

South Metro Fire Rescue

Run Date: 02-19-2026



Quarterly Performance - Quarter 4, 2025

Station 15 was closed in June 2023 for new construction and reopened in May 2025

CALLS FOR SERVICE (In District)

Calls by Category	2021	2022	2023	2024	2025
Alarms	4339	4739	4792	5105	5281
EMS	29423	31920	33017	33564	34536
Fires	740	776	542	647	657
Other	2742	3085	2809	3044	2744
Public Assist	7305	8326	8501	9073	7937
Special Ops	263	318	287	272	252
Total Calls	44812	49164	49948	51705	51407
Aid Given	1532	1451	1177	1215	1117
Aid Received	1294	1424	1457	1473	1714

Incident Type Examples

Alarms: Fire Alarm Activation (no fire)

EMS: Medical Problem, Injury Vehicle Crash

Fires: Structure, Wildfire, Vehicle

Other: Cancelled Enroute, Explosion, Standby

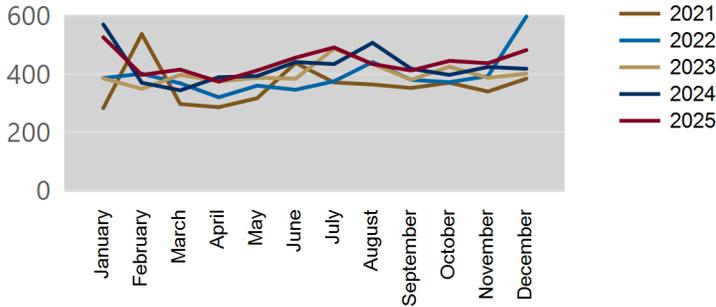
Public Assist: Smoke Investigation, Water Leak, LockOut, Police Matter

Special Ops: Structure Collapse, Hazmat Release, Water Rescue

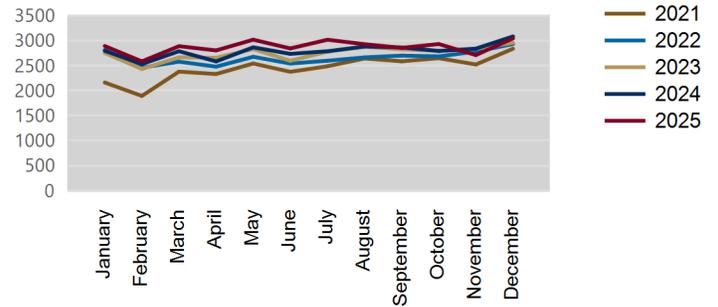
*Starting in 2023, Unauthorized Burning and Controlled Burning have moved to the Public Assist category.

*Aid Received is based on outside units dispatched and responding

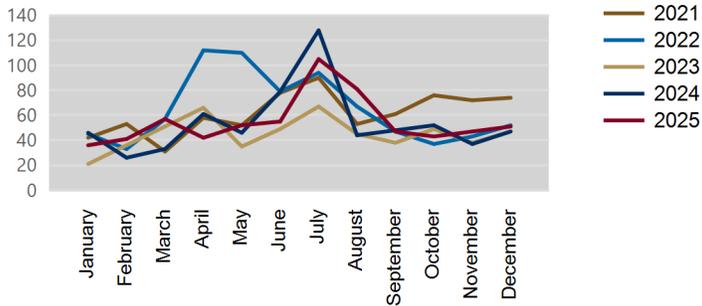
Alarm Calls (In District)



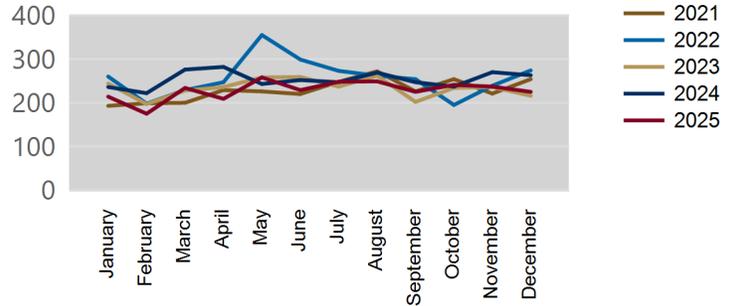
EMS Calls (In District)



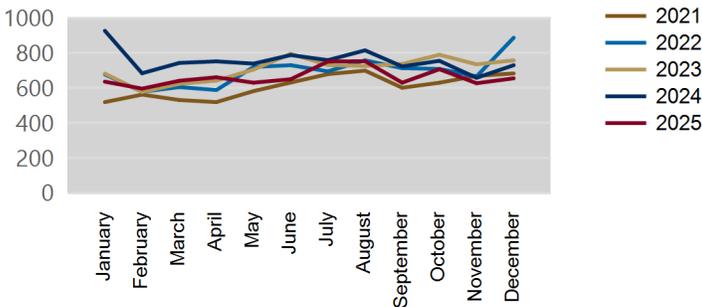
Fire Calls (In District)



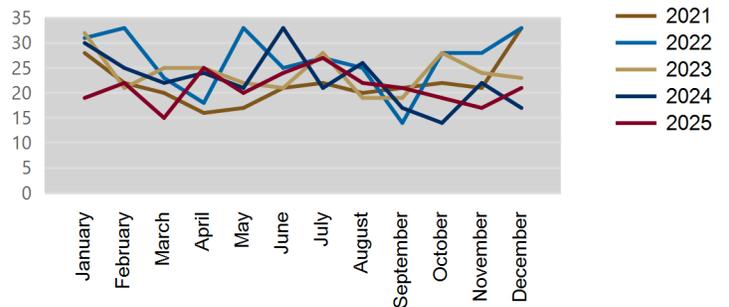
Other Calls (In District)



Public Assist Calls (In District)



Special Ops Calls (In District)





Quarterly Performance - Quarter 4, 2025

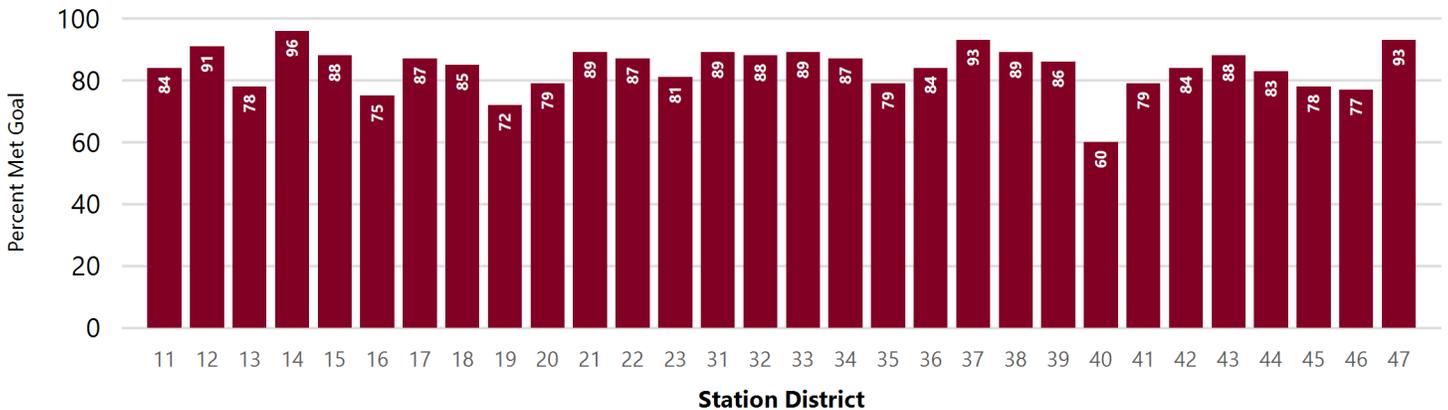
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2025 Emergent Responses by Station District

In District Incidents with First Capable Arriving Unit (i.e. Includes Aid Units)

Station District	Turnout		Travel		Total Response		Number of Calls by Incident Type						Total
	90th Percentile	% Met Goal	90th Percentile	% Met Goal	90th Percentile	% Met Goal	Alarms	EMS	Fire	Other	Public Assist	Special Ops	
11	01:52	69%	06:40	76%	08:27	84%	140	1507	37	28	197	9	1918
12	01:49	77%	05:56	80%	07:39	91%	139	1679	21	24	153	3	2019
13	01:51	74%	06:46	71%	08:59	78%	137	1405	24	43	116	3	1728
14	01:51	72%	05:17	89%	07:02	96%	117	978	8	12	140	7	1262
15	01:50	74%	06:05	78%	08:02	87%	101	906	18	13	153	5	1196
16	01:47	74%	07:03	58%	09:02	75%	93	1489	27	15	132	6	1762
17	01:40	81%	06:13	79%	08:05	87%	138	1174	18	18	97	7	1452
18	01:48	74%	06:04	76%	08:07	85%	132	1160	17	17	139	4	1469
19	02:03	66%	08:09	64%	10:23	72%	49	380	9	8	38	8	492
20	01:52	73%	06:46	67%	08:51	79%	79	507	15	12	66	3	682
21	01:54	67%	06:01	81%	07:54	89%	215	1437	49	18	180	2	1901
22	01:55	67%	07:02	77%	08:48	87%	69	507	14	3	55	2	650
23	01:51	69%	07:09	70%	09:03	81%	193	1231	31	21	153	3	1632
31	01:54	67%	06:12	81%	08:01	88%	129	939	17	8	95	3	1191
32	02:04	60%	05:58	85%	08:01	88%	257	1190	30	23	177	10	1687
33	01:55	69%	05:51	84%	07:49	89%	185	1446	31	18	209	9	1898
34	01:54	71%	05:53	83%	07:58	87%	299	1564	26	26	265	8	2188
35	02:07	57%	06:37	68%	08:34	79%	226	1139	25	15	136	57	1598
36	01:49	72%	07:28	80%	09:23	84%	75	694	24	13	81	4	891
37	01:52	69%	06:12	87%	08:02	93%	63	327	5	7	35		437
38	01:53	62%	06:57	86%	09:07	89%	107	205	2	9	30	5	358
39	01:59	56%	07:52	84%	09:48	86%	34	169	5	7	28	1	244
40	01:59	66%	10:03	56%	12:11	60%	49	298	16	8	50	2	423
41	01:55	66%	06:41	73%	08:49	79%	139	1039	23	20	113	4	1338
42	01:52	69%	06:24	77%	08:23	84%	137	1155	35	16	111	4	1458
43	01:52	64%	08:45	88%	11:31	88%	32	259	6	3	36	1	337
44	01:48	73%	06:44	77%	08:51	83%	248	1503	33	26	140	4	1954
45	01:52	64%	06:33	69%	08:39	78%	191	1330	25	13	184	7	1750
46	02:09	54%	07:13	72%	09:28	77%	81	536	16	8	80	9	730
47	02:02	54%	10:15	92%	12:20	93%	16	102	7	3	15		143
Total	01:53	69%	06:37	76%	08:37	84%	3870	28255	614	455	3404	190	36788

2025 - Response Time Met Goal



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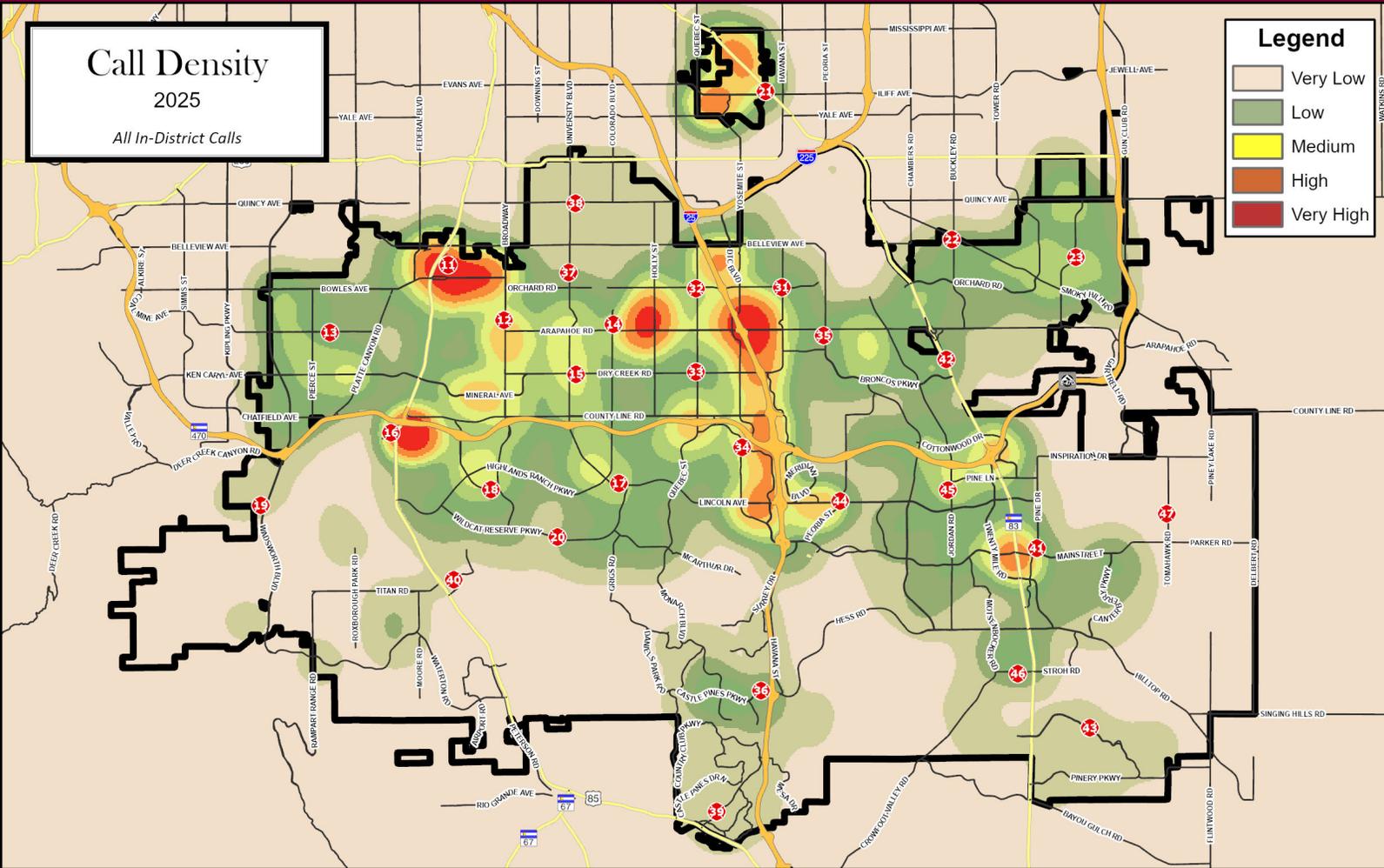
Quarterly Performance - Quarter 4, 2025

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Call Density
2025
All In-District Calls

Legend

- Very Low
- Low
- Medium
- High
- Very High



FIRE EXPERIENCE (IN DISTRICT)					
In District Fire Activity	2021	2022	2023	2024	2025
Structure Fires (NFIRS 111-124)	225	186	195	208	203
Fires Contained to Room of Origin	182	155	160	167	159
% Fires Contained to Room of Origin	81%	83%	82%	80%	78%
Sprinkler Head Activations	10	4	8	18	11
Total P & C Pre-Incident Value	\$237,405,445	\$135,450,704	\$212,136,112	\$285,426,083	\$307,973,201
Total P & C Loss	\$6,021,118	\$12,006,340	\$19,816,555	\$16,223,066	\$17,461,076
Total Assessed P & C Saved	\$231,384,327	\$123,444,364	\$192,319,557	\$269,203,017	\$290,512,125
Wildland Fires (NFIRS 140-143, 170-173)	78	132	55	121	123
EMS EXPERIENCE (IN DISTRICT)					
In District EMS Activity	2021	2022	2023	2024	2025
Total Transports by SMFR	20,460	22,262	23,176	23,835	24,685
Non-Emergent Transports by SMFR	18,369	20,073	20,573	21,363	22,228
Emergent Transports by SMFR	2,091	2,189	2,603	2,472	2,457
% Emergent Transports	10%	10%	11%	10%	10%
Transports by Auto Aid Agency	249	326	385	379	427
Transports by Private Ambulance	59	35	42	36	40
*Private ambulance transports include air medical transport					



Quarterly Performance - Quarter 4, 2025

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RESPONSE TIME COMPLIANCE (IN DISTRICT, EMERGENT)

1st Unit on Scene	2021		2022		2023		2024		2025	
	90th PCTL	% Met Goal								
Dispatch (1:00 @ 90%)	00:47	98%	00:48	98%	00:49	98%	00:51	97%	00:52	96%
Turnout (1:30 @ 90%)	01:51	69%	01:50	69%	01:48	73%	01:54	69%	01:53	69%
Travel - Urban (5:12 @ 90%)	06:16	77%	06:17	77%	06:24	74%	06:34	74%	06:24	75%
Travel - Suburban (6:30 @ 90%)	06:50	88%	06:51	87%	07:15	84%	07:08	85%	07:13	85%
Travel - Rural (13:00 @ 90%)	09:19	98%	09:19	98%	09:31	98%	09:32	98%	09:20	98%
Total Response Time (90%)	08:29	87%	08:31	87%	08:30	85%	08:44	84%	08:37	84%

2nd Unit on Scene	90th PCTL	% Met Goal								
	90th PCTL	% Met Goal								
Turnout (1:30 @ 90%)	01:52	71%	01:49	73%	01:47	76%	01:53	72%	01:52	73%
Travel - Urban (10:24 @ 90%)	08:23	95%	08:34	95%	08:27	95%	08:49	94%	08:44	95%
Travel - Suburban (10:24 @ 90%)	09:22	93%	09:10	94%	10:20	90%	10:30	89%	11:13	87%
Travel - Rural (18:12 @ 90%)	11:53	99%	12:03	98%	12:12	99%	11:56	99%	12:15	99%
Total Response Time (90%)	10:58	96%	11:02	95%	10:50	96%	11:16	95%	11:13	95%

First On Scene by Population Density (In District, Emergent)

		2025							
		Dispatch		Turnout		Travel		Total Response	
In District	Calls	90th PCTL	% Met Goal	90th PCTL	% Met Goal	90th PCTL	% Met Goal	90th PCTL	% Met Goal
Urban	33385	00:52	97%	01:53	70%	06:24	75%	08:24	83%
Suburban	1800	00:53	96%	01:58	65%	07:13	85%	09:18	88%
Rural	1603	00:58	92%	01:57	65%	09:20	98%	11:22	98%
Overall	36788	00:52	96%	01:53	69%	06:37	76%	08:37	84%

The population density was updated in 2023 to better align with the results of the 2020 census.

Urban Performance 90th Percentile



Suburban Performance 90th Percentile



Rural Performance 90th Percentile

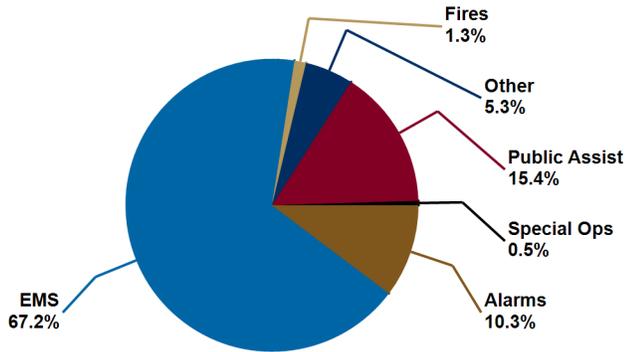




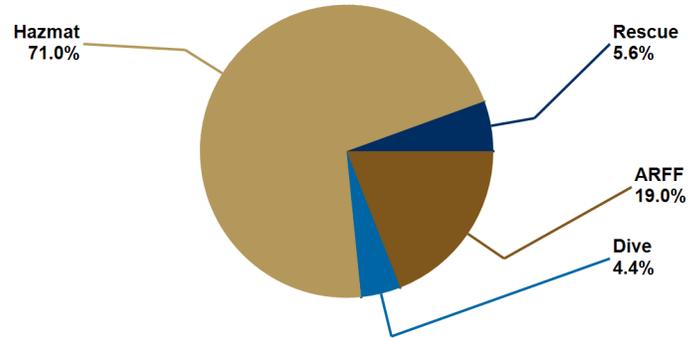
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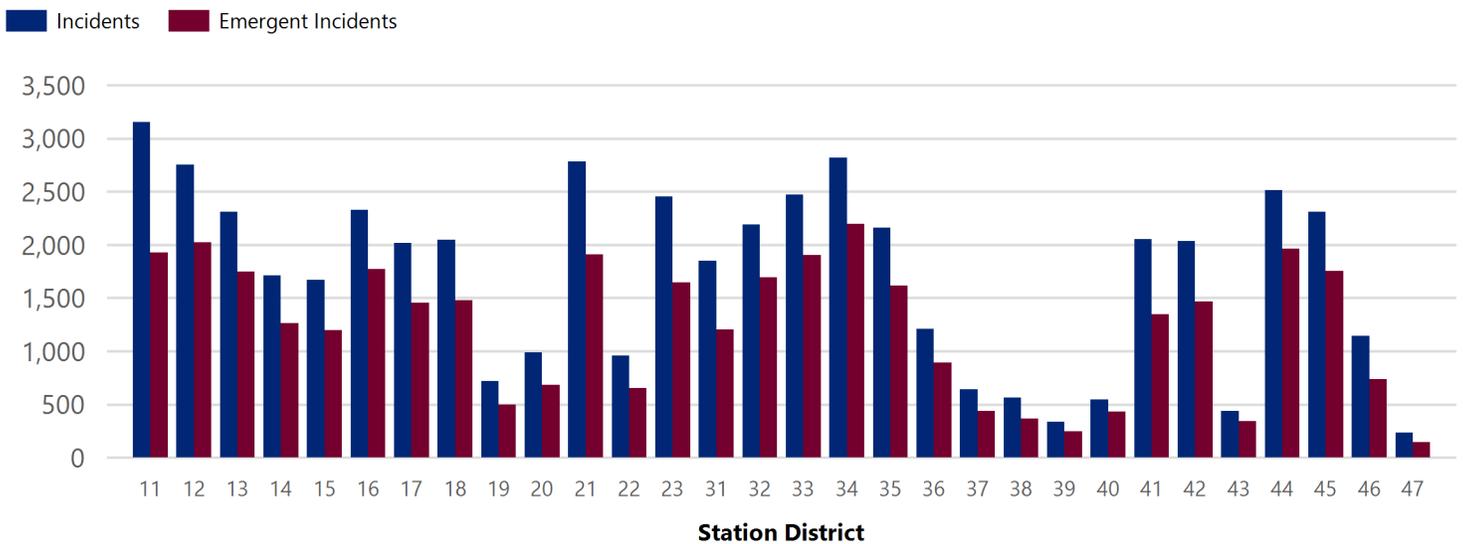
Incidents by Category - 2025



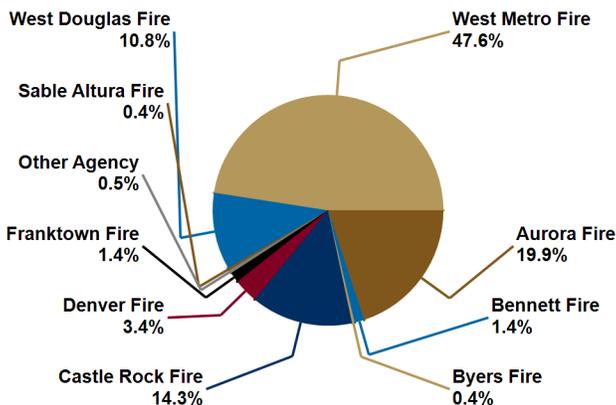
Special Ops Subcategory - 2025



2025 In District Responses



Aid Given - 2025



Aid Received - 2025

