Tennessee Department of Children's Services

DCS Agency Emergency/Critical Phone List

In Case of a Life-Threatening Emergency please contact 911 first.

Emergency Numbers	
Office	**Phone Number(s)**
Poison Control	800-222-1222
Child Abuse Hotline	877-237-0004
TN Emergency Management Agency (TEMA)	615-741-0001 800-262-3300
JLL Facility Management Call Center	800-279-3102
MVM State Vehicle Issues	800-447-2277
Employee Assistance Program	855-437-3486
Building Security (if applicable)	
Workplace Injury and Notice of Loss Call Center	866-245-8588 *must call within 24 hours of incident*
State of TN Auto Accident Call Center *must call within 24 hours of incident*	855-253-0629
Local Law Enforcement Non-Emergency Number	

Critical Numbers	
Office	**Phone Number(s)**
STS Help Desk	615-741-1001
Edison Help Desk	615-741-4357
TFACTS Help Desk	615-741-4636

To locate your office's Emergency Action plan please visit *https://www.teamtn.gov/stream/stream-services/environmental-and-safety-compliance/safety/emergency-action-plan.html

Or *M:\Public\EAP*

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