

University of California, San Francisco Police Department General Orders

1.1 Law Enforcement Role and Authority: Law Enforcement Agency Role

1.1.6 Telecommunicator's Code of Ethics (Issued: 2/22/08)

All UCSF Police Department Emergency Communications Center employees are required to read, understand, sign and uphold a Telecommunicator's Code of Ethics declaration. The Code of Ethics will usually be presented, read and signed during the orientation week(s) for each employee. In addition, all department personnel will attend an ethics training biennially. The Telecommunicator's Code of Ethics reads:

"As a telecommunicator, I regard myself as a member of an important and honorable profession. I will recognize the positive relationship between good physical and mental conditioning and the performance of my job.

I will perform my duty with efficiency to the best of my ability.

My conduct and my performance of my duties will be accomplished in an honest manner, contributory to my fellow workers, and in compliance with the rules and regulations of the University, laws of the city, state and country.

I will not, in the performance of my duty, work for unethical advantage or profit.

I will recognize at all times in my duty that I am a public safety employee, and that ultimately I am responsible to the public.

I will give the most efficient and impartial service of which I am capable at all times. I understand the importance of courtesy and will maintain it as my reference point in all my duties.

I will regard my fellow telecommunicators with the same standards as I maintain myself. I share a reciprocal affinity and obligation with my fellow telecommunicators, my administration, and my agency.

I will accept responsibility for my actions.

I will strive for those values which will reflect honor on my fellow telecommunicators, my agency and myself."