

# *San Bruno Police Department*

*Ensuring Peace | Providing Safety | Building Community*

## *2020 Annual Report*







# **Contents**

<b>Page 3:</b>	<b>Chief's Message</b>
<b>Page 4:</b>	<b>Guiding Principles</b>
<b>Page 5:</b>	<b>Your Department (Member Photos)</b>
<b>Page 8:</b>	<b>Organization Charts</b>
<b>Page 10:</b>	<b>Budget Overview</b>
<b>Page 11:</b>	<b>Patrol Section</b>
<b>Page 13:</b>	<b>Patrol by the Numbers (Data)</b>
<b>Page 16:</b>	<b>Dispatch/Communications Section</b>
<b>Page 17:</b>	<b>Records Section</b>
<b>Page 18:</b>	<b>Traffic Section</b>
<b>Page 19:</b>	<b>Traffic Data</b>
<b>Page 21:</b>	<b>Investigative Services Section</b>
<b>Page 22:</b>	<b>K9 Program</b>
<b>Page 23:</b>	<b>Code Enforcement Section</b>
<b>Page 24:</b>	<b>Other/Specialized Units</b>
<b>Page 25:</b>	<b>Outside Deployments/Mutual Aid</b>
<b>Page 26:</b>	<b>Training</b>
<b>Page 28:</b>	<b>Surveys</b>
<b>Page 29:</b>	<b>Arrest Data</b>
<b>Page 31:</b>	<b>Use of Force Data</b>
<b>Page 35:</b>	<b>"Why I Wear the Badge"</b>
<b>Page 38:</b>	<b>Closing</b>





## *A Message From Your Chief of Police*

I'm going to begin this message by asking a personal favor of you as you read it. I ask that you please accept the following words not so much as a sterile opening to our Annual Report, but rather as a heartfelt, personal message from me to you. Whether you are reading this as a valued member of our community, a dedicated City employee,

or one of the absolutely amazing men and women who proudly serve within our police department, please know that I love and appreciate you very much. Throughout 2020, I have been continually reminded of how very proud I am of our community and our collective resiliency in the face of yet another challenging year. Of course, I would be remiss if I failed to acknowledge the seemingly unrelenting onslaught of crises that 2020 ushered in for law enforcement and the communities we serve: a pandemic, civil unrest, calls to defund the police, economic upheaval, political polarization, concerns over officer wellness—the list goes on. As I have said from the beginning, I will not attempt to sugar coat or hide from any of these issues. Your police department is deeply committed to playing a leading role in asking and answering the hard questions about who we are, why we exist, and how we can be better. In fact, this Annual Report is indicative of our renewed commitment to transparency, education, innovation and collaboration.

With all of that said, I think it is important to acknowledge that here in San Bruno, the positive relationship between the community and the police department has been built over many years through mutual respect and trust. This respect and trust has been earned through the consistent efforts of community members and department personnel alike. Please know that we consider it a tremendous honor and responsibility to serve as shepherds of your trust and confidence, and we are deeply committed to continuing to earn that trust and confidence, one call for service at a time.

I also think that it is critically important for me to spend a moment speaking to all the victims and potential victims of criminal behavior. I can only imagine that amidst the current focus on criminal justice reform and the rights of those who commit crimes, you might feel forgotten. Please know that the men and women of our police department will never forget you. Your right to be safe and protected from harm is of paramount importance to us. Much has been said over the last year about equity. What is not being said is that when crime spikes, it disproportionately impacts minority communities and those with limited socioeconomic resources. As such, we remain deeply committed to protecting all people from harm, and to holding those who victimize others accountable for their actions.

I firmly believe that the best path forward for police departments and the communities they serve must be paved by a genuine effort to better understand one another, and I hope that this document contributes to that cause.

With upmost love, respect, and gratitude.

Ryan Johansen  
Chief of Police



# GUIDING



# PRINCIPLES

The San Bruno Police Department understands and embraces its role as a peace keeping organization. The 3 Guiding Principles below represent the present state of our ongoing effort to define what it means to be peace keepers. These principles have been distilled and simplified to ensure that they can be applied in day-to-day decision making from the line level to the Chief's office. These principles serve as a constant reminder of why we exist as an organization and what fundamental purpose we are to serve. They are also hierarchal in nature, meaning that the first principle takes precedence over the second, and the second over the third.

**1**

## Ensuring Peace

**On a daily basis, we are called upon to respond to situations that are unpeaceful or even outright violent. In doing so, we are committed to choosing intervening actions that restore peace. We hold human life to be sacrosanct and will go to great lengths to protect it. We will exhibit great bravery in standing as guardians for those who rely on our protection. We are committed to maintaining tremendous discipline, self-control and emotional intelligence in even the most challenging circumstances, serving as an ever-vigilant source of calm in volatility.**

**2**

## Providing Safety

**We understand that for people to realize their full potential, they must feel safe and secure in their persons, their homes and their effects. We also understand that to a large degree the people of San Bruno depend upon us to provide that safety and security. Our response to calls for service, our proactive policing efforts and our strategic planning will be tirelessly aimed at increasing both the actual and the perceived safety for members of our community.**

**3**

## Building Community

**We are active members of this community and we are deeply vested in its collective health and success. We understand that the powers we possess have been bestowed upon us by the people in our community. We actively seek out opportunities to engage with all segments of our community, providing leadership and unity. We engage our community as active participants and partners in peace and public safety.**



# YOUR DEPARTMENT



**RYAN JOHANSEN**  
*Chief of Police*



**GEOFFREY CALDWELL**  
*Police Captain*



**JEREMY BRANDENBURG**  
*Police Captain*



**LESLIE MENDOZA**  
*Management Analyst*



**GENE WONG**  
*Police Lieutenant*



**BRENT SCHIMEK**  
*Police Lieutenant*



**KEVIN MCMULLAN**  
*Police Sergeant*



**MICHAEL BLUNDELL**  
*Police Sergeant*



**EDUARDO RIOS**  
*Police Sergeant*



**COLIN PAGE**  
*Police Sergeant*



**JEFFREY FYFE**  
*Police Sergeant*



**AARON WONG**  
*Police Corporal*



**T.J. TANGATAEVAHA**  
*Police Corporal*



**SCOTT SMITHMATUNGOL**  
*Police Corporal*



**MISAEL COVARRUBIAS**  
*Police Corporal*



**CHRISTOPHER ANISKO**  
*Police Corporal*



**TRISHA BEOUGHER**  
*Police Officer*



**ABEL CALDERON**  
*Police Officer*



**SHERRY CAMPBELL**  
*Police Officer*



**ROBERT CHAPMAN**  
*Police Officer*



**IVAN CASTILLO**  
*Police Officer*



# YOUR DEPARTMENT



**CASEY CHOW**  
*Police Officer*



**DANIEL CORBETT**  
*Police Officer*



**JOHN RAY GUINTO**  
*Police Officer*



**JOHN HAMPTON**  
*Police Officer*



**ANDREW HARPER**  
*Police Officer*



**EDGAR HERNANDEZ**  
*Police Officer*



**JESSICA JIMENEZ**  
*Police Officer*



**THOMY LEDESMA**  
*Police Officer*



**JUSTIN MILANDER**  
*Police Officer*



**MATTHEW PERENCIN**  
*Police Officer*



**VALIANT OCA**  
*Police Officer*



**ANTHONY PERKINS**  
*Police Officer*



**AMANDA REALYVASQUEZ**  
*Police Officer*



**OLIVER REICH**  
*Police Officer*



**SKOTT ROGGE**  
*Police Officer*



**HECTOR SANCHEZ**  
*Police Officer*



**GARRISON SEXSON**  
*Police Officer*



**JUSTIN VILLARREAL**  
*Police Officer*



**THIHA ZAW**  
*Police Officer*



**KEITH DICKENS**  
*Reserve Officer*



**LEONARD WOOLARD**  
*Reserve Officer*



**TINO PADILLA**  
*Code Enforcement Officer*



# YOUR DEPARTMENT



**SHANNON ROHATCH**  
*Records & Dispatch  
Supervisor*



**DAMARIS BEEBE**  
*Dispatcher*



**JULIANA MORCATE**  
*Dispatcher*



**NICOLE LAJOIE**  
*Dispatcher*



**CAITLIN WILLIAMS**  
*Dispatcher*



**DALILAH SOUZA**  
*Dispatcher*



**MARIANNE LINDBLOM**  
*Records Clerk*



**EMI CARUSO**  
*Records Clerk*



**KAREN ONO**  
*Records Clerk*



**ELIZABETH RUIZ**  
*Records Clerk*



**OLIVIA BONILLA**  
*Community Service  
Officer*



**CRYSTAL GARZA**  
*Community Service  
Officer*



**LETICIA SOTO**  
*Community Service  
Officer*



**ERIKA RAMOS**  
*Community Service  
Officer*



**PATRICK STACK**  
*Community Service  
Officer*



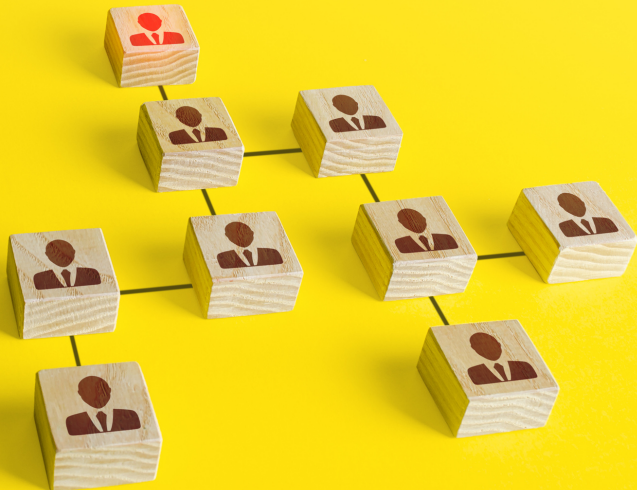


# ORGANIZATION CHARTS

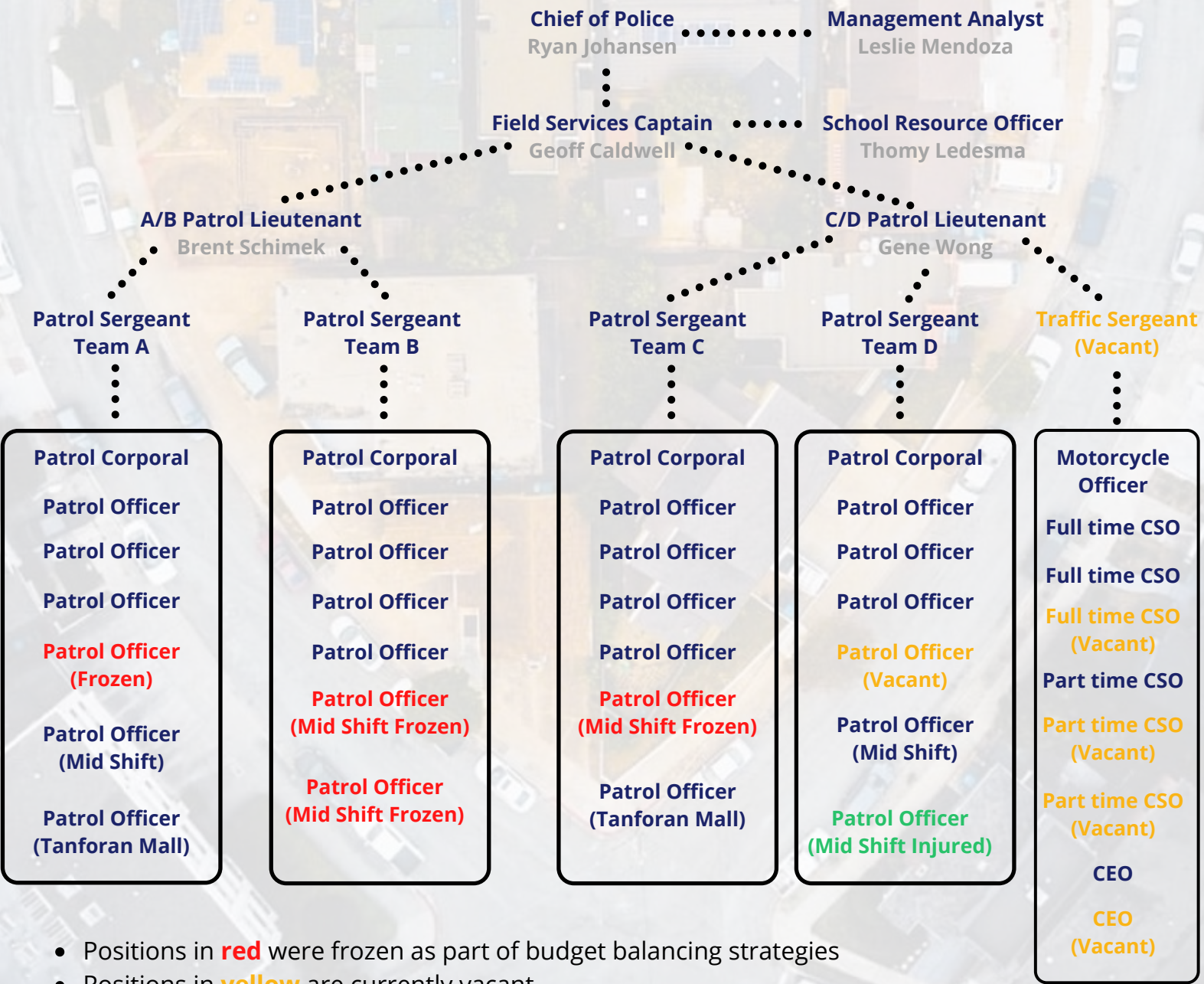
The San Bruno Police Department is organized into two divisions:

- The Field Services Division, and
- The Administrative Services Division

For ease of understanding, each Division appears on a separate page, but please know that they work in unison and collaboration.



## Field Services Division



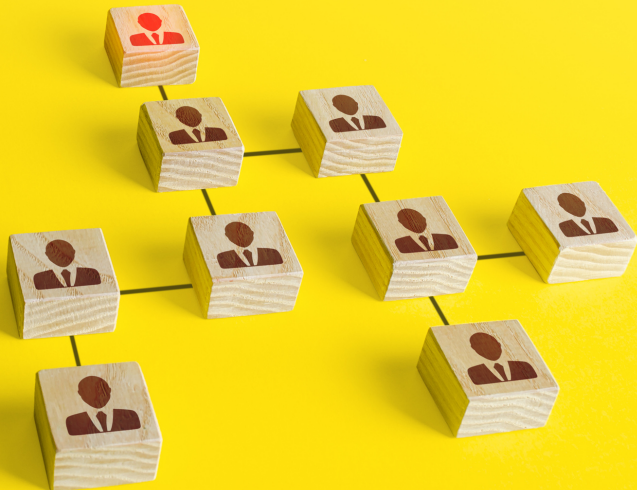


# ORGANIZATION CHARTS

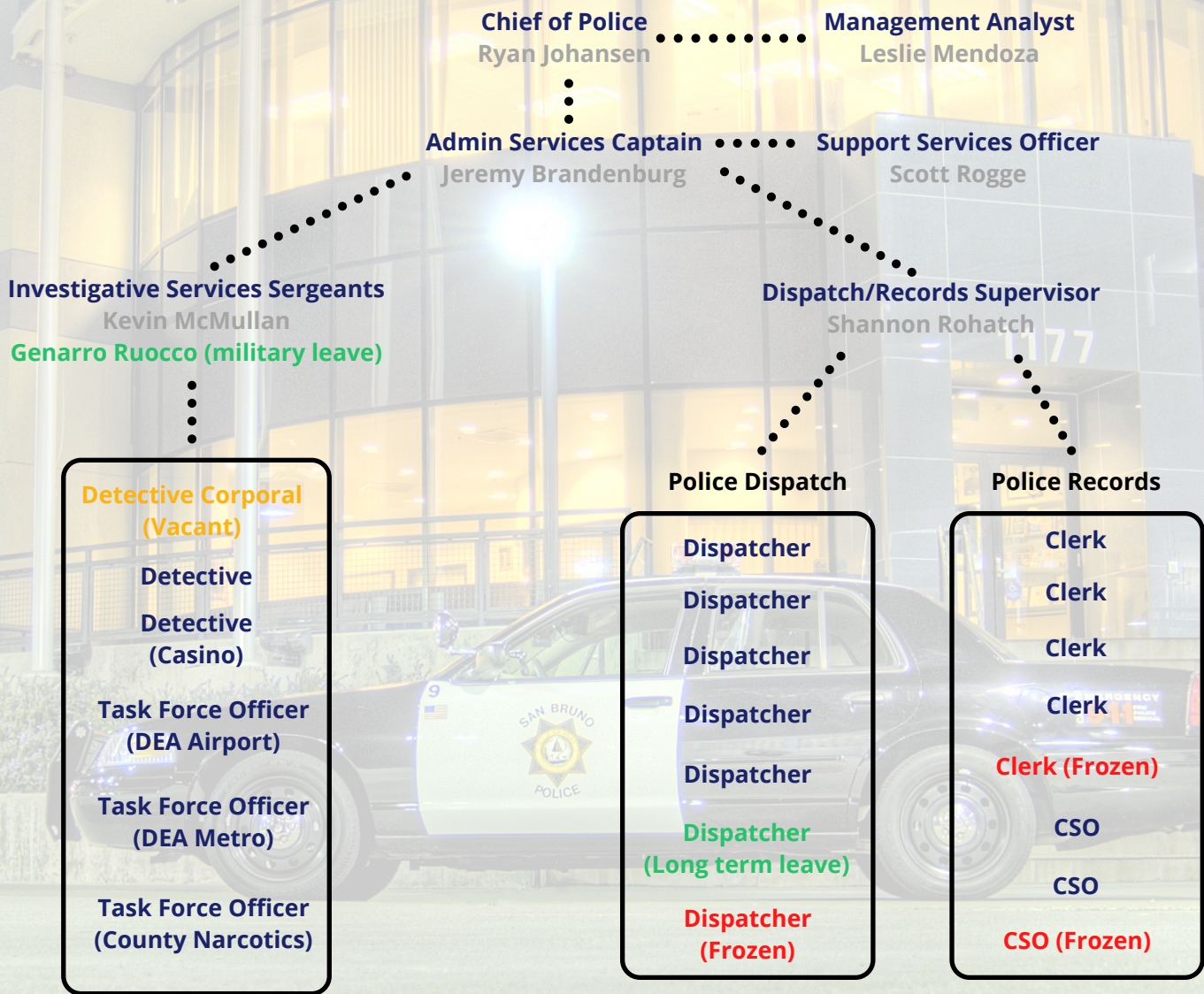
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## Administrative Services Division



- Positions in **red** were frozen as part of budget balancing strategies
- Positions in **yellow** are currently vacant
- Positions in **green** are occupied by staff on long term leave



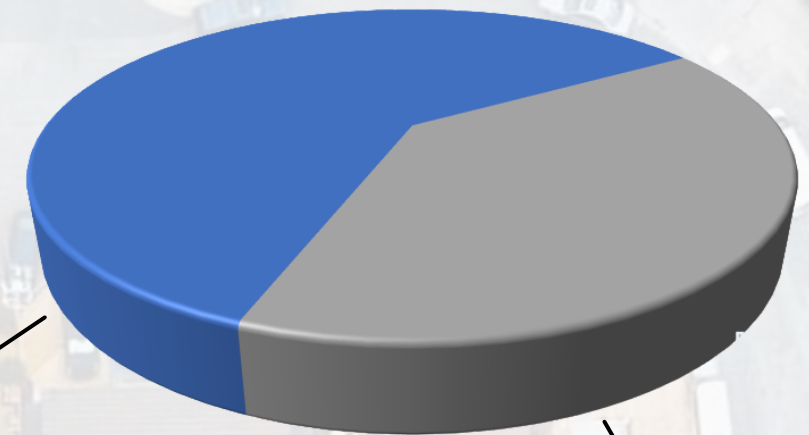
# Budget Overview

## Percent of General Fund Budget

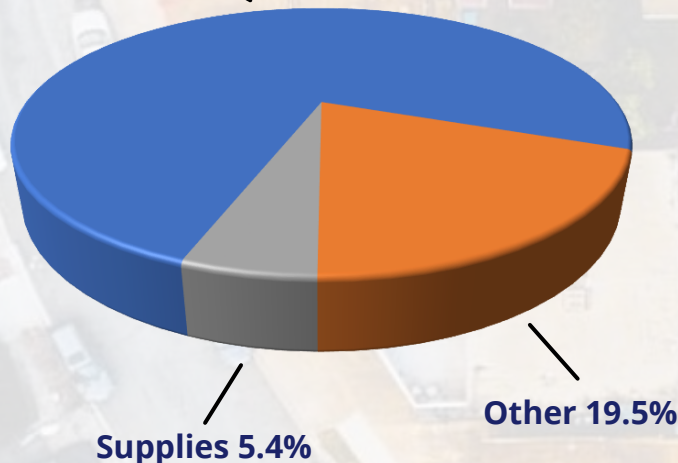
The Police Department is the largest department in the City and operates 24 hours a day, 365 days a year. As a result, and as is the case with most cities, the Police Department represents the largest General Fund expense for the City.

Other City Departments - 60.8%

Police Department - 39.2%



Personnel 75.1%



## Source

## Budget

General Fund	\$ 16,880,985
Department Revenues	\$ 2,288,255
Supplemental Services	\$ 200,000
DEA Equitable Sharing	\$ 200,000

## Total:

\$ 19,369,240

## Impacts of COVID-19

The economic impact of COVID-19 made it extremely difficult for all City departments in 2020. At a high level, here are some of the actions the police department took in an effort to help balance the budget. Your Police Department cut, or secured alternative funding to provide more than \$1.2 million back to the City.

### Frozen positions

- 4 Police Officers
- 1 Dispatcher
- 1 Clerk
- 2 CSOs

### Held Vacancies

- 1 Police Sergeant
- 2 Police Officers
- 1 Detective
- 3 p/t CSOs

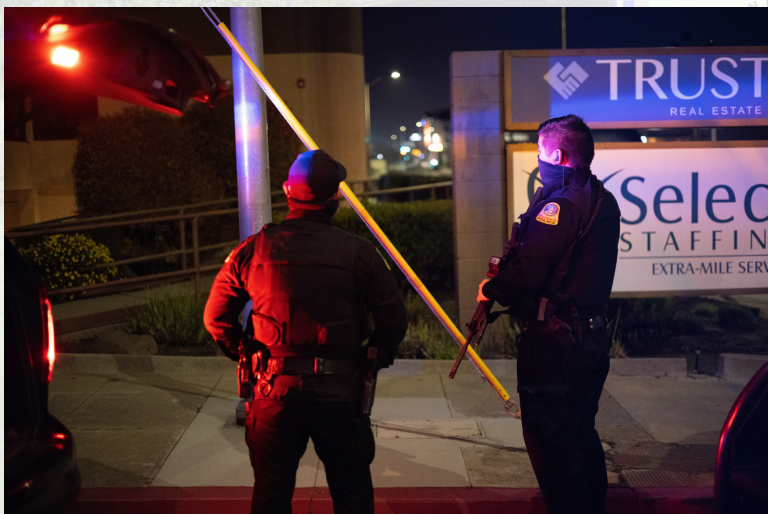
### Funded with Asset Forfeiture

- 1 Task Force Officer
- Dispatch repairs
- Flock ALPRs
- 3 p/t CSOs



# Patrol - Section

Patrol is the heart and soul of your police department. When the unthinkable happens in your life and you call 911, these are the people who respond. Called upon to handle everything from mental health crises and homelessness to traffic collisions and in-progress crimes, patrol officers have a very challenging job. And when these selfless heroes are not responding to a call, they are actively working to ferret out criminal activity before it occurs, using tools like traffic and pedestrian stops. Working 24 hours a day, 365 days a year, these are the brave men and women you see driving around in marked police vehicles all over town. Our patrol teams are structured into two shifts (dayshift and nightshift) and all officers are scheduled to work 12 hours a day. Of course, the unpredictable nature of patrol work, coupled with staffing challenges, means that a patrol officer's shift is often 16 hours or longer. Take a moment to consider working a patrol shift from 3pm to 7am, then having to spend 4 hours in court as a witness...this is fairly typical for a patrol cop.





# Patrol Section

## Tools of the trade...Tetris style!

Fingerprint kit

Roll-a-tape

Gloves

Dog catcher

Tac bag

K9 vest

Defibrillator

K9 bite suit

Field command kit

Dog bite sleeve

Spike strips

Tourniquet kit

Evidence kit

Patrol Rifle

Door breach kit

Tac vest

WRAP restraint

Rain gear

Tac helmet

Ballistic shield

Gas mask

WMD kit

Fire extinguisher



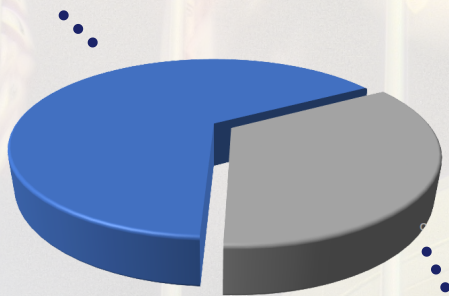
**Thanks to Lieutenant Brent Schimek and his K9 Partner Dart for volunteering to help put together this photo. This pic was taken as part of a Tetris photo charity fundraiser challenge with other San Mateo County police agencies. Obviously, Dart was the star!**





# Patrol - By The Numbers

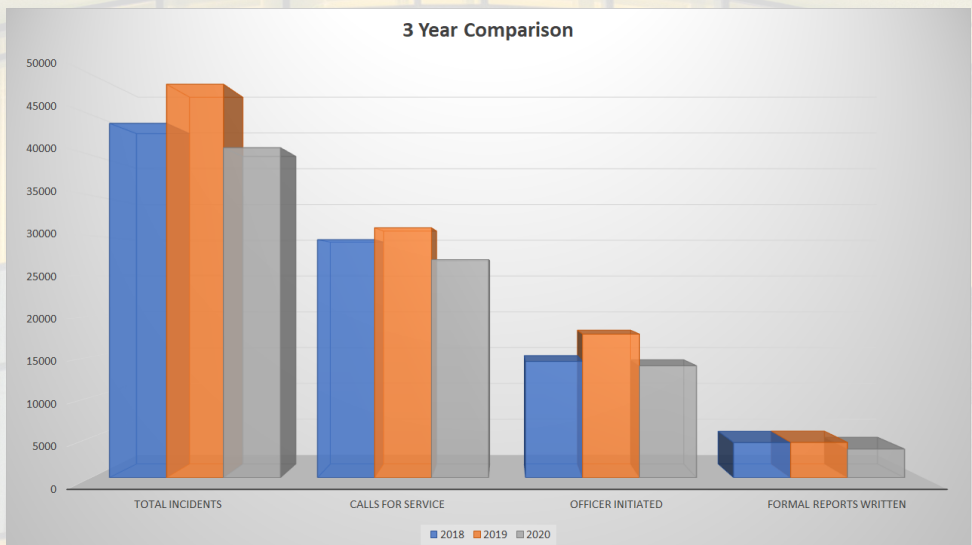
## Calls for service from the Community - 66%



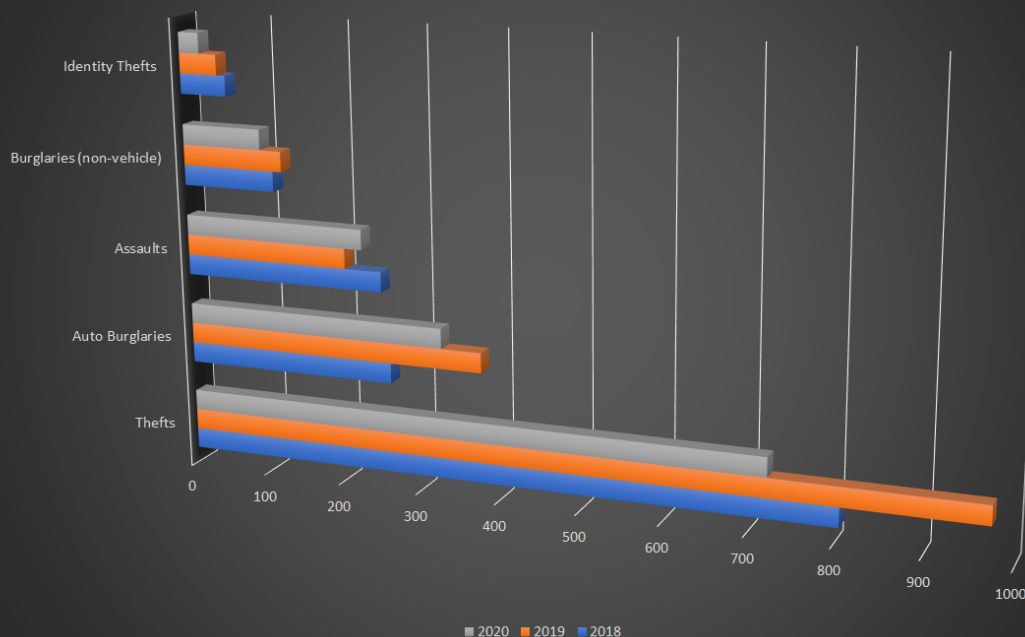
Officer initiated calls - 34%

In 2020, San Bruno PD handled **40,913 Incidents**. That's over **112 per day!** Of those Incidents, **27,040** were calls for service from the community, and **13,873** were initiated by officers.

As this chart shows, total incidents, calls for service, officer-initiated calls and formal written reports were all down this year due to COVID-19. In comparison to 2019 data, total incidents were **down 16%**; calls for service from the community were **down 12%**; officer-initiated activity was **down 22%**; and formal reports written were **down 18%**.



## Top 5 Crimes – 3 Year Comparison



The top 5 most frequently reported crimes in 2020 were: **Thefts; Auto Burglaries; Assaults; Burglaries (non-vehicle); and Identity Thefts**. These tend to be the most frequently occurring crimes in San Bruno from year to year. All of these crimes experienced decreases in 2020, with the disturbing exception of **assaults (10.6% increase)**. This increase is largely due to the troubling national trend of increased domestic violence in 2020 that has been attributed to shelter-in-place orders. San Bruno experienced an **increase of 39% in domestic related incidents** in 2020.



# Patrol - By The Numbers (cont.)

## A Sampling of Incident Types and Data

Incident Type	2019	2020	% + or -	Incident Type	2019	2020	% + or -
Alarms	1142	889	-22.15%	Missing Juvenile	40	12	-70.00%
Assault w/ a Deadly Weapon	19	17	-10.53%	Parking Complaint	2461	1823	-25.92%
Battery	42	58	38.10%	Patrol Checks	3567	4945	38.63%
Commercial Burglary	29	35	20.69%	Petty Theft	1099	569	-48.23%
Residential Burglary	25	27	8.00%	Rape	7	9	28.57%
Vehicle Burglary	331	201	-39.27%	Reckless Driving	253	232	-8.30%
Citizen Flag Down	245	160	-34.69%	Robbery	26	22	-15.38%
Disturbance Music/Party	393	471	19.85%	Stolen Vehicle	113	154	36.28%
Domestic Related Incident	118	164	38.98%	Stolen Vehicle Recovery	37	55	48.65%
Drug Violations	170	132	-22.35%	Suspicious Circumstance	587	535	-8.86%
Drunk in Public	52	25	-51.92%	Suspicious Subject	1608	1259	-21.70%
DUI	148	112	-24.32%	Suspicious Vehicle	1337	983	-26.48%
Fraud	156	100	-35.90%	Traffic Accident	701	413	-41.08%
Grand Theft	104	156	50.00%	Vandalism	277	209	-24.55%
Hit and Run	310	188	-39.35%	Warrant Arrest	335	157	-53.13%
Identity Theft	48	26	-45.83%	Welfare Check	1104	933	-15.49%
Meet w/ Citizen	1144	1092	-4.55%				

### Some Insight Into the Above Table

Let's take a few moments to highlight some of the relevant takeaways from the above table.

The following significant decreases from last year are due in large part to our response to COVID-19, as shelter in place orders resulted in people being home more often, and out in public less: **Alarms; Citizen Flag Downs; Drug Violations; Drunk in Public; Hit and Run; Missing Juveniles; and Traffic Accidents.**

Some other decreases can also be attributed to COVID-19, but are more specific to the closing of major businesses like Tanforan Mall: **Vehicle Burglaries; Fraud; Identity Theft; and Petty Theft.**

Some of the increases can also be attributed to our collective response to COVID-19, such as:

- **Batteries and Domestic-Related-Incidents:** Increases in at home time coupled with increases in financial difficulties and stress.
- **Commercial Burglaries and Grand Theft:** Closed businesses make easier targets.

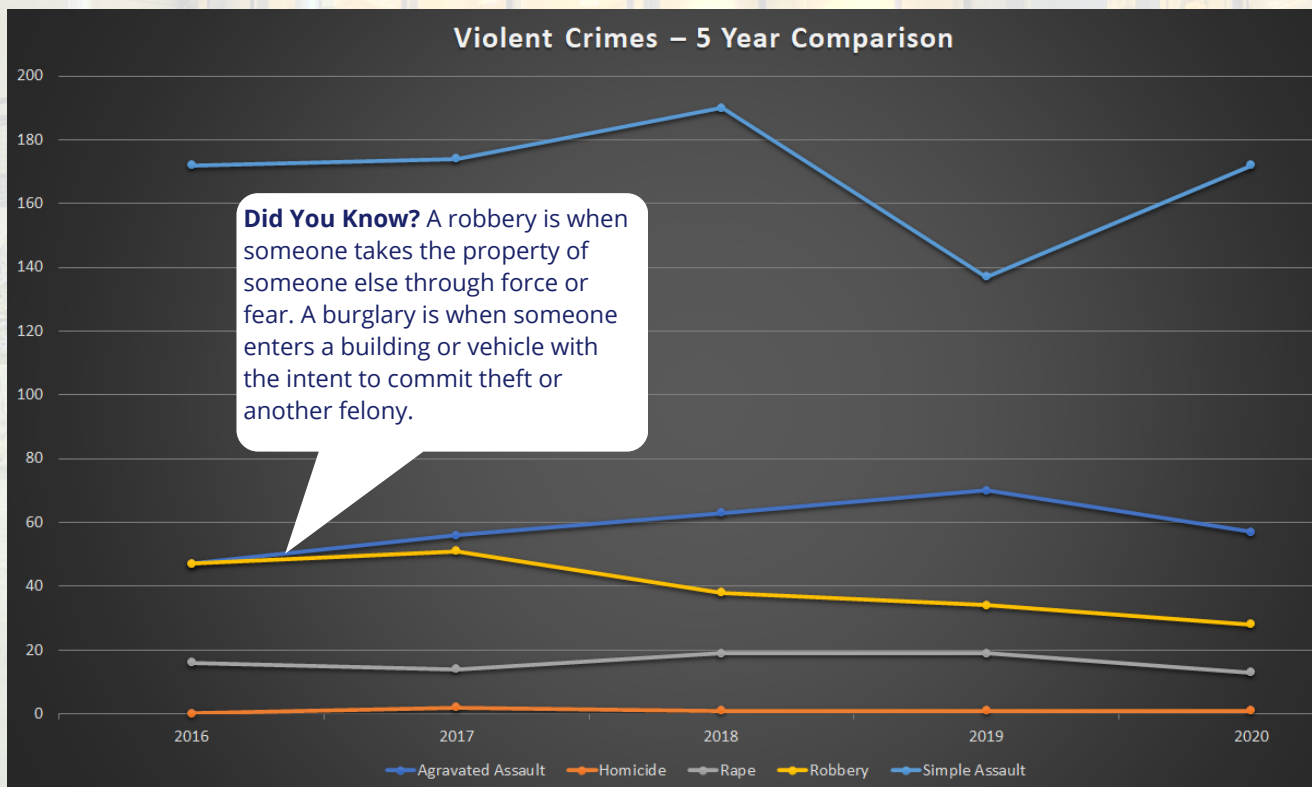
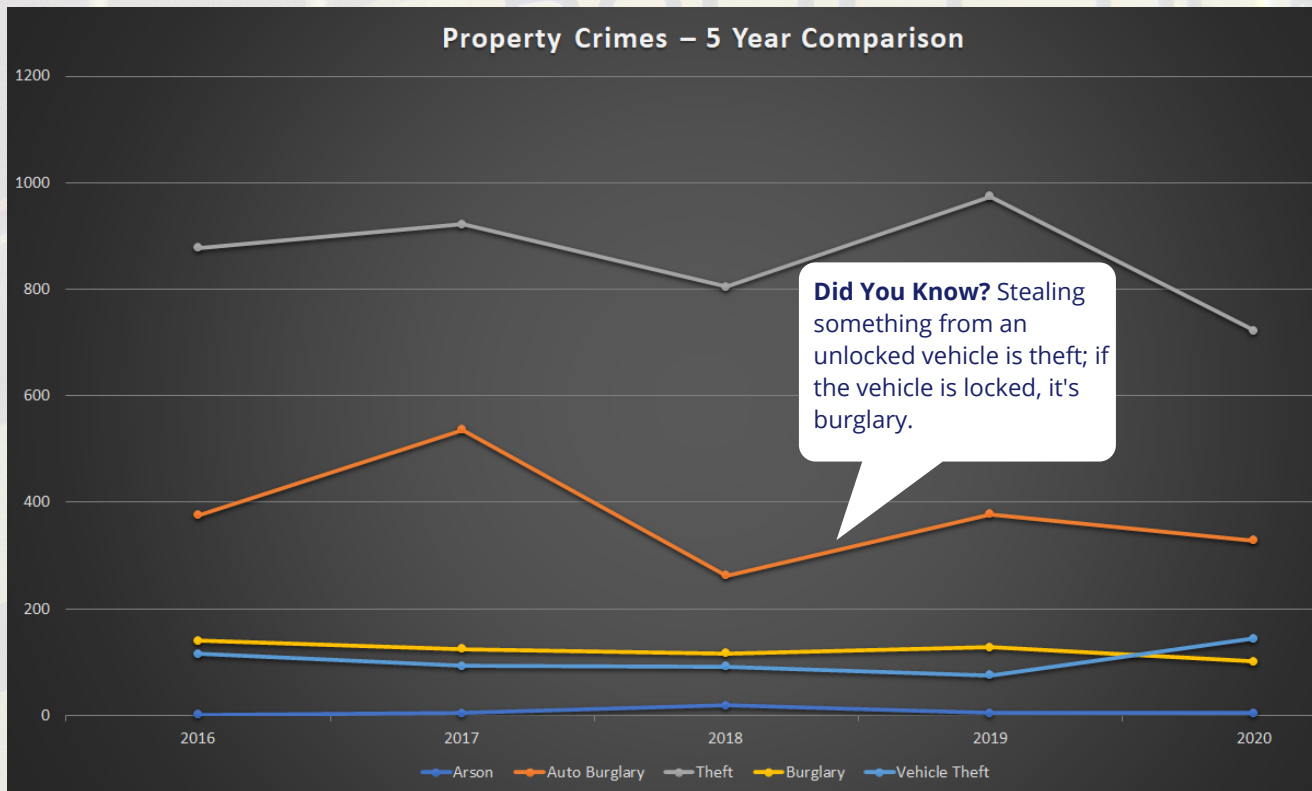
Some other increases can be attributed to factors other than the global health pandemic, like:

- **Stolen Vehicles and Stolen Vehicle Recoveries:** These two go hand in hand in that when one increases, so does the other. Increases this year are likely due to the lessening of penalties for vehicle theft and the implementation of FLOCK ALPR cameras in San Bruno (see related section in this report).
- **Patrol Checks:** These have increased as part of our proactive response to protect closed businesses and schools during the pandemic.



# Patrol - By The Numbers (cont.)

The Department of Justice (DOJ) tracks certain property crimes and violent crimes in all jurisdictions. In San Bruno, these statistics are reported directly from our Computer Aided Dispatch (CAD) and Records Management System (RMS). The following two charts show 5-year comparisons for some of the key crime data points reported to DOJ.





# Dispatch / Communications Section



The San Bruno Police Department's 911 Communications Center is a vital support service of the Police Department. The Communications Center is often the first point of contact for those in need of public safety services. Our center is staffed 24 hours a day, 7 days a week and the center staff consists of six full time dispatchers and one Communications and Records Supervisor. We process all emergency phone calls and a majority of the non-emergency calls for service. Our dispatchers have the job of balancing empathy, efficiency, and multitasking, ensuring consistent radio transmissions, navigating the multiple phone lines and dispatch systems, as well as aiding citizens.

The dispatchers also handle a variety of tasks including but not limited to: entering and updating arrest warrants, emergency protective orders, subpoenas, stolen/impounded vehicles, and citations. In October of 2020, the Communications Center underwent an overdue remodel. The center that once had only three dispatch consoles, now has the capacity for up to four dispatchers to work simultaneously. This allows for more attention to detail during high priority events, training, or mutual aid situations. All consoles are equipped with extensive mapping programs that plot the locations of the calls, enhanced 911 phone systems that allow for computer aided dispatch integration and a variety of other components that contribute to the functionality and adaptability of the staff.

Our City is very fortunate to have its own, independent public safety dispatch center for so many reasons. First of all, when you call for help, you will always be speaking to someone who knows this City and is familiar with community layouts and challenges. The dispatcher who is helping you in an emergency is also in immediate and direct communication with the officers who are responding, which means much faster response times, when every second counts. Our Dispatch/Communications Team also plays a vital role in broadcasting public alerts and getting critical safety information to our community as promptly as possible.

We are so grateful for our dedicated Dispatch/Communications Staff. They are truly an essential component in ensuring peace, providing safety, and building community in San Bruno.



# Records Section



In our technology and data driven world, the volume of records that are created in the regular course of business for a police department is staggering. A single call for service can result in a litany of records that need to be reviewed, approved, retained, disseminated and consolidated. The Police Department must meet countless mandated reporting requirements every month and manage hundreds of terabytes of data from body-worn camera and other recordings.

Not only does the San Bruno Police Department's Records Staff handle all of these needs, but they play a major role in the day-to-day operational needs of the department by maintaining outstanding customer service to the citizens of San Bruno and support to the San Bruno police officers. Records staffs four full time Police Clerks, 3 Community Service Officers, and the Communications and Records Supervisor. These amazing people work seven days a week and are trained in the proper handling and release of sensitive criminal justice information. They answer non-emergency calls and maintain most of the records within the department relating to arrests, reports, warrants, tows, citations, and other incidents that involved police reports. Records staff is also responsible for preparing case paperwork and evidence for the District Attorney's office for the filing and prosecution of all criminal cases. They respond to court sealing requests, perform records checks, warrant confirmations, and prepare the Uniform Crime Reporting statistics for the Department of Justice.

Our Records Community Service Officers manage all of our digital evidence, run our physical evidence and property room, and serve as our department liaison to the criminal courts.

Our Records Team Members are truly among the unsung heroes of our department.



# Traffic Section



The Traffic Section's goal is to help improve traffic safety and help address parking complaints throughout the city. This Section consists of a Traffic Sergeant, a Motorcycle Officer, two full time Community Service Officers (CSO's) and three part time CSO's. The Traffic Section is responsible for traffic education and enforcement, and parking enforcement.

The Traffic Officer conducts proactive traffic enforcement and is responsible for investigating traffic collisions ranging in severity from non-injury collisions to fatalities. The Traffic Officer rides a police motorcycle which allows for extra maneuverability through traffic and to more safely and efficiently enforce traffic laws.

Community Service Officers respond to calls for service that may not require a sworn police officer. This allows sworn officers more time to direct their attention to proactive patrol and respond to urgent calls. CSO's respond to parking complaints, proactively conduct parking enforcement including street sweeping and timed parked enforcement, and assist with traffic control.

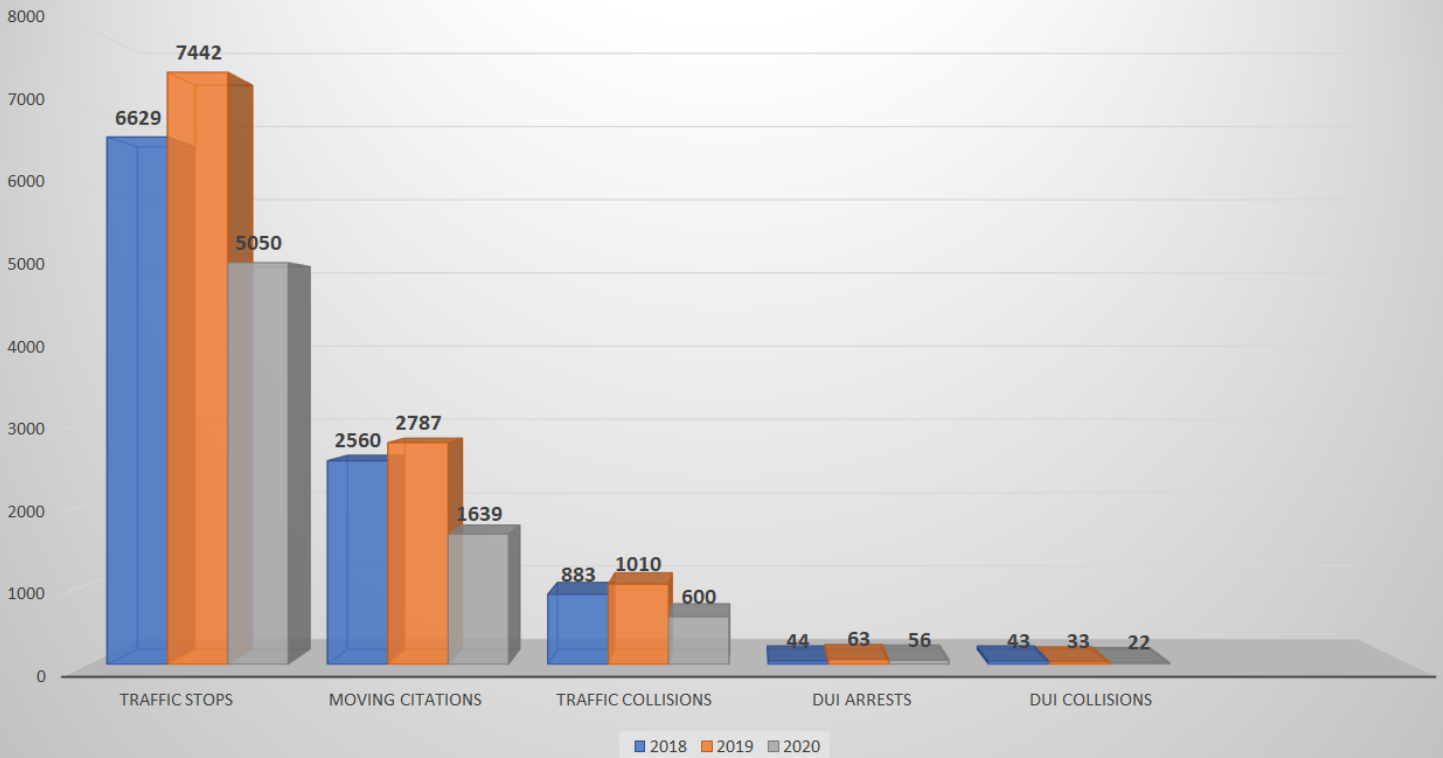
The Traffic Section applied for and received an \$81,000 grant for 2019/2020 from the Office of Traffic Safety, which was used for enforcement, training and equipment. The grant money was used to send our officers to specialized training classes like the NHTSA Standardized Field Sobriety Testing (SFST) and Advanced Roadside Impaired Driving Enforcement (ARIDE). During the 2019/2020 OTS Grant Year, the Department conducted 18 DUI Saturation Patrol operations and 2 DUI Checkpoint operations. The Department also used grant funds to purchase traffic safety vests, traffic signs and electronic road flares for use at DUI Checkpoints.



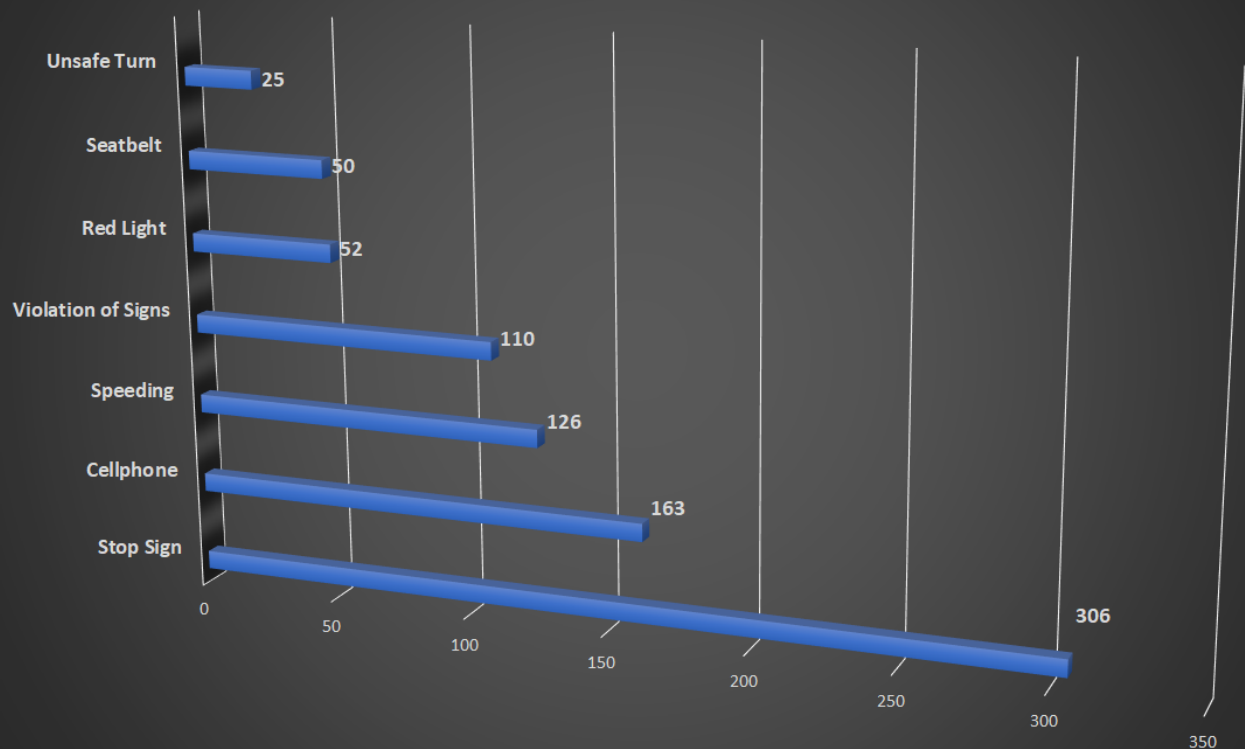


# Traffic Section Data

## 3 Year Comparison – Key Stats

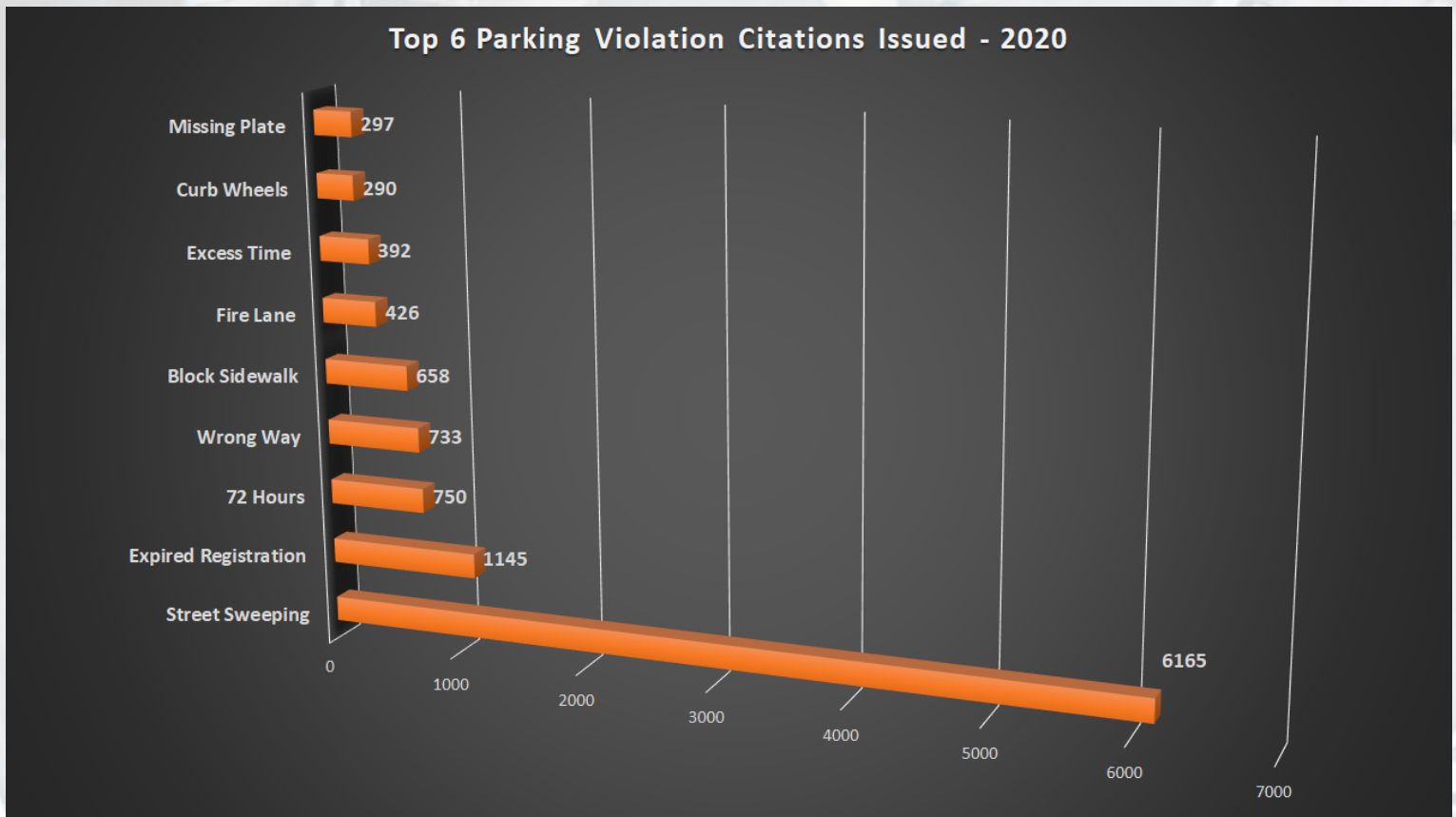


## Top 6 Moving Violation Citations Issued - 2020





## Traffic Section Data (cont)



Parking enforcement was severely impacted by COVID-19 this year as we suspended nearly all ticketing during imposed shelter-in-place orders. Our Parking CSOs work very hard, with minimal resources.

## Regional Major Accident Investigation Team

The San Bruno Police Department is part of the Regional (MAIT) Major Accident Investigation Team, which also includes officers from the Burlingame, Hillsborough, South San Francisco and Daly City Police Departments. The MAIT Investigators from each agency are highly-trained personnel who have specialized training and are skilled in advanced collision investigations. MAIT responds to traffic collisions involving major injuries and fatalities in any of the four cities.

Regional MAIT Investigators are capable of effectively utilizing forensic mapping equipment and forensic diagramming software. Regional MAIT Supervisors, Investigators and technicians may also be called upon to assist with a variety of other investigations if forensic scene mapping is deemed appropriate. Some of the incidents that may require a MAIT call out include fatal traffic collisions, felony DUI collisions, major injury vehicle collisions involving complex circumstances, significant traffic collisions involving government personnel, and collisions involving the potential for city and/or county liability.

In 2020, MAIT assisted with multiple fatality collision investigations, several felony DUI collision investigations, and dozens of other complex collisions requiring reconstruction.



# Investigative Services Section (ISS)

The Investigative Services Section's (ISS's) mission is to supplement the efforts of patrol by identifying and arresting suspects of major crimes, and by providing complete and thorough investigative reports to the District Attorney's office to ensure successful prosecution. ISS also investigates other non-criminal cases such as missing persons. A Captain oversees ISS with the assistance of two Sergeants who supervise the day-to-day operations and case management. Internally, ISS is staffed with two Detectives and a Detective Corporal. One of the detectives is funded by Artichoke Joe's Casino and is specifically assigned to handle the permitting and criminal investigations surrounding casino regulations. All Task Force Officers also fall under the umbrella of ISS.



ISS investigators participate in critical activities such as: conducting surveillance on subjects involved in criminal activity, serving arrest and search warrants, probation and parole searches, organizing and prosecuting gang-related cases, and monitoring state mandated registered sex offenders. Detectives are selected through an internal process where attributes such as work experience, work ethic, and the ability to conduct in-depth criminal investigations are considered. Detectives investigate complex cases, which could take months or even years to conclude.

In 2020, 148 cases were assigned to ISS for follow-up. Two of the more significant cases worked by Detectives this year were:

**Death Investigation:** On Tuesday July 21, 2020 staff from the City of San Bruno Public Works Department responded to a request for clean-up of suspected garbage in the area of Susan Drive and Geoffrey Drive in the City of San Bruno. Upon arrival, Public Works Staff located a large construction bag in the brush area between Susan Drive and Skyline Boulevard. After noticing a foul odor associated with the bag, Public Works Staff contacted the San Bruno Police Department. Police Officers arrived on scene and located what they believed to be human remains inside of the construction bag. The San Mateo County Coroner's office later identified the victim as a 37-year-old Vallejo resident and determined the cause of death to be homicide. This case is still being actively worked and masses of evidence are still being analyzed.

**Armed Robbery:** On Thursday, February 11, 2021 San Bruno Police Officers responded to the Target store's parking garage on the report of a robbery. The ensuing investigation revealed that the victim had just completed a bank deposit at a nearby bank. The victim drove to the Target store's garage and parked when a male suspect got into the victim's vehicle, threatened him with a handgun, and stole the victim's purse and money deposit bag. Investigations took over the case and using the newly installed Flock Safety Automated License Plate Reading System they were able to identify the license plate associated to the suspect's vehicle. The case is still being actively worked by investigators to submit the case to the San Mateo District Attorney's Office for prosecution.



# K9 Unit



**Lieutenant Schimek and K9 Dart**



**Officer Realyvasquez and K9 Storm**



**K9 Mona**

The San Bruno Police K9 Unit was established in 1988 and the teams have been a vital part of police work since its inception. There are currently three K9s, which means that all the officers and their K9 partners have to undergo extensive training. The training is rigorous as they are required to qualify in their disciplines every year to meet the state standards.

Because the K9 unit has an extensive training component, the officers must be committed to the program for it to be successful. When the K9s aren't working, they live with their handlers and their families. The K9s always look forward to coming to work and enjoy every minute they are doing their job. Two of the K9s (Dart & Storm) are specially trained in locating, controlling, and apprehending criminal suspects, locating missing or lost persons, narcotics detection, and protecting their handler from harm. The third dog (Mona) is a single-purpose narcotics detection dog. K9s must always stay obedient to their handlers, especially in stressful situations.

The department's K-9 unit serves an invaluable role in assisting the agency and neighboring agencies in meeting the goals of the department. The K9s are a vital de-escalation tool and can save hundreds of man-hours a year while searching for missing persons or suspects due to their keen sense of smell, hearing and, apprehension training.

Police Canines, with their incredible sense of smell, can search the same location for a person in a fraction of the time that a Police Officer could. This ability allows a quicker process, freeing Police Officers for more patrol time and community service.

The Police Canines are also a very valuable tool in community relations. The canines perform demonstrations at schools, when the students from Narita are visiting, during "Police Week", participate in parades, and can be seen at other functions throughout the year as ambassadors of the Police Department.



# Code Enforcement Section



Code Enforcement Officers (CEOs) have an exceedingly difficult and very important role in maintaining public safety in our community. CEOs are responsible for managing safety and quality of life issues that occur on private property, such as: unpermitted construction; poorly maintained properties; blight; smoking complaints; hoarding; abandoned vehicles on private property; and many more.

In 2020 the City's Code Enforcement Officers (CEOs) were moved from the Community and Economic Development Department to the Police Department. There are many cities that house code enforcement under the PD umbrella in an effort to provide better interoperability and accountability among staff.

The migration to the Police Department also came with the elimination of one of the three CEO positions, and one of the two remaining CEOs resigned for a position elsewhere. This put a massive workload on the remaining CEO, especially in light of the challenges associated with moving to a new department. However, we have already completed the recruitment for the vacant CEO position, filling it with an in-house candidate who was previously a Police Dispatcher.

The transition of the CEOs to the police department has also resulted in a number of very positive changes, and while it will take some time for the community to realize the full benefit of these improvements, they are well underway. We have truly gone back to the drawing board to articulate why Code Enforcement exists and what purpose they need to serve in the community. With significant public input, this resulted in the determination that CEOs needed to be refocused on quality of life issues such as blight, poorly maintained properties and public refuse. We have also focused on changing the standard operating procedures for handling public complaints, better training and encouraging CEOs to get out into the community and work directly with residents to resolve problems, rather than simply mailing notices and issuing citations. We are working tirelessly to streamline code enforcement processes and to leverage technology as a force multiplier so that CEOs can better manage the extremely large caseload of complaints. With the move to the PD, CEOs are now directly supervised by a Police Sergeant, who answers to a Police Captain, who reports directly to the Chief of Police.

All of this said, there is a lot of work to be done and we are asking for your patience and support as we strive to meet your expectations. When Code Enforcement moved to the PD, it had a backlog of several hundred cases, dating back several years. We are working hard to clean up that backlog, ensuring that complaints are being handled by the appropriate personnel, while keeping up with the new compliance issues that emerge everyday.

Please know that your Code Enforcement Officers, under the direction of your Police Department, are deeply committed to helping San Bruno reach its full potential through beautification and accountability.



# Other Specialized Units / Assignments

As a relatively small department, providing the full array of services that are essential to ensuring your safety requires partnerships with other agencies in joint teams and task forces. Some of the specialized units and assignments that we participate in are highlighted in this section.



## DEA Task Force

While the average resident might not see it, drug sales and trafficking are major threats to public safety right here in San Bruno. Our proximity to an International Airport and the ports of San Francisco and Oakland, coupled with the fact that we have two major vehicle trafficking routes running through our City, means that volume drug activity and the accompanying violence are very real here. In an effort to combat this at a much higher and more competent level than we could do on our own, we have officers assigned to participate in two different DEA Task Force Teams. The photo to the left is a recent seizure by our Task Force Officers.

## County Narcotics Task Force

As explained above, drug activity and the accompanying violence are very real here. In addition to our participation in DEA Task Forces, we also assign an officer to the San Mateo County Narcotics Task Force. This group focuses on high level drug sales and trafficking specifically in San Mateo County and serves as an invaluable force multiplier for our Patrol Officers and Detectives. NTF Agents are able to take cases much deeper and further than street cops, using drug sales cases to identify higher level sources, and to take large quantities of drugs, weapons and money off the streets. The photo to the right is a recent seizure by our NTF Officer.



## North Central Regional SWAT

When the unthinkable happens, and it sometimes does, specially trained SWAT Teams can be absolutely essential to addressing potentially armed threats in the safest manner possible. Recent incidents like the active shooter incidents at YouTube Headquarters and Tanforan Mall are perfect examples of occurrences that highlight the value of dedicated SWAT Teams. Unfortunately, like many other cities in San Mateo County, we do not have the staffing or the budget to maintain and equip our own SWAT Team. So, we join forces with other area agencies on the North Central Regional SWAT Team, or NCR SWAT. NCR SWAT responds when an incident reaches a critical threat level using a detailed threat matrix.



# Outside Deployments / Mutual Aid

San Bruno residents know all too well how difficult it can be to manage when a major public safety event hits your town. From the Glenview Pipeline Explosion, to the active shooter incidents at YouTube Headquarters and Tanforan Mall, and in so many other instances, San Bruno has called upon other jurisdictions to come to our aid during many major emergencies. This type of assistance is formalized in policies and procedures known as Mutual Aid, and in 2020 your San Bruno Police Department was happy to be able provide critical mutual aid for a number of needs. Some of them are highlighted here.

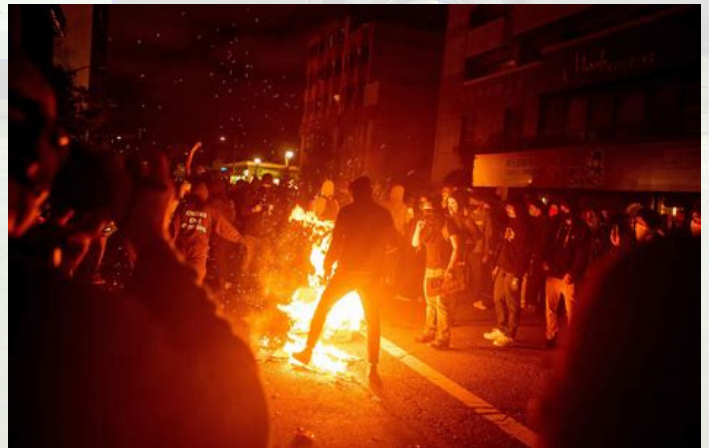
On June 6th 2020, Santa Cruz Sheriff's Sergeant Damon Gutzwiller was murdered while responding to a suspicious person call in Ben Lomond. The suspect then engaged in a shootout with other responding officers, injuring two of them, before disappearing into a residential neighborhood. A massive manhunt ensued in which San Bruno Police Officers responded to assist. The suspect was apprehended and ultimately discovered to have been the suspect in the killing of a Federal Officer in Oakland the month prior.



In August, a dry lightning storm sparked the CZU Lightning Complex Fires in San Mateo and Santa Cruz Counties.

These fires raged for several weeks and consumed more than 86,500 acres, destroying 1,490 buildings and taking one human life. California has been no stranger to major wildfires over the last several years, but what many people may not know is that while firefighters are focused on suppressing the fire, it is generally police officers that are facilitating the critical evacuations that save lives. San Bruno Police Officers immediately responded to the mutual aid requests associated with the CZU Complex Fires and served a critical role in getting people out of harms way.

In many cities, the calls for police and justice reforms in 2020 turned destructive and violent. When thousands of people take to the streets and decide to commit criminal acts, restoring order generally requires more resources than even larger departments possess. Last year, San Bruno Police Officers responded to several mutual aid requests associated with protests, including those in Oakland, San Francisco, San Mateo, South San Francisco and Redwood City.





# Training

The police academy is only the very beginning of the exhaustive and continuous training required to be a police officer. Immediately following graduation from the police academy, all San Bruno Police Officers must successfully complete a rigorous, 4-month long field training program that involves constant supervision and mentoring by a Field Training Officer (FTO). Once an officer has earned the privilege of working on their own, they have to navigate an 18-month probationary period in which they are evaluated quarterly to ensure that they are performing at the high level expected of a San Bruno Police Officer. Throughout an Officer's entire career, they must participate in ongoing training with great regularity. Much of this training is required at specified intervals by state law and/or the California Peace Officer Standards of Training (POST). In San Bruno, we exceed all of these training requirements, and we add hundreds of additional hours to ensure that the people policing our community are of the highest professional caliber. Our department also provides a number of training courses that are not specific to law enforcement, in an effort to develop a staff of well-rounded, well-adjusted professionals. Finding the time, the funding and the instructors for all of this training is very challenging, but this is no excuse for a poorly trained police force. So, we've addressed these challenges by maintaining our own certified instructors for many topics, securing grant funding for major training expenses, and establishing an asset forfeiture fund to cover management training expenses every year. Regular training was very difficult in 2020 as the health pandemic resulted in the cancellation of nearly all in-person instruction, but we've already hit the ground running in 2021.



**Training Hours Completed**  
**7,800**

**Certified Trainers In-House**  
**56**

**Grant Funding**  
**\$39,600**

**Asset Forfeiture Funded**  
**\$50,000**



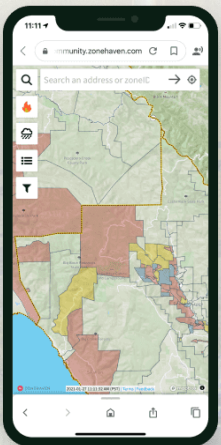
# Leveraging Technology

In an effort to exceed the public safety expectations and needs of our community with the resources available to us, we are constantly leveraging new technologies for increased efficiency and effectiveness. Here are a few examples of some of the new technologies deployed or in the works in 2020.



**Flock Safety Systems:** National data suggests that vehicles are used in over 80% of crimes occurring outside the household. As such, suspect vehicle information is very important to solving crimes and pursuing justice for victims. We've partnered with Flock Safety to install AI-enabled license plate readers at critical locations in our City. These readers will notify officers if a stolen or wanted vehicle passes by, and they capture license plate information that can be used to identify suspects in criminal investigations.

**Mobile Command:** This year we were able to secure a grant from Google/YouTube and The Community Foundation, to purchase and deploy this Mobile Command Vehicle (MCV). The MCV provides first responders with the critical infrastructure needed to manage and coordinate major incidents and planned public events. The MCV is NOT a tactical vehicle. It is not armored, nor is it outfitted with any tactical equipment or weaponry. The MCV includes redundant power, and radio communications and internet systems that will continue to function in any emergency.



**Zonehaven Evacuation Systems:** Facilitating large scale evacuations during an emergency is an incredibly daunting task and saving lives in the most critical moments absolutely depends on it. Our Fire Department recognized this fact and championed the effort to deploy Zonehaven here in San Bruno. Zonehaven allows Fire and Police to map out the entire city into zones and to pre-plan evacuation routes based on geography and traffic capacities. Zonehaven then enables us to push out evacuation orders and to share evacuation information in real time with our residents. Thank you to our brothers and sisters at San Bruno Fire for putting this together.

**Body Worn Cameras:** Your police department has been using body worn cameras for several years now, but in 2020 we reinvested in this critical component of transparent policing by upgrading to the latest technology from Axon. These cameras capture an increased field of video and include enhanced automatic activation features to better ensure complete recordings when it matters most. These cameras also have enhanced charging and download capabilities to reduce downtime.

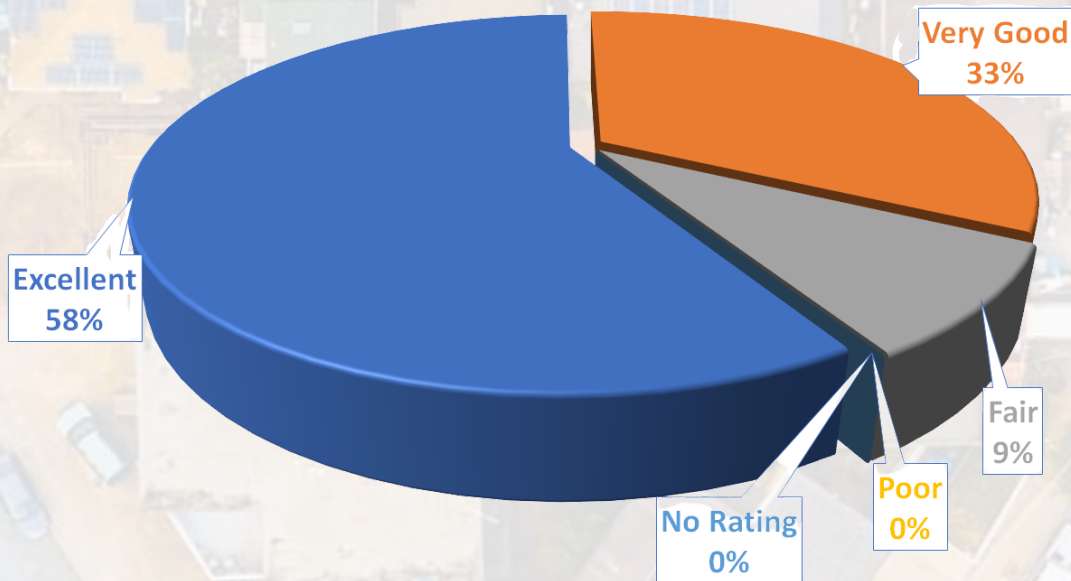




# Random Caller Surveys

Every month, the Police Department mails out survey forms to a random sampling of residents who called the police department for assistance. The surveys ask some general questions about the callers level of satisfaction with how the police department handled their request, from the call taker to the officers on scene. The survey also solicits some information regarding what the respondent sees as the top public safety priorities in San Bruno. Surveys are sent to reporting parties from a variety of different call types, including: Frauds; Suspicious Persons; Grand Thefts; Petty Thefts; Residential Burglaries; Vehicle Burglaries; and Suspicious Circumstances. While this system provides valuable data and insights, we realize that it is outdated and can be improved in terms of reach. In 2021, we will launch our new web-based survey platform along with a revised survey invite mailer, in both English and Spanish (see below).

## 2020 Survey Ratings



## New Survey Cards



"Perfection is not attainable. But if we chase perfection, we can catch excellence."  
- VINCE LOMBARDI

Please help us chase perfection by completing a brief survey about your call for service

1. Scan the QR code below, or go to [www.sanbruno.ca.gov/pdsurvey](http://www.sanbruno.ca.gov/pdsurvey)  
2. Enter your Incident Number  
3. Complete the 5-minute survey

Completing the survey will get you a free entry into our quarterly drawing for a \$100 Amazon gift card!

Incident #: \_\_\_\_\_

Thank you for caring about your community and for having the courage to report a police issue to us. We hope our response exceeded your expectations.

- Your SBBPD Family

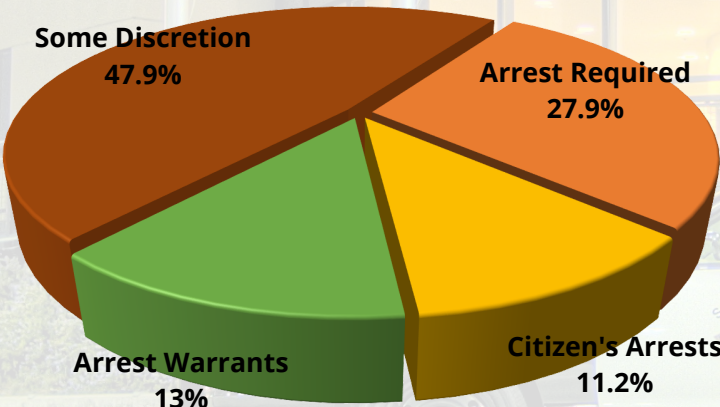
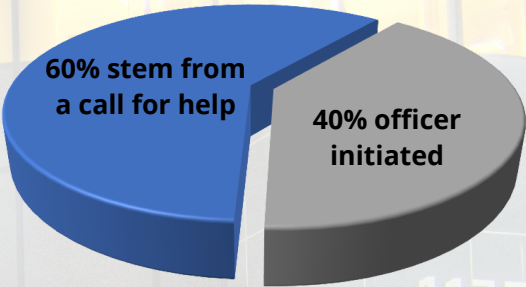
Llame al (650) 616-7110 si desea solicitar una copia en español





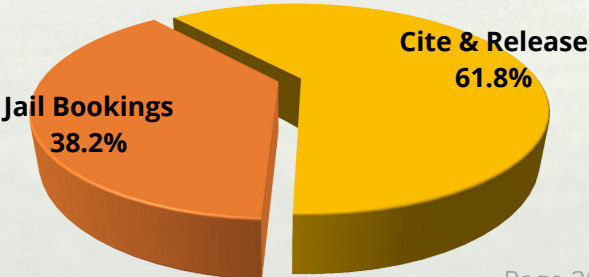
While arrest data might seem straightforward and easy to understand, it can actually be a fairly complex component to analyze and draw conclusions from. Let's try to establish some foundational understanding before we dive into the data:

1) Most arrests are NOT the result of an Officer's self-initiated actions such as a traffic stop, but instead stem from a call for help from the community when a crime is reported. Traditionally, about 60% of our arrests stem from a call for service.



2) Not all arrests are made at the discretion of a police officer. For example, when an officer has probable cause to believe that someone has committed a felony, or certain other offenses, they are required by law and/or department policy to make an arrest. Some other arrests are actually made by citizens who witness crimes that they are the victims of (known as private person or citizen arrests) which the police department is then obligated to accept. Still other arrests are the result of warrants issued by a magistrate, which require an officer to take the subject into custody.

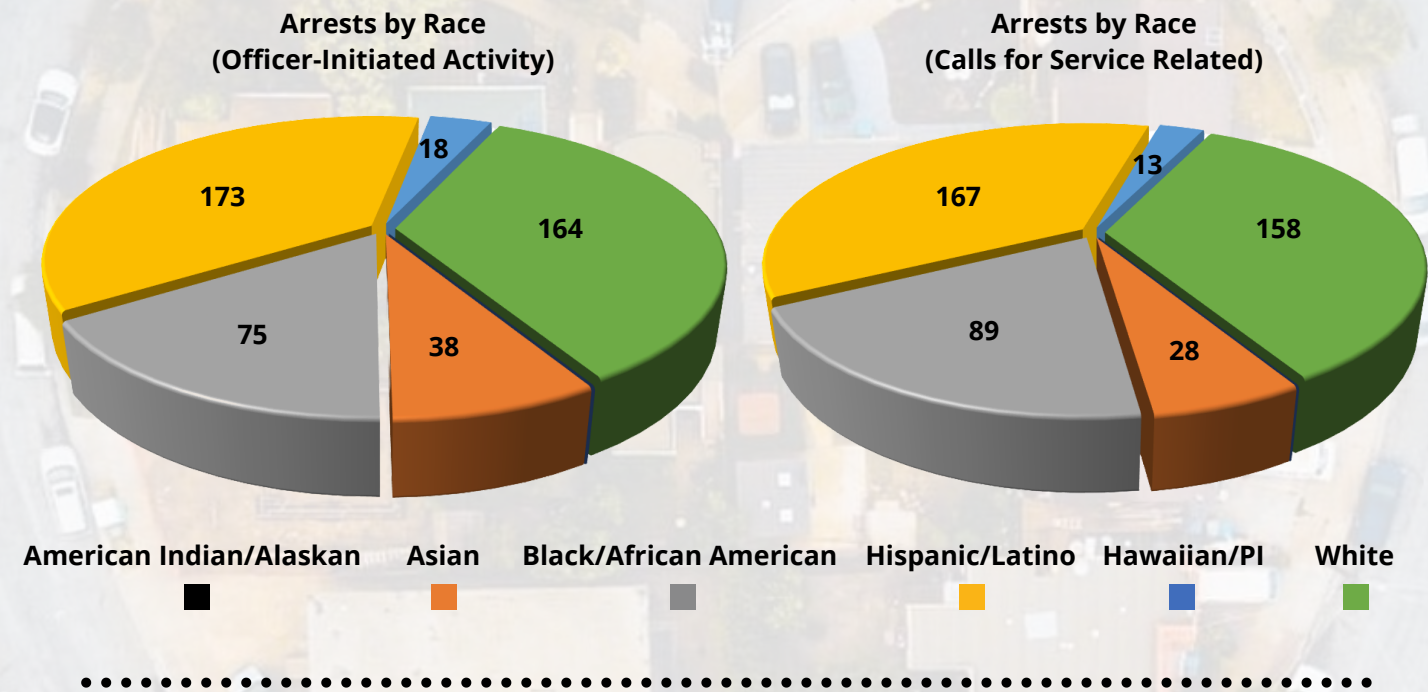
3) The vast majority of arrests do NOT result in someone going to jail. Most arrests end with the arrestee receiving a ticket that orders them to appear in court and answer to the charges against them at a later date.



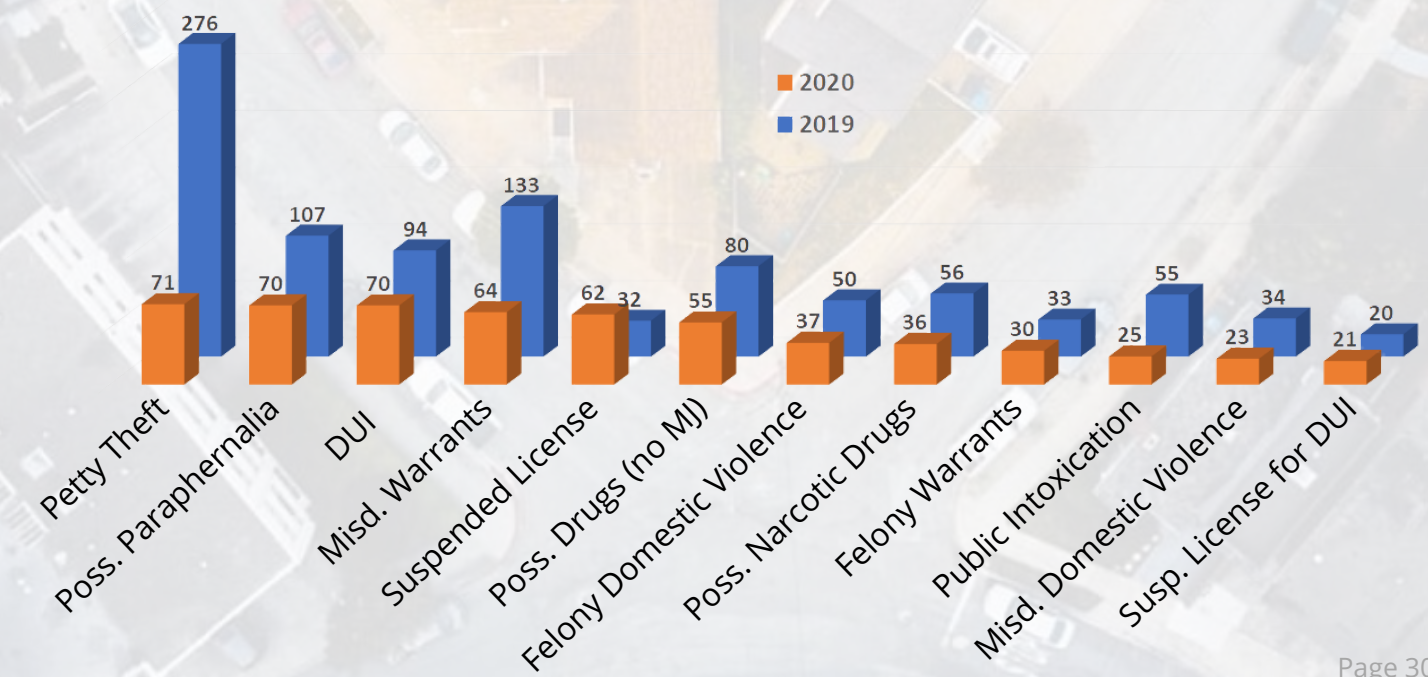


# ARREST DATA (CONT.)

The relationship between arrests and race is certainly an important component for us to track and analyze as part of our ongoing effort to ensure equity in police activities. That being said, a competent analysis requires a deep dive into the facts surrounding each individual arrest. As was briefly explained on the previous page, 60% of the time an arrest is made in response to a call for service rather than through the proactive actions of an officer. Additionally, more than 52% of arrests are made because law, policy or some other factor requires it, not as a matter of an officer's discretion. It is also a mistake to compare the racial demographics of arrestees to the racial demographics in the City in which they were arrested. This is because on average, **more than 70% of the people we arrest do not reside in San Bruno.**



In 2020, the shelter in place orders and other COVID-19 restrictions resulted in significantly fewer arrests than in the recent past. In 2019, your Police Department made **1,608** arrests compared to **923** arrests in 2020. The below chart shows the **top 12 arrest charges** in 2020 along with their numbers from 2019 and 2020 for comparison.







# USE OF FORCE DATA

In 2020, police use of force was once again brought under the social microscope. The political upheaval and social unrest that we experienced resulted in far reaching calls for police reform, to which your police department has been receptive and responsive from the very start. That being said, please understand that nearly all of the legitimate reforms that have been called for have been in effect here in San Bruno for many, many years. As examples: your police department has long trained on and required the use of de-escalation techniques; we maintain a

detailed use of force policy that makes it clear when varying levels of force are and are not appropriate; we do not permit the use of chokeholds; we require warning before shooting whenever practicable; shooting at moving vehicles is only permitted when essential due to an imminent threat to human life; we will exhaust all viable alternatives prior to the use of deadly force; our officers have a policy-backed duty to intervene if they witness excessive force by another officer; and we have a robust and comprehensive use of force reporting process. Nonetheless, we have chosen to see these challenging times as an opportunity to thoroughly review our policies and procedures to ensure that they are not only in compliance with law, but that they are indicative of the core values and belief systems of our community. With all of this said, it is very important to understand that because your police department holds human life to be sacrosanct, and as a result of the professionalism of your police personnel, use of force incidents are minimal here. The following pages will provide you with some data points specific to use of force in your City in 2020.

## A Few Critical Things to Understand

### What is a "Use of Force Incident"?

Anytime an officer uses force that is "more than gentle touch" we consider that to be a use of force incident. As an example, if an officer has to physically put someone's hands behind their back during an arrest, and uses no additional force whatsoever, this is still considered a use of force incident, and it will queue up our robust reporting and review processes.

### What is the Use of Force Reporting and Review Process?

Anytime force (as previously defined) is used by an officer, the supervisor conducts a thorough review of the incident and authors a separate use of force report. This includes review of the body worn camera footage and other evidence. That report is then reviewed by a Lieutenant, a Captain, and the Chief of Police to ensure that the use of force was within policy, and to identify any training needs.

### Levels of Force Defined (for purposes of this report only)

- 1) Low Level Force** - a level of force or control that is neither likely nor intended to cause injury (most common example is physically controlling someone's arms or taking someone to the ground).
- 2) Intermediate Force** - a level of force that has the potential to cause injury or substantial pain, and is greater than low-level force (most common example is striking someone with hands, feet or objects).
- 3) Less Lethal Force** - a level of force that is not intended or expected to cause death or serious injury but which has the potential to do so and is greater than significant force (most common example is use of the TASER)
- 4) Deadly Force** - any use of force that creates a substantial risk of causing death or serious bodily injury, including but not limited to the discharge of a firearm (Penal Code § 835a).



# HOW OFTEN WAS FORCE USED?

Please recall from the previous page that we define a "Use of Force" as anytime an officer uses more than gentle touch in the course of his/her duties.

Use of force incidents in 2020

**47**

Incidents handled in 2020

**40,913**

Percentage of incidents that resulted in any use of force

**0.11%**

People contacted by SBPD in 2020

**16,055**

Percentage of contacts that resulted in any use of force

**0.29%**

Arrests made by SBPD in 2020

**923**

Percentage of arrests that resulted in any use of force

**5%**



# WHAT LEVEL OF FORCE WAS USED?

For definitions of the different levels of force please see the bottom of Page 31

Use of force incidents in 2020

**47**

Incidents of "Low Level" force

**43**

Percentage of use of force incidents  
that were low level

**91.5%**

Incidents of "Intermediate Level" force

**3**

Percentage of use of force incidents  
that were intermediate level

**6.4%**

Incidents of "Less Lethal" force

**1**

Percentage of use of force incidents  
that were less lethal

**2.1%**

Incidents of "Deadly" force

**0**

Percentage of use of force incidents  
that were deadly

**0%**



# WHAT WERE THE RESULTS?

Use of force incidents in 2020

**47**

People killed

**0**

People with great bodily injury

**0**

People with serious visible injury

**0**

People with minor visible injury

**12**

People complaining of pain with no visible injury

**3**

People with no injury or complaint of pain

**32**



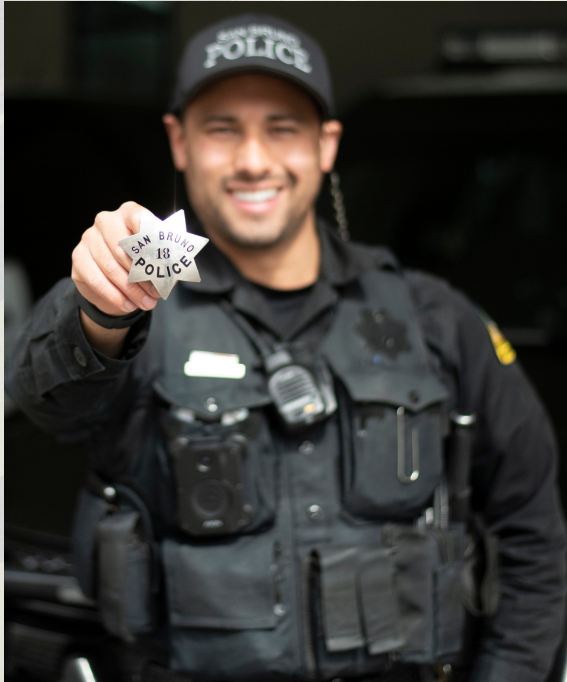
Our hope is that the use of force data in this section has helped to further strengthen your confidence in the men and women who proudly serve you with honor and distinction everyday. These men and women are deeply committed to doing the increasingly difficult job of keeping you and your loved ones safe, while treating everyone they encounter with dignity and respect. San Bruno Police Officers place such a high value on human life that they come to work each day willing to give their own lives, to defend the lives of people that they don't even know. It is this reverence for life that drives them to resolve incredibly challenging situations as peacefully as they can. We strive to avoid using force whenever possible. When we must use force, we do everything we can to use only the lowest level of force that can reasonably overcome the resistance or threat that we are facing. We train tirelessly to hone skills that serve as alternatives to using force, and to ensure that force is applied safely and properly when it must be used. Please also know that these use of force numbers are not low because these men and women are not facing very real threats and addressing very real crime everyday in this City. While 2020 was a bit slower due to COVID-19, we typically arrest more than 1,500 people a year, and generally have less than 50 use of force incidents in making those arrests. We routinely encounter armed suspects, face physical resistance, engage in foot and vehicle pursuits, and navigate so many dangerous activities...and we do so with a high level of safety and professionalism.



# ***Why I Wear the Badge***



**"Why I Wear the Badge" gives you an opportunity to hear what motivates some of your police officers to do this job, straight from the mouths of the men and women who protect your City everyday.**

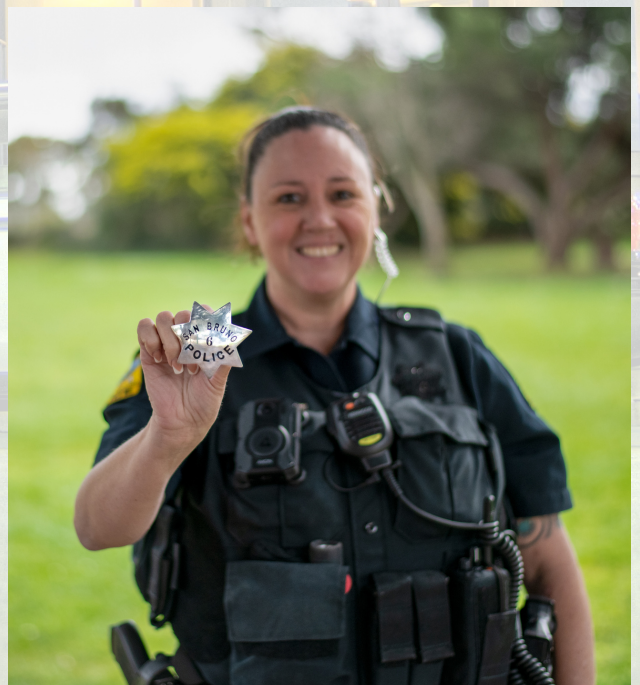


**"I wear the badge because I feel a calling to help serve the community by means of protection and safety. The badge also gives me a unique opportunity to make a positive difference in someone's life on a day-to-day basis."**

**Officer Justin Villarreal - Badge #18**

**"I wear the badge to help remedy community concerns, to be a positive role model for children, and to speak up for people who cannot always speak up for themselves."**

**Officer Sherry Campbell - Badge #6**





# ***Why I Wear the Badge***



**"I wear the badge because it gives me one of the most unique opportunities on Earth to be a problem solver and make a difference in my community. I love coming to work, being proactive, responsive, and attentive to the concerns of the San Bruno community, which has helped raise me to be who I am today."**

**Officer Oliver Reich - Badge #16**

**"I wear the badge because I love my job! I try to make a difference every day, with every person in the community that I smile to, wave to, speak to, and help and defend. Even when I have to issue a citation or arrest a person, I try to be respectful and show humility in hopes of them seeing the good even when things seem to be at their worst."**

**Officer Val Oca - Badge #21**





# ***Why I Wear the Badge***



**"The badge allows me to pursue justice for those who have been victimized. It also gives me the chance, everyday, to make a difference in someone's life."**

**Officer Jessica Jimenez - Badge #30**

**"Llevo la placa para ayudar a otros."**

**Oficial Ivan Castillo - Placa #24**



**"I wear the badge because I enjoy and take great pride in making a positive change."**

**Officer JR Guinto - Badge #27**



# CLOSING

In closing, we would just like to reiterate that it is truly our honor and pleasure to protect and serve you San Bruno. We are here because we love you all and we are absolutely committed to keeping you and your loved ones safe. We pledge to police the City With a Heart, from the heart, always.

If you want to keep up with all the goings on in your police department, be sure to follow us on [Facebook](#), [Twitter](#), [Nextdoor](#) and [Instagram](#). And be sure to register for [SMC Alerts](#) to receive real-time emergency information that's critical to keeping you and your family safe.

