## Benefits Package:

- Paid Leave/Vacation 20-40 days a year, based on years of service
- Paid Holidays
  88 hours of paid holiday time, including five double pay holidays
- Shift Differential Shifts that start on or after 6 PM receive a 7% increase in base pay
- Furnished Uniforms Provided at no cost
- Professional Training
  Provided at no cost
- Life Insurance Twice annual salary provided at low cost
- Health Insurance Provided to employees at low cost
- **Tuition Reimbursement** Up to \$2,100 a year
- Annual Education Incentives Associates: \$1,200, Bachelors: \$2,400, Masters: \$4,200, and Doctorate: \$7,200
- **Milestone Pay** Awarded every 5 years of service up to 30 years. Starting at \$500 up to \$5,000.
- Deferred Compensation Plan Several investment options available

Start an exciting career with the St. Louis County Police Department Today! Visit our website or call the Personnel Services!

The St. Louis County Police Department is an equal opportunity employer.

# **Police Services**

Resources	
Emergency	911
Non-Emergency	636-529-8210
TTY Hearing Impaired	636-529-8220 or 911
Precincts	
North County	314-355-1200
Central County	314-615-0111
Affton-Southwest	314-615-4266
South County	314-615-0162
City of Fenton	636-349-8120
City of Wildwood	636-458-9194
West County	314-615-0700
City of Jennings	314-385-4672
Important Phone Numbers	
Personnel Services Unit	314-615-4273



The St. Louis County Police Department is interested in citizen's opinions about our agency and its employees. Please visit the website below and take our survey. stlouisco.com/police/survey



stlouiscopolice.com

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## Public Safety Dispatcher



St. Louis County Police Department 7900 Forsyth Boulevard St. Louis, Missouri 63105

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#### Public Safety Dispatcher I

Have you always wanted a job that REALLY makes a difference? There are few jobs more important than being a Public Safety Dispatcher. In an emergency, your voice is the first heard by somebody in need, and your skills save lives.

## Is the Job Right For You?

Being a Public Safety Dispatcher is not a job for everyone. To find out if you would be right for this job, ask yourself the following:

- Would you be able to handle a high volume of calls and make decisions quickly and accurately?
- Could you use questioning and inquiry skills to draw out specific information from callers who are upset, frightened, abused or hurt while remaining calm and emotionally detached?
- Do you have good communication skills and the ability to treat callers courteously and tactfully?
- Are you willing to work the shifts a structured 24/7 workplace requires?

If your answers are "yes", the role of Public Safety Dispatcher may be for you.

# Knowledge, Skills, and Abilities

- Ability to at least type 35 words per minute with no more than five errors.
- Ability to communicate in a clear speaking voice on both the telephone and radio.
- Ability to analyze and solve problems.
- Ability to hear and understand radio and telephone transmissions through headsets, handsets, and speakers, sometimes with interference, static, and background noise.
- Ability to sit for long periods of time and to use hands and fingers repetitively to operate computers and other standard office equipment.
- Skill in communicating effectively with persons in difficult, life-threatening, and other emergency situations.
- Ability to read and interpret data, information, and documents.
- Skill in understanding and following detailed oral and written instructions.
- Ability to establish and maintain effective working relationships.
- Ability to quickly read fine print, charts, graphs, maps, computer monitors, and see fine detail with no color deficiencies.

#### Qualifications Include

- You must be at least 18 years of age at the time of employment
- You must be a high school graduate or possess a GED
- You must be free from a conviction of a Felony or Class "A" Misdemeanor

#### Be the Voice on the Other End of the Line!

By joining The St. Louis County Police Department's Bureau of Communications, you will be part of a team of professional Public Safety Dispatchers in the greater St. Louis area. The work environment is challenging, fast paced, and exciting. Most of all, you will be given the opportunity to make a positive difference in the lives of others.