

304 **STREET SMART OPERATING PLATFORM**

- I. **DISCUSSION:** The Department's need for sophisticated technology to support our mission to fight and reduce crime is ever-increasing. Street Smart provides real-time crime reporting to accurately pinpoint crimes, patterns, and incidents which improves our ability to fight crime more efficiently. Street Smart arms officers with critical, real-time crime reporting while on patrol in the city's streets. This high-speed information sharing enables officers to combat crimes more rapidly by visualizing data points on maps and allowing police officers to aggregate and share relevant information through situation-based bulletins, police discussion posts, and increasing officer safety. Crime data can be in one common operating platform that is updated around the clock. Having information readily available increases our efficiency and effectiveness towards accomplishing our mission.
- II. **DEFINITIONS:**
 - A. **Bulletin:** A brief account of actionable intelligence or critical information for general dissemination.
 - B. **Discussion Posts:** A website containing a writer's or group of writers' own experiences, observations, opinions, etc.
 - C. **Offender Mapping:** An overlay of the locations of known offenders or offenses over a geographical map.
 - D. **Lists:** Contains links to various machine-fed and managed lists within Street Smart.
- III. **PROCEDURE:** Supervisors and officers should open Street Smart at the beginning of their shift and review pertinent bulletins, discussion posts, offenders, and crime trends in their area of responsibility. Officers should minimize, not close, Street Smart while on duty so it will be readily available for intelligence and analytical value.
 - A. **Bulletins:** The timely and proper dissemination of bulletins through the Street Smart platform is a critical tool for overall crime reduction. When to create or not create a bulletin should be an important consideration in every investigation. The balance between not enough information being passed and "information overload" must be weighed when considering if a bulletin should be made. The responsibility to create a bulletin in a case that fits the guidelines is that of the street supervisor unless a detective or investigative supervisor is on scene and accepts the responsibility. It is the duty of the street supervisor of the officer responsible for the preliminary investigation to ascertain who will be completing a bulletin and ensure that one is created if no latent investigation will immediately commence. Bulletins should be disseminated through Street Smart, not email; however, for urgent dissemination, an email can be sent directing officers to Street Smart to view an urgent bulletin.

1. The creator of a bulletin or the assigned detective (if applicable) is ultimately responsible for closing that bulletin out when it is no longer active.
2. Bulletins should be issued in cases that meet the following guidelines:
 - a. **Officer Safety:** An officer safety bulletin will be produced when a known subject or known situation poses a threat to officer safety. A bulletin must be completed and disseminated in the least amount of time reasonable and should contain as much information as possible without compromising any ongoing investigations. A photograph of the subject and any vehicles that may be associated with them should be included in this bulletin.
 - b. **Wanted Persons:** A wanted person bulletin will be produced whenever probable cause exists to lawfully arrest that subject. The bulletin shall include the most up-to-date photo of the individual, a brief synopsis of the charges, the type of apprehension authority that exists (i.e. pickup, capias, warrant), the last known address of the suspect, suspect vehicles, known associates, or places that the suspect is known to frequent and any special considerations to include, intelligence that they may be armed, a history of resisting arrest with or without violence, etc.
 1. For uniformity purposes, the wanted person bulletin – offense title should appear as follows: LAST NAME, FIRST NAME, M.I., RACE/SEX, DOB, CHARGES (example Smith, John R. W/M – 01/01/2001 – Burglary / Grand Theft / Dealing in Stolen Property).
 - c. **Crime Alerts:** A crime alert bulletin should be placed when a crime has occurred and either:
 1. Fits a possible pattern.
 2. Has video or photographic evidence that the investigator believes could lead to apprehension or identification of the perpetrator.

3. Has video or photographic evidence of a unique or identifiable piece of property taken during the offense.

d. **Intelligence:** An intelligence bulletin should be issued:

1. When there is some level of validity or reliability of intelligence that would be beneficial for a segment of, or the department as a whole.
2. At the end of a crime spree, pattern crime or unique M.O. to memorialize the event in the case that the perpetrator begins this type of criminal activity again at some point in the future.
3. When a “person of interest” is present in a case; however, there is no probable cause to arrest or detain that person at the present time.

e. **Other Agency Bulletins:** This section houses bulletins sent from agencies outside of this department who wish to share information with us in reference to wanted persons, crimes that have occurred in their jurisdiction, intelligence, etc.

B. **Discussion Posts:** Allow for officers to pass information not only to the members of their own squads but to those that may work different shifts and cycles. Discussions are the virtual and paperless replacement of the squad folders, which required officers to come to a roll call room and transcribe what the officer previously working in their zone felt was important to pass on. The discussion allows the seamless dissemination of intelligence to a specific group of officers and is immediately updatable and accessible through the Street Smart search engine.

1. Discussion posts are geo-located on the map based on the address assigned and should be short and concise, they are not a report.
2. In some cases a new discussion post may not need to be created and the information should be added to the post with which it most closely corresponds. An example is in posts capturing all end-of-shift reports or all activity in a specific zone.
3. Officers should remain cognizant that as with nearly all government communications, these posts could be open to public records requests

and can be subpoenaed during the course of criminal investigations. Officers must be professional in their content.

C. Offender Mapping: This is a tool for offender management such as juvenile probation, home detention, sexual predators, known offenders, arrestees, and other future potential layers. This gives officers a quick snapshot of the crime that has been occurring in a defined and changeable geographical area over a period of time which can be adjusted based on the user's individual needs. The Street Smart map currently includes the following data layers to aid the officer in the performance of his/her duties:

1. CAD Calls for Service: This data layer can be time specific and can show all or some part one offense as well as certain specific call types depending on the user's preference.
2. Validated: This layer has the same parameters as CAD calls for service but only shows the calls that were not reclassified to a non-part one offense at the conclusion of the investigation.
3. Discussions: Posts can be overlaid to show where the most conversation is occurring.
4. Bulletins: Bulletins can show the specific location where a bulletin was produced.
5. Offenders: A search of offenders to include; career offenders, probationers, neighborhood affiliations, sex offenders, VIP active members, VIP warrants, and VIP juveniles can be accessed and overlaid in this mapping function.
6. Juvenile: This overlay includes the sub-categories of wanted, intel offender (no sanctions), home detention, curfew, and those juveniles with an attend school sanction.
7. Cameras: This overlay maps the location of cameras registered via Project REC, Genetec cameras, red light cameras, and City of Tampa traffic cameras.
8. Repeat Offenders: This overlay will display the home address and/or the offense location of repeat offenders. Individuals are included in these lists by specific criteria.

9. Wanted: This layer is a feed originating from the Hillsborough County Sheriff's Office allowing the user to display warrants.
 10. Arrests: This layer is a feed originating from the Hillsborough County Sheriff's Office allowing the user to display arrests.
 11. DIL Report: This overlay will display entries into the Tampa Police daily incident log.
 12. Polling Places: This layer maps all polling places identified by the Hillsborough County Supervisor of Elections.
 13. Custom Layers: The city boundary, Hillsborough County Schools, and patrol zone layers are contained within this filter.
- E. Training and Support: Training pages exist that can be accessed from the menu and describe how to utilize the features of the Street Smart platform. The Street Smart technical support center is also available via the telephone number or email address which can be accessed via the support icon on the homepage.
- D. Street Smart Suggestions: A discussion post titled "Street Smart Suggestions" exists within the discussion posts section for technological feedback and suggestions to improve the operating performance of the program. The Street Smart Suggestions post will be monitored by a member of the Street Smart committee.