

South Metro Fire Rescue

2025 Annual Response Report

Run Date: 03-05-2026



Station 15 was closed in June 2023 for new construction and reopened in May 2025

Total Responses							
	Alarms	EMS	Fires	Other	Public Assist	Special Ops	Total
2021	4,381	30,301	793	3,209	7,393	270	46,347
In District	4,339	29,423	740	2,742	7,305	263	44,812
Out of District	42	878	53	467	88	7	1,535
2022	4,786	32,659	845	3,574	8,430	322	50,616
In District	4,739	31,920	776	3,085	8,326	318	49,164
Out of District	47	739	69	489	104	4	1,452
2023	4,832	33,672	578	3,197	8,587	295	51,161
In District	4,792	33,017	542	2,809	8,501	287	49,948
Out of District	40	655	36	388	86	8	1,213
2024	5,151	34,238	678	3,423	9,158	279	52,927
In District	5,105	33,564	647	3,044	9,073	272	51,705
Out of District	46	674	31	379	85	7	1,222
2025	5,329	35,135	691	3,102	8,009	260	52,526
In District	5,281	34,536	657	2,744	7,937	252	51,407
Out of District	48	599	34	358	72	8	1,119
Grand Total	24,479	166,005	3,585	16,505	41,577	1,426	253,577

Incident Type Examples

Alarms: Fire Alarm Activation (no fire)

EMS: Medical Problem, Injury Vehicle Crash

Fires: Structure, Wildfire, Vehicle

Other: Cancelled Enroute, Explosion, Standby

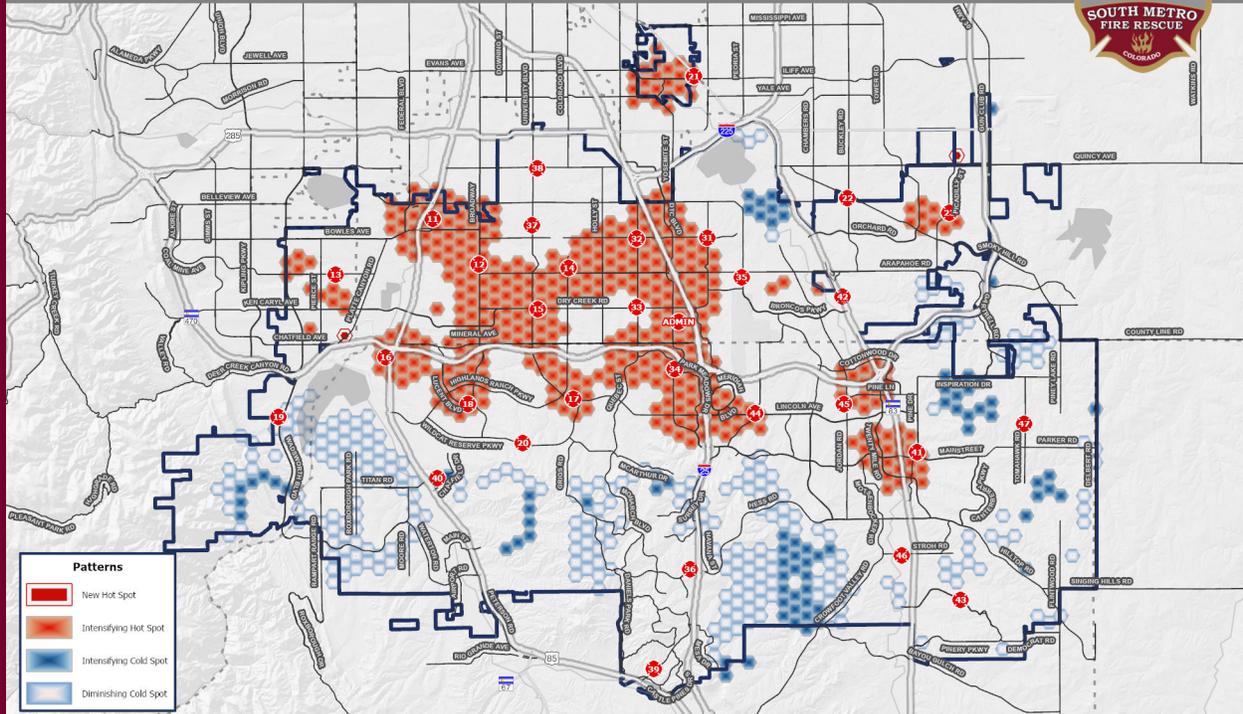
Public Assist: Smoke Investigation, Water Leak, LockOut, Police Matter

Special Ops: Structure Collapse, Hazmat Release, Water Rescue

Data includes both emergent and non-emergent responses.

Starting in 2023, Unauthorized Burning and Controlled Burning have moved to the Public Assist category.

Evolving Call Density



2019-2025

All Calls, In District Only

South Metro Fire Rescue

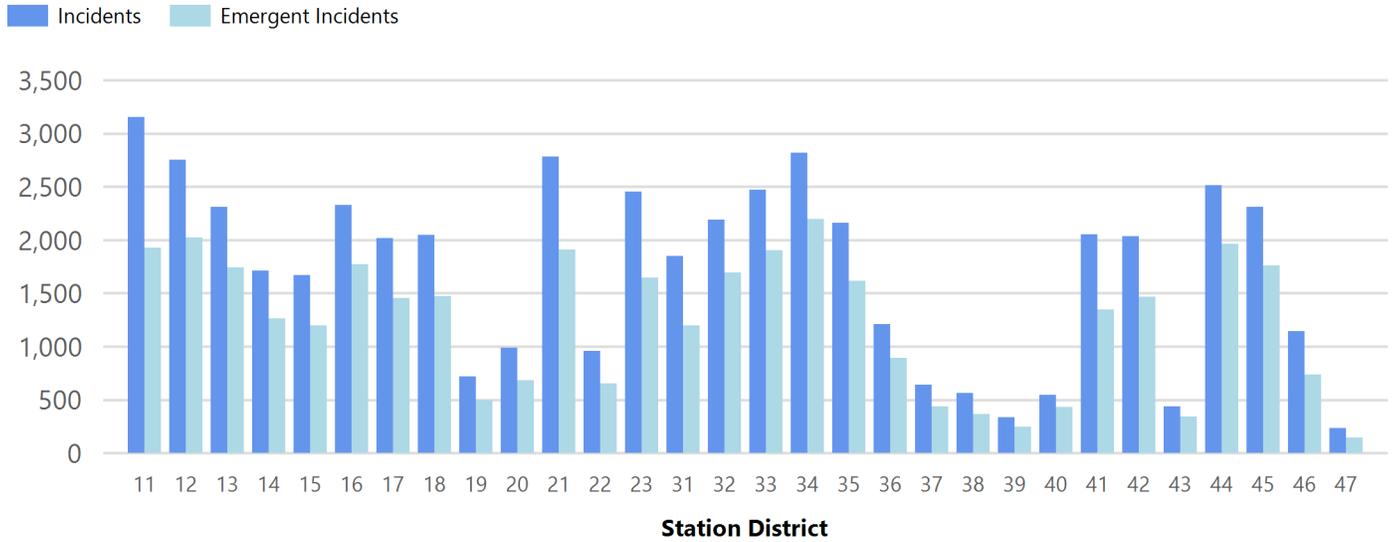
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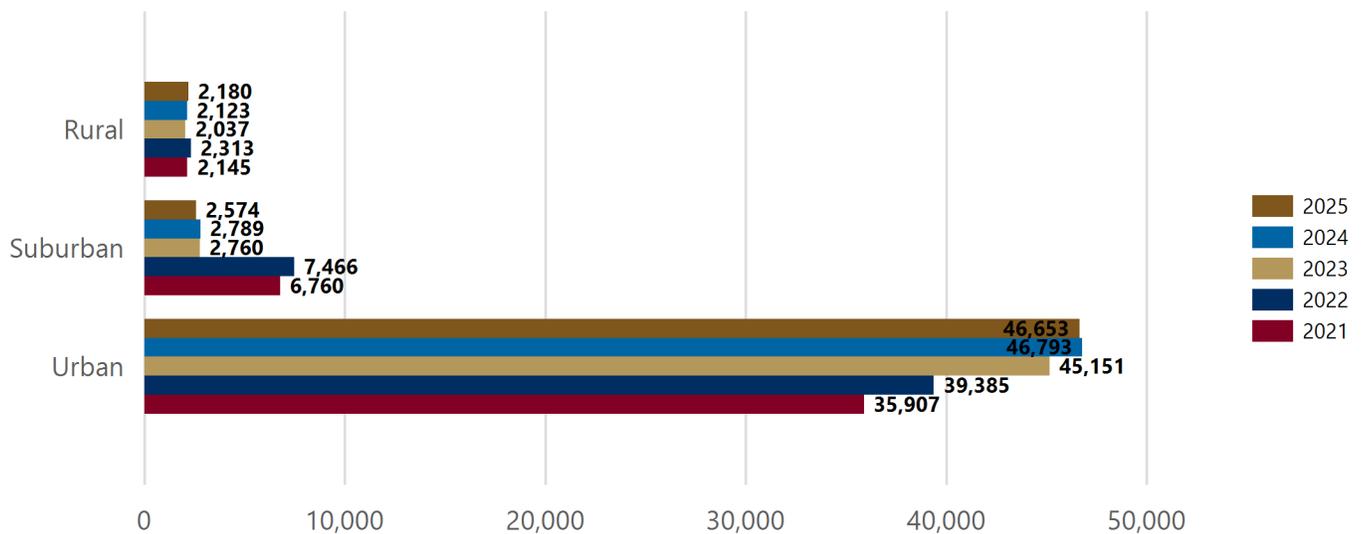
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2025 In District Responses



Response Numbers include all calls within the SMFR District. Calls include Emergent and Non-Emergent responses, including cancelled incidents.

Total Responses (In District)



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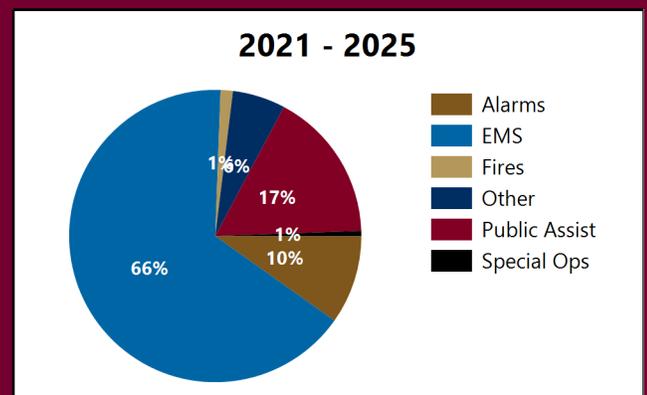
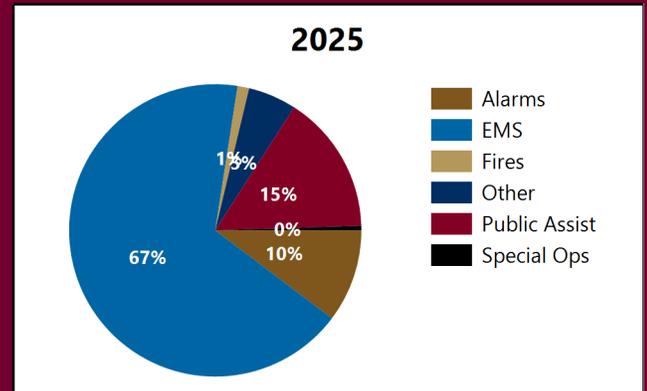
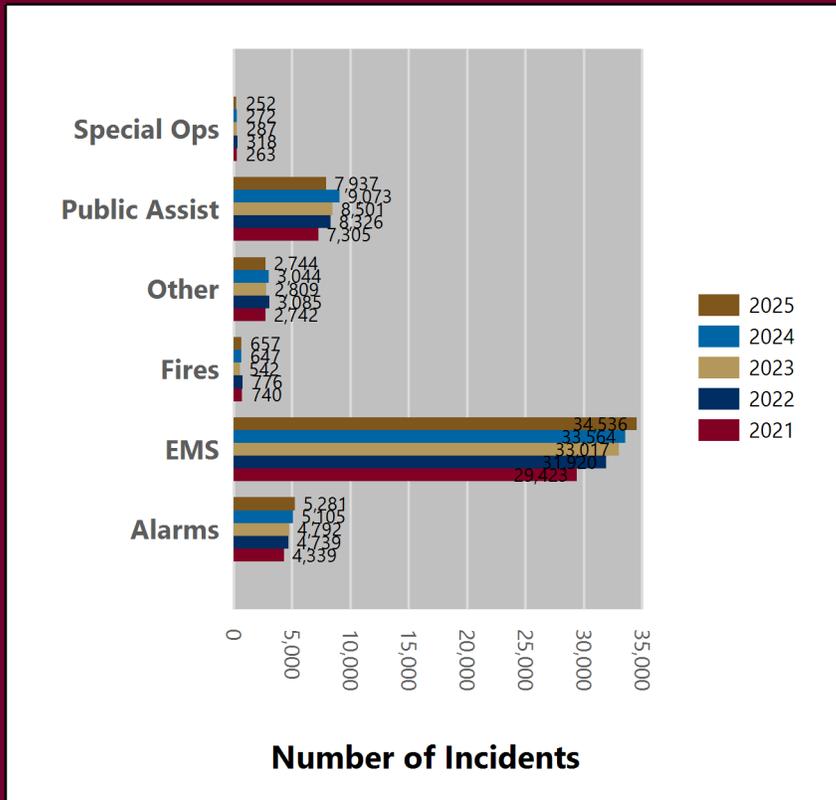


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FIRE EXPERIENCE (IN DISTRICT)					
In District Fire Activity	2021	2022	2023	2024	2025
Structure Fires (NFIRS 111-124)	225	186	195	208	203
Fires Contained to Room of Origin	182	155	160	167	159
% Fires Contained to Room of Origin	81%	83%	82%	80%	78%
Sprinkler Head Activations	10	4	8	18	11
Total P & C Pre-Incident Value	\$237,405,445	\$135,450,704	\$212,136,112	\$285,426,083	\$307,973,201
Total P & C Loss	\$6,021,118	\$12,006,340	\$19,816,555	\$16,223,066	\$17,461,076
Total Assessed P & C Saved	\$231,384,327	\$123,444,364	\$192,319,557	\$269,203,017	\$290,512,125
Wildland Fires (NFIRS 140-143, 170-173)	78	132	55	121	123

EMS EXPERIENCE (IN DISTRICT)					
In District EMS Activity	2021	2022	2023	2024	2025
Total Transports by SMFR	20,460	22,262	23,176	23,835	24,685
Non-Emergent Transports by SMFR	18,369	20,073	20,573	21,363	22,228
Emergent Transports by SMFR	2,091	2,189	2,603	2,472	2,457
% Emergent Transports	10%	10%	11%	10%	10%
Transports by Auto Aid Agency	249	326	381	370	431
Transports by Private Ambulance	58	35	41	35	40



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South Metro Fire Rescue

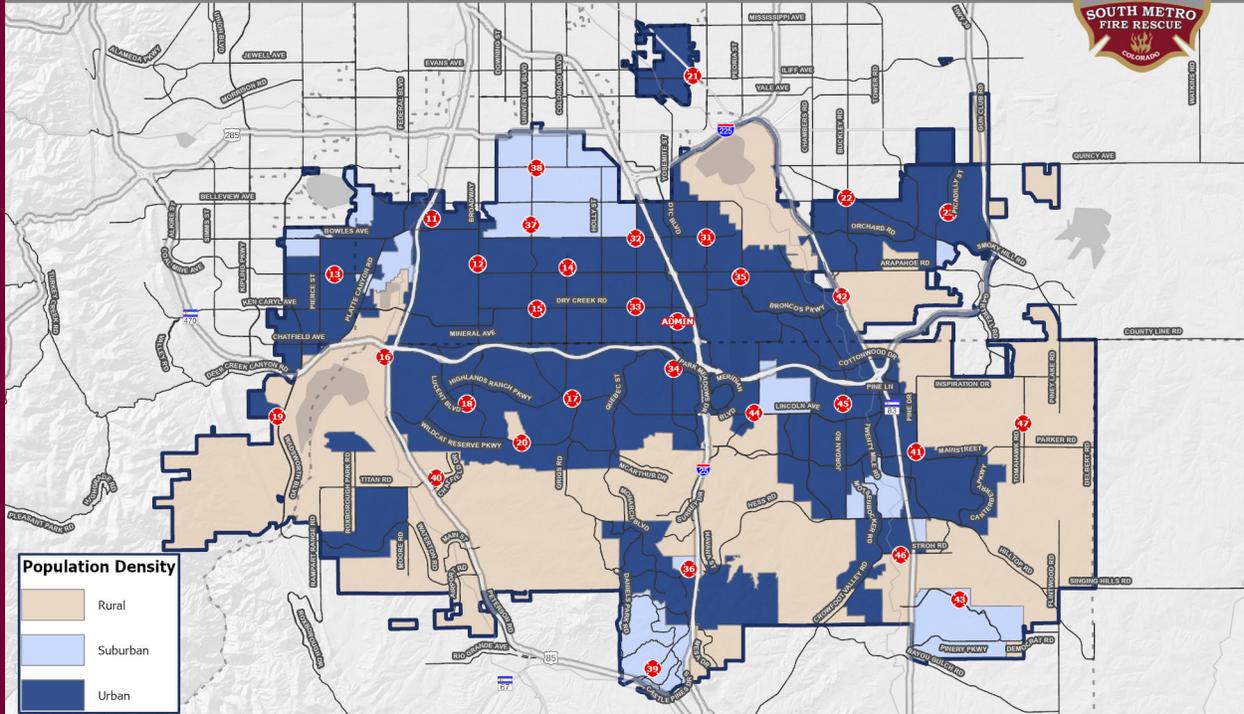
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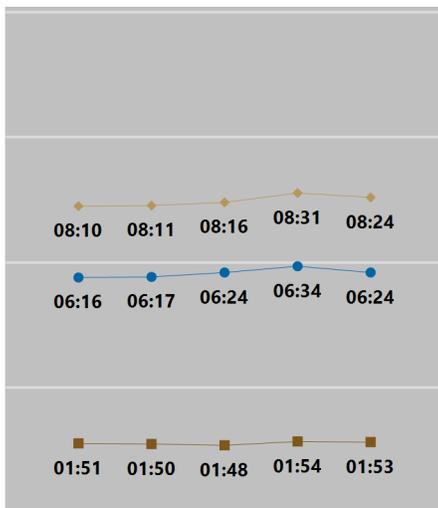
Population Density



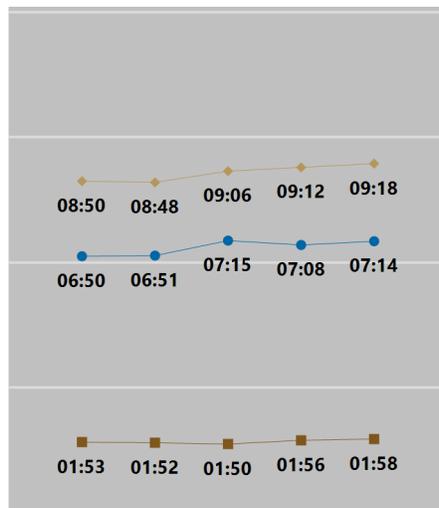
2025

The population density was updated in 2023 to better align with the results of the 2020 census.

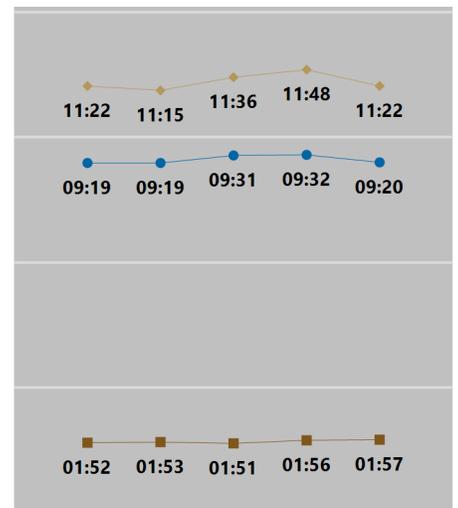
Urban Performance 90th Percentile



Suburban Performance 90th Percentile



Rural Performance 90th Percentile



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RESPONSE TIME COMPLIANCE (IN DISTRICT, EMERGENT)

1st Unit on Scene	2021		2022		2023		2024		2025	
	90th PCTL	% Met Goal								
Dispatch (1:00 @ 90%)	00:46	99%	00:48	98%	00:49	98%	00:51	97%	00:52	96%
Turnout (1:30 @ 90%)	01:51	69%	01:50	69%	01:48	73%	01:54	69%	01:53	69%
Travel - Urban (5:12 @ 90%)	06:16	77%	06:17	77%	06:24	74%	06:34	74%	06:24	75%
Travel - Suburban (6:30 @ 90%)	06:50	88%	06:51	87%	07:15	84%	07:08	85%	07:14	85%
Travel - Rural (13:00 @ 90%)	09:19	98%	09:19	98%	09:31	98%	09:32	98%	09:20	98%
Total Response Time (90%)	08:29	87%	08:31	87%	08:30	85%	08:44	84%	08:37	84%

2nd Unit on Scene	90th PCTL	% Met Goal	90th PCTL	% Met Goal	90th PCTL	% Met Goal	90th PCTL	% Met Goal	90th PCTL	% Met Goal
	Turnout (1:30 @ 90%)	01:52	71%	01:49	73%	01:47	76%	01:53	72%	01:52
Travel - Urban (10:24 @ 90%)	08:23	95%	08:34	95%	08:27	95%	08:49	94%	08:44	95%
Travel - Suburban (10:24 @ 90%)	09:22	93%	09:10	94%	10:20	90%	10:30	89%	11:13	87%
Travel - Rural (18:12 @ 90%)	11:53	99%	12:03	98%	12:12	99%	11:56	99%	12:15	99%
Total Response Time (90%)	10:58	68%	11:02	67%	10:50	67%	11:16	64%	11:13	64%

Values are based on the first arriving unit, responding Emergent, within the SMFR district. 90th PCTL represents how we perform 90% of the time. % Met Goal represents how often we meet our goal as established in the parenthesis in the left most column

Total Response Time - First Unit On Scene (In District, Emergent)

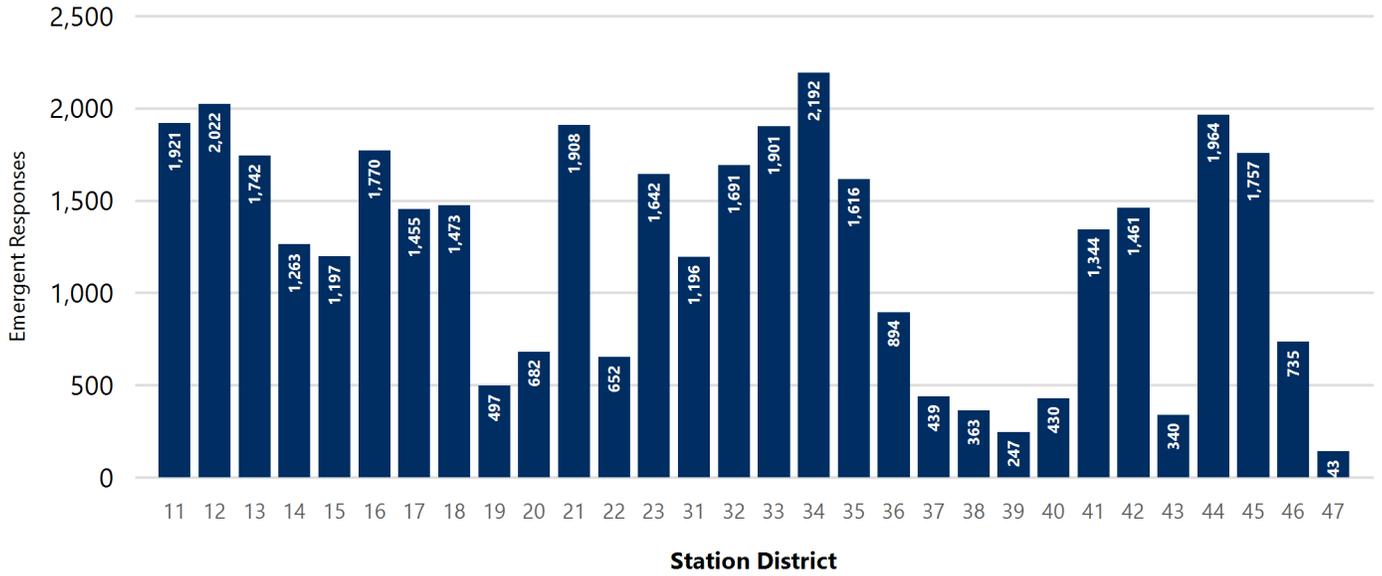
	Total Response Time - First Unit On Scene (In District, Emergent)														
	2021			2022			2023			2024			2025		
	Count	90TH Time	% Met Goal	Count	90TH Time	% Met Goal	Count	90TH Time	% Met Goal	Count	90TH Time	% Met Goal	Count	90TH Time	% Met Goal
Overall	30,877	08:30	87%	33,274	08:30	87%	33,602	08:30	85%	34,719	08:44	84%	36,788	08:37	84%
Urban Goal (7:42)	24,647	08:11	86%	26,541	08:11	86%	30,338	08:16	85%	31,426	08:31	83%	33,384	08:24	83%
Alarms	2,432	09:02	77%	2,600	09:02	77%	3,014	09:11	76%	3,242	09:31	72%	3,422	09:37	71%
EMS	19,396	07:55	88%	20,742	07:56	88%	23,782	08:01	87%	24,066	08:12	86%	25,872	08:04	86%
Fires	443	08:44	79%	444	08:17	84%	434	08:34	84%	523	09:14	75%	498	08:39	79%
Other	237	11:55	65%	315	10:56	69%	301	09:40	72%	442	09:36	74%	373	09:14	73%
Public Assist	2,030	08:55	81%	2,304	08:55	78%	2,651	09:21	75%	2,995	09:29	74%	3,058	09:13	74%
Special Ops	109	08:55	77%	136	09:09	76%	156	09:43	77%	158	09:48	66%	161	08:57	75%
Suburban Goal (9:00)	4,679	08:49	91%	5,123	08:48	92%	1,841	09:06	89%	1,845	09:12	89%	1,800	09:18	88%
Alarms	535	09:34	85%	602	09:26	86%	293	09:36	83%	310	10:04	84%	315	09:31	84%
EMS	3,491	08:27	93%	3,797	08:26	94%	1,263	08:43	92%	1,220	08:47	92%	1,220	09:08	89%
Fires	93	10:22	82%	110	09:04	89%	36	08:16	92%	34	09:50	79%	30	09:41	87%
Other	98	11:42	75%	80	10:26	76%	36	09:33	86%	30	11:19	80%	47	09:07	89%
Public Assist	443	09:29	86%	503	09:28	86%	197	10:11	78%	245	09:34	84%	175	09:55	81%
Special Ops	19	10:58	65%	31	10:32	81%	16	09:14	88%	6	08:22	83%	13	09:18	85%
Rural Goal (15:30)	1,551	11:23	98%	1,610	11:15	98%	1,423	11:36	98%	1,448	11:48	98%	1,604	11:22	98%
Alarms	111	11:32	98%	127	12:11	96%	113	11:18	99%	90	12:04	98%	133	11:03	99%
EMS	1,158	10:59	99%	1,178	10:51	99%	1,069	11:23	98%	1,059	11:25	98%	1,162	11:08	98%
Fires	78	12:57	95%	72	12:23	99%	43	12:32	98%	62	12:58	95%	86	13:42	94%
Other	28	12:15	100%	44	12:51	95%	31	14:01	94%	38	14:12	95%	36	11:13	94%
Public Assist	166	12:49	95%	177	12:26	97%	152	12:24	97%	180	12:07	97%	171	12:09	99%
Special Ops	10	12:23	89%	12	10:59	92%	15	10:40	100%	19	10:56	100%	16	12:39	100%

Performance data for 8/9 - 8/25/2021 has been omitted due to time syncing issues.



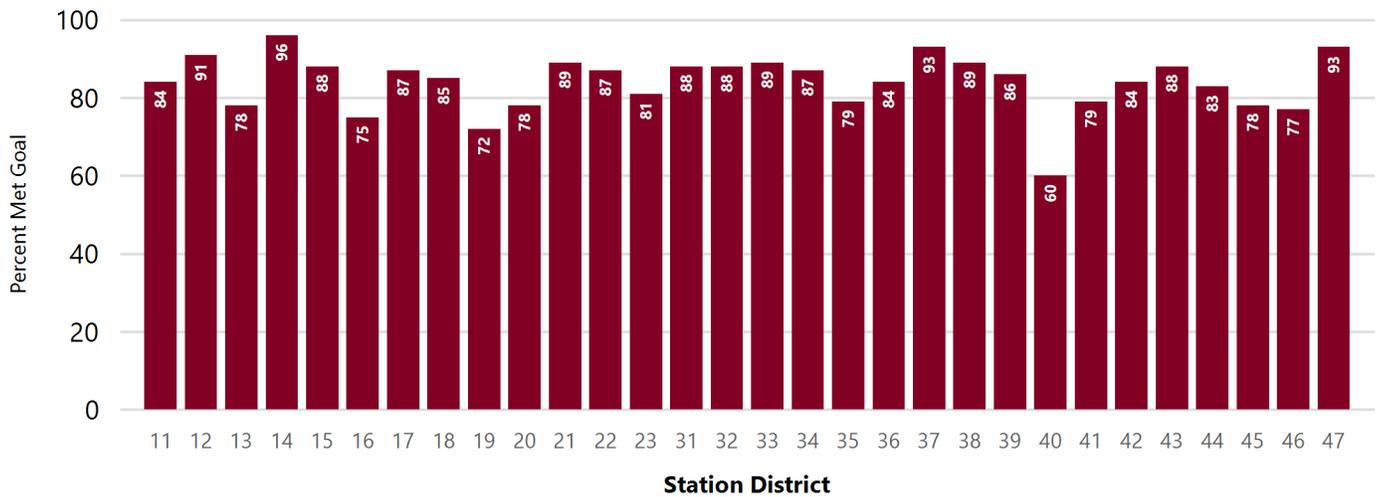
2025 - Total Number of Emergent Responses

(In District)



2025 - Response Time Met Goal

(In District)



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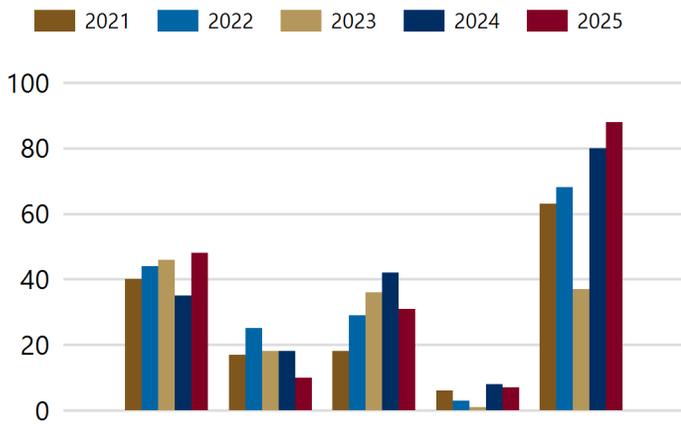
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	Total Response Time - First Unit On Scene (In District, Emergent)														
	2021			2022			2023			2024			2025		
	Count	90TH Time	% Met Goal	Count	90TH Time	% Met Goal	Count	90TH Time	% Met Goal	Count	90TH Time	% Met Goal	Count	90TH Time	% Met Goal
Overall	210	10:38	75%	294	10:01	80%	239	09:47	79%	300	10:54	69%	310	10:15	76%
Urban Goal (7:42)	151	09:53	73%	204	09:09	77%	197	09:32	76%	231	10:04	63%	232	09:02	71%
ARFF	38	07:55	86%	40	08:27	75%	47	07:43	89%	34	12:21	76%	45	08:31	80%
Dive	4	05:38	100%	14	08:35	79%	8	09:03	88%	2	06:55	100%	-	-	-
Hazmat	62	10:31	68%	72	08:31	78%	98	09:52	70%	111	09:36	62%	103	10:32	72%
Rescue	5	05:48	100%	9	37:59	50%	3	09:34	67%	11	08:32	73%	13	08:03	85%
Wildland	42	09:59	63%	69	09:08	80%	41	08:45	73%	73	10:14	56%	71	09:02	62%
Suburban Goal (9:00)	32	11:19	67%	54	10:19	78%	20	08:54	90%	17	09:37	71%	22	09:22	86%
ARFF	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Dive	6	10:14	67%	5	12:32	40%	1	06:45	100%	3	05:41	100%	2	08:25	100%
Hazmat	13	10:42	64%	24	09:43	88%	15	09:18	87%	3	08:54	67%	11	09:25	82%
Rescue	-	-	-	1	06:39	100%	-	-	-	-	-	-	-	-	-
Wildland	13	12:00	69%	24	10:15	75%	4	07:57	100%	11	09:53	64%	9	08:20	89%
Rural Goal (15:30)	27	12:06	96%	36	11:05	97%	22	11:40	100%	52	12:03	94%	56	13:42	93%
ARFF	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Dive	7	12:57	83%	9	09:36	100%	9	10:00	100%	12	09:24	100%	7	13:11	100%
Hazmat	2	10:16	100%	3	17:32	67%	6	10:39	100%	6	11:11	100%	8	12:18	100%
Rescue	-	-	-	-	-	-	-	-	-	1	10:46	100%	1	07:48	100%
Wildland	18	11:58	100%	24	10:43	100%	7	13:14	100%	33	12:52	91%	40	14:04	90%

Data is based on the Sub Category Incident Types. Note: A Special Teams unit may or may not have been on scene.

All Special Teams Incidents

(In District)



	ARFF	Dive	Hazmat	Rescue	Wildland
2021	40	17	18	6	63
2022	44	25	29	3	68
2023	46	18	36	1	37
2024	35	18	42	8	80
2025	48	10	31	7	88

Data is based on Sub Category Types where a SMFR Special Teams Unit responded according to their Specialty.

i.e. ARFF includes Red1, 2, & 3; Dive includes Dive16, 19, 31, 33;

HazMat includes HM38, 45, 46; Rescue includes R34, Coll45

Wildland includes all Brush Trucks and Engines

Special Ops Unit Response Count

Unit	2021	2022	2023	2024	2025
COLL45	10	12	19	35	40
DECON17	19	34	0	0	0
DIV16	20	34	29	33	0
DIVE19	0	0	0	0	2
DIVE31	19	34	32	33	12
FAN22	2	4	2	2	3
FOAM46	2	1	5	3	1
HM17	0	0	45	65	54
HM38	42	54	53	67	47
R34	83	84	108	66	9
RED1	51	58	56	39	50
RED2	53	56	52	41	63
RED3	48	58	13	26	12
RED4	0	0	38	13	2
RH12	32	27	19	22	13
SMDIV19	0	0	0	0	19
SWAT30	0	20	15	16	15
SWAT31	7	13	27	20	15
SWAT32	8	22	0	12	17
SWAT33	10	11	10	12	9
SWAT34	22	16	13	21	28
SWAT35	0	0	2	4	1
SWAT40	0	3	19	15	4
SWAT41	0	2	14	7	15
SWAT42	0	0	8	4	11
SWAT43	0	1	11	1	5
SWAT44	0	3	6	6	3
SWAT45	0	1	1	0	3
Total	428	548	597	563	453

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Suppression Unit Response Count

Unit	2021	2022	2023	2024	2025
E11	2,589	2,920	2,889	2,986	3,011
E13	2,045	2,158	2,236	2,220	2,297
E14	1,846	2,010	2,101	2,589	2,313
E15	2,086	2,253	1,741	1,220	1,922
E16	2,022	2,283	2,346	2,598	2,542
E17	2,066	2,094	2,301	2,408	2,263
E19	744	757	813	789	787
E20	811	1,188	1,226	1,328	1,234
E21	2,542	2,802	2,491	2,499	2,556
E22	1,330	1,412	1,447	1,466	1,366
E23	2,000	2,170	2,182	2,241	2,271
E31	2,025	2,076	2,115	2,139	2,097
E33	2,271	2,597	2,721	2,641	2,741
E36	1,103	1,223	1,273	1,267	1,309
E37	0	0	45	0	0
E38	810	836	774	701	820
E39	694	800	849	869	746
E40	415	448	427	515	614
E41	1,814	1,954	2,106	2,033	2,059
E42	1,952	2,049	2,047	2,077	2,158
E43	510	492	498	558	522
E44	2,147	2,407	2,426	2,694	2,588
E46	984	1,105	1,240	1,286	1,221
E47	452	419	429	403	414
L12	2,503	2,803	2,912	3,106	2,784
L34	0	0	0	974	2,765
TW18	1,912	2,119	2,346	2,394	2,202
TW32	2,340	2,499	2,598	2,661	2,545
TW34	2,398	2,744	2,671	1,831	257
TW35	1,864	2,106	2,054	2,150	2,189
TW45	2,045	2,284	2,327	2,650	2,586
Total	48,320	53,008	53,631	55,293	55,179

Tender Unit Response Count

Unit	2021	2022	2023	2024	2025
TN20	0	0	0	3	8
TN34	13	9	14	9	0
TN39	16	8	9	7	15
TN40	4	10	13	9	8
TN41	8	2	6	13	16
TN43	0	0	0	4	13
TN45	12	13	12	5	0
TN46	11	7	7	11	18
Total	64	49	61	61	78

Response numbers include units that respond emergent and non-emergent to incidents, both in and out of district non-emergent to incidents, both in and out of district The Type 6 brush truck was moved from Station 14 to 37 during the construction, and was moved back to Station 14 when the new Station opened

Medic Unit Response Count

Unit	2021	2022	2023	2024	2025
M11	1,975	2,161	2,298	2,311	2,333
M12	1,919	2,114	2,302	2,511	2,300
M13	1,815	1,983	2,036	2,016	2,052
M14	0	0	1,317	2,344	780
M15	2,063	2,335	967	0	1,634
M16	2,027	2,268	2,374	2,521	2,499
M17	1,984	2,129	2,160	2,258	2,085
M18	1,645	1,790	2,088	2,072	1,960
M21	1,459	1,431	1,281	1,212	1,297
M211	1,445	1,445	1,277	1,190	1,283
M23	1,903	2,039	1,995	2,084	2,083
M31	2,339	2,430	2,184	2,254	2,279
M32	2,545	2,737	2,356	2,269	2,444
M33	77	0	2,291	2,204	2,393
M34	2,307	2,707	2,162	2,172	2,363
M36	1,102	1,213	1,240	1,197	1,194
M37	1,152	1,231	0	0	0
M39	0	0	0	11	0
M41	1,878	2,067	2,151	2,106	2,201
M42	2,560	2,749	2,751	2,817	2,875
M44	2,287	2,560	2,477	2,670	2,578
M46	1,056	1,153	1,329	1,340	1,340
M47	0	0	0	0	2
Total	35,538	38,542	39,036	39,559	39,975

Brush Unit Response Count

Unit	2021	2022	2023	2024	2025
BR14	6	15	4	0	24
BR15	0	0	7	33	1
BR16	0	0	0	0	39
BR17	16	12	16	29	26
BR18	4	0	0	0	0
BR19	25	17	17	27	0
BR21	16	19	5	16	17
BR22	20	16	15	31	18
BR31	0	0	0	8	3
BR32	0	0	1	7	1
BR33	23	19	13	25	18
BR36	19	13	6	15	17
BR38	5	0	0	0	0
BR42	20	18	17	25	21
BR43	13	17	10	5	5
BR46	15	12	8	13	12
BR47	13	8	6	21	14
BRE18	0	0	1	0	0
BRE20	17	28	17	31	30
BRE31	0	0	0	7	4
BRE32	4	0	0	0	0
BRE39	25	31	14	26	21
BRE40	23	21	12	15	28
BRE41	36	43	22	41	39
Total	300	289	191	375	338

South Metro Fire Rescue

2025 Annual Response Report

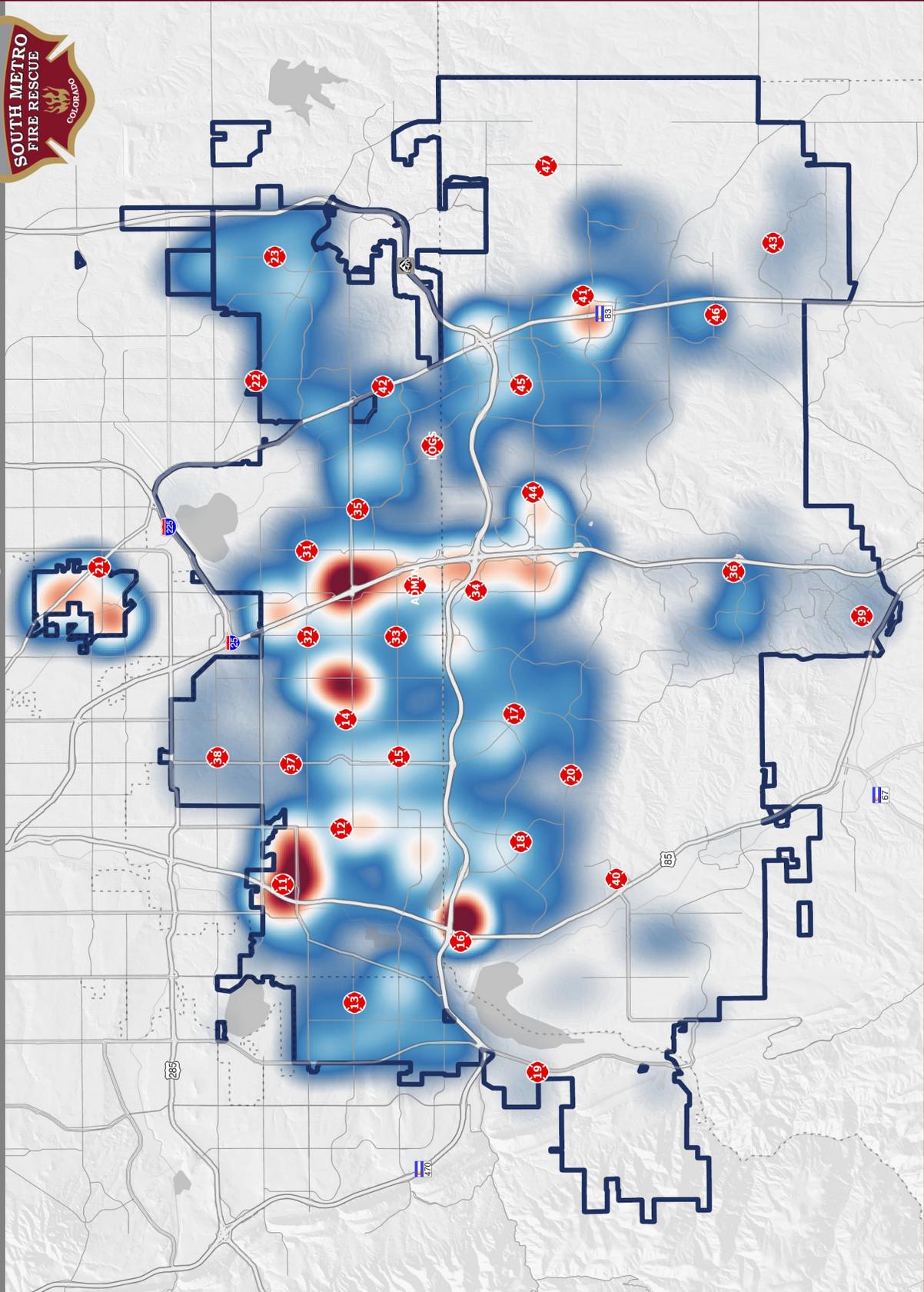
Run Date: 03-05-2026



Station 15 was closed in June 2023 for new construction and reopened in May 2025



All Incidents Call Density



In District Only

2025

South Metro Fire Rescue

2025 Annual Response Report

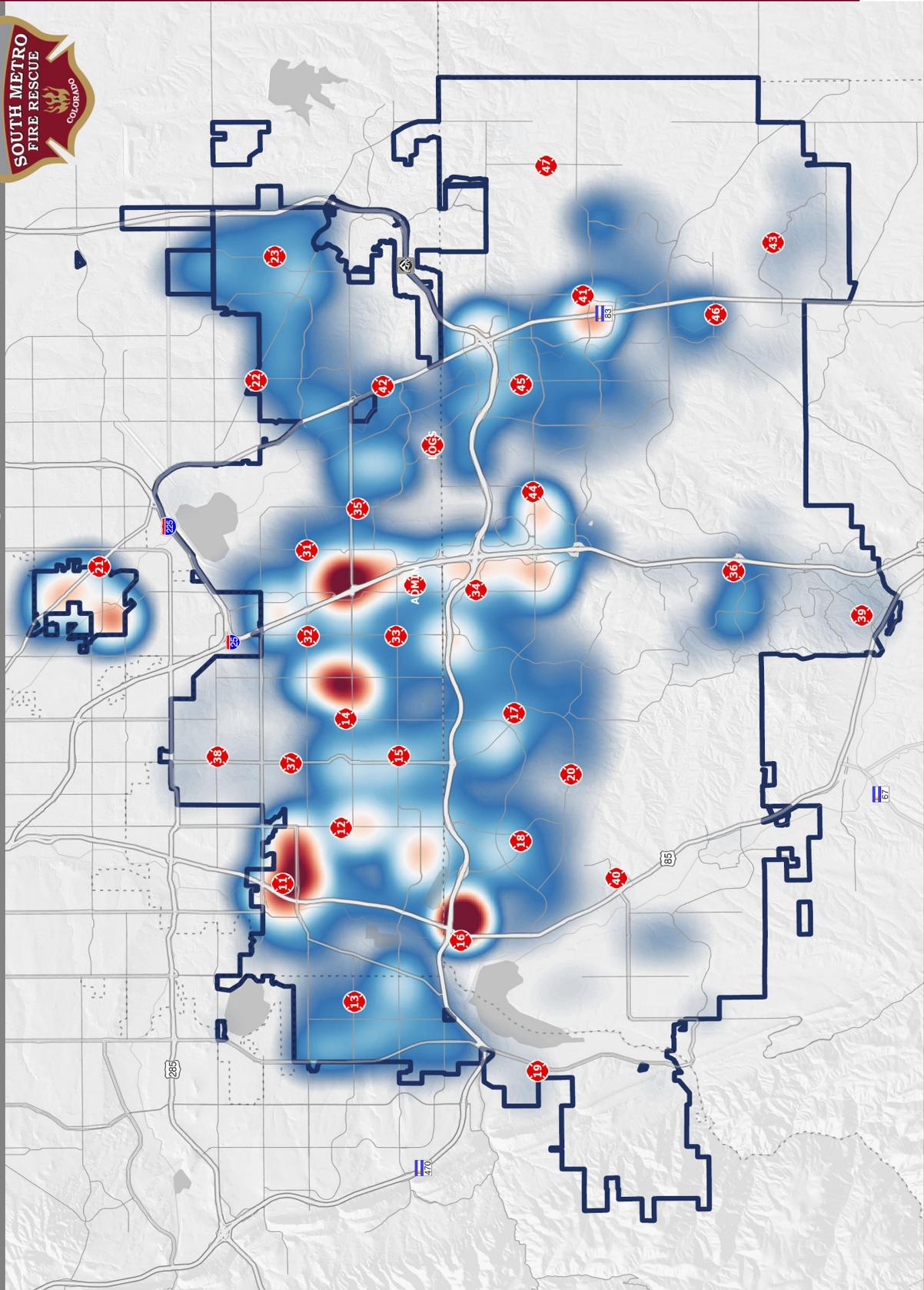
Run Date: 03-05-2026



Station 15 was closed in June 2023 for new construction and reopened in May 2025



EMS Incidents Call Density



In District Only

2025

South Metro Fire Rescue

2025 Annual Response Report

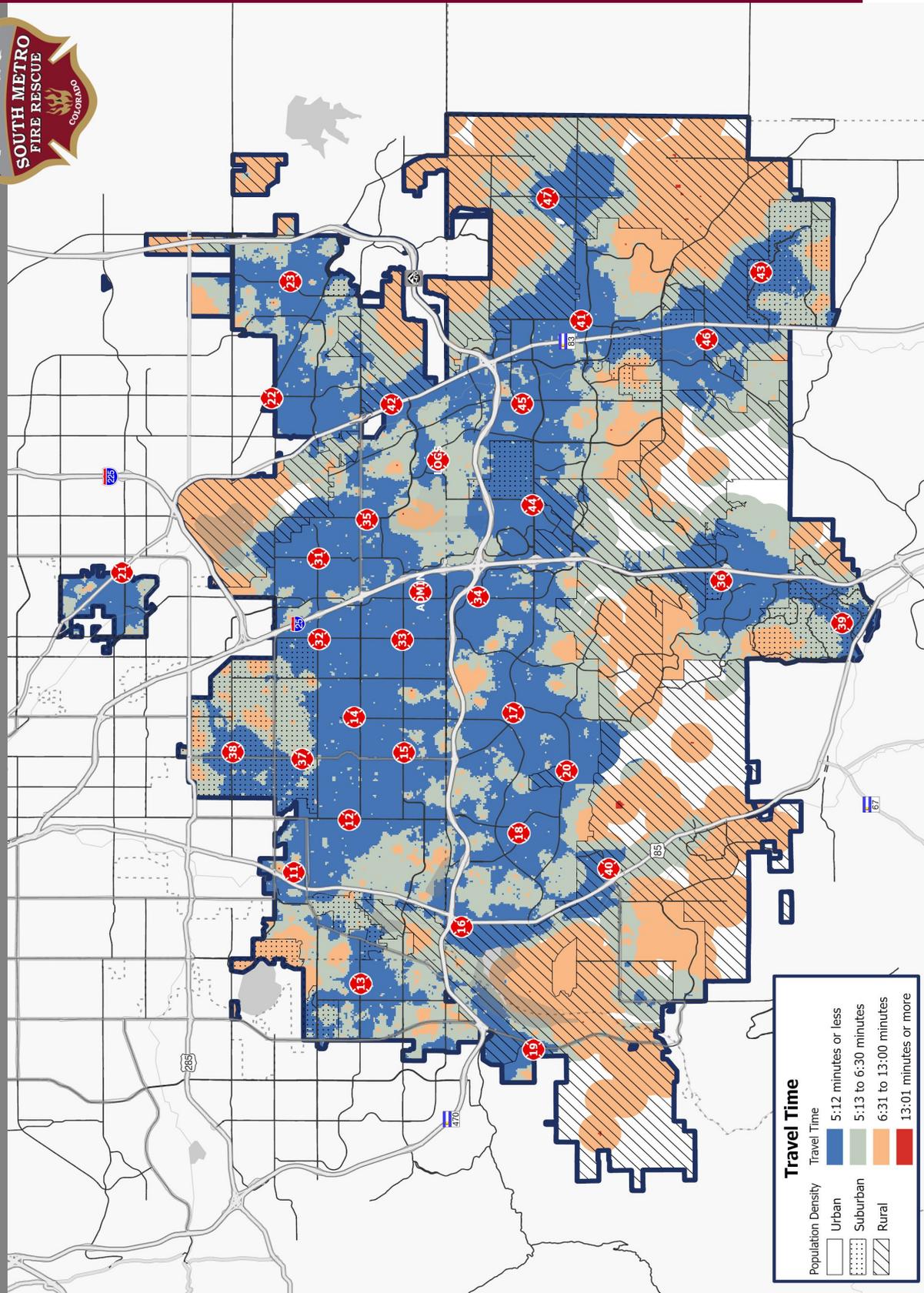
Run Date: 03-05-2026



Station 15 was closed in June 2023 for new construction and reopened in May 2025



Travel Time Performance



In District and Emergent Calls Only

2025

South Metro Fire Rescue

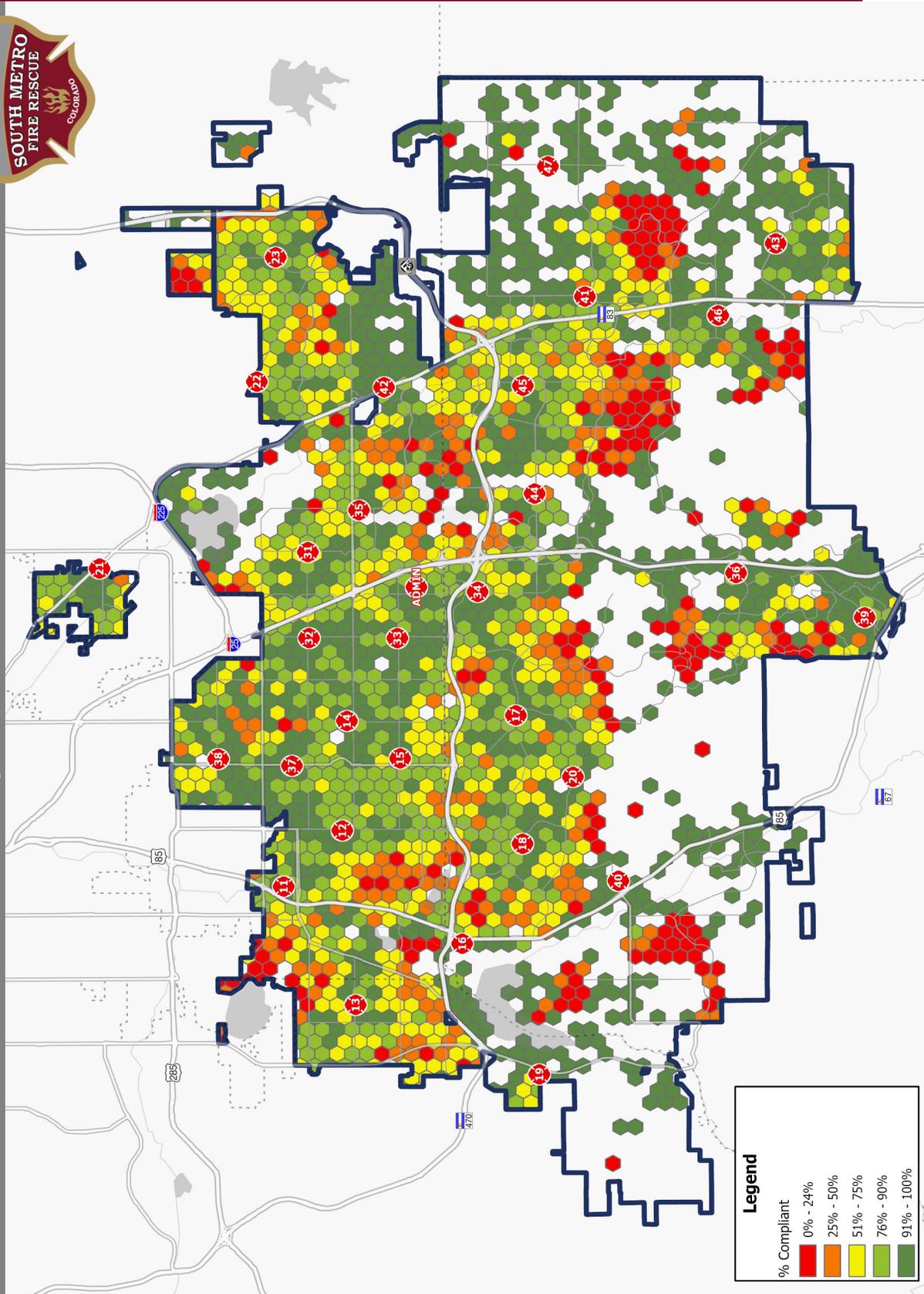
2025 Annual Response Report

Run Date: 03-05-2026



Station 15 was closed in June 2023 for new construction and reopened in May 2025

Travel Time Compliance



In District and Emergent Calls Only

2025

South Metro Fire Rescue

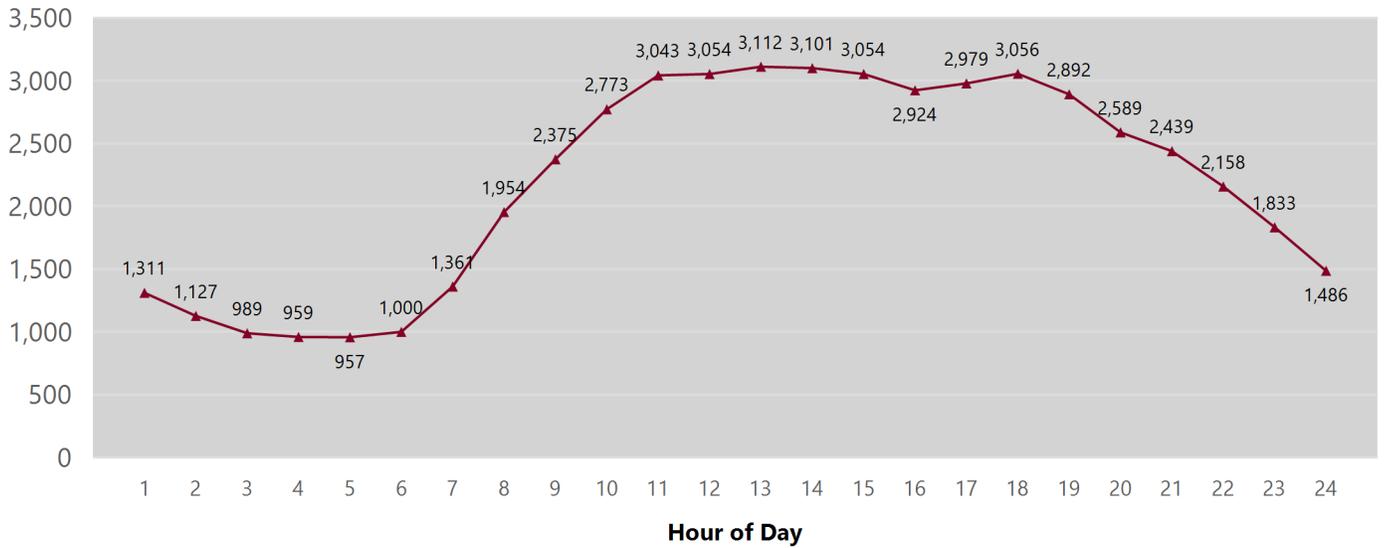
2025 Annual Response Report

Run Date: 03-05-2026

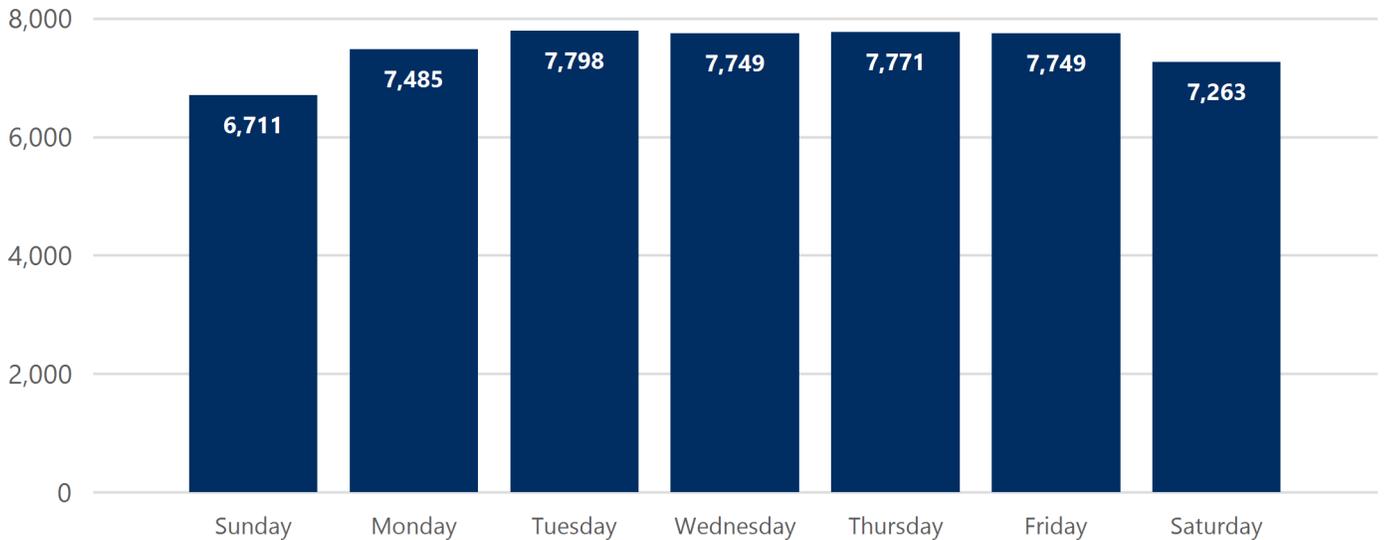


Station 15 was closed in June 2023 for new construction and reopened in May 2025

All Incidents - by Hour of Day



All Incidents - by Day of Week



Response Numbers include all calls received, in and out of the SMFR District. Calls include Emergent and Non-Emergent responses, including cancelled incidents.

South Metro Fire Rescue

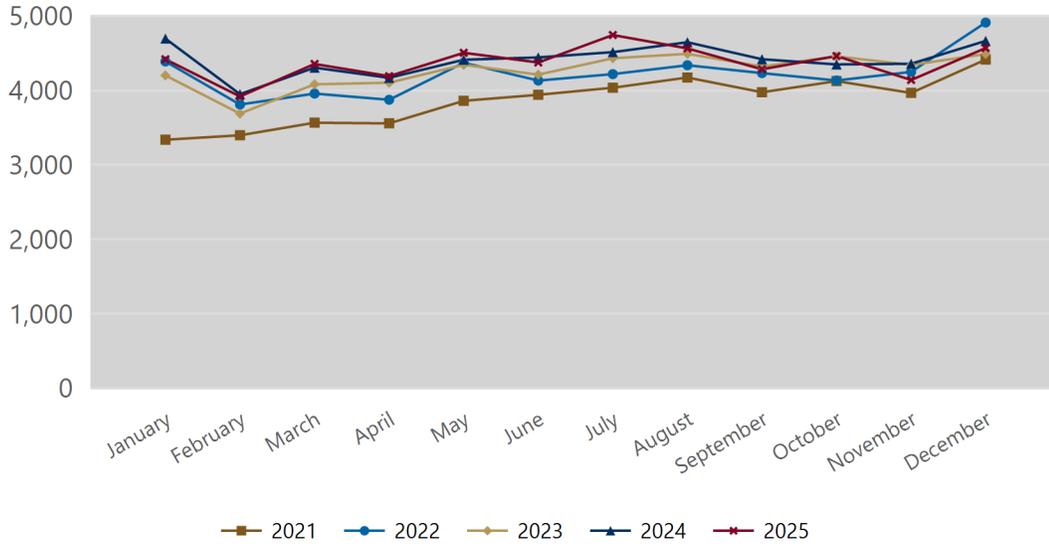
Run Date: 03-05-2026

2025 Annual Response Report

Station 15 was closed in June 2023 for new construction and reopened in May 2025



All Incidents - by Month

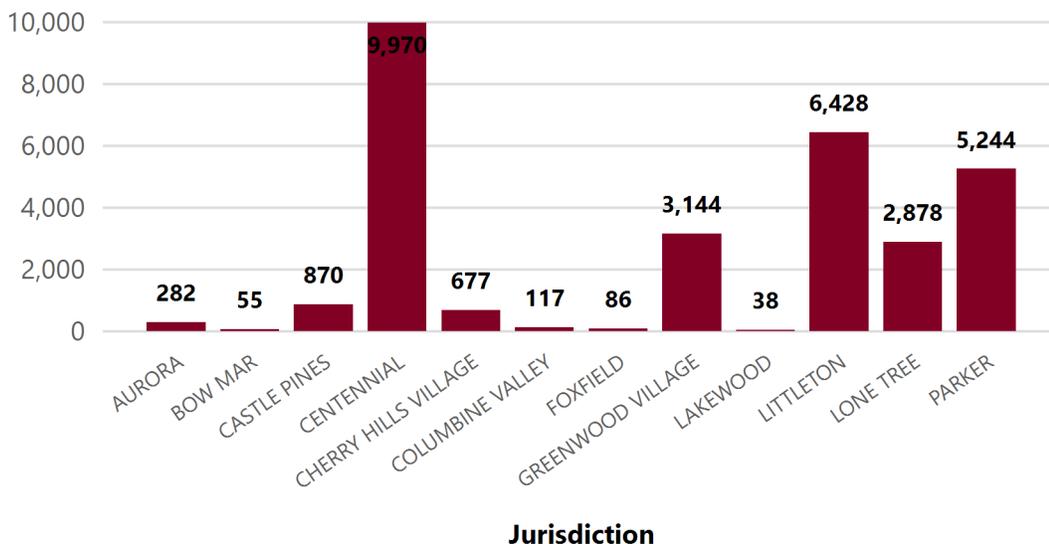


Response Numbers include all calls received, in and out of the SMFR District. Calls include Emergent and Non-Emergent responses, including cancelled incidents.

Incident Count by Month

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
2021	3,337	3,397	3,566	3,557	3,860	3,941	4,036	4,173	3,975	4,125	3,966	4,414	46,347
2022	4,389	3,810	3,957	3,874	4,371	4,132	4,219	4,338	4,232	4,133	4,249	4,912	50,616
2023	4,201	3,688	4,082	4,103	4,344	4,212	4,432	4,491	4,320	4,457	4,342	4,489	51,161
2024	4,696	3,949	4,306	4,169	4,412	4,443	4,514	4,647	4,419	4,349	4,358	4,665	52,927
2025	4,418	3,919	4,355	4,191	4,505	4,375	4,744	4,564	4,284	4,462	4,140	4,569	52,526

Incidents for Year 2025



Incident Numbers include all calls within the specified Jurisdiction that resides within the SMFR District and Calls include Emergent and Non-Emergent responses, including cancelled incidents.

South Metro Fire Rescue

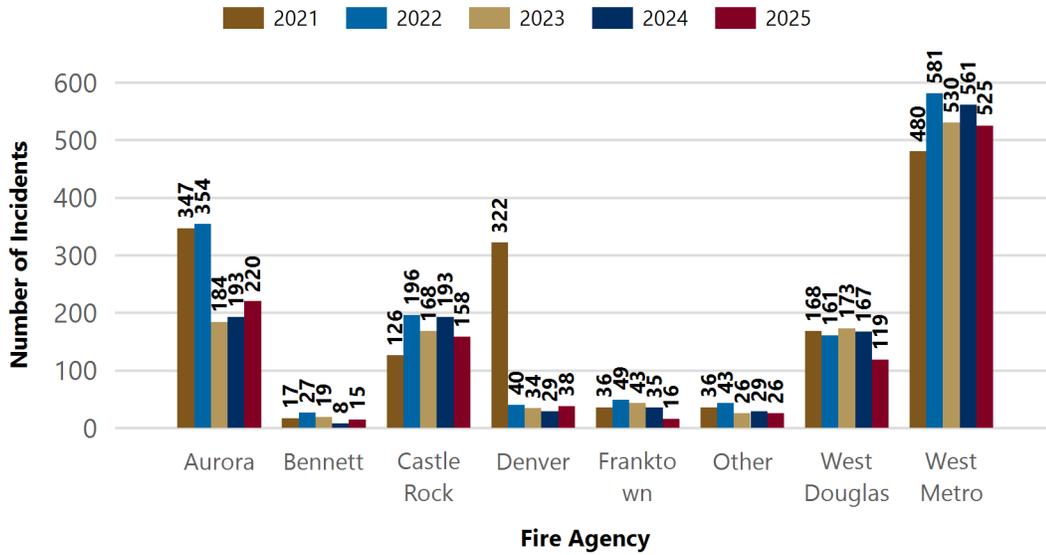
2025 Annual Response Report

Run Date: 03-05-2026



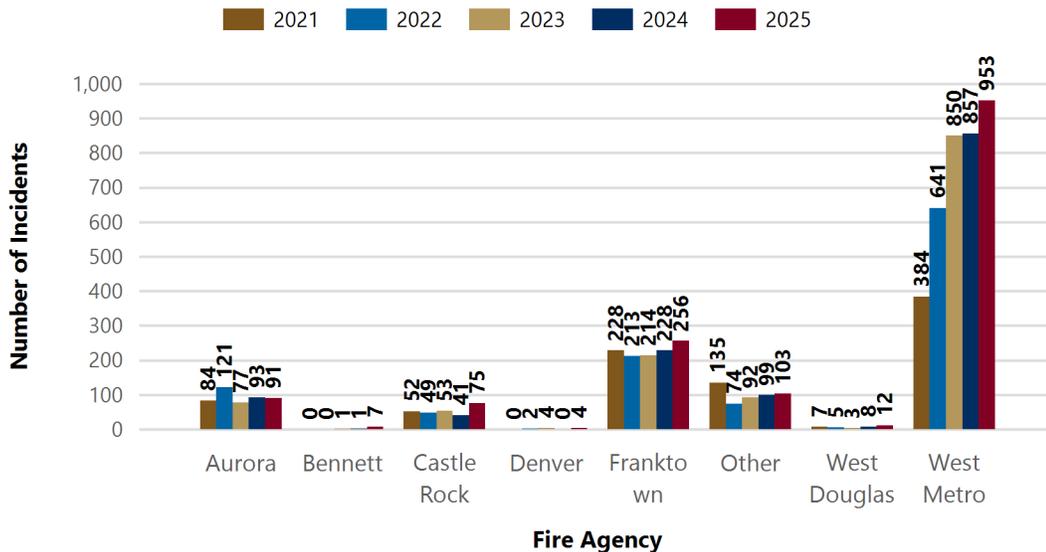
Station 15 was closed in June 2023 for new construction and reopened in May 2025

Aid Given



Incident Numbers include all incidents where SMFR dispatched to a neighboring Fire District. "Other" includes a combination of nonadjacent Fire Districts

Aid Received



Incident Numbers include all incidents where SMFR was assisted by another agency. "Other" includes a combination of nonadjacent Fire Districts and Non-Fire agencies, including private ambulances.

South Metro Fire Rescue

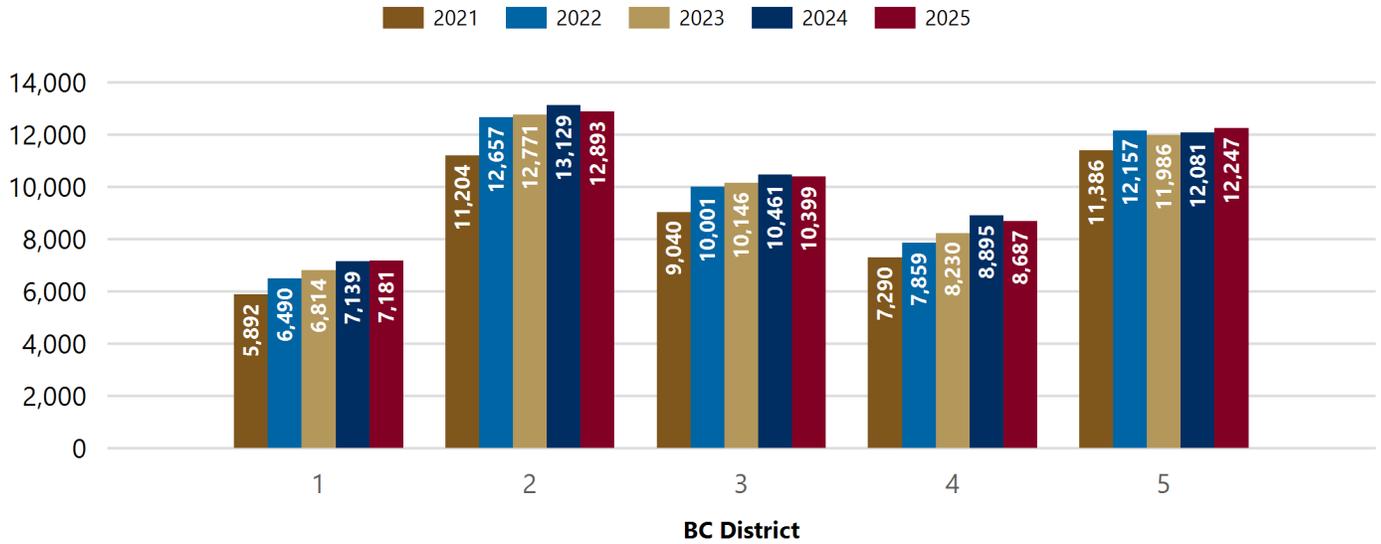
2025 Annual Response Report

Run Date: 03-05-2026



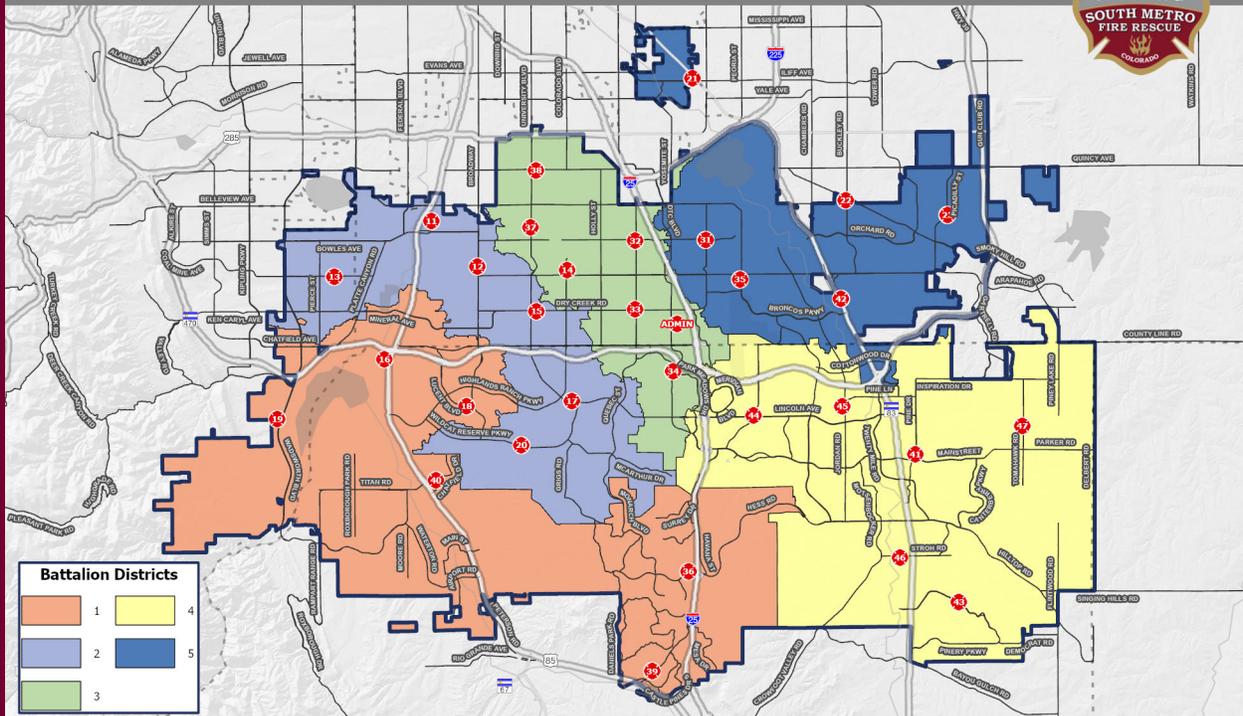
Station 15 was closed in June 2023 for new construction and reopened in May 2025

2021 - 2025 Total Responses by BC District



Note: BC Districts were redrawn January 1, 2019 to account for the LFR and CFPD inclusion. BC Districts 1 and 2 were adjusted October 1, 2019 where Station District 13 was re-assigned to BC 2 and Station Districts 36 and 39 were re-assigned to BC 1

Battalion Districts



2025

Response Numbers include all calls within the Battalion District. Calls include Emergent and Non-Emergent responses, including cancelled incidents.