>Grand Total</b>	<b>23,195</b>	<b>157,497</b>	<b>3,922</b>	<b>16,355</b>	<b>39,925</b>	<b>1,432</b>	<b>242,326</b>

### Incident Type Examples

Alarms: Fire Alarm Activation (no fire)

EMS: Medical Problem, Injury Vehicle Crash

Fires: Structure, Wildfire, Vehicle

Other: Cancelled Enroute, Explosion, Standby

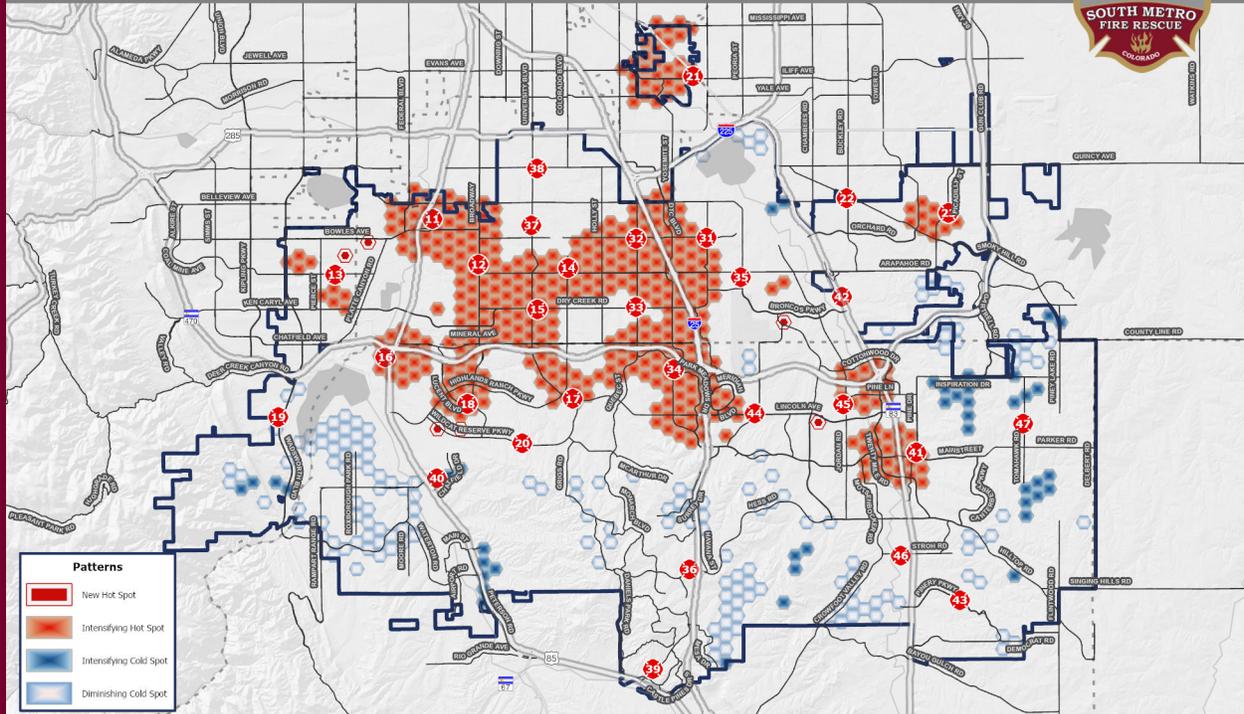
Public Assist: Smoke Investigation, Water Leak, LockOut, Police Matter

Special Ops: Structure Collapse, Hazmat Release, Water Rescue

Data includes both emergent and non-emergent responses.

Starting in 2023, Unauthorized Burning and Controlled Burning have moved to the Public Assist category.

## Evolving Call Density



2019-2024

All Calls, In District Only

# South Metro Fire Rescue

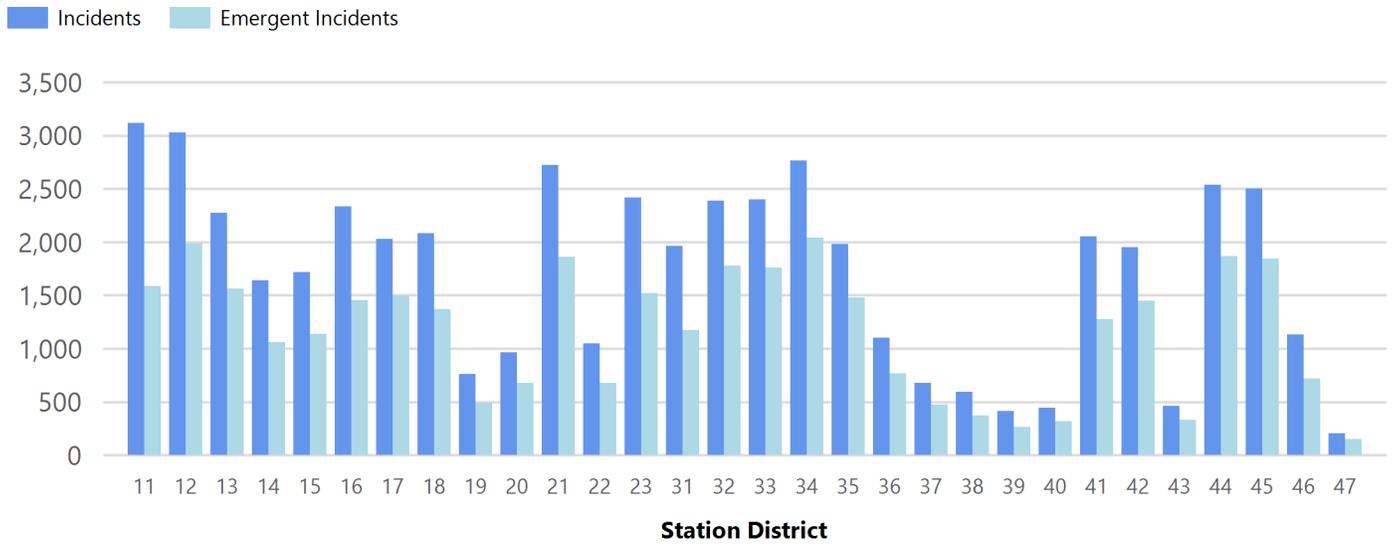
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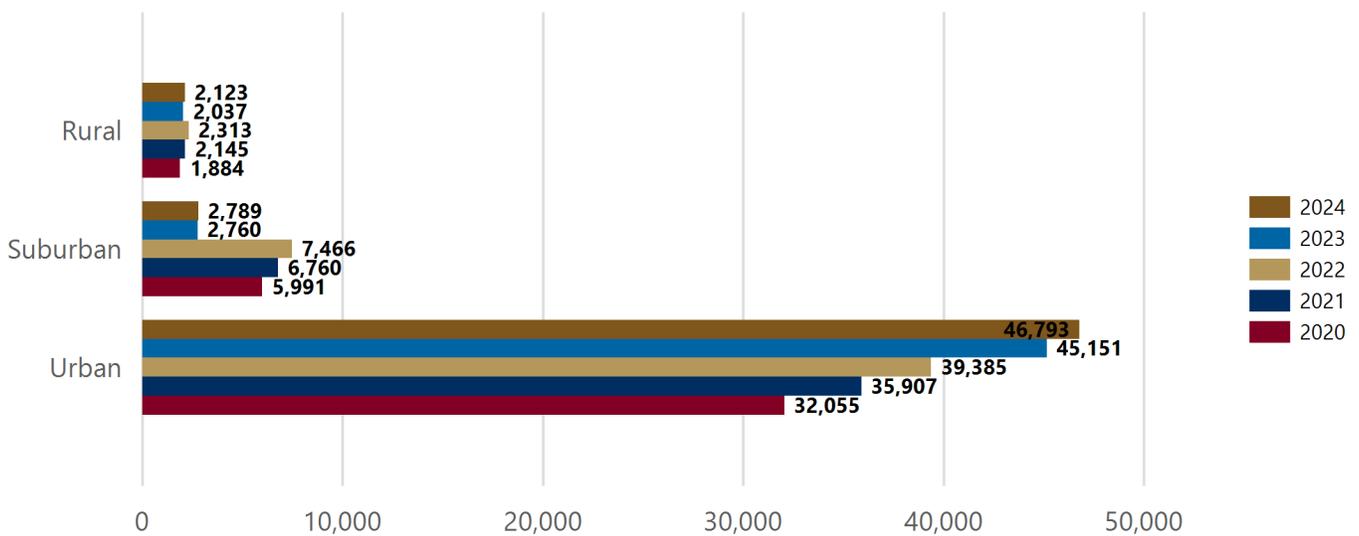


### 2024 In District Responses



Response Numbers include all calls within the SMFR District. Calls include Emergent and Non-Emergent responses, including cancelled incidents.

### Total Responses by Population Density (In District)



# South Metro Fire Rescue

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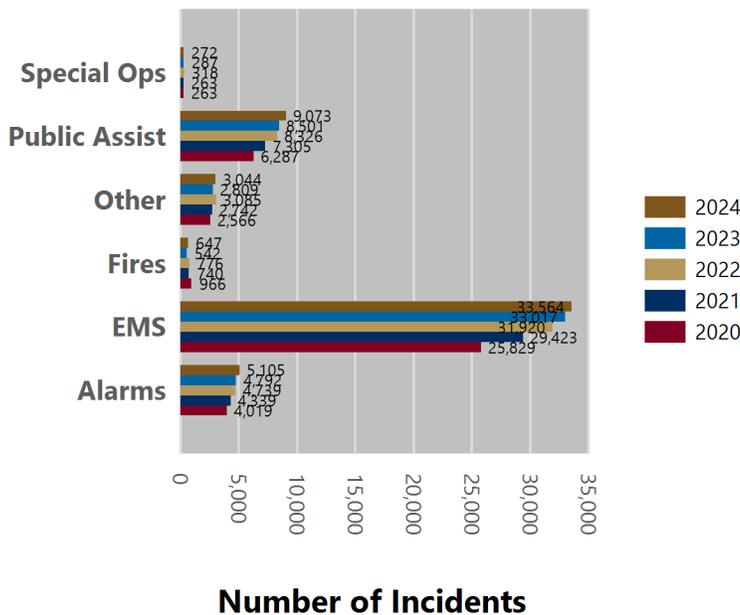
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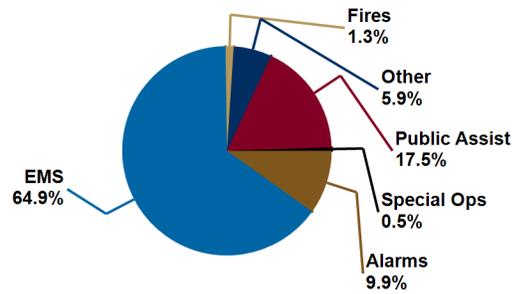
In District Fire Activity	FIRE EXPERIENCE (IN DISTRICT)				
	2020	2021	2022	2023	2024
Structure Fires (NFIRS 111-124)	275	225	186	195	208
Fires Contained to Room of Origin	230	182	155	160	167
% Fires Contained to Room of Origin	84%	81%	83%	82%	80%
Sprinkler Head Activations	11	10	4	8	18
Total P & C Pre-Incident Value	\$278,878,909	\$237,405,445	\$135,450,704	\$212,136,112	\$285,426,083
Total P & C Loss	\$8,068,744	\$6,021,118	\$12,006,340	\$19,816,555	\$16,223,066
Total Assessed P & C Saved	\$270,810,165	\$231,384,327	\$123,444,364	\$192,319,557	\$269,203,017
Wildland Fires (NFIRS 140-143, 170-173)	144	78	132	55	121

In District EMS Activity	EMS EXPERIENCE (IN DISTRICT)				
	2020	2021	2022	2023	2024
Total Transports by SMFR	17,785	20,460	22,262	23,176	23,835
Non-Emergent Transports by SMFR	15,837	18,369	20,073	20,573	21,363
Emergent Transports by SMFR	1,948	2,091	2,189	2,603	2,472
% Emergent Transports	11%	10%	10%	11%	10%
Transports by Auto Aid Agency	227	249	326	385	379
Transports by Private Ambulance	121	59	35	42	36

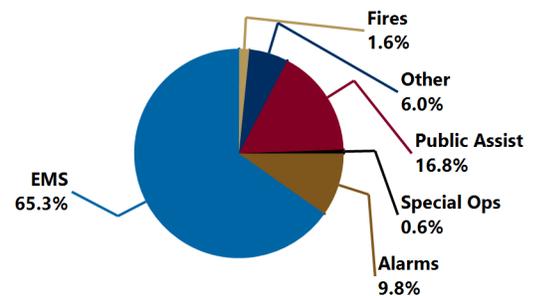
### Call Type Distribution—All Calls (In District, Emergent and Non-Emergent)



### 2024



### 2020 - 2024



Response Numbers include all calls within the SMFR District. Calls include Emergent and Non-Emergent responses, including cancelled incidents.

# South Metro Fire Rescue

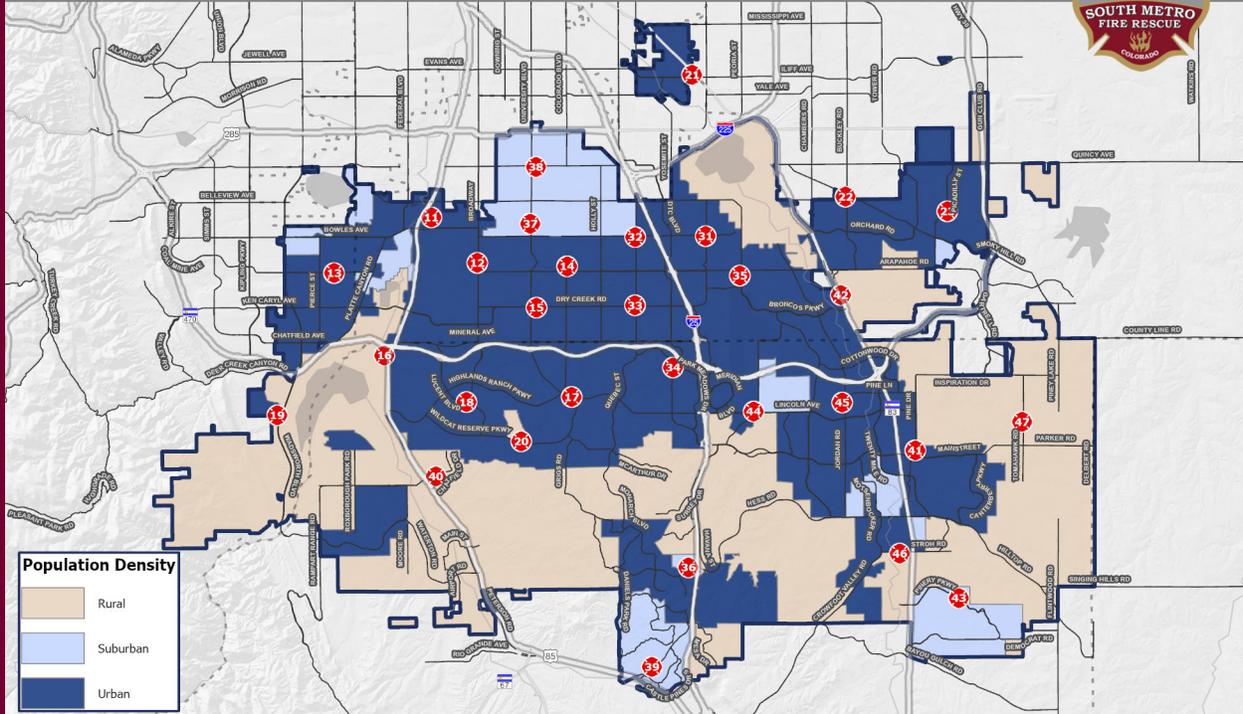
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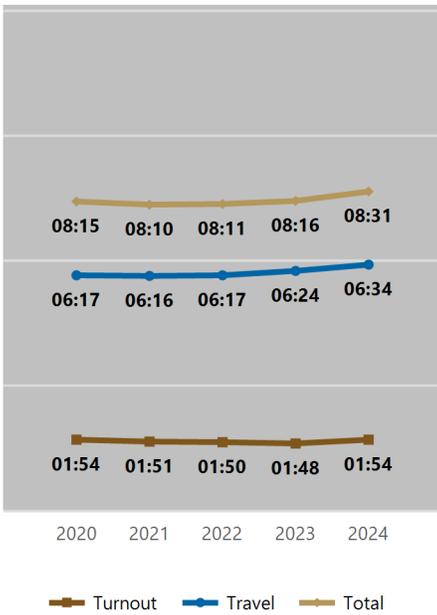
### Population Density



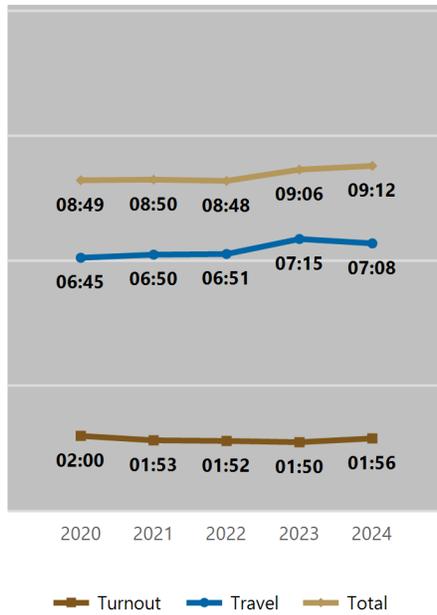
2024

The population density was updated in 2023 to better align with the results of the 2020 census.

#### Urban Performance 90th Percentile



#### Suburban Performance 90th Percentile



#### Rural Performance 90th Percentile



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### RESPONSE TIME COMPLIANCE (IN DISTRICT, EMERGENT)

1st Unit on Scene	2020		2021		2022		2023		2024	
	90th PCTL	% Met Goal								
Dispatch (1:00 @ 90%)	00:47	98%	00:47	98%	00:48	98%	00:49	98%	00:51	97%
Turnout (1:30 @ 90%)	01:55	66%	01:51	69%	01:50	69%	01:48	73%	01:54	69%
Travel - Urban (5:12 @ 90%)	06:17	76%	06:16	77%	06:17	77%	06:24	74%	06:34	74%
Travel - Suburban (6:30 @ 90%)	06:45	88%	06:50	88%	06:51	87%	07:15	84%	07:08	85%
Travel - Rural (13:00 @ 90%)	09:44	98%	09:19	98%	09:19	98%	09:31	98%	09:32	98%
Total Response Time (90%)	08:34	86%	08:29	87%	08:31	87%	08:30	85%	08:44	84%

2nd Unit on Scene	2020		2021		2022		2023		2024	
	90th PCTL	% Met Goal								
Turnout (1:30 @ 90%)	01:56	68%	01:52	71%	01:49	73%	01:47	76%	01:53	72%
Travel - Urban (10:24 @ 90%)	08:19	95%	08:23	95%	08:34	95%	08:27	95%	08:49	94%
Travel - Suburban (10:24 @ 90%)	09:13	94%	09:22	93%	09:10	94%	10:20	90%	10:30	89%
Travel - Rural (18:12 @ 90%)	12:20	99%	11:53	99%	12:03	98%	12:12	99%	11:56	99%
Total Response Time (90%)	11:03	96%	10:58	96%	11:02	95%	10:50	96%	11:16	95%

Values are based on the first arriving unit, responding Emergent, within the SMFR district. 90th PCTL represents how we perform 90% of the time. % Met Goal represents how often we meet our goal as established in the parenthesis in the left most column

### Total Response Time - First Unit On Scene (In District, Emergent)

	Total Response Time - First Unit On Scene (In District, Emergent)														
	2020			2021			2022			2023			2024		
	Count	90TH Time	% Met Goal	Count	90TH Time	% Met Goal	Count	90TH Time	% Met Goal	Count	90TH Time	% Met Goal	Count	90TH Time	% Met Goal
<b>Overall</b>	<b>26,951</b>	<b>08:34</b>	<b>86%</b>	<b>30,877</b>	<b>08:30</b>	<b>87%</b>	<b>33,274</b>	<b>08:30</b>	<b>87%</b>	<b>33,602</b>	<b>08:30</b>	<b>85%</b>	<b>34,719</b>	<b>08:44</b>	<b>84%</b>
Urban Goal (7:42)	21,637	08:15	85%	24,647	08:11	86%	26,541	08:11	86%	30,338	08:16	85%	31,426	08:31	83%
Alarms	2,208	09:01	76%	2,432	09:02	77%	2,600	09:02	78%	3,014	09:11	76%	3,242	09:31	72%
EMS	16,870	07:58	87%	19,396	07:55	88%	20,742	07:56	88%	23,782	08:01	87%	24,066	08:12	86%
Fires	504	08:31	81%	443	08:44	80%	444	08:17	84%	434	08:34	84%	523	09:14	75%
Other	263	10:09	61%	237	11:55	65%	315	10:56	69%	301	09:40	72%	442	09:36	74%
Public Assist	1,681	09:11	78%	2,030	08:55	81%	2,304	08:55	78%	2,651	09:21	75%	2,995	09:29	74%
Special Ops	111	09:35	68%	109	08:55	77%	136	09:09	74%	156	09:43	77%	158	09:48	66%
Suburban Goal (9:00)	4,022	08:49	91%	4,679	08:49	91%	5,123	08:48	92%	1,841	09:06	89%	1,845	09:12	89%
Alarms	459	09:37	85%	535	09:34	85%	602	09:26	86%	293	09:36	83%	310	10:04	84%
EMS	3,010	08:24	93%	3,491	08:27	93%	3,797	08:26	94%	1,263	08:43	92%	1,220	08:47	92%
Fires	120	09:54	83%	93	10:22	81%	110	09:04	89%	36	08:16	92%	34	09:50	79%
Other	38	10:38	71%	98	11:42	75%	80	10:26	76%	36	09:33	86%	30	11:19	80%
Public Assist	375	09:37	85%	443	09:29	86%	503	09:28	87%	197	10:11	78%	245	09:34	84%
Special Ops	20	08:47	90%	19	10:58	65%	31	10:32	81%	16	09:14	88%	6	08:22	83%
Rural Goal (15:30)	1,292	11:49	98%	1,551	11:23	98%	1,610	11:15	98%	1,423	11:36	98%	1,448	11:48	98%
Alarms	85	12:38	98%	111	11:32	98%	127	12:11	96%	113	11:18	99%	90	12:04	98%
EMS	936	11:23	99%	1,158	10:59	99%	1,178	10:51	99%	1,069	11:23	98%	1,059	11:25	98%
Fires	96	12:39	97%	78	12:57	96%	72	12:23	99%	43	12:32	98%	62	12:58	95%
Other	24	14:30	92%	28	12:15	100%	44	12:51	95%	31	14:01	94%	38	14:12	95%
Public Assist	140	12:49	98%	166	12:49	95%	177	12:26	97%	152	12:24	97%	180	12:07	97%
Special Ops	11	15:31	82%	10	12:23	89%	12	10:59	92%	15	10:40	100%	19	10:56	100%

Performance data for 8/9 – 8/25/2021 has been omitted due to time syncing issues.

# South Metro Fire Rescue

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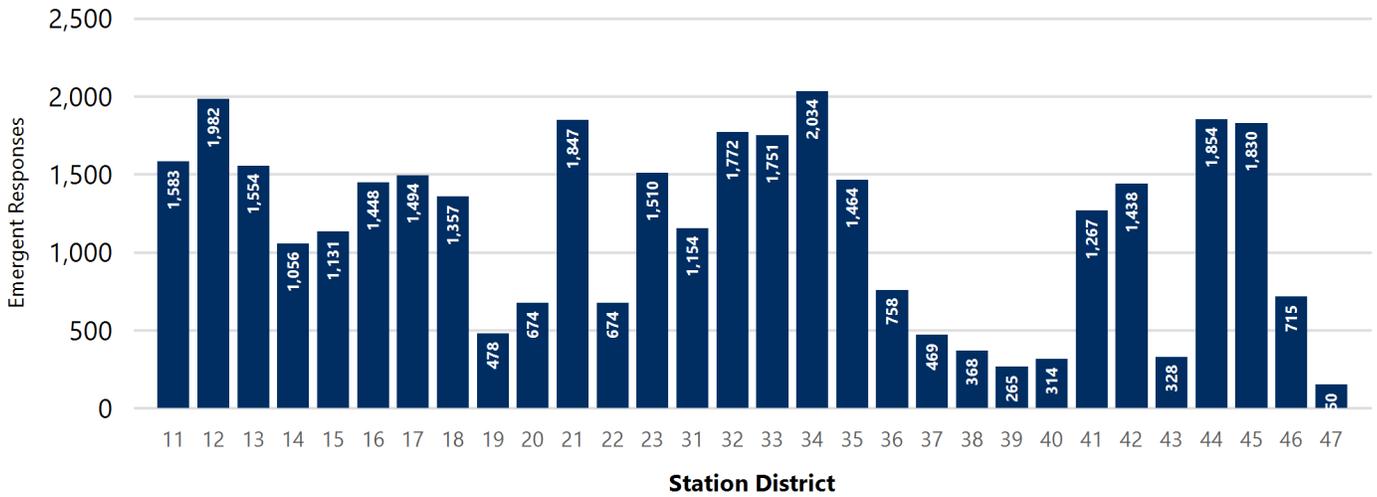
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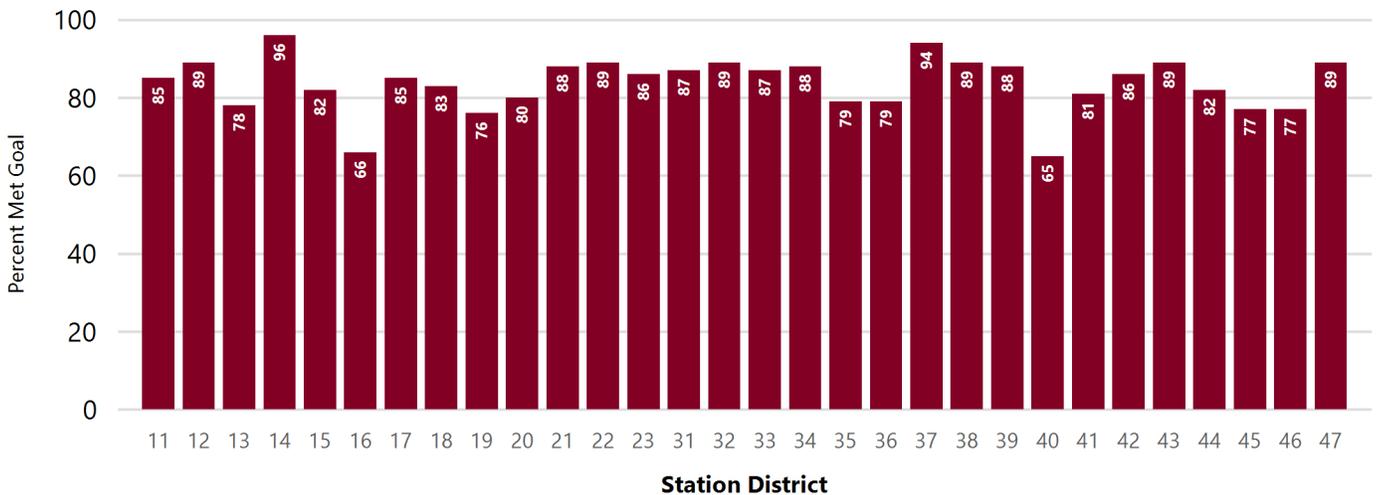
### 2024 - Total Number of Emergent Responses

(In District)



### 2024 - Response Time Met Goal

(In District)



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## 2024 Annual Response Report

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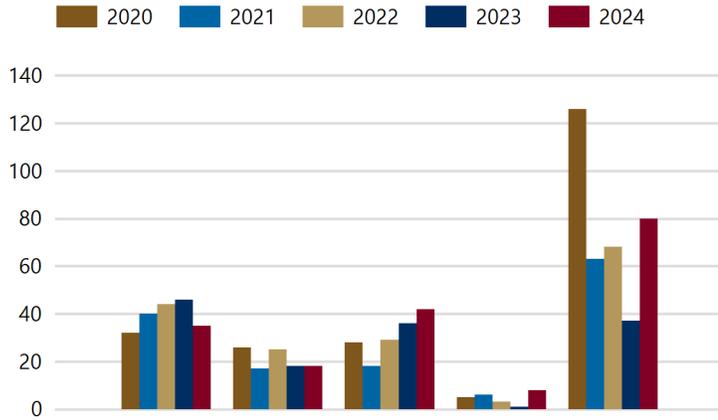
Performance data for 8/9 – 8/25/2021 has been omitted due to time syncing issues.

	Total Response Time -Special Ops - First Unit On Scene (In District, Emergent)														
	2020			2021			2022			2023			2024		
	Count	90TH Time	% Met Goal	Count	90TH Time	% Met Goal	Count	90TH Time	% Met Goal	Count	90TH Time	% Met Goal	Count	90TH Time	% Met Goal
<b>Overall</b>	<b>275</b>	<b>10:22</b>	<b>75%</b>	<b>210</b>	<b>10:38</b>	<b>75%</b>	<b>294</b>	<b>10:01</b>	<b>79%</b>	<b>239</b>	<b>09:47</b>	<b>79%</b>	<b>300</b>	<b>10:54</b>	<b>69%</b>
Urban Goal (7:42)	172	09:34	66%	151	09:53	73%	204	09:09	76%	197	09:32	76%	231	10:04	63%
ARFF	30	07:48	87%	38	07:55	86%	40	08:27	75%	47	07:43	89%	34	12:21	76%
Dive	5	08:17	80%	4	05:38	100%	14	08:35	79%	8	09:03	88%	2	06:55	100%
Hazmat	68	09:53	59%	62	10:31	68%	72	08:31	78%	98	09:52	70%	111	09:36	62%
Rescue	8	50:48	63%	5	05:48	100%	9	37:59	33%	3	09:34	67%	11	08:32	73%
Wildland	61	09:12	64%	42	09:59	63%	69	09:08	80%	41	08:45	73%	73	10:14	56%
Suburban Goal (9:00)	44	10:01	82%	32	11:19	67%	54	10:19	78%	20	08:54	90%	17	09:37	71%
ARFF	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Dive	3	08:37	100%	6	10:14	67%	5	12:32	40%	1	06:45	100%	3	05:41	100%
Hazmat	16	08:37	88%	13	10:42	64%	24	09:43	88%	15	09:18	87%	3	08:54	67%
Rescue	1	05:57	100%	-	-	-	1	06:39	100%	-	-	-	-	-	-
Wildland	24	10:50	75%	13	12:00	69%	24	10:15	75%	4	07:57	100%	11	09:53	64%
Rural Goal (15:30)	59	11:30	95%	27	12:06	96%	36	11:05	97%	22	11:40	100%	52	12:03	94%
ARFF	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Dive	7	15:57	71%	7	12:57	83%	9	09:36	100%	9	10:00	100%	12	09:24	100%
Hazmat	4	10:42	100%	2	10:16	100%	3	17:32	67%	6	10:39	100%	6	11:11	100%
Rescue	-	-	-	-	-	-	-	-	-	-	-	-	1	10:46	100%
Wildland	48	11:11	98%	18	11:58	100%	24	10:43	100%	7	13:14	100%	33	12:52	91%

Data is based on the Sub Category Incident Types. Note: A Special Teams unit may or may not have been on scene.

### All Special Teams Incidents

(In District)



	ARFF	Dive	Hazmat	Rescue	Wildland
2020	32	26	28	5	126
2021	40	17	18	6	63
2022	44	25	29	3	68
2023	46	18	36	1	37
2024	35	18	42	8	80

Data is based on Sub Category Types where a SMFR Special Teams Unit responded according to their Specialty.  
 i.e. ARFF includes Red1, 2, & 3; Dive includes Dive16, 31, 33;  
 HazMat includes HM38, 45, 46; Rescue includes R34, Coll45  
 Wildland includes all Brush Trucks and Engines.

### Special Ops Unit Response Count

Unit	2020	2021	2022	2023	2024
COLL45	4	10	12	19	35
DECON10	13	0	0	0	0
DECON17	15	19	34	0	0
DIV16	27	20	34	29	33
DIVE31	34	19	34	32	33
FAN22	1	2	4	2	2
FOAM46	2	2	1	5	3
HM17	0	0	0	45	65
HM38	42	42	54	53	67
R34	88	83	84	108	66
RED1	42	51	58	56	39
RED2	42	53	56	52	41
RED3	30	48	58	13	26
RED4	0	0	0	38	13
RH12	38	32	27	19	22
SWAT30	0	0	20	15	16
SWAT31	10	7	13	27	20
SWAT32	0	8	22	0	12
SWAT33	0	10	11	10	12
SWAT34	0	22	16	13	21
SWAT35	0	0	0	2	4
SWAT40	0	0	3	19	15
SWAT41	0	0	2	14	7
SWAT42	0	0	0	8	4
SWAT43	0	0	1	11	1
SWAT44	0	0	3	6	6
SWAT45	0	0	1	1	0
<b>Total</b>	<b>388</b>	<b>428</b>	<b>548</b>	<b>597</b>	<b>563</b>

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### Suppression Unit Response Count

Unit	2020	2021	2022	2023	2024
E11	2,299	2,589	2,920	2,889	2,986
E13	1,844	2,045	2,158	2,236	2,220
E14	1,792	1,846	2,010	2,101	2,589
E15	1,939	2,086	2,253	1,741	1,220
E16	1,792	2,022	2,283	2,346	2,598
E17	2,125	2,066	2,094	2,301	2,408
E19	672	744	757	813	789
E20	0	811	1,188	1,226	1,328
E21	2,161	2,542	2,802	2,491	2,499
E22	1,148	1,330	1,412	1,447	1,466
E23	1,739	2,000	2,170	2,182	2,241
E31	1,668	2,025	2,076	2,115	2,139
E33	2,004	2,271	2,597	2,721	2,641
E36	955	1,103	1,223	1,273	1,267
E37	0	0	0	45	0
E38	721	810	836	774	701
E39	632	694	800	849	869
E40	371	415	448	427	515
E41	1,684	1,814	1,954	2,106	2,033
E42	1,666	1,952	2,049	2,047	2,077
E43	431	510	492	498	558
E44	1,909	2,147	2,407	2,426	2,694
E46	826	984	1,105	1,240	1,286
E47	391	452	419	429	403
L12	2,259	2,503	2,803	2,912	3,106
L34	0	0	0	0	974
TW18	2,000	1,912	2,119	2,346	2,394
TW32	2,001	2,340	2,499	2,598	2,661
TW34	2,187	2,398	2,744	2,671	1,831
TW35	1,674	1,864	2,106	2,054	2,150
TW45	1,933	2,045	2,284	2,327	2,650
Total	42,823	48,320	53,008	53,631	55,293

### Tender Unit Response Count

Unit	2020	2021	2022	2023	2024
TN20	0	0	0	0	3
TN34	16	13	9	14	9
TN39	9	16	8	9	7
TN40	5	4	10	13	9
TN41	7	8	2	6	13
TN43	0	0	0	0	4
TN45	12	12	13	12	5
TN46	12	11	7	7	11
Total	61	64	49	61	61

Response numbers include units that respond emergent and non-emergent to incidents, both in and out of district non-emergent to incidents, both in and out of district

The Type 6 brush truck was moved from Station 14 to 37 during the construction, and was moved back to Station 14 when the new station opened

### Medic Unit Response Count

Unit	2020	2021	2022	2023	2024
M11	1,778	1,975	2,161	2,298	2,311
M12	1,634	1,919	2,114	2,302	2,511
M13	1,654	1,815	1,983	2,036	2,016
M14	0	0	0	1,317	2,344
M15	1,863	2,063	2,335	967	0
M16	1,749	2,027	2,268	2,374	2,521
M17	1,733	1,984	2,129	2,160	2,258
M18	1,485	1,645	1,790	2,088	2,072
M21	1,218	1,459	1,431	1,281	1,212
M211	1,205	1,445	1,445	1,277	1,190
M23	1,568	1,903	2,039	1,995	2,084
M31	1,904	2,339	2,430	2,184	2,254
M32	2,238	2,545	2,737	2,356	2,269
M33	0	77	0	2,291	2,204
M34	2,045	2,307	2,707	2,162	2,172
M36	970	1,102	1,213	1,240	1,197
M37	997	1,152	1,231	0	0
M39	0	0	0	0	11
M41	1,681	1,878	2,067	2,151	2,106
M42	2,219	2,560	2,749	2,751	2,817
M44	2,052	2,287	2,560	2,477	2,670
M46	915	1,056	1,153	1,329	1,340
Total	30,908	35,538	38,542	39,036	39,559

### Brush Unit Response Count

Unit	2020	2021	2022	2023	2024
BR14	0	6	15	4	0
BR15	0	0	0	7	33
BR17	36	16	12	16	29
BR18	43	4	0	0	0
BR19	31	25	17	17	27
BR21	13	16	19	5	16
BR22	18	20	16	15	31
BR31	0	0	0	0	8
BR32	0	0	0	1	7
BR33	26	23	19	13	25
BR36	26	19	13	6	15
BR38	0	5	0	0	0
BR42	39	20	18	17	25
BR43	14	13	17	10	5
BR46	19	15	12	8	13
BR47	14	13	8	6	21
BRE18	0	0	0	1	0
BRE20	0	17	28	17	31
BRE31	0	0	0	0	7
BRE32	4	4	0	0	0
BRE37	2	0	0	0	0
BRE39	50	25	31	14	26
BRE40	34	23	21	12	15
BRE41	46	36	43	22	41
Total	415	300	289	191	375

# South Metro Fire Rescue

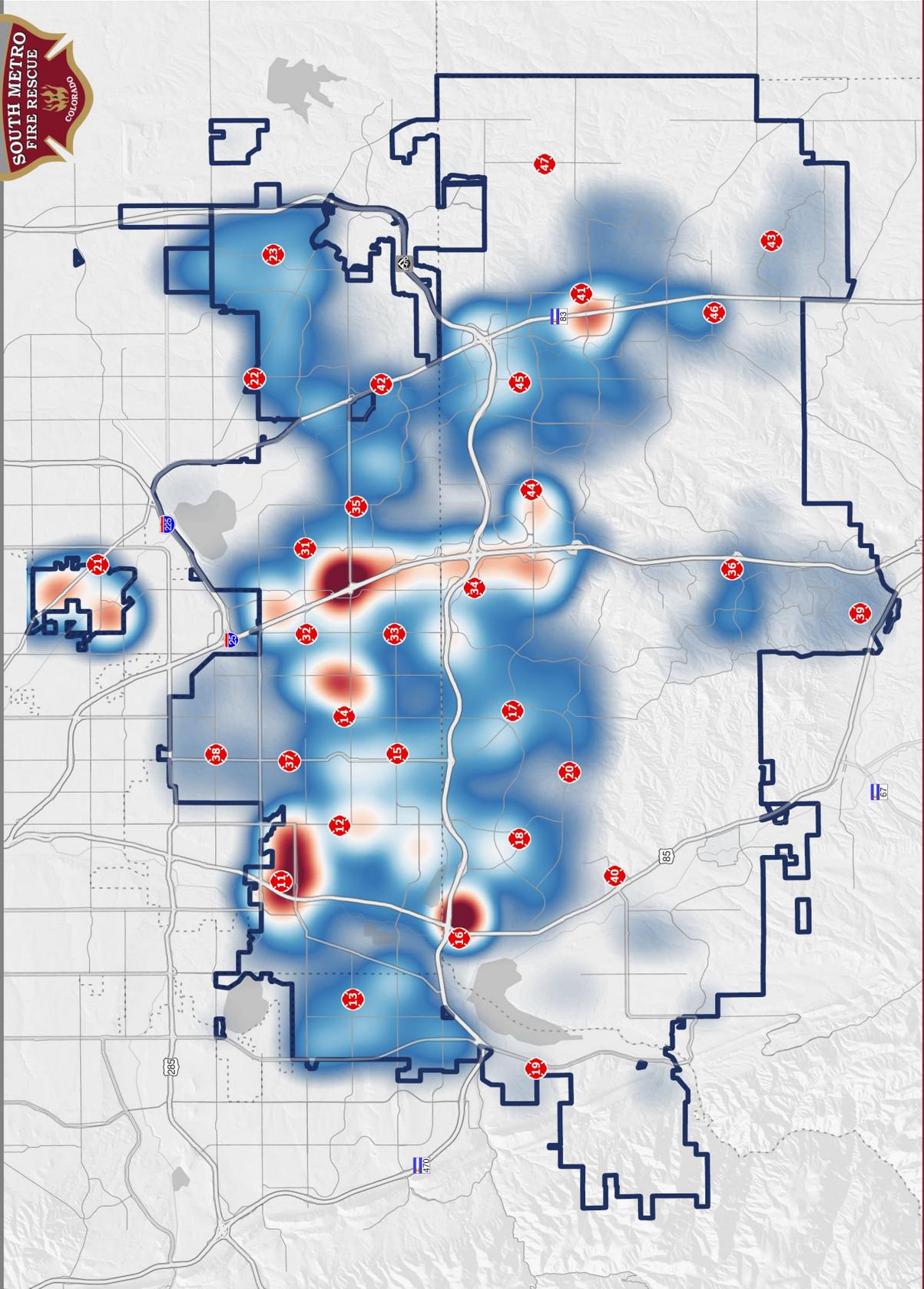
Run Date: 06-26-2025

## 2024 Annual Response Report

Station 15 was closed in June 2023 for new construction and reopened in May 2025



### All Incidents Call Density



In District Only

2024

# South Metro Fire Rescue

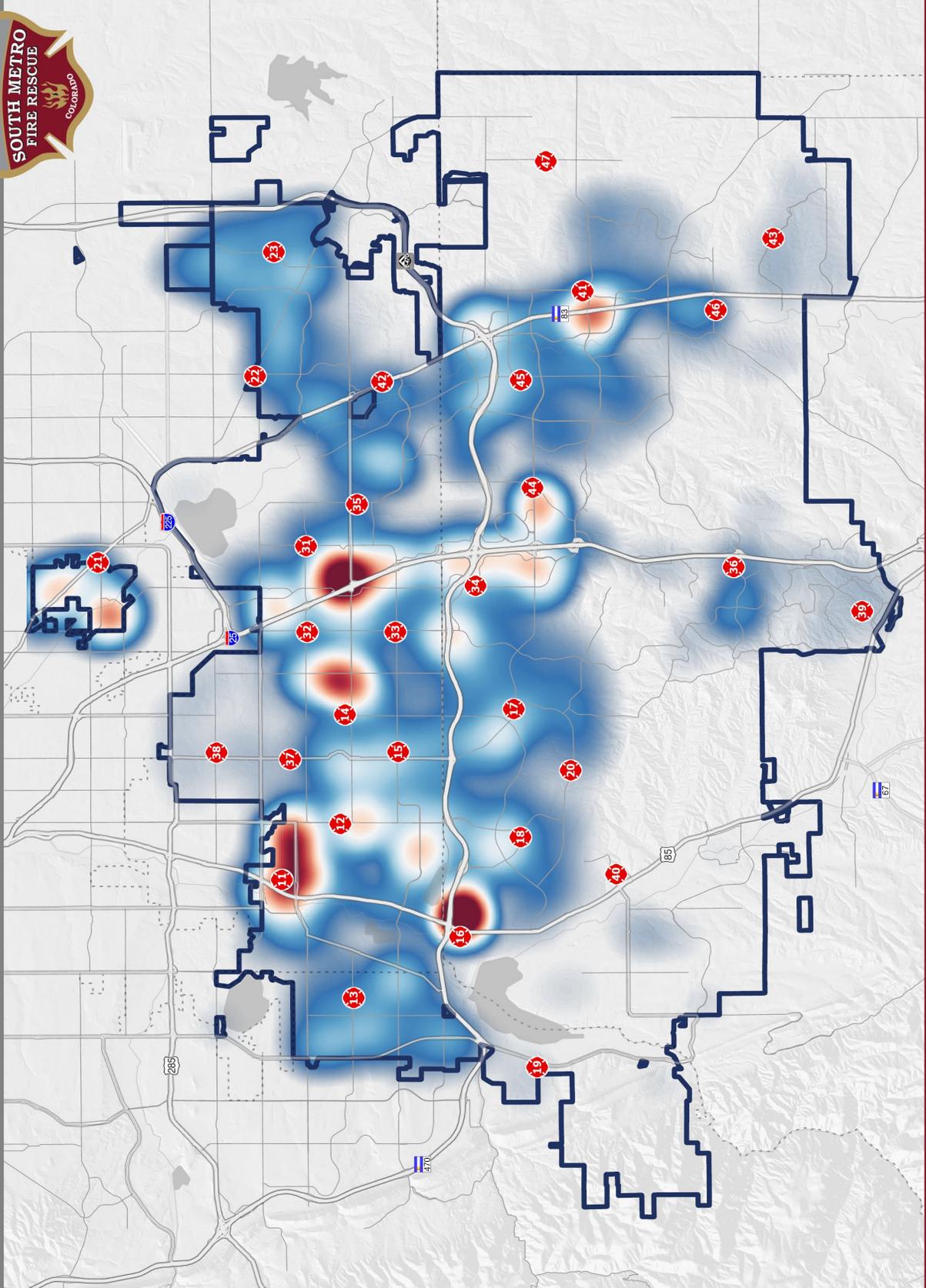
## 2024 Annual Response Report

Run Date: 06-26-2025



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### EMS Incidents Call Density



In District Only

2024

# South Metro Fire Rescue

## 2024 Annual Response Report

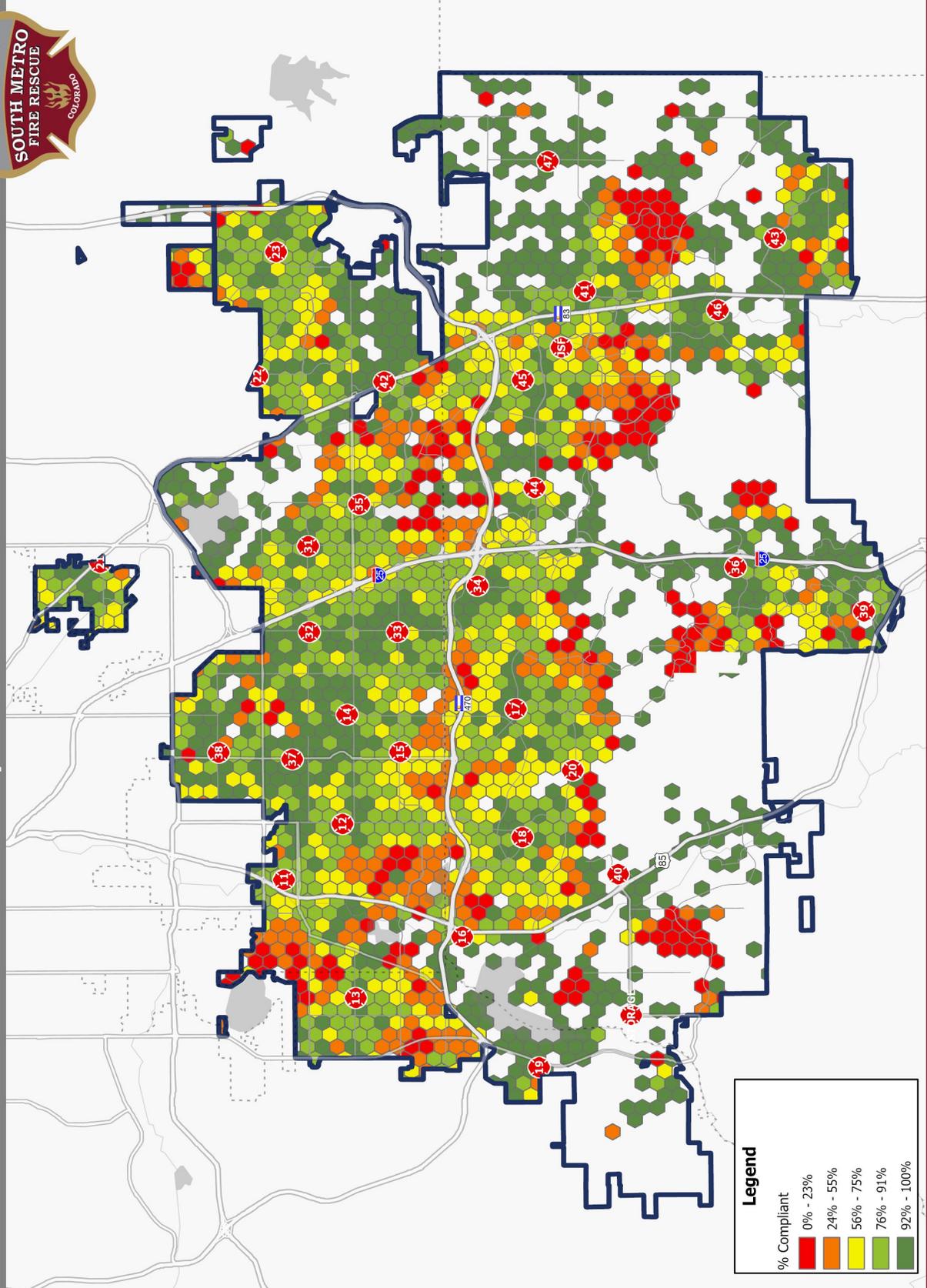
Run Date: 06-26-2025



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# Travel Time Compliance



In District and Emergent Calls Only

2024

# South Metro Fire Rescue

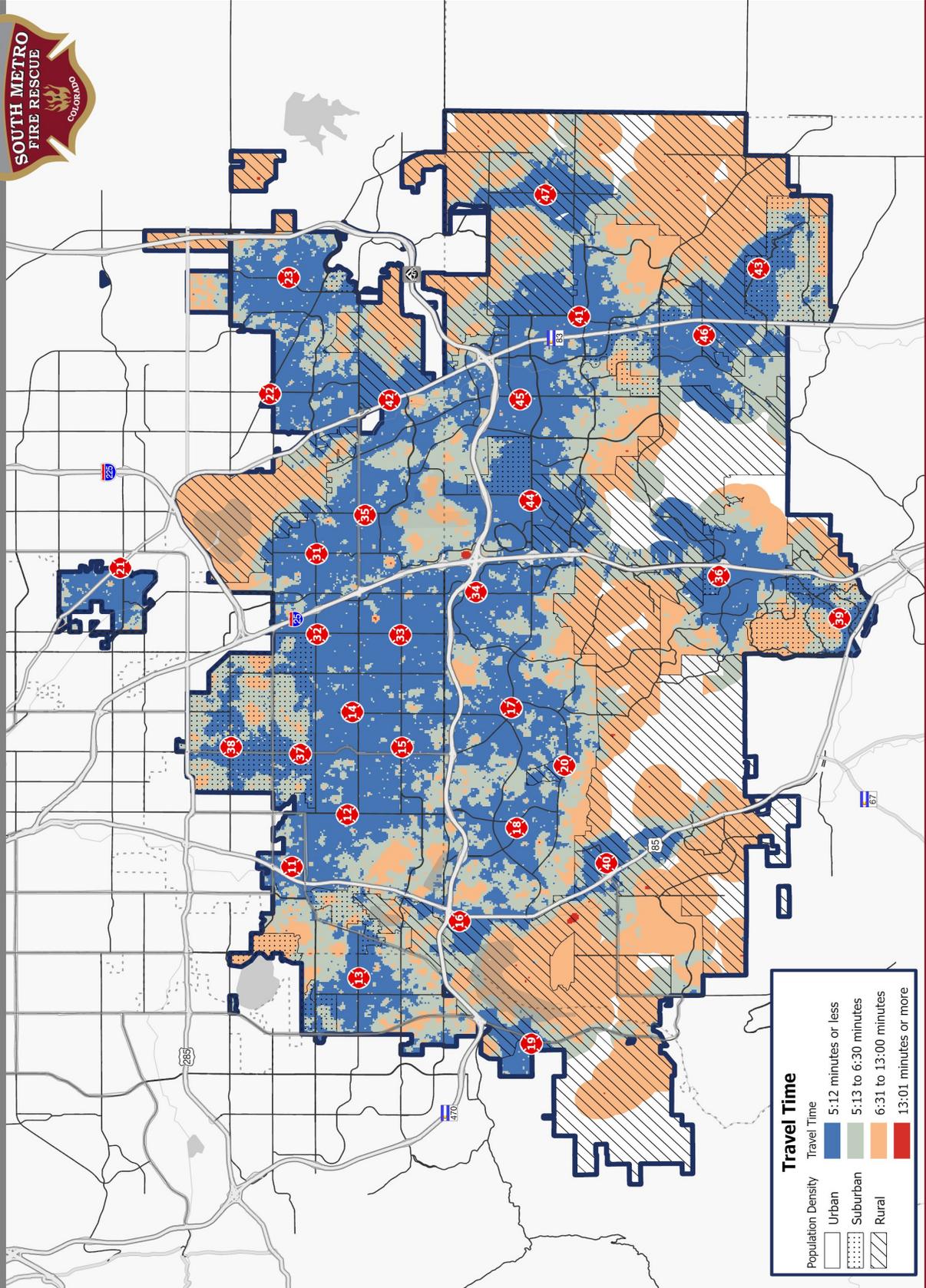
## 2024 Annual Response Report

Run Date: 06-26-2025



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# Travel Time Performance



In District and Emergent Calls Only

2024

# South Metro Fire Rescue

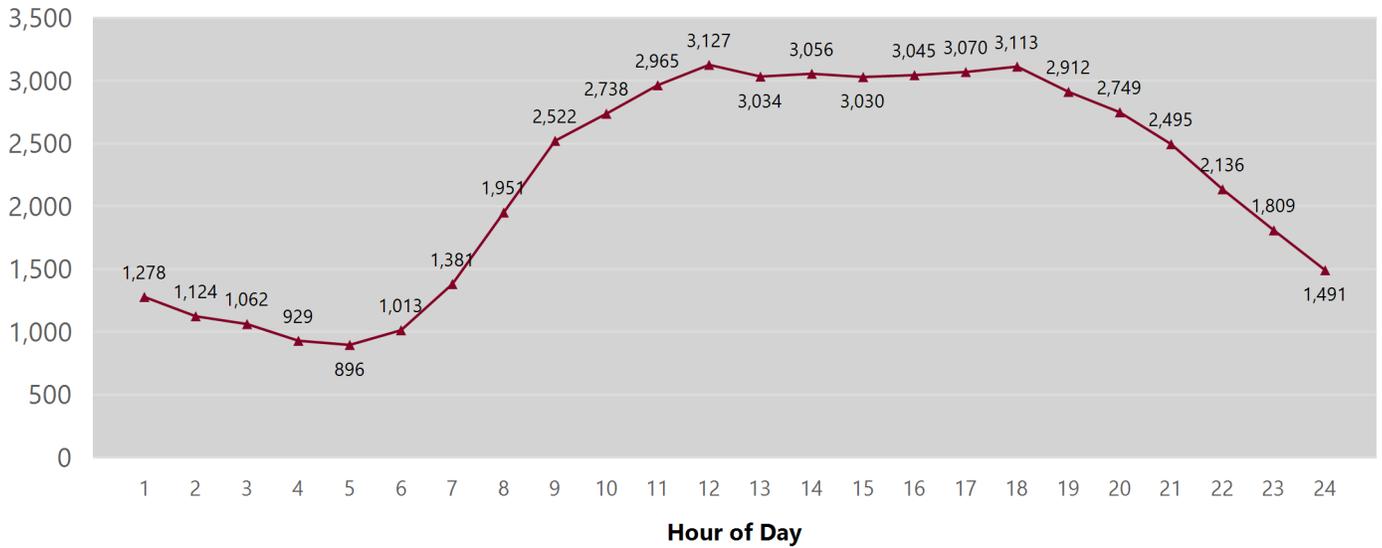
Run Date: 06-26-2025

## 2024 Annual Response Report

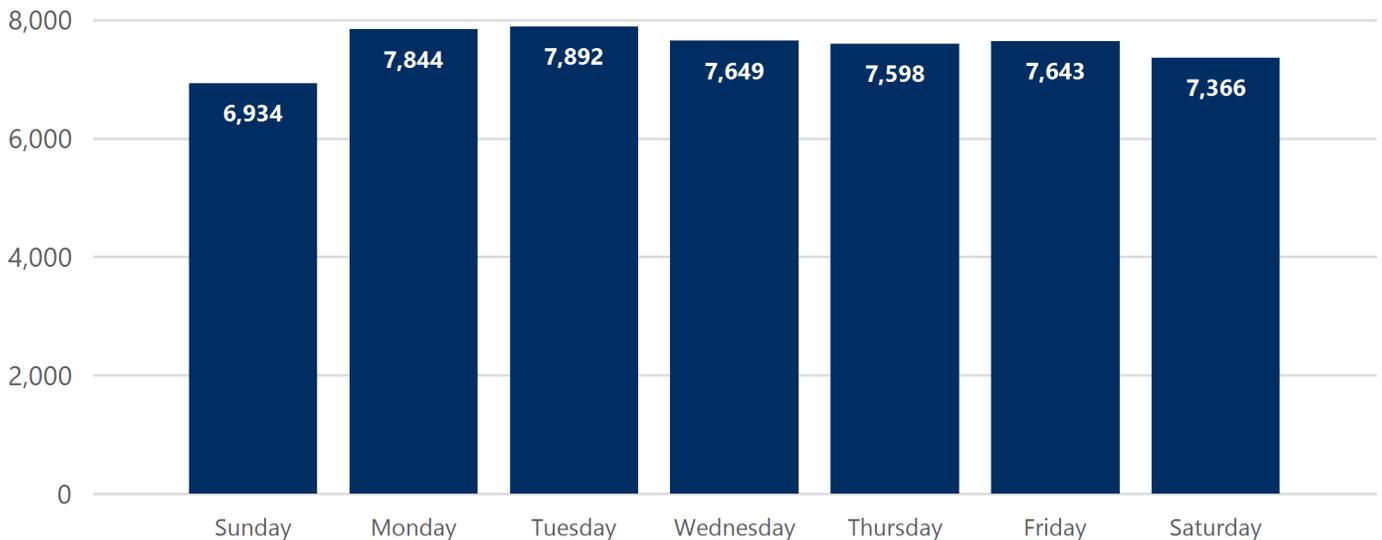
Station 15 was closed in June 2023 for new construction and reopened in May 2025



### All Incidents - by Hour of Day



### All Incidents - by Day of Week



Response Numbers include all calls received, in and out of the SMFR District. Calls include Emergent and Non-Emergent responses, including cancelled incidents.

# South Metro Fire Rescue

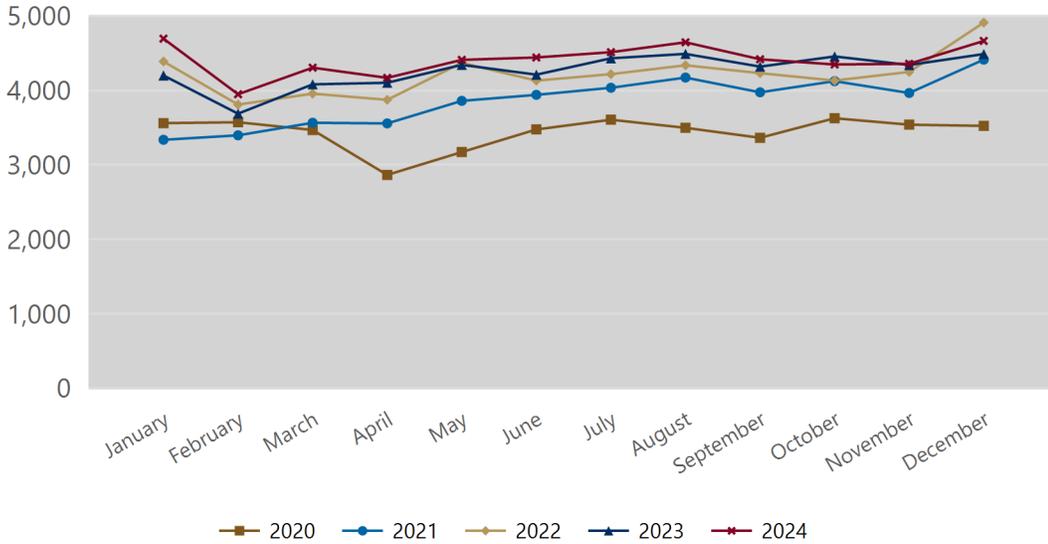
Run Date: 06-26-2025

## 2024 Annual Response Report

Station 15 was closed in June 2023 for new construction and reopened in May 2025



### All Incidents - by Month

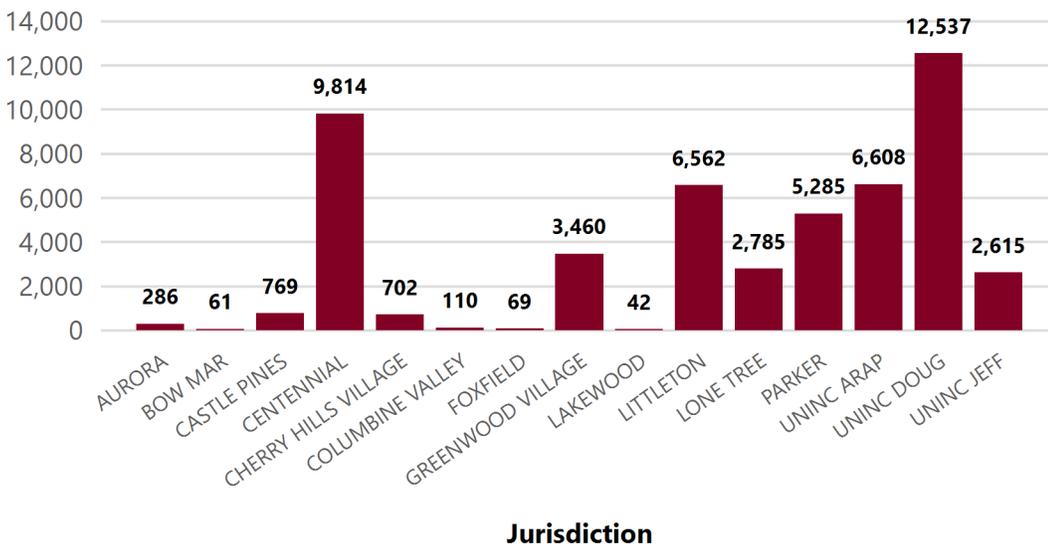


Response Numbers include all calls received, in and out of the SMFR District. Calls include Emergent and Non-Emergent responses, including cancelled incidents.

### Incident Count by Month

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
2020	3,561	3,573	3,469	2,865	3,172	3,476	3,607	3,498	3,364	3,627	3,540	3,524	41,276
2021	3,337	3,397	3,566	3,557	3,860	3,941	4,036	4,173	3,975	4,125	3,966	4,414	46,347
2022	4,389	3,810	3,957	3,874	4,371	4,132	4,219	4,338	4,232	4,133	4,249	4,912	50,616
2023	4,201	3,688	4,082	4,103	4,344	4,212	4,432	4,491	4,320	4,457	4,342	4,489	51,161
2024	4,696	3,949	4,306	4,169	4,411	4,443	4,514	4,647	4,419	4,349	4,358	4,665	52,926

### Incidents for Year 2024



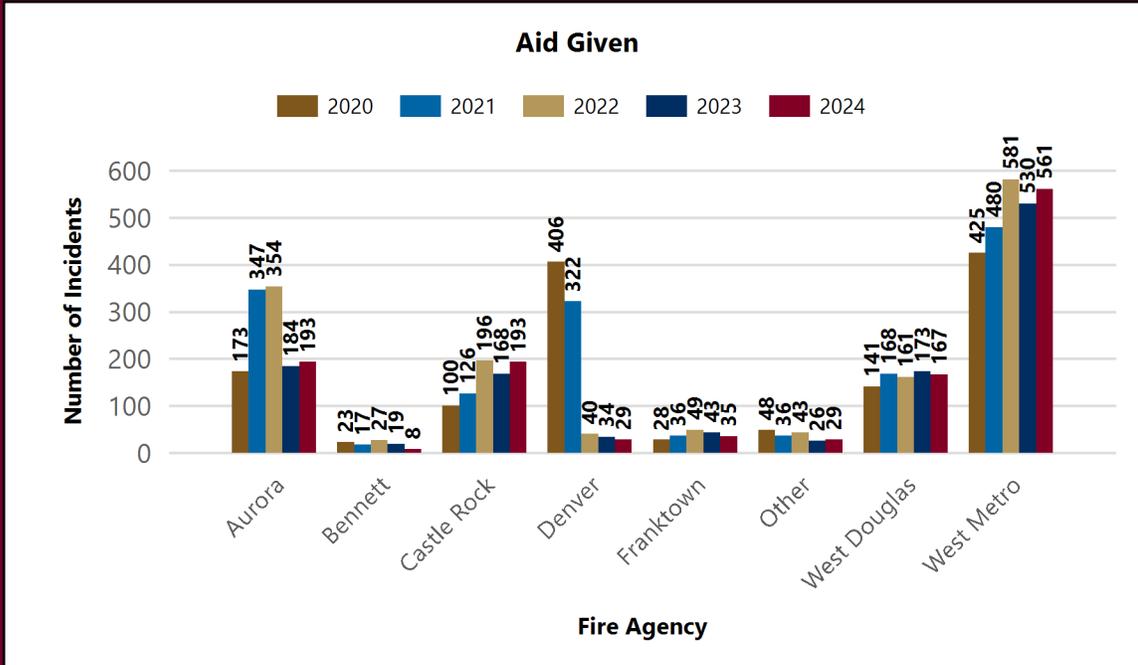
Incident Numbers include all calls within the specified Jurisdiction that resides within the SMFR District and Calls include Emergent and Non-Emergent responses, including cancelled incidents.

# South Metro Fire Rescue

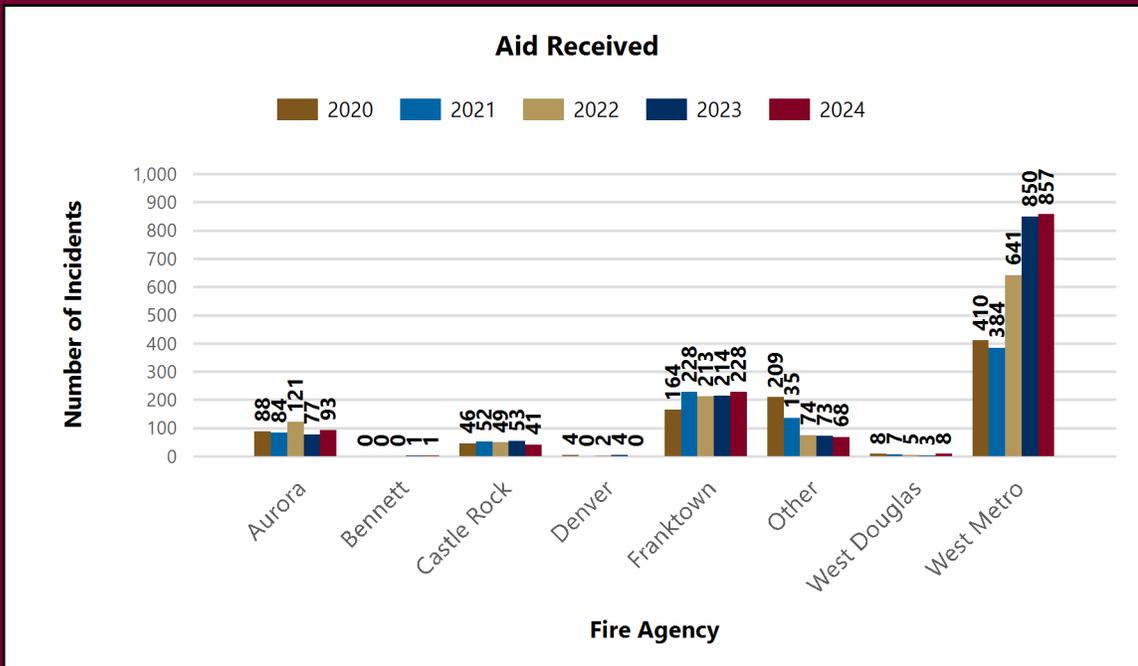
Run Date: 06-26-2025

## 2024 Annual Response Report

Station 15 was closed in June 2023 for new construction and reopened in May 2025



*Incident Numbers include all incidents where SMFR dispatched to a neighboring Fire District. "Other" includes a combination of nonadjacent Fire Districts*



*Incident Numbers include all incidents where SMFR was assisted by another agency. "Other" includes a combination of nonadjacent Fire Districts and Non-Fire agencies, including private ambulances.*

# South Metro Fire Rescue

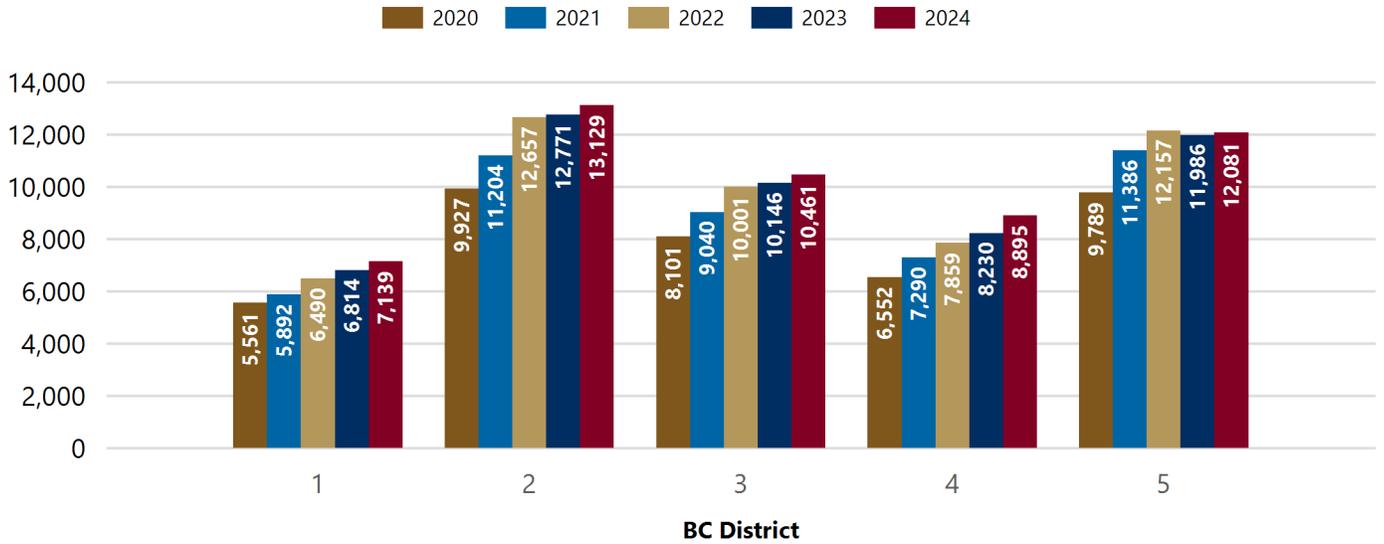
Run Date: 06-26-2025

## 2024 Annual Response Report

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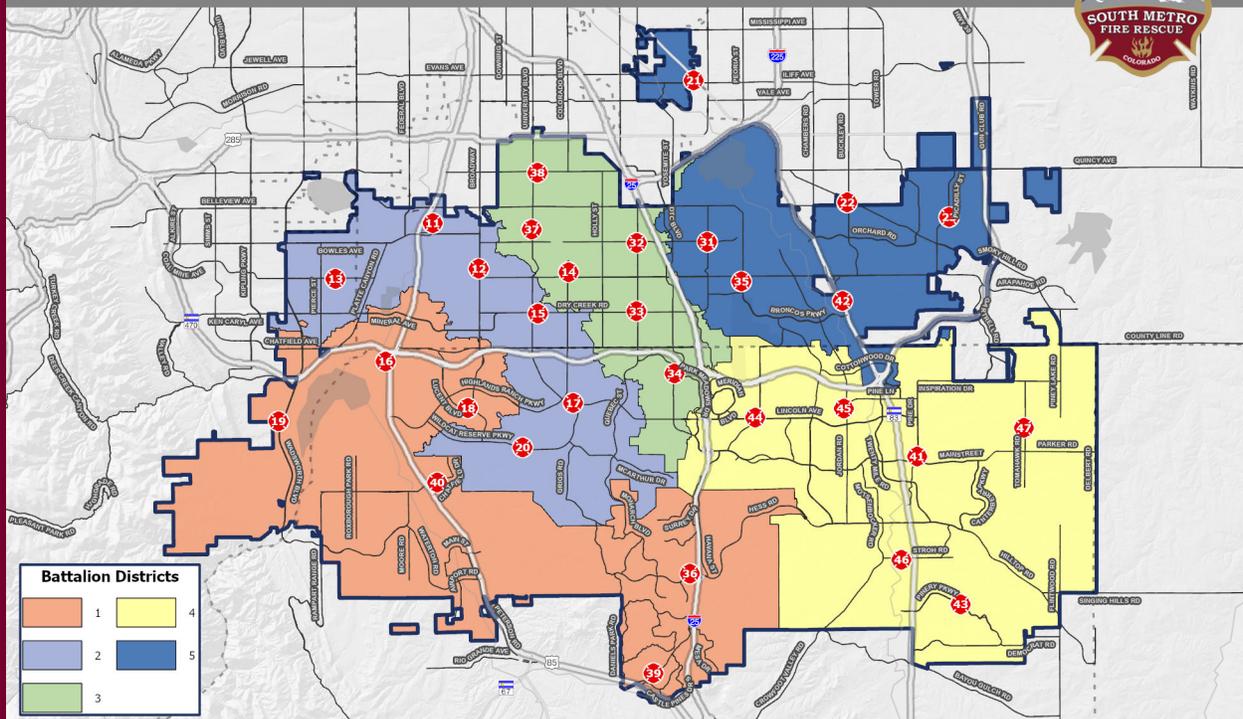


### 2020 - 2024 Total Responses by BC District



Note: BC Districts were redrawn January 1, 2019 to account for the LFR and CFPD inclusion. BC Districts 1 and 2 were adjusted October 1, 2019 where Station District 13 was re-assigned to BC 2 and Station Districts 36 and 39 were re-assigned to BC 1

### Battalion Districts



2024

Response Numbers include all calls within the Battalion District. Calls include Emergent and Non-Emergent responses, including cancelled incidents.