



13.1.5 Central Intake of Payer Audits and Medical Record Requests

Attachment A: Central Intake of Payer Audits and Medical Record Requests

Please note that the following lists are for reference only and are not an all-inclusive list.

A. Common Key Terms to Watch for in Documents:

1. Request for Medical Records / Medical Records Enclosed
2. Additional Documentation Request (ADR)
3. Notice of Audit or Post Payment Review
4. Overpayment Demand or Recoupment Notice

B. Requests Received from Organizations:

1. Centers for Medicare and Medicaid Services (CMS)
2. Office of Inspector General (OIG)
3. Commercial Payers such as Blue Cross Blue Shield (BCBS), Humana, United Healthcare (UHC).
4. Cotiviti

C. Audit Acronyms to Watch for in Documents:

1. Recovery Audit Contractor (RAC)
 2. Comprehensive Error Rate Testing (CERT)
 3. Payment Error Rate Measurement (PERM)
 4. Unified Program Integrity Contractor (UPIC)
 5. Supplemental Medical Review Contractor (SMRC)
 6. Risk Adjustment Data Validation (RADV)
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